

KY MPPA NEWSLETTER

Kentucky Medicaid Partner Portal Application (KY MPPA)
Issue 1|December 2018

KY MPPA News

EXTENDED PILOT LAUNCH IS TEMPORARILY POSTPONED. NEW DATES COMING SOON!

Extended Pilot participants, Provider Types (PT) and Hospitals—Optometrists (PT77), Chiropractors (PT85), Dentists (PT60), Speech Language Therapists (PT79), Licensed Professional Clinical Counselors (PT81), Licensed Clinical Social Workers (PT82), Physical Therapists (PT87), Occupational Therapists (PT88), Ephraim McDowell Health and King's Daughters Medical Center

Current KY MPPA training webinars are designed for the Provider Types and Hospitals in Pilot 1 and the Extended Pilot. Additional training will be provided when all Providers are invited to participate.

NEW FEATURE COMING SOON WITH EXTENDED PILOT LAUNCH

Credentialing Agent (CA) with Authorized Delegate enhancement - An enhanced role that will allow a CA to perform all essential functions on behalf of a Provider to include e-sign and submission to the Department for Medicaid Services.

November 28 Release News

For current Pilot 1 system users: Cincinnati Children's Hospital, Norton Healthcare, University of Kentucky Healthcare, University of Louisville Physicians and Vanderbilt Health

Quicker License updates in "Maintenance" for seven Prescriber License Provider Types - New process will allow seven Prescriber License Provider Types to update license information and upload license copy without verifying or updating each screen in the "Maintenance" area of KY MPPA. (for more information on this topic, access the KY MPPA November Release Summary at [KY MPPA Newsletters and Release Notes](#) in the "Maintenance" area of KY MPPA website.

TRAINING WEBINARS

Online Registration is required for all webinars

The following KY MPPA training webinars will be available.

Watch future issues of this newsletter and the [KY MPPA website](#) for dates, times, and registration information.

- **KY MPPA Overview and Roles:** For Provider Types participating in the pilot and their representatives
- **Account Set-Up and Sign-On:** For Provider Types participating in the pilot and their representatives
- **Navigation and Functionality:** For Provider Types participating in the pilot and their representatives
- **Managing Credentialing Agent Assignments:** For Credentialing Agent leads, MCO leads, and Providers that are participating in the pilot



TRAINING RESOURCES

- Onscreen help in KY MPPA
- Informational bullets in KY MPPA
- Job Aids
- Quick Reference Guides
- Glossary
- User Guides
- "How-To" Videos

DATES TO REMEMBER

Target	Provider Types (PTxx) and Hospitals participating in Pilot	Date
Target 1	Chiropractor (PT85) Optometrist (PT77)	TBD
Target 2	Dentist (PT60)	TBD
Target 3	Licensed Clinical Social Worker (PT82) Physical Therapist (PT87) Licensed Professional Clinical Counselor (PT81) Speech Language Pathologist (PT79) Occupational Therapist (PT88)	TBD
Target 4	King's Daughters Medical Center Ephraim McDowell Health	TBD

KY MPPA CONTACT CENTER

Phone: 877-838-5085

Monday - Friday
8:00 - 5:00 pm (EST)



Technical support:

- KY MPPA technical issues
- Remote identity validation
- Credentialing Agent management
- Access issues

Phone: Extension 1

Email: medicaidpartnerportal.info@ky.gov

Program or policy inquiries:

- Status on application/maintenance or revalidation

Phone: Extension 2

FREQUENTLY ASKED QUESTIONS FROM WEBINARS

Q1: My Provider type is not in one of the targets. When can I use KY MPPA?

A1: Department for Medicaid Services (DMS) will inform all Provider Types when the system is open to everyone. **** Coming Soon ****

Q2: What is the new Authorized Delegate form?

A2: The Authorized Delegate form is for Providers to give someone else permission to enter information, e-sign and submit on their behalf within the KY MPPA system to DMS. The form is valid for a period of 5 years or until the next revalidation date and can be found on the KY MPPA Training Resource page ([Authorized Delegate Form](#)).

Q3: How do I get my Organization Administrative (Org Admin) Application role?

A3: Each individual Provider is an Org Admin for their own Medicaid ID. Providers will have access to the OMA when they have linked their existing Medicaid ID(s) to their KY MPPA account or their new enrollment application is approved by DMS and their Medicaid ID is issued. Credentialing Agents must be sent an invitation to link to each Group Medicaid ID associated with the organization/agency. The initial Org Admin for a group must be invited by DMS.

IMPORTANT LINKS

[Provider Enrollment](#)

[Provider Type Summaries](#)

[KY MPPA](#)

[KY MPPA Training Resources](#)



TIPS FOR SUCCESS

- Sign up for communication from KY Medicaid concerning KY MPPA [Listserv-email updates](#) you may also check [KY MPPA website](#) for additional information
- Stay in touch with Kentucky Department for Medicaid Services, your Technical Advisory Committee (TAC), licensing board, and/or Provider association
- Register and attend the upcoming Webinar Series to find out more about KY MPPA
- To access an existing Medicaid Provider's records within KY MPPA, the Provider's Medicaid ID is required
 - To obtain an existing Medicaid ID, submit a written request signed by the Provider, Owner, Officer, or Board Member to program.integrity@ky.gov. The request should include the Provider name, NPI, FEIN or SS#, and a valid email address for the Provider.