

Employee Spotlight: Mary Brock



Can you tell us a little bit about yourself?

Hello! My name is Mary. I have worked in the Register of Deeds department for a little over two years.

What is your position at Kent County and what individuals/customers do you work with?

My position with the Register of Deeds is an Abstract Clerk II. Our department is a library of property records that goes all the way back to the 1880s! We assist homeowners in providing copies of deeds, mortgages, etc.

What are two or three things that people should know about your role?

We assist Kent County property owners in searching for documents related to property. We also ensure when property documents are recorded, that the documents are compliant with the Michigan Recording Act.

What is the most rewarding part of your job and the most challenging?

I believe the most challenging part is assisting customers over the phone while they navigate their records search. Since we can't see our customer's screen, we rely on detailed communication to find the documents. The most rewarding part of the job is when we have successfully helped our customers find their property documents and they are able to print or download them from home.

Do you have any interesting/fun stories about working in the Register of Deeds?

Our department goes ALL OUT in decorations for the fall and winter holiday season. There are dragons and castles for Halloween. For winter, we have snow and snowflakes everywhere. We even constructed a fireplace, complete with a code compliant fire made of string lights. It's a joy to see everyone's faces light up when they come to our counter.

Is there anything else you want to say/talk about?

I am so fortunate to work in a department with some amazing colleagues who are supportive and genuinely enjoy working with our community.