



City of North Port
FINANCE DEPARTMENT/PURCHASING DIVISION
4970 CITY HALL BLVD
NORTH PORT, FLORIDA 34286
Office: 941.429.7170
Fax: 941.429.7173
Email: purchasing@northportfl.gov



NOTICE OF INTENT TO AWARD A SOLE/SINGLE SOURCE PROCUREMENT

Sole/Single Source No: SS NO. 26-35

Date Posted: November 4, 2025

Written Response Due Date: November 11, 2025

This is not a formal solicitation and there are no submissions required. The proposed contract action is for product or services for which the City intends to negotiate and award with only one contractor/vendor under the authority of and in accordance with Florida State Statute 287.057(5)(c). Any responses received as a result of this Notice of Intent shall be considered solely for the purpose of determining whether to conduct a competitive procurement. Responses will not be considered as proposals, bids, or quotes.

- **DESCRIPTION OF SERVICE/PRODUCT: WASTEWATER TREATMENT CENTRIFUGE MAINTENANCE AND PART REPLACEMENTS**
- **AMOUNT** (This is an acquisition with an estimated value of): **\$46052.32**
- **VENDOR: FERRUM PROCESS SYSTEMS INC**

Interested firms or individuals may identify their interest and capability to respond to the requirement by submitting in writing their name, address, point of contact, telephone number, e-mail, and a statement regarding capability to provide the specified procurement per the attached specifications. Interested firms will be considered only if they respond with clear and convincing documentation that they are capable of meeting or exceeding the requirements stated herein. All responses received within seven (7) calendar days after the date of publication of this synopsis will be reviewed by the City. A determination by the Procurement Manager not to compete this proposed action based on the responses to this notice is solely within the discretion and approval of the Procurement Manager and City Manager.

All sole/single source purchases exceeding the formal threshold indicated in the policies and procedures manual will require Commission Approval.

All responses must be in writing and returned to **ATTENTION: PURCHASING**, City of North Port, 4970 City Hall Boulevard, Suite 337, North Port, Florida, 34286 or by: Fax 941-429-7173, or by e-mail purchasing@northportfl.gov. Note the number of the Sole Source Information inquiry on documentation.

Information regarding this Intent may be viewed and downloaded from DemandStar's website at www.demandstar.com. Links to DemandStar are also available from the City website at www.northportfl.gov. This Notice of Intent is posted on the City FTP site at <https://northportfl.gov/filesshare>. If you have any questions, concerns, or problems accessing this request using the link, please contact Michael White, Contract Administrator I, at 941.429.7174. Request for additional information or clarification regarding the specifications must be sent via facsimile to 941.429.7173 or via email to purchasing@northportfl.gov. No verbal requests will be honored.



Procurement Request

City of North Port

Request

Request Type *

Sole/Single Source/Standardization

Capital? (?) No Yes**PRR-EX (?)** Yes**FY ***

2026

Type code ***Preparer**

Ruth Agosto

Pre-Director Approver(s) (?)

	Name
1	Michelle Tipp

Department *

UTILITIES

Division(s)

WASTEWATER

Commission Meeting? * Yes No**Commission Override (?)** Yes No**Purchase****Payment Method *** Visa Purchase Purchase Order**Purchase Type *** Single Purchase (current FY)
 Blanket Purchase (current FY)**Purchase SubType *** None Change Order
 Amendment**Description ***

For our Wastewater Treatment plants' Centrifuge Annual Maintenance and Component Replacements.

Section 2-407 of the City of North Port Procurement Code provides guidelines for determining if good(s) or service(s) is/are a sole/single source. **All Sole/Single source requests will be posted on DemandStar & the City's Purchasing site for seven (7) business days.**

Exemption Explanation (?) *

Our wastewater treatment plants at Pan American and West Villages centrifuges were originally manufactured by Hiller and Ferrum Process Systems Inc is the sole authorized company to sell, distribute and service Hiller manufactured equipment in the USA.

Steps taken to verify these goods and/or services are not available elsewhere (?) *

We obtained a Sole Source Letter.

