

Test Window Communication Guidance for Schools

Please use this directory to obtain the quickest response to questions or concerns during a testing window:

Call Vendor	Call Office of Student Assessment	Call STN Application Center
<ul style="list-style-type: none">• Usernames & passwords	<ul style="list-style-type: none">• Policy issues	<ul style="list-style-type: none">• Barcode data file questions or concerns
<ul style="list-style-type: none">• Student login information	<ul style="list-style-type: none">• Test irregularities	<ul style="list-style-type: none">• Questions about STNs
<ul style="list-style-type: none">• Online testing issues	<ul style="list-style-type: none">• Test security concerns	
<ul style="list-style-type: none">• Pencil/paper testing materials	<ul style="list-style-type: none">• Assessment program information	
<ul style="list-style-type: none">• Other vendor-related concerns		
<ul style="list-style-type: none">• Pearson: 866-683-6668• Questar: 877-424-0322	<ul style="list-style-type: none">• 317-232-9050• INassessments@doe.in.gov	<ul style="list-style-type: none">• 800-527-4931