



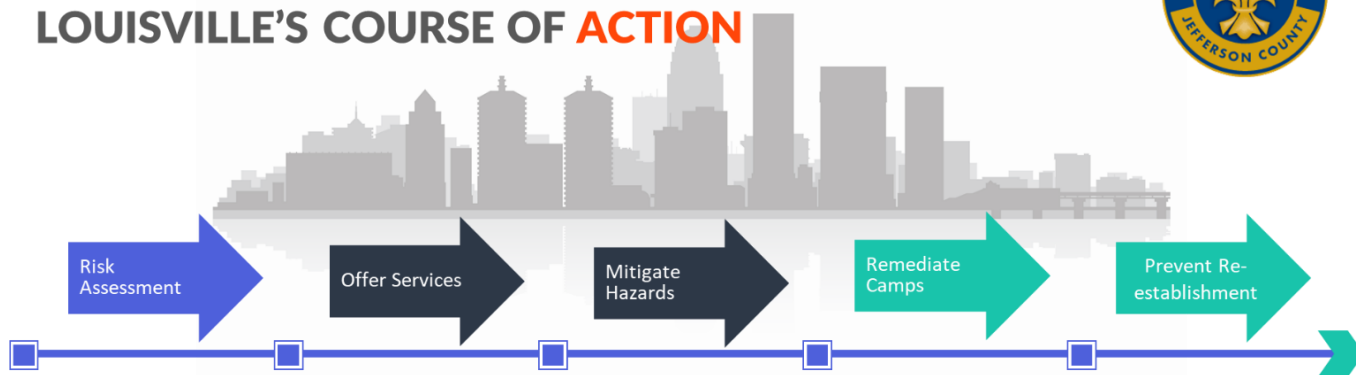
HOMELESS SERVICES

A Division of Resilience and Community Services

Encampment Report Summer 2022

August 31, 2022

SOLVING STREET HOMELESSNESS: LOUISVILLE'S COURSE OF ACTION



Risk

A Risk Assessment evaluates the health and safety hazards posed to camp residents and the neighborhood.

Outreach

Outreach teams are notified, so they can assess residents' needs, provide resources, and offer services.

Clean

The Encampment Clean Collaborative is a partnership of Louisville Metro agencies and service providers to pick up trash from and around the camps.

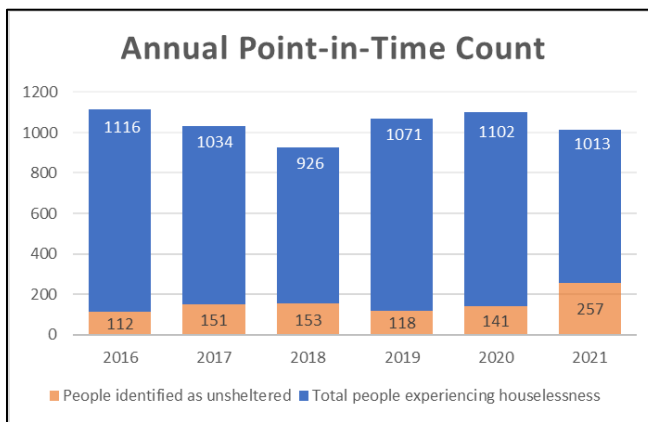
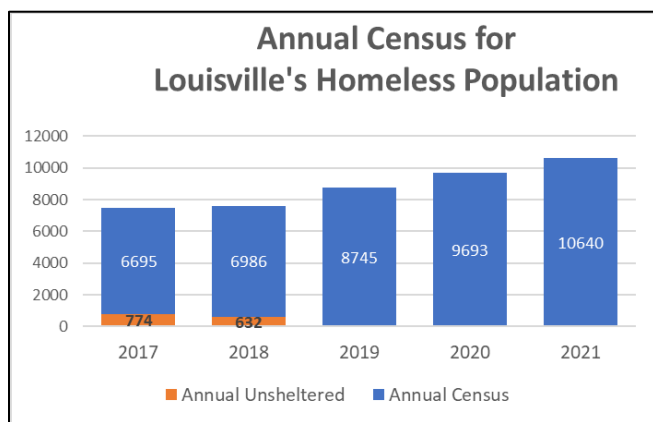
Clear

When a camp needs to be cleared, HSD follows the 21-Day Ordinance and a State MOU. HSD then coordinates the relocation of camp residents and clearing of debris.