Other vendors that were contacted (?) *

N/A

Grant? * Yes No**Technology Related? (?) *** Yes Renewal No**Exemption****Reason ***

Attach documentation from the manufacturer certifying the vendor selected is the only distributor/dealer/contractor for the products or services in question and/or holds the production, unique capability, copyrights, trademark, and/or patent to the item, and check the following applicable statement(s):

- Patent, copyright or unique design restrictions. (Sole Source)
- Proprietary rights in technical data and/or product formulations (e.g. cleaning compounds, lubricating oils, paint, etc.), which can only be determined through extensive laboratory analysis and examination. (Sole Source)
- Only producer, such as utility supplier or construction material supplier, that will meet the specialized needs of the department or perform the intended function. (Sole Source)

Direct replacement parts, equipment or supplies that must be compatible with original equipment already installed but available only from the original equipment manufacturer. Most manufacturers have more than one dealer or distributor for their products. When this is the case, competition between dealers and/or distributors may be possible, eliminating the "sole or single source" restriction. (Single Source)

When tests and/or demonstrations of equipment, supplies, part, etc. under actual operating conditions reveal superior quality, performance, design or other characteristics in a brand product(s), which is available from only one source. Testing must be performed as often as practical. (Single Source)

Purchases for a brand product are to be made from one selected supplier, even though there are other suppliers that provide similar products. Options, such as pricing, availability, servicing, have been vetted and a supplier has been chosen that best meets the City's needs. (Single Source)

Maintenance, repair services or warranty which require specialized test equipment, procedures, and technical expertise available only from the original equipment manufacturer or authorized/licensed dealer/field service representative. (Single Source)

The part(s)/equipment are required to permit standardization and operating efficiencies within the organization and the parts and equipment are only available through a sole or single source. If competition is available, the parts and equipment must be competed. For brand-specific items, quotes should still be obtained. (Standardization)

Other: None or some of the above apply. Provide detailed justification below.

Explanation *

POSTED FY22 SS22-35

Original Purchase (?) *

01/01/2022

Standardization cannot be on the first purchase.

Supporting backup *

Click the Preview icon or right click link and select open in new tab or window to avoid downloading.

Ferrum Sole Source Provider Letter (2025) - City of North Port.pdf

147.58KB

DemandStar

For Purchasing Division

Date Posted

Sole/Single Source Number

Effective Date

Expiration Date

Purchase Details

Line Items

Item #	Description *	Unit of Measure	Quantity *	Unit Price *	Subtotal
1	Centrifuge Annual Maintenance- WWTP	\$\$	9,877.64	\$1.00	\$9,877.64
2	Centrifuge Component Replacements- WWTP	\$\$	36,174.68	\$1.00	\$36,174.68

Shipping (?) *

\$0.00

Total Charges

\$46,052.32

Accounts (?)

	Dept *	Account # (?) *	Project #	Amount *
1		420-6062-535.46-11		\$46,052.32

Total Payments

\$46,052.32

Comments to Budget (?)

Backup Attachments

Click the Preview icon or right click link and select Open link in new tab or window to avoid downloading.



Additional Backup

Related NavLine Req, price sheet, quote, drawings, specifications, risk waiver, etc.

Ferrum Quote #Q25-4972 - compensators.pdf	283.93KB
Ferrum Quote #Q25-4966 - rebuild spare parts for H6000.pdf	120.46KB
Ferrum Quote #Q25-5395-Inspection of H5238.pdf	284.47KB
Ferrum Quote #Q25-5396 - Inspection of H6000.pdf	285.43KB

Vendor Details

Vendor Information (?) ∨

Except for Emergency purchases, vendor **MUST** already be setup as a vendor in NavLine.

Vendor Name *	Vendor Number *
FERRUM PROCESS SYSTEMS INC	7427

Vendor Name CST

Contact	Vendor Email
	danoff@nwm.usa.com

Remittance Address
2125 CENTER AVE, SUITE 507, FORT LEE, NJ 07024

Phone
201-720-2850

Vendor Documentation Current (?) *

Yes No

Risk Documentation Current (?) *

Yes No Waiver Attached

YTD Expenses (?)

Department Inclusive (?) *	City Inclusive (?) *
\$46,052.32	

Highest Approver (?) *

FD and CM will be skipped on the back end, as needed.

Ferrum Process Systems Inc.
 2125 Center Ave., Suite 507
 Fort Lee, NJ 07024
 512-556-5707
 sheilah.pickel@hiller-us.com
 www.hiller-us.com



Estimate


Date	10-29-2025
Estimate #	Q25-4966

Comment:

Ferrum Quote for spare parts to be used for on-site rebuild (H6000) in FY'26.
 Freight costs and travel expenses are estimates at this time. Offer is valid through Jan. 1, 2026.

