

# FIND HELP THAT FITS YOUR NEEDS



Area Agency on Aging of Western Michigan  
Service Directory

*Fiscal Year 2027*  
*Oct 1, 2026 - Sept 30, 2027*

**Services for older adults, persons with disabilities, caregivers, & families.**

The Area Agency on Aging of Western Michigan works with trusted partners to connect people and caregivers with local services. Whether you need care at home, a ride, a meal, or guidance on living safely with support, this resource can get you started.

## WRAP AROUND SUPPORT

*Glossary - Services vary by county.*

|                                                                                                                                                                                       |                                                                                                                                                                                                   |                                                                                                                                                                                            |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Caregiver Support</b> <br>Education, resources, and services for people who care for others.     | <b>In-Home Help</b> <br>Support with everyday tasks so you can stay at home.                                   | <b>Meals &amp; Food</b> <br>Home-delivered and group meals, and other help with food.                  |
| <b>Dental, Vision, &amp; Hearing</b> <br>Services to support your teeth, eyes, and ears.           | <b>Help Finding Resources</b> <br>Someone to help you understand your options and find support.               | <b>Medicare &amp; Medicaid Help</b> <br>Support understanding Medicare, Medicaid, and other coverage. |
| <b>Equipment &amp; Mobility</b> <br>Equipment and tools that can make daily life easier and safer. | <b>Home Safety &amp; Repairs</b> <br>Repairs and changes that can make your home safer and support stability. | <b>Rights &amp; Advocacy</b> <br>Help understanding your rights and navigating support.               |
| <b>Health &amp; Wellness</b> <br>Programs that support your health, activity, and well-being.      | <b>Legal &amp; Financial Help</b> <br>Advice on legal questions and budgeting.                                | <b>Transportation</b> <br>Rides to appointments, meals, activities, and more.                         |

# REGION WIDE SERVICES

Services available across our nine-county region through AAAMW.

## About AAAMW

The Area Agency on Aging of Western Michigan (AAAMW) helps older adults, persons with disabilities, caregivers, and families find services and support. AAAMW serves Allegan, Ionia, Kent, Lake, Mason, Mecosta, Montcalm, Newaygo, and Osceola counties.

## About OAA Funding

The Older Americans Act (OAA) is a federal program that provides funding for services that help older adults. AAAMW administers OAA funding across a nine-county region and works with local partners to provide services based on community needs.

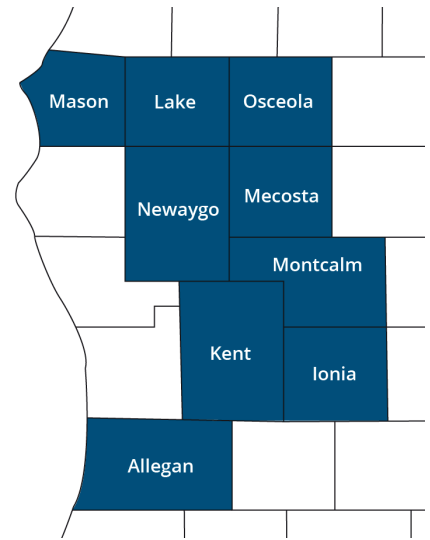
Each year, organizations can apply for OAA funding. A Proposal Review Committee of community members reviews proposals. AAAMW oversees funded programs to make sure services meet requirements, follow funding rules, and responsibly use public dollars.



## DID YOU KNOW?



Nearly **1 in 5** Michiganders are already 65 or older, on track to be **1 in 4** by 2030.



## Area Agency on Aging of Western Michigan



### In-Home Help

Care Management  
MI Choice Medicaid Waiver



### Help Finding Resources

Find services that best meet your needs  
Options Counseling

p: (616) 456-5664 | [www.aaawm.org](http://www.aaawm.org)



## Advocates for Senior Issues



### Rights & Advocacy

Senior advocacy group

p: (616) 456-5664

[www.aaawm.org/afsi](http://www.aaawm.org/afsi)



## Caregiver Resource Network



### Caregiver Support

Caregiver supports and resources

p: (616) 456-5664

[www.aaawm.org/caregivers](http://www.aaawm.org/caregivers)

# REGION WIDE SERVICES CONT.



Services and partnerships that are consistently available across the region through AAAM.



