

## IA-CL-06 NOTIFICATION: ANNOUNCEMENT OF LAUNCH

Attention Providers,

This notification is to inform Providers required to use Electronic Visit Verification (EVV) for Home Health Services (HHS) being billed on an institutional (837i) claim that the changes to Home Health Services 837i claim elements are required to be set up as of today, **October 1, 2024** in the CareBridge EVV Provider portal.

### Changes to Home Health Services 837i Claim Elements

As a reminder, the following data fields can now be set with static or dynamic values, offering greater flexibility and control over your claims:

- **Attending Provider**
- **Referring Provider**
- **Facility Type Code**
- **Claim Frequency Code for Initial Claims**
- **Patient Status Code**
- **Admission Date/Patient Certification**
- **Condition Codes**
- **Value Code**

### Provider Action

Any HHS provider that has not completed their claim setup in the CareBridge Provider portal will experience billing alerts until necessary action is taken. **Providers who do not take the necessary action risk delays in claims submission.**

To ensure seamless processing of claims, providers should verify that all required setup is complete. CareBridge has comprehensive training materials and configuration guides available on the CareBridge EVV Training & Resource Site, linked below:

[Resource Library Home Page](#): The landing page for the CareBridge Resource Library – here providers have access to the information and resources available for CareBridge and Third-Party EVV users.

[CareBridge EVV Iowa State Page](#): The CareBridge EVV Iowa state page houses training documents and videos for multiple user categories including Agency Caregivers, CCO Caregivers, ICDAC Caregivers, Provider Agencies, Payer Agencies, and Members.

[Provider Training Registration](#): Direct location for on demand training for Provider Agencies.

Please feel free to reach out to the CareBridge Support Center at [IAEVV@carebridgehealth.com](mailto:IAEVV@carebridgehealth.com)