Bill To: CITY OF NORTH PORT City of North Port Wastewater Treatment Facility 5355 Pan American Blvd North Port FL 34286	Ship To: 8898 S. Tamiami Trail Venice FL 34293
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Part Number	Description	Qty	Rate	Total
DP480023-04-40	Vaporing	2	\$140.51	\$281.02
DP480023-04-41	Vaporing	2	\$140.51	\$281.02
Z12-0023	PRESSURE SPRING	2	\$35.67	\$71.34
DP570036-04-45	WEAR BUSHING	4	\$662.17	\$2,648.68
DP480023-04-46	Bushing Holder	8	\$18.93	\$151.44
N933-0181	Hexagon Bolt	8	\$1.55	\$12.40
Z11-0036	O-RING	1	\$9.66	\$9.66
Z11-0761	RADIAL SHAFT SEAL	1	\$293.29	\$293.29
Z11-0858	O-RING	1	\$18.03	\$18.03
N912-0066	PAN-HEAD SCREW	36	\$5.92	\$213.12
N912-0004	PAN-HEAD SCREW	8	\$2.45	\$19.60
N912-0065	PAN-HEAD SCREW	16	\$9.79	\$156.64
N913-0031	SET SCREW	4	\$0.77	\$3.08
N908-0009	SCREW PLUG	2	\$34.76	\$69.52
N5419-0029	Felt Ring	4	\$10.30	\$41.20
N5419-0030	Felt Ring	2	\$11.59	\$23.18
N5419-0031	Felt Ring	2	\$12.10	\$24.20
N7603-0009	SEALING RING	2	\$1.55	\$3.10
Z11-0017	O-RING	1	\$1.55	\$1.55
Z11-0725	O-SEAL	2	\$22.79	\$45.58
Z11-0726	O-SEAL	2	\$36.82	\$73.64
Z18-0032	BALL BEARING	1	\$856.72	\$856.72
Z18-0107	ROLLER BEARING	1	\$1,049.60	\$1,049.60
N912-0027	Pan-Head Screw	6	\$9.92	\$59.52
N912-0072	Pan-Head Screw	6	\$2.45	\$14.70
N933-0053	Hexagon Bolt	18	\$5.28	\$95.04
N912-0046	Pan-Head Screw	8	\$6.06	\$48.48
N7984-0005	Pan-Head Screw	4	\$0.91	\$3.64
N912-0004	PAN-HEAD SCREW	12	\$2.45	\$29.40
DP570036-11-45	WEAR BUSHING (SCROLL)	6	\$937.18	\$5,623.08
DP480001-06-51	THRUST BEARING	1	\$1,334.57	\$1,334.57
Z11-0017	O-RING	1	\$1.55	\$1.55
Z11-0036	O-RING	1	\$9.66	\$9.66
Z11-0045	O-RING	1	\$9.15	\$9.15
Z11-0766	GUIDE TAPE	2	\$122.31	\$244.62
Z11-0958	Mechanical Face Seal	2	\$557.05	\$1,114.10
Z18-0105	ROLLER BEARING	1	\$753.20	\$753.20
Z18-0329	SHAFT REPAIR SLEEVE	1	\$203.71	\$203.71

Date	10-29-2025	
Estimate #	Q25-4966	

Part Number	Description	Qty	Rate	Total
N912-0002	PAN-HEAD SCREW	14	\$2.45	\$34.30
N912-0030	Pan Head Screw	20	\$1.16	\$23.20
N912-0068	PAN-HEAD SCREW	4	\$1.42	\$5.68
N912-0105	PAN-HEAD SCREW	12	\$8.63	\$103.56
N912-0016	PAN-HEAD SCREW	6	\$3.86	\$23.16
N912-0019	PAN-HEAD SCREW	16	\$9.79	\$156.64
Z11-0277	SQUARE RING	6	\$5.54	\$33.24
Z11-0020	O-RING	1	\$2.71	\$2.71
Z11-0017	O-RING	1	\$1.55	\$1.55
Z22-0119	GREASE - Kluberplex BEM 41-132	10	\$34.12	\$341.20
Z15-0246	V-BELT	3	\$156.30	\$468.90
DP480010-16-37	HOUSING SEALING	2	\$58.20	\$116.40
Z11-0956	SOFT RUBBER	10	\$16.74	\$167.40
Z80-171292	FILTER ELEMENT	1	\$233.30	\$233.30
SHELL TELLUS S2 MX 68	HYDRAULIC OIL (5 GAL PAILS)	4	\$121.55	\$486.20
DP480001-04-80x01	PILLOW BLOCK FRAME	2	\$2,872.80	\$5,745.60
Service Tech-Ferrum Onsite	Service Tech-Ferrum Onsite	5	\$1,240.00	\$6,200.00
DCR Order-related travel expenses (UDEC)	Technician related travel expenses	1	\$2,200.00	\$2,200.00
Freight-Hiller	Freight - Hiller	1	\$2,700.00	\$2,700.00

Total Estimate Value

\$34,935.07

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Warranty

On used machines or repair work carried out, Hiller provides a mechanical warranty for 6 months from commissioning/recommissioning or a maximum of 8 months following shipment. Replacement parts and wear from normal usage are excluded from the warranty. For genuine Hiller – spare parts, a warranty period of 12 months from the shipping date applies.