Dementia Friends Michigan



## Caregiver Support

One-hour educational session

p: (616) 456-5664

[www.aaawm.org/dfmi](http://www.aaawm.org/dfmi)



Engaging Wellness



## Health & Wellness

Evidence-based fitness classes

p: (616) 456-5664

[www.aaawm.org/ew](http://www.aaawm.org/ew)



Michigan Long Term Care Ombudsman Program



## Rights & Advocacy

Long-term care advocacy and support

p: (616) 456-5664

[www.aaawm.org/ltco](http://www.aaawm.org/ltco)



SHIP

State Health Insurance Assistance Program

Michigan State Health Insurance Assistance Program



## Medicare & Medicaid Help

Free, unbiased help understanding coverage

p: (616) 456-5664

[www.aaawm.org/ship](http://www.aaawm.org/ship)



West Michigan Safe Aging Coalition

West Michigan Safe Aging Coalition

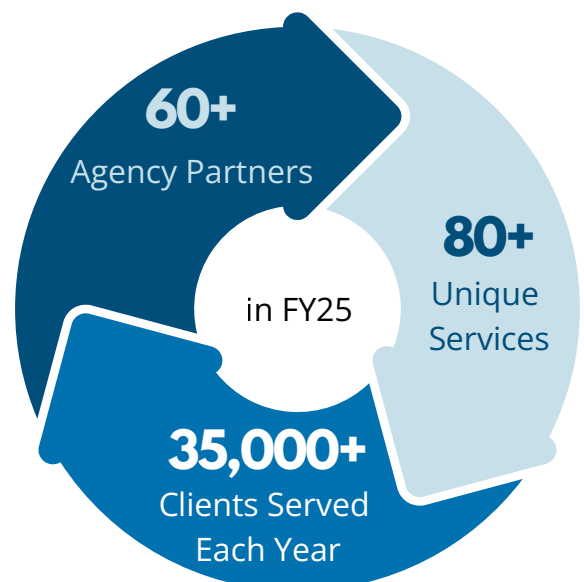


## Rights & Advocacy

Elder abuse education and prevention

p: (616) 456-5664

[www.aaawm.org/elderabuse](http://www.aaawm.org/elderabuse)



# KENT COUNTY

*Kent County  
Senior Millage*

Services and partnerships across Kent County are supported by the Older Americans Act and Kent County Senior Millage (KCSM).



## About the KCSM

The millage has a mission to provide person-centered care and resources for Kent County older adults, promoting independence and quality of life through a network of community partners. It has been a proactive community investment since 1999.

## About KCSM Funding

Since 1999, millage funding has helped provide resources that promote independence. AAAMM administers the millage and works with community partners to provide services based on county needs.

Each year, organizations can apply for KCSM funding. A community-based Review Committee reviews proposals and makes decisions to provide a comprehensive network of services.

AAAMM also oversees funded programs and monitors the use of millage dollars to support accountability and responsible stewardship of public funds.

## OAA & Millage Come Together

Both the Older Americans Act and Kent County Senior Millage share a focus on programs that enable aging in place.

## ASSOCIATION FOR THE BLIND & VISUALLY IMPAIRED

Association for the Blind & Visually Impaired



**Vision**

Vision support and treatment plans

**p: (616) 458-1187 or (800) 466-8084**

**[www.abvimi.org](http://www.abvimi.org)**



Atrio Home Care



**In-Home Help**

Home support with everyday tasks

**p: (616) 796-3800**

**[www.atriohomecare.org](http://www.atriohomecare.org)**



B2 Grounds Management,  
Grand Rapids  
Nehemiah Project



**Home Repairs & Safety**

Snow and lawn care for seniors

**p: (616) 224-7409**

**[b2groundsmanagement.com](http://b2groundsmanagement.com)**

# KENT COUNTY CONT.

*Kent County  
Senior Millage*

Services and partnerships across Kent County are supported by the Older Americans Act and Kent County Senior Millage.