Prevent

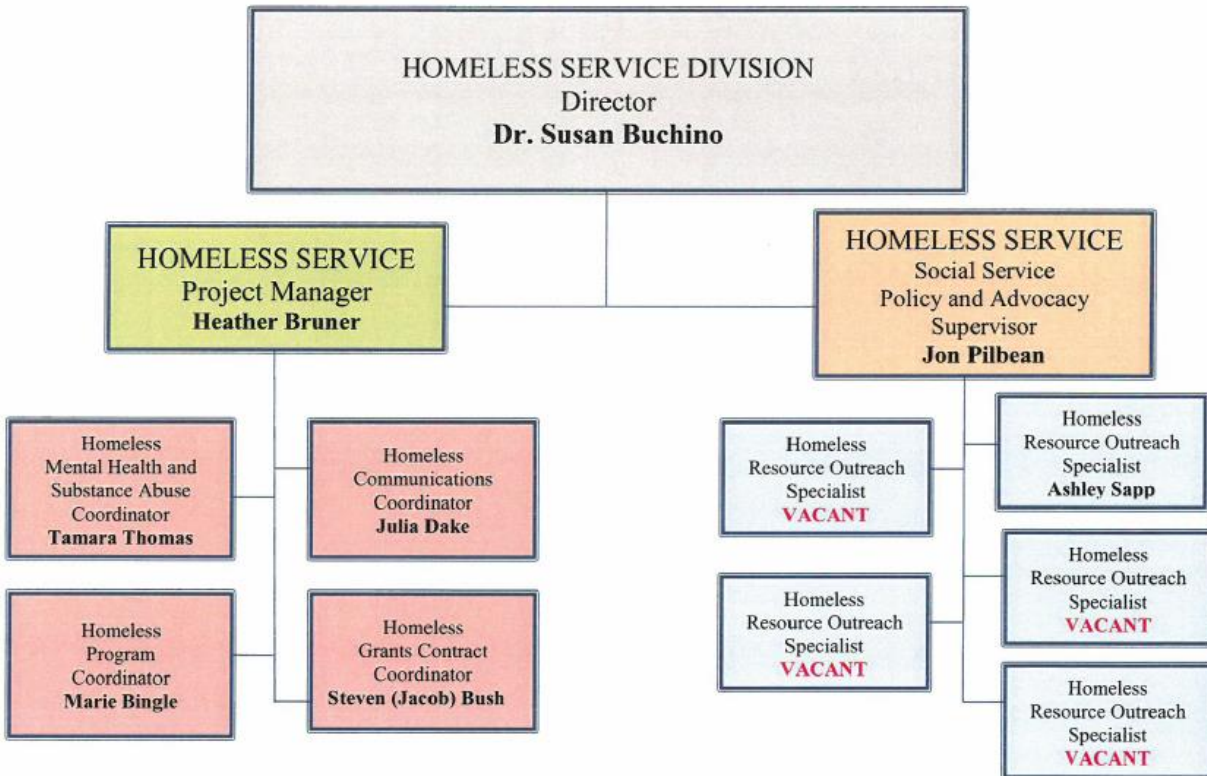
Outreach teams provide a consistent presence in areas that have been cleared to offer services and discourage re-establishment.

In the last few months, the Coalition for the Homeless has released the homeless annual census, which is aligned with the Federal fiscal year, and the Point in Time count, which was conducted in February 2022. These numbers indicate a rise in the number of individuals who utilized homeless services, but align with the community's increase in outreach efforts and service availability.



Annual Homeless Census (Federal FY21)	10,640
Louisville Annual PIT Count Total (February 21, 2022)	1,080
<i>Unsheltered</i>	243

In its second full year of operations, the Homeless Services Division (HSD) has increased capacity for data collection and community impact. Moving into FY23, HSD has a full administrative staff of seven individuals, which enables the team to use a strategic approach to mitigate the impacts of homelessness while navigating crises more efficiently. Additionally, the division’s first Homeless Resource Outreach Specialist (HRO) began employment June 27, 2022. **Two more HROs are scheduled to begin with the division in September, leaving a final two vacancies in HSD’s 12-person team.**