For the spare parts supplied as part of the warranty or repaired parts, the warranty period is 6 months; however, it does not end before the expiry of the general warranty.

The Hiller warranty requires the assembly, installation, commissioning, maintenance, repair to have been carried out by a Hiller technician or by technical personnel authorized by Hiller.

If during a factory rotor repair the maintenance work is not completed for economic reasons or is carried out at an unspecified later time, Hiller will levy an expense allowance for works already completed of \$3,300. In case of repairs of complete decanters or decanters with peripheral equipment, we will additionally charge for the additional expenditure incurred. We reserve the right, if we have not received a written order at the latest 3 months after the offer was made, to charge a storage fee of \$165/month from the 4th month.


Should any concealed damage be revealed that was not detected by Hiller during the repair work, and which has not been included in the cost estimate, Hiller reserves the right to send a revised cost estimate to the customer.

Hiller shall not be liable for damage due to normal wear, natural wear, corrosion or effects due to chemical, electrochemical or electrical factors, or a combination of the above mentioned criteria.

Hiller shall not be liable for damage caused by the purchaser or third parties such as improper storage of goods, unsuitable or improper use, faulty assembly or commissioning, installation and use of non-Hiller spare parts, faulty or negligent handling, improper maintenance, repair work performed in-house, non-observance of the operating instructions and manuals, overloading of the machine, use of unsuitable equipment and lubricants or incorrectly implemented construction work.

Hiller shall not be liable for any damage caused by connected peripheral machines and units or by the ingress of sand, stones, floating debris, rags, coarse dirt and other foreign objects in the centrifuge.

Hiller shall not be liable for particular loss of profit, loss of interest, production downtimes or reduced output for procedural reasons, increased costs, increased disposal costs, additional costs or claims from third party agents or subcontractors and standstills and/or waiting times.

Date	10-29-2025	 HILLER <small>separation & process</small> Member of the ferrum Group
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A Hiller-repair requirement does not apply if the fault is not critical to machine operation, rectification requires disproportionate expense, or based on circumstances attributable to the customer.

When replacing electrical components, there is a possibility that electromagnetic incompatibilities may occur.

Such incompatibilities can lead to malfunctions in the system. If EMC problems occur during or after the replacement or modification of electrical components and additional measures are required to rectify them, we reserve the right to charge separately for these services on a time and material basis.

Force majeure

Hiller shall not be liable for any delay or hindrance in carrying out services and any resultant compensation claims due to an event of force majeure. Force majeure includes all extraordinary events that take away control from Hiller, such as war, pandemic, revolution, political unrest, government decrees, fire, natural events, floods, explosions, earthquakes, uprisings, attacks, rebellion, change in political borders or sabotage by a third party as well as to strikes and lockout.

Leased rotor provision


If Hiller provides the customer with a Hiller leased rotor unit for temporary drainage, the customer shall undertake to maintain and operate the Hiller leased rotor unit with the same level of care as the customer's own original rotor unit. The Hiller leased rotor unit is not permitted to be used with third party products. The lease price for the leased rotor unit is set based on the number of operating weeks actually used by the customer.

The lessee shall be liable for damage to the Hiller leased rotor unit arising from improper storage, improper or inappropriate use, incorrect, unauthorized assembly or commissioning, installation and use of non-Hiller spare parts, incorrect or negligent handling, improper maintenance, unauthorized repair work, disregard of operating instructions and manuals, overload, or by the use of unsuitable equipment and lubricants, and other damage within the lessee's power of influence.

The lessee is liable for damages to the Hiller leased rotor unit arising due to connected, peripheral machines and units or by the ingress of sand, stones, floating debris, rags, coarse dirt and other foreign bodies.

The lessee shall return the leased rotor unit to Hiller in perfect, clean condition ready for operation. Should it not be possible for the lessee to meet the requirement to return the leased rotor unit in the correct condition for the lessee's own reasons, the lessee shall pay compensation to Hiller for any damage incurred or for the loss of the leased rotor unit.