Care  
Resources



## Caregiver Support

Daytime care and engaging activities

p: (800) 610-6299

[www.careresources.org/  
day-center](http://www.careresources.org/day-center)



Cherry  
Health



## Vision

Eye exams and treatment plans

p: (616) 776-2135



## Health & Wellness

Sheldon Clubhouse, socialization and engaging activities

p: (616) 242-6058

[www.cherryhealth.org](http://www.cherryhealth.org)



COMMUNITY  
FOOD CLUB



## Meals & Food

Grocery setting to promote food security

p: (616) 288-5550

[www.communityfoodclubgr.org](http://www.communityfoodclubgr.org)



Deaf and Hard of  
Hearing Services

Deaf and  
Hard of  
Hearing  
Services



## Equipment & Mobility

Help securing hearing aids and other equipment

p: (616) 732-7358 | [www.deafhhs.org](http://www.deafhhs.org)



Disability  
Advocates  
Of Kent County

Disability  
Advocates  
of Kent  
County



## Equipment & Mobility

Equipment like canes, walkers, wheelchairs, and more.

p: (616) 949-1100 | [www.dakc.us](http://www.dakc.us)



Elders'  
Helpers  
Live on your own with  
a helper in your home

Elders'  
Helpers



## Equipment & Mobility

Emergency alert buttons



## In-Home Help

Home support with everyday tasks and medication management

p: (616) 454-8305

[www.eldershelpers.com](http://www.eldershelpers.com)

# KENT COUNTY CONT.

*Kent County  
Senior Millage*

Services and partnerships across Kent County are supported by the Older Americans Act and Kent County Senior Millage.



Exalta Health



Dental

General dental services, root canals, and dentures

p: (616) 475-8446

[www.exaltahealth.org](http://www.exaltahealth.org)



Fair Housing Center  
of West Michigan



Home Safety  
& Repairs

Education and assessments for housing laws and rules

p: (616) 451-2980 | [www.fhcwm.org](http://www.fhcwm.org)



GRCC Older  
Learner Center



Health & Wellness

Evidence-based fitness classes

p: (616) 234-3483

[www.grcc.edu/olc](http://www.grcc.edu/olc)

FY25 OAA



47%

clients lived alone

FY25 KCSM



32%

clients lived alone



Heart of  
West Michigan  
UNITED WAY

Heart of West  
Michigan  
United Way  
(2-1-1)



Help Finding Resources

Find services that best meet your needs

p: (800) 887-1107

[www.hwmuw.org/211](http://www.hwmuw.org/211)



HISPANIC CENTER  
of western michigan

Hispanic Center of  
Western Michigan



Help Finding  
Resources

Find services that best meet your needs

p: (616) 742-0200

[www.hispanic-center.org](http://www.hispanic-center.org)



HOME REPAIR SERVICES  
RESOURCES FOR HOMEOWNERS

Home  
Repair  
Services



Home Safety & Repairs

Repairs focused on health and safety

p: (616) 241-2601

[www.homerepairservices.org](http://www.homerepairservices.org)

# KENT COUNTY CONT.

*Kent County  
Senior Millage*

Services and partnerships across Kent County are supported by the Older Americans Act and Kent County Senior Millage.



Kent County  
Community  
Action



## Financial Help

Utility support and emergency assistance



## Help Finding Resources

Find services that best meet your needs



## Housing Stability

Assistance in navigating housing support



## Meals & Food

Latin-inspired nutritious meals in group settings and delivered at home

p: (616) 632-7950

[www.kentcountymi.gov/1420/  
community-action](http://www.kentcountymi.gov/1420/community-action)



Kent County  
Probate Court



## Legal Help

Information about probate and guardianship services

p: (616) 632-5438

[www.kentcountymi.gov](http://www.kentcountymi.gov)



Legal Aid of  
Western Michigan



## Legal Help

Advice, counseling, and representation

p: (616) 774-0672

[www.lawestmi.org](http://www.lawestmi.org)



THERAPEUTIC SOLUTIONS INC.

Life  
Therapeutic  
Solutions



## Caregiver Support

Individualized caregiver tools and supports, and goal-based recreation therapy

p: (616) 215-0444 | [www.life-ts.com](http://www.life-ts.com)



Meals on Wheels  
of Western  
Michigan



## Meals & Food

Nutritious meals in group settings, pantry structure, or delivered at home

p: (616) 459-3111 | [www.mowwm.org](http://www.mowwm.org)



**1 IN 4 OLDER  
ADULTS**

aged 65+ fall each year. Evidence-based prevention programs **can reduce falls.**

# KENT COUNTY CONT.

*Kent County  
Senior Millage*

Services and partnerships across Kent County are supported by the Older Americans Act and Kent County Senior Millage.