Homeless Services Division Outcomes

	FY22	Q1TD	Q2	Q3	Q4	FY23
Average 311 Response Time (Days)	4.08	1.82				
Number of 311 Reports	1,564	486				
<i>Number of Camps on Park Property</i>	95	42				
<i>Number of Camps on Private Property</i>	272	81				
<i>Number of Camps on KYTC Property</i>	78	36				
<i>Number of Duplicate Reports</i>	504	250				
Number of Camps Scored for Remediation	127	49				
Number of Camps Cleared	8	10				
Number of Individuals Served in Hotels Following Clearings		64				
<i>Individuals Linking to Veterans Services</i>		7				
<i>Individuals Linking to Medical Services</i>		38				
<i>Individuals Linking to Mental Health Services</i>		40				
<i>Individuals Linking to Substance Use Services</i>		20				
<i>Individuals Linking to Health Insurance</i>		16				
<i>Individuals Linking to Syringe Exchange</i>		26				
<i>Individuals Linking to Common Assessment</i>		48				
<i>Individuals Linking to Legal Assistance</i>		10				
<i>Individuals Linking to Identification Resources</i>		63				
<i>Individuals Linking to SNAP Benefits</i>		55				
Number of HSD Outreach Site Visits		201				
Number of HSD Outreach Interactions		91				
Number of Individuals Receiving Emergency Case Management		10				
Number of Community Grievances Resolved by HSD		4				
Number of One-On-One Community Member Educational		-				
Number of Media Requests Filled	71	4				
Number of Mayor's Office Information Requests Filled	70	4				
Number of Information Requests Filled via HSD Inbox	64	4				
Number of Open Records Requests Filled	12	1				
Number of Grantee Staff Attending Quarterly Trainings		36				
Number of One-on-One Partner Meetings		14				
Number of Partner Site Visits/ Audits		-				
Number of PPE Supplies Requests Filled		4				

July 1 through August 19, 2022, HSD fielded 486 reports concerning unhoused individuals, homeless encampments, or debris. The time from report to HSD response, including the completion of a risk assessment, was 1.82 days. Of the reports, 38 were not validated, meaning that the individual in question was transient and not at the location when the Encampment Coordinator arrived, the information provided did not describe an encampment, or the 311 report did not have enough information for the camp to be located. An additional 81 reports referred to encampments on private property, 250 reports duplicated known information regarding specific encampments, 10 reports required an outreach response only, and four reports described debris that required cleaning. Of the active camps that were assessed, 36 were identified on State property. HSD has coordinated cleaning and clearing activity for 14 locations in the past eight weeks. As of August 19, 2022, 11 active camps remain on public property, three of which were given notice on August 25 that they would be cleared in September.

Cleaning and Clearing Activity

Date Cleared	Name	Location Details	Notice
7/1/22	S 12th St	South of Broadway	abandoned
7/14/22	Florence Ave	Alley behind Circle K at 3 rd St	24-hour
7/15/22	I-65 in Old Louisville	I-65 at E Caldwell, Breckinridge, College, Jacob, and Broadway	6/21/22 (21 days)
7/19/22	Northwestern Pkwy	I-64 at 22nd & Northwestern	24-hours
7/29/22	I-65 in Old Louisville	I-65 at E Caldwell, Breckinridge, College, Jacob, and Broadway	24-hours
8/12/22	Roy Wilkins	I-64 exit ramp at 9th St between W Market St and W Main Street	7/21/22 (21 days)
8/16/22	Brook St & Muhammad Ali Blvd	NW corner	abandoned
8/18/22	I-265 & Dixie Hwy	NW side of I-265 at Dixie Hwy	abandoned
8/19/22	Camp St	I-65S at Camp St	abandoned
8/19/22	Woodbine St	I-65S at Woodbine St/Evans St	abandoned
8/22/22	Cinderella Ln	I-265 & Cinderella Lane	voluntary
8/24/22	I-65 Downtown	I-65 at Broadway, corner of 1 st St & Jacob St	24-hours
8/24/22	Floyd St	Floyd St between Liberty St and Jefferson St	24-hours
8/24/22	Brook St & Jefferson St	I-65S exit at E Jefferson St	24-hours
	I-65 & E Kentucky St	SW corner of Kentucky St & S Brook St	8/25/22 (21 days)
	Dearing Ave	East side of I-65N	8/25/22 (21 days)
	I-65 & Preston Hwy	Entrance ramp to I-65N	8/25/22 (21 Days)

Active Camp Reports in Metro 311
As of August 19, 2022

Location	Reported	Assessment	Score	Recommendation
Mercer	8/9/2022	8/9/2022	38	Waterfront Park
I-65 & Kentucky St	8/4/2022	8/4/2022	37	KYTC MOU#
Dearing Ave	8/12/2022	8/12/2022	34	KYTC MOU#
Bland St & Meriweather Ave	5/31/2022	8/16/2022*	23	21-Day Notice
Clifton Park	7/28/2022	7/28/2022	22	KYTC MOU
I-65 & Phillips Ln	8/1/2022	8/2/2022	21	KYTC MOU
I-65 & Preston Hwy	7/29/2022	8/1/2022	21	KYTC MOU#
I-264 & Poplar Level Rd	6/22/2022	8/16/2022*	21	KYTC MOU
I-65 & Grade Ln	7/29/2022	7/29/2022	20	KYTC MOU
Goldsmith Ln	7/5/2022	8/16/22*	16	KYTC MOU
Allmond Ave Overpass	8/18/2022	8/19/2022	13	KYTC MOU

*Date of most recent re-assessment

Encampment received notice of the intent to clear on 9/16/22

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Housing First

The Housing First model is based on the belief that housing is a basic need, and people are less likely to address the issues contributing to homelessness when they are worried about where they are staying, their safety, and how to find their next meal.