The Hiller leased rotor unit shall remain the property of Hiller. The lessee is not permitted to lease the Hiller-leased rotor unit on to third parties, or allow it to be operated by third parties, or assign any rights under this agreement, or grant any rights of any type to the unit.

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Other

Services that are not part of this scope of supply are billed separately at cost, in accordance with the current, valid Hiller assembly conditions.

Our qualified service technicians will be pleased to support you on site during commissioning, maintenance or process optimization of your HILLER decanter centrifuge.

In order to prepare an offer and arrange an appointment, you are welcome to contact our technical dispatchers 512-540-2120 or 512-556-5707.

In addition to the points given here, the Hiller general terms and conditions "Terms and Conditions for Deliveries and Services (II1a)" apply. These can be viewed on the Hiller website <http://www.hillerzentri.de> in the "Media" section.

The customer shall ensure that any access authorization required for all relevant areas and necessary work approvals have been obtained for Hiller personnel carrying out the work. Any waiting times and additional services arising due to access restrictions will be billed as work time. Any resultant deadline extension shall not be attributable to Hiller.

All costs for payment transactions shall be borne by the buyer.

Hiller shall retain ownership of the goods until full payment has been received.


For orders under a net value of \$165, Hiller reserves itself the right of charging a surcharge for low quantities of \$55.

If Hiller does not receive notification of a specific transport company, Hiller will organize the transport and invoice this separately.

Accident prevention, medical care and retrieval

The customer has to take the necessary accident prevention and protective measures at his own expense. In particular, the customer points out the attention of HILLER GmbH expressly, if special consideration has to be given to the customer and/or other entrepreneurs or corresponding regulations are to be observed.

Accident prevention and protection measures have to be taken before the start of services and have to be maintained for the duration of services. If HILLER personnel, is involved in an accident or is still requiring medical care or inpatient treatment is needed, the customer supports HILLER GmbH in organizing the necessary medical treatment. HILLER GmbH reserves the right to take the personnel home at any time for medical reasons. The customer provides HILLER GmbH with appropriate support in organizing the journey home. HILLER GmbH bears the costs of the retrieval. HILLER GmbH is entitled to refuse or discontinue services if the safety of its personnel is not guaranteed. If the personnel of HILLER GmbH, is endangered for reasons which HILLER is

Date	10-29-2025	 HILLER <small>separation & process</small> <i>Member of the ferrum Group</i>
Estimate #	Q25-4966	

not responsible or considerably impeded in the execution of its work, HILLER GmbH is entitled to order the return of the personnel. In such cases, as well as in the event that personnel are held back after completion of their work, the customer will be invoiced for waiting time, travel expenses and displacement in accordance with the rates agreed in the terms and conditions of field service.

Restriction of liability in case of remote support by Hiller GmbH:

In general, the following responsibilities, obligations, safety and legal regulations apply for any remote support by Hiller GmbH (e.g., e-mail, telephone, chat, WhatsApp, video conference, augmented reality support, modem support, etc.), which the customer is obliged to observe.

Safety: Each person is responsible for his or her own safety on site, in compliance with all regulations and laws applicable on site.

Safety on site cannot be guaranteed in any way by Hiller Remote Support; at very best, possible dangers could be pointed out in a non-binding advice.

Responsibility: The person carrying out the work and installation on site is fully responsible for it, in compliance with all locally applicable regulations and laws.

Hiller Remote Support can only provide non-binding information, but in no way assume responsibility for the work performed and installations made by the persons working on site.

Equipment/Connection: The customer is responsible for providing all necessary tools, such as AR glasses, tablet, smartphone, notebook, etc.

To perform the augmented reality support, the customer needs a high-quality internet connection. The customer is responsible for providing a high-quality Internet connection as well as a modem.

Ferrum Process Systems Inc.
 2125 Center Ave., Suite 507
 Fort Lee, NJ 07024
 512-556-5707
 sheilah.pickel@hiller-us.com
 www.hiller-us.com



Estimate

Date	10-29-2025
Estimate #	Q25-4972

Comment:


After the Non-Dismantled Inspection of H5238, it was determined that a rubber compensator will need to be replaced. Shipping costs to be determined. ETD 1-2 weeks after receipt of order. This offer is valid through Jan 1, 2026.