Reliance  
Community  
Care Partners



## Health & Wellness

Therapy services by licensed professionals



## In-Home Help

Care Management

p: (616) 956-9440 or (800) 447-3007

[www.reliancecccp.org](http://www.reliancecccp.org)



Revive  
& Thrive



## Meals & Food

Short-term meals for medical needs,  
delivered at home

p: (616) 606-3314

[www.reviveandthrive.org](http://www.reviveandthrive.org)



**1 IN 4 ADULTS**

in the U.S. is a family  
caregiver.

**1,185+ caregivers received  
support through AAAM  
services in FY25.**



RideLink



## Transportation

Rides anywhere in the county through  
Hope Network, Kent County Community  
Action, Senior Neighbors, and The Rapid.

p: (844) 694-6589

[www.ridelinkmi.com](http://www.ridelinkmi.com)



Salvation Army



## Health & Wellness

Evidence-based fitness classes and senior  
center activities



## Meals & Food

Nutritious meals in group settings

p: (616) 454-1459

[www.salvationarmyusa.org](http://www.salvationarmyusa.org)



SarahCare  
Knapps'  
Corner



## Caregiver Support

Daytime care and engaging activities

p: (616) 364-6800

[www.sarahcare.com/knappscorner](http://www.sarahcare.com/knappscorner)

# KENT COUNTY CONT.

*Kent County  
Senior Millage*

Services and partnerships across Kent County are supported by the Older Americans Act and Kent County Senior Millage.



Senior  
Neighbors



## Caregiver Support

Companionship for an older adult while their caregiver takes a break



## Financial Help

Daily money management and emergency assistance



## Health & Wellness

Evidence-based fitness classes and senior center activities



## Help Finding Resources

Find services that best meet your needs



## Home Repair & Safety

Minor home repairs



## Medicare & Medicaid Help

Assistance for prescription coverage



## Transportation

One-way, fixed route tickets for the Rapid's Go! Bus or PASS program

p: (616) 459-6019

[www.seniorneighbors.org](http://www.seniorneighbors.org)



United Methodist  
Community House

United  
Methodist  
Community  
House



## Help Finding Resources

Find services that best meet your needs



## Health & Wellness

Senior center activities



## Meals & Food

Nutritious meals in group settings



## Transportation

Rides to medical appointments and other destinations

p: (616) 452-3226

[www.umchousegr.org](http://www.umchousegr.org)



*Young At Heart*

Young  
at Heart

Senior Enrichment  
Center



## Health & Wellness

Senior center activities

p: (616) 251-1134

[www.youngatheartgr.org](http://www.youngatheartgr.org)

# HAVE QUESTIONS?

## About AAAWM

### **Q: What is an Area Agency on Aging (AAA)?**

**A:** AAAs help older adults, people with disabilities, caregivers, and families connect with services and resources. AAAWM works with community partners across our nine-county region.

## How To

### **Q: How do I use this directory?**

**A:** Start by looking for the type of service you need. Contact the organization listed for more information about its services and how to get started. If you'd like to discuss all of your options, you can request an Options Counseling visit with our staff.

## Collaboration

### **Q: How does the network work together?**

**A:** AAAWM works with community partners to connect people with different types of support. You may use more than one service or organization as your needs change.

## Services

### **Q: Why are there different services offered region-wide?**

**A:** Every community has different needs and resources. The services available in each county depend on local programs, community partners, and available funding.

## Funding

### **Q: How are services paid for?**

**A:** Services in this directory may be supported by federal, state, or local funding. Depending on the program, you may be asked to contribute toward the cost or make a voluntary donation. Your service provider can explain what to expect.

## Referrals

### **Q: What can I expect when I reach out?**

**A:** Someone will listen to what you need and help you understand your options. You may be asked a few questions about your needs and where you live. Some programs have qualifications that will be reviewed.



(616) 456-5664



[www.aaawm.org](http://www.aaawm.org)



3215 Eaglecrest Dr NE,  
Grand Rapids, MI 49525