Coordinated System of Care

Louisville has many amazing service providers to help people find the resources and supports they need! A Coordinated System of Care uses a **holistic approach** to make sure that people don't fall through the cracks.



Building Relationships

Numerous Outreach Teams are engaging individuals to offer them services and connect them to resources, meeting them where they are.

Transitional Options

Even though the goal is permanent housing, sometimes it takes months to find the right match and complete paperwork. Transitional options offer stability with wraparound services, which can help someone address any barriers they have to moving in. A few options include The Hope Village and emergency shelters.



Affordable Housing

Louisville is addressing an affordable housing shortage by investing in new developments through the Affordable Housing Trust Fund and \$100M in American Rescue Plan funds, some of which will be permanent supportive housing.



In FY22, HSD partnered with 13 community agencies to provide services that fill identified gaps in the system of care, allocating a total of \$1,860,889. As in past years, a University of Louisville research team has been commissioned to evaluate the Homeless Initiative. A full report will be released this Fall. HSD has been working to renew contracts and continue to support these partnerships and hosts a quarterly meeting of all Homeless Initiative partners. This forum has facilitated an increased awareness of services throughout the city and enhances communication among agencies.

Homeless Initiative Outcomes

	FY22	Q1TD	Q2	Q3	Q4	FY23
Total Amount of Grant Funds Paid Out to Partners	\$1,860,889	\$0.00				
Number of Individuals Transitioned into Permanent Housing by <i>St. John Center</i>	52	-				
Number of Individuals Receiving Outreach from <i>St. John Center</i>	886	447				
Number of 311 Calls/ Community Reports Responded to by <i>St. John Center</i>	819	-				
Number of Individuals Utilizing Storage Services from <i>Salvation Army</i>	452	113				
Number of Individuals Participating in Clearing Relocation to Hotel by <i>Feed Louisville</i>	116	64				
Number of Individuals Relocated to Hotel for Inclement Weather by <i>Feed Louisville</i>	103	-				
Number of Civil Cases Resolved by <i>Legal Aid</i>	227	-				
Number of Individuals Served by the <i>SVdP</i> Sanctuary Bed Program	53	14				
Number of Individuals Moving from <i>SVdP</i> Sanctuary Beds to Permanent Housing	16	-				
Number of Individuals Served by <i>THP's</i> Low Demand Shelter	81	-				
Number of Individuals Served by <i>THP's</i> Low Barrier Winter Shelter	217	-				
Number of Adults Served by <i>VOA's</i> Family Shelter	53	16				
Number of Children Served by <i>VOA's</i> Family Shelter	92	36				
Number of Families Moving from <i>VOA's</i> Family Shelter to Permanent Housing	24	10				
Number of Individuals Served by <i>Wayside's</i> Low Barrier Shelter	1,102	231				
Number of Individuals Served by <i>Wayside</i> Transportation	303	-				
Number of Individuals Served by the <i>Wellspring</i> ACT Team	68	46				
Number of <i>Wellspring</i> ACT Team Clients Moved to Permanent Housing	53	-				
Number of Relationships Formed with Local Businesses by <i>Block by Block</i>	86	-				
Number of Camping Violation Notices Given by <i>Block by Block</i>	17	-				
Number of Camping Zone Checks Conducted by <i>Block by Block</i>	3,363	-				

As the data show, HSD and the Homeless Initiative had very strong outcomes for FY22. However, these numbers primarily reflect encampment monitoring and grant distribution. As a more robust team, HSD is keeping encampments safer and cleaner than ever before, educating the community on the realities of homelessness, fillings systemic gaps in services, and increasing the impact of street outreach. We are collaborating with the Coalition for the Homeless and the Louisville Continuum of Care to bring the Louisville care community up to best-practice standards and meeting the unique needs of our city with innovative solutions.

HSD's next report will be published in January 2023 to reflect FY23 Q1 and Q2 in their entirety.