Bill To: CITY OF NORTH PORT City of North Port Wastewater Treatment Facility 5355 Pan American Blvd North Port FL 34286	Ship To: 5355 Pan American Blvd North Port FL 34287
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Part Number	Description	Qty	Rate	Total
Z21-0561	RUBBER COMPENSATOR successor of Z21-0152	1	\$1,239.61	\$1,239.61

Total Estimate Value

\$1,239.61

Date	10-29-2025	
Estimate #	Q25-4972	

Warranty

On used machines or repair work carried out, Hiller provides a mechanical warranty for 6 months from commissioning/recommissioning or a maximum of 8 months following shipment. Replacement parts and wear from normal usage are excluded from the warranty. For genuine Hiller – spare parts, a warranty period of 12 months from the shipping date applies.

For the spare parts supplied as part of the warranty or repaired parts, the warranty period is 6 months; however, it does not end before the expiry of the general warranty.

The Hiller warranty requires the assembly, installation, commissioning, maintenance, repair to have been carried out by a Hiller technician or by technical personnel authorized by Hiller.

If during a factory rotor repair the maintenance work is not completed for economic reasons or is carried out at an unspecified later time, Hiller will levy an expense allowance for works already completed of \$3,300. In case of repairs of complete decanters or decanters with peripheral equipment, we will additionally charge for the additional expenditure incurred. We reserve the right, if we have not received a written order at the latest 3 months after the offer was made, to charge a storage fee of \$165/month from the 4th month.


Should any concealed damage be revealed that was not detected by Hiller during the repair work, and which has not been included in the cost estimate, Hiller reserves the right to send a revised cost estimate to the customer.

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Estimate #	Q25-4972	

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When replacing electrical components, there is a possibility that electromagnetic incompatibilities may occur.

Such incompatibilities can lead to malfunctions in the system. If EMC problems occur during or after the replacement or modification of electrical components and additional measures are required to rectify them, we reserve the right to charge separately for these services on a time and material basis.

Force majeure

Hiller shall not be liable for any delay or hindrance in carrying out services and any resultant compensation claims due to an event of force majeure. Force majeure includes all extraordinary events that take away control from Hiller, such as war, pandemic, revolution, political unrest, government decrees, fire, natural events, floods, explosions, earthquakes, uprisings, attacks, rebellion, change in political borders or sabotage by a third party as well as to strikes and lockout.

Leased rotor provision


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The Hiller leased rotor unit shall remain the property of Hiller. The lessee is not permitted to lease the Hiller-leased rotor unit on to third parties, or allow it to be operated by third parties, or assign any rights under this agreement, or grant any rights of any type to the unit.

Date	10-29-2025	
Estimate #	Q25-4972	

Other

Services that are not part of this scope of supply are billed separately at cost, in accordance with the current, valid Hiller assembly conditions.

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Accident prevention and protection measures have to be taken before the start of services and have to be maintained for the duration of services. If HILLER personnel, is involved in an accident or is still requiring medical care or inpatient treatment is needed, the customer supports HILLER GmbH in organizing the necessary medical treatment. HILLER GmbH reserves the right to take the personnel home at any time for medical reasons. The customer provides HILLER GmbH with appropriate support in organizing the journey home. HILLER GmbH bears the costs of the retrieval. HILLER GmbH is entitled to refuse or discontinue services if the safety of its personnel is not guaranteed. If the personnel of HILLER GmbH, is endangered for reasons which HILLER is

Date	10-29-2025	
Estimate #	Q25-4972	

not responsible or considerably impeded in the execution of its work, HILLER GmbH is entitled to order the return of the personnel. In such cases, as well as in the event that personnel are held back after completion of their work, the customer will be invoiced for waiting time, travel expenses and displacement in accordance with the rates agreed in the terms and conditions of field service.

Restriction of liability in case of remote support by Hiller GmbH:

In general, the following responsibilities, obligations, safety and legal regulations apply for any remote support by Hiller GmbH (e.g., e-mail, telephone, chat, WhatsApp, video conference, augmented reality support, modem support, etc.), which the customer is obliged to observe.

Safety: Each person is responsible for his or her own safety on site, in compliance with all regulations and laws applicable on site.

Safety on site cannot be guaranteed in any way by Hiller Remote Support; at very best, possible dangers could be pointed out in a non-binding advice.

Responsibility: The person carrying out the work and installation on site is fully responsible for it, in compliance with all locally applicable regulations and laws.

Hiller Remote Support can only provide non-binding information, but in no way assume responsibility for the work performed and installations made by the persons working on site.

Equipment/Connection: The customer is responsible for providing all necessary tools, such as AR glasses, tablet, smartphone, notebook, etc.

To perform the augmented reality support, the customer needs a high-quality internet connection. The customer is responsible for providing a high-quality Internet connection as well as a modem.

