Employee Spotlight: Liliana Flores



Can you tell us a little bit about yourself?
I grew up in Southwest Michigan in a small town called Pullman, Michigan which is about 1 hour from Grand Rapids. I graduated from Western Michigan University in 2018 and have worked in outreach services, career coaching, and job seeker preparation for employment. I have lived here for the last 3 years and have enjoyed getting to explore and learn more about West Michigan and the community. On top of that, I love traveling, making meaningful connections, exploring different parts of the world, and spending time with my family. I am a lifelong learner and enjoy learning new food recipes, or simply learning random facts.

What is your position at Kent County and what individuals do you work with?
I am currently a Human Resources Specialist and my focus is on recruitment and sourcing. For the recruitment piece, I work alongside different managers to create recruitment strategies and interview candidates. I also do outreach alongside other departments and connect with different community partners to increase awareness about the different careers available at Kent County. We have diverse employment opportunities and it is always amazing to share with the community all the opportunities that are housed under Kent County.

What are two or three things that staff should know about your role?
Although filing paperwork is one of the many things we do, there is so much more beyond that to ensure the hiring process and other HR functions flow seamlessly. We also screen candidates, send interview notices, liaise between hiring managers and candidates, and every Monday, someone from the recruitment team greets our new employees for orientation.

What is the most rewarding part of your job? What is the most challenging?
I am part of an amazing recruitment team where we can rely on each other for help and guidance. The most rewarding part is seeing the recruitment process come to a full circle. I also enjoy networking with community partners and building intentional and meaningful relationships. The most challenging part is staying up to date with new changes.

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Do you have any interesting/fun stories about your experience working with potential or current employees or partners in the community?

I had the opportunity to work alongside the Department of Public Works and we attended MI Career Quest this March to let students know about the career opportunities available in the manufacturing area. Over 8,000 West Michigan students got the chance to explore a variety of possible future careers all in one setting. It was one busy but rewarding day!

Is there anything else you want to say/talk about?

I am looking forward to growing my relationships with different departments and future job fair collaborations. Don't hesitate in connecting with me.