



PAYNE PARK TENNIS CENTER

Welcome to Payne Park Tennis Center!

We are proud to offer a premier public tennis facility in the heart of Sarasota, featuring 12 Har-Tru courts, a full-service bar and pro shop, and a vibrant community of players. This guide will help you navigate our amenities and understand how to reserve courts efficiently.

GET STARTED NOW



SCAN
ME!



Court Guide & Reservation Instructions

Login:

- Visit PaynePark.ChelseaReservations.com or download the Chelsea Reservations 2.0 App from the Apple or Google App Store
- The Club Code: **PAY100** (case sensitive)
- Your User ID: 6-digit Master Pass number
- The default password: Tennis1 (can be changed under "My Profile")

Emails are sent for court requests, court reservations (including updates), and court conditions. (Check your spam filter if you aren't getting emails.)

Court Requests:

- For Passholders Only (Annual, Family, Evening, 3 month & 6 month)
- Requests for courts can be made up to 2 weeks in advance at your convenience
- Players on requests will receive an email confirmation of the initial request and if your court time was granted. If your request was **not** granted, you will **not** receive an email.
- Email notifications for court assignments will be sent 3 days in advance at 11 am.
- Requests can include a preferred time as well as a range of availability. The wider your availability, the better chance of getting a court.
- Requests can link courts for larger group play.

➔ Important Notes:

- Even though you can view the court sheet 3 days out, assignments are not final until you receive the email confirmation
- Court assignments may change due to maintenance, league play, or other scheduling needs. Always check your court assignment upon arrival.
- Players can be on only one request per day.

How Courts Get Granted:

- 4 days out at Midnight the Request Lottery will run. Court assignments are not valid until you receive an email confirmation of the court assignment.
- Courts are awarded to the groups with the lowest group point average within each priority tier. The tiers are as follows:
 - **Tier 1:** Requests for 4 players with any combination of valid Annual passes (Individual, Family, Evening)
 - **Tier 2:** Requests for 4 players with any combination of valid Annual and/or Seasonal (3 or 6 month) passes
 - **Tier 3:** All other requests. This would include requests for Singles or requests that include a guest.

How to Request a Court:

- Click on "Requests," and then Add a "Request". Select your preferred time as well as your range of availability. (Recommended)
- Guests are assigned the points of the sponsoring passholder.
 - Put all the players on the request.
 - This means you need to know who you are playing with 4 days in advance.
- Players with valid passes can have their member ID put on the request. All others will need to be added as guests and then their name typed in where it says **Guest First** and **Guest Last**.

Player Points:

- Every player who plays at Payne Park Tennis Center gets points. Players accumulate points on a rolling 14-day time frame and are assigned as follows.
 - 9:00 am, 10:30am, 5:00 pm, 6:30 pm - 1 Point
 - 7:30 am, Noon, 2:00 pm - .5 Point
 - 3:30 pm - 0 Points
- Points are accumulated at the time of request placement. This means the names you put down on the request will get points regardless of if they play or not.
- If the players change or get added from the original request, the new players get points as well.
- Every type of play gets points, e.g. League, Social, Lessons, Etc.
- No show courts receive double points

Point Calculation Example:

- **Player 1:** Passholder - 5 Points
- **Player 2:** Passholder - 4 Points
- **Player 3:** Passholder - 3 Points
- **Player 4:** Guest - 3 Points (gets points of Player 3 who is the sponsoring passholder) $5 + 4 + 3 + 3 = 15$. $15/4 = 3.75$ average points for the request. This number will be ranked against all other requests in their tier with the lowest average points getting priority.

Overflow Waitlist:

- If your request wasn't granted, you will be automatically placed on the overflow wait list. Staff will check the overflow and place the request if courts open up. If you book another court time, you will be taken off of the waitlist.

How to Book a Court:

- After all of the passholder court requests are assigned, courts can be booked on a first come, first serve basis. Non-passholders can book online or over the phone 3 days ahead, starting at 1:00 pm.
- Website: Click "Booking," then "Add a Booking."
- App: Click "New Reservation."
- Phone: Call 941-263-6641

Court Block Times:

- Our court reservation blocks are 90 minutes, except for Noon and 6:30pm which are 2 hours to accommodate league play.
- Monday - Friday: 7:30 am, 9:00 am, 10:30 am, Noon, 2:00 pm, 3:30 pm, 5:00 pm, 6:30 pm (Fridays close at 6:30 pm)
- Saturday - Sunday: 7:30 am, 9:00 am, 10:30 am, Noon

Clinics & Lessons:

- Clinic spots are reserved at the front desk.
- Lessons are made by calling the Pros directly. They will book the courts

Tips & Rules:

- Set up your "Buddy List." It will make it easier to request and reserve courts for future reservations.
- Put all known names on your requests and bookings. For requests, having all names will help your court point average
- The wider your range of availability, the more likely you will get a court.
- You can edit your booking up to 3 hours in advance of the court time. After that, please call the front desk to make changes.
- Please call if you can't make your court time. No shows get double points.
- Ball Machine reservations cannot be made online. Ball Machines are available for rent after 12 Noon during the week and after 10:30 am on weekends. Please call front desk to reserve.
- Failure to follow the reservation rules will result in suspension of privileges

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Hours of Operation:

Mon-Thu: 7:30 AM - 8:30 PM

Fri: 7:30 AM - 6:30 PM

Sat-Sun: 7:30 AM - 2:00 PM

Holiday Hours - Posted as needed



www.Facebook.com/PayneParkTennisCenter

www.facebook.com/groups/pptctennisgroup/

www.Instagram.com/PayneParkTennisCenter

 Address:

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 PaynePark.ChelseaReservations.com