Ferrum Process Systems Inc.
 2125 Center Ave., Suite 507
 Fort Lee, NJ 07024
 512-556-5707
 sheilah.pickel@hiller-us.com
 www.hiller-us.com



Estimate

Date	10-29-2025
Estimate #	Q25-5395

Comment:


Non-Dismantled Inspection of Hiller Centrifuges - H5238 (Pan American location). Oil to be shipped to plant site. Offer is valid through Jan. 1, 2026.

Bill To: CITY OF NORTH PORT City of North Port Wastewater Treatment Facility 5355 Pan American Blvd North Port FL 34286	Ship To: 5355 Pan American Blvd North Port FL 34287
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Part Number	Description	Qty	Rate	Total
Service Tech-Ferrum Onsite	Service Tech-Ferrum Onsite	1	\$3,500.00	\$3,500.00
Z80-131944	FILTER ELEMENT	1	\$66.42	\$66.42
SHELL TELLUS S2 MX 68	HYDRAULIC OIL (5 GAL PAILS)	8	\$121.55	\$972.40
Freight	Freight	1	\$400.00	\$400.00

Total Estimate Value

\$4,938.82

Date	10-29-2025	
Estimate #	Q25-5395	

Warranty

On used machines or repair work carried out, Hiller provides a mechanical warranty for 6 months from commissioning/recommissioning or a maximum of 8 months following shipment. Replacement parts and wear from normal usage are excluded from the warranty. For genuine Hiller – spare parts, a warranty period of 12 months from the shipping date applies.

For the spare parts supplied as part of the warranty or repaired parts, the warranty period is 6 months; however, it does not end before the expiry of the general warranty.

The Hiller warranty requires the assembly, installation, commissioning, maintenance, repair to have been carried out by a Hiller technician or by technical personnel authorized by Hiller.

If during a factory rotor repair the maintenance work is not completed for economic reasons or is carried out at an unspecified later time, Hiller will levy an expense allowance for works already completed of \$3,300. In case of repairs of complete decanters or decanters with peripheral equipment, we will additionally charge for the additional expenditure incurred. We reserve the right, if we have not received a written order at the latest 3 months after the offer was made, to charge a storage fee of \$165/month from the 4th month.


Should any concealed damage be revealed that was not detected by Hiller during the repair work, and which has not been included in the cost estimate, Hiller reserves the right to send a revised cost estimate to the customer.

Hiller shall not be liable for damage due to normal wear, natural wear, corrosion or effects due to chemical, electrochemical or electrical factors, or a combination of the above mentioned criteria.

Hiller shall not be liable for damage caused by the purchaser or third parties such as improper storage of goods, unsuitable or improper use, faulty assembly or commissioning, installation and use of non-Hiller spare parts, faulty or negligent handling, improper maintenance, repair work performed in-house, non-observance of the operating instructions and manuals, overloading of the machine, use of unsuitable equipment and lubricants or incorrectly implemented construction work.

Hiller shall not be liable for any damage caused by connected peripheral machines and units or by the ingress of sand, stones, floating debris, rags, coarse dirt and other foreign objects in the centrifuge.

Hiller shall not be liable for particular loss of profit, loss of interest, production downtimes or reduced output for procedural reasons, increased costs, increased disposal costs, additional costs or claims from third party agents or subcontractors and standstills and/or waiting times.

Date	10-29-2025	 HILLER separation & process Member of the ferrum Group
Estimate #	Q25-5395	

A Hiller-repair requirement does not apply if the fault is not critical to machine operation, rectification requires disproportionate expense, or based on circumstances attributable to the customer.

When replacing electrical components, there is a possibility that electromagnetic incompatibilities may occur.

Such incompatibilities can lead to malfunctions in the system. If EMC problems occur during or after the replacement or modification of electrical components and additional measures are required to rectify them, we reserve the right to charge separately for these services on a time and material basis.

Force majeure

Hiller shall not be liable for any delay or hindrance in carrying out services and any resultant compensation claims due to an event of force majeure. Force majeure includes all extraordinary events that take away control from Hiller, such as war, pandemic, revolution, political unrest, government decrees, fire, natural events, floods, explosions, earthquakes, uprisings, attacks, rebellion, change in political borders or sabotage by a third party as well as to strikes and lockout.

Leased rotor provision


If Hiller provides the customer with a Hiller leased rotor unit for temporary drainage, the customer shall undertake to maintain and operate the Hiller leased rotor unit with the same level of care as the customer's own original rotor unit. The Hiller leased rotor unit is not permitted to be used with third party products. The lease price for the leased rotor unit is set based on the number of operating weeks actually used by the customer.

The lessee shall be liable for damage to the Hiller leased rotor unit arising from improper storage, improper or inappropriate use, incorrect, unauthorized assembly or commissioning, installation and use of non-Hiller spare parts, incorrect or negligent handling, improper maintenance, unauthorized repair work, disregard of operating instructions and manuals, overload, or by the use of unsuitable equipment and lubricants, and other damage within the lessee's power of influence.

The lessee is liable for damages to the Hiller leased rotor unit arising due to connected, peripheral machines and units or by the ingress of sand, stones, floating debris, rags, coarse dirt and other foreign bodies.

The lessee shall return the leased rotor unit to Hiller in perfect, clean condition ready for operation. Should it not be possible for the lessee to meet the requirement to return the leased rotor unit in the correct condition for the lessee's own reasons, the lessee shall pay compensation to Hiller for any damage incurred or for the loss of the leased rotor unit.

The Hiller leased rotor unit shall remain the property of Hiller. The lessee is not permitted to lease the Hiller-leased rotor unit on to third parties, or allow it to be operated by third parties, or assign any rights under this agreement, or grant any rights of any type to the unit.

Date	10-29-2025	
Estimate #	Q25-5395	

Other

Services that are not part of this scope of supply are billed separately at cost, in accordance with the current, valid Hiller assembly conditions.

Our qualified service technicians will be pleased to support you on site during commissioning, maintenance or process optimization of your HILLER decanter centrifuge.

In order to prepare an offer and arrange an appointment, you are welcome to contact our technical dispatchers 512-540-2120 or 512-556-5707.

In addition to the points given here, the Hiller general terms and conditions "Terms and Conditions for Deliveries and Services (II1a)" apply. These can be viewed on the Hiller website <http://www.hillerzentri.de> in the "Media" section.

The customer shall ensure that any access authorization required for all relevant areas and necessary work approvals have been obtained for Hiller personnel carrying out the work. Any waiting times and additional services arising due to access restrictions will be billed as work time. Any resultant deadline extension shall not be attributable to Hiller.

All costs for payment transactions shall be borne by the buyer.

Hiller shall retain ownership of the goods until full payment has been received.


For orders under a net value of \$165, Hiller reserves itself the right of charging a surcharge for low quantities of \$55.

If Hiller does not receive notification of a specific transport company, Hiller will organize the transport and invoice this separately.

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The customer has to take the necessary accident prevention and protective measures at his own expense. In particular, the customer points out the attention of HILLER GmbH expressly, if special consideration has to be given to the customer and/or other entrepreneurs or corresponding regulations are to be observed.

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 www.hiller-us.com



Estimate


Date	10-29-2025
Estimate #	Q25-5396

Comment:
 Non-Dismantled Inspection of Hiller Centrifuges - H6000 at SWRRF (West Villages). Oil to be shipped to plant site. Offer is valid through Jan. 1, 2026.

Bill To: CITY OF NORTH PORT City of North Port Wastewater Treatment Facility 5355 Pan American Blvd North Port FL 34286	Ship To: 5355 Pan American Blvd North Port FL 34287
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Part Number	Description	Qty	Rate	Total
Service Tech-Ferrum Onsite	Service Tech-Ferrum Onsite	1	\$3,500.00	\$3,500.00
Z80-131944	FILTER ELEMENT	1	\$66.42	\$66.42
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Freight	Freight	1	\$400.00	\$400.00

Total Estimate Value **\$4,938.82**

Date	10-29-2025	
Estimate #	Q25-5396	

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Date	10-29-2025	
Estimate #	Q25-5396	

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Date	10-29-2025	
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512-556-5707
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October 29, 2025

City of North Port, Florida
Wastewater Treatment Facility
5355 Pan American Blvd.
North Port, FL 34287
Attn: James Colvin, Superintendent

Ref: Service / Maintenance Requirements – Hiller Centrifuge – Serial No. H5238 and H6000

To Whom It May Concern:

The centrifuge units DP66-422 VA HY (H5238 and H6000) were originally manufactured by Hiller GmbH (Germany). Ferrum Process Systems Inc is the sole authorized company to sell, distribute and service Hiller manufactured equipment within the USA. All parts are original Hiller components and supplied according to the documentation and quality requirements.

In order to maintain optimum performance and minimize maintenance costs, it is recommended that any service or maintenance of your centrifuges be conducted solely by a Hiller Certified Technician.

Regards,

Sheilah Pickel

Sheilah Pickel
Parts/Service Coordinator
Ferrum Process Systems Inc.
512-556-5707
sheilah.pickel@hiller-us.com