



City of North Port  
FINANCE DEPARTMENT/PURCHASING DIVISION  
4970 CITY HALL BLVD  
NORTH PORT, FLORIDA 34286  
Office: 941.429.7174  
Email: [purchasing@northportfl.gov](mailto:purchasing@northportfl.gov)



## NOTICE OF INTENT TO AWARD A SOLE/SINGLE SOURCE PROCUREMENT

Sole/Single Source No: SS NO. 25-36

Date Posted: March 31, 2025

Written Response Due Date: April 7, 2025

This is **not** a Request for Proposal and there are no submissions required. The proposed contract action is for product or services for which the City intends to negotiate and award with only one contractor/vendor under the authority of and in accordance with Florida State Statute 287.057(5)(c). Any responses received as a result of this Notice of Intent shall be considered solely for the purpose of determining whether to conduct a competitive procurement. Responses will not be considered as proposals, bids, or quotes.

- **DESCRIPTION OF SERVICE/PRODUCT:** Multiplexer Replacement
- **AMOUNT** (This is an acquisition with an estimated value of): \$2,248.25
- **VENDOR:** Comcast Cable Communications Management

Interested firms or individuals may identify their interest and capability to respond to the requirement by submitting in writing their name, address, point of contact, telephone number, e-mail, and a statement regarding capability to provide the specified procurement per the attached specifications. Interested firms will be considered only if they respond with clear and convincing documentation that they are capable of meeting or exceeding the requirements stated herein. All responses received within seven (7) calendar days after the date of publication of this synopsis will be reviewed by the City. A determination by the Procurement Manager not to compete this proposed action based on the responses to this notice is solely within the discretion and approval of the Procurement Manager and City Manager.

All sole/single source purchases exceeding the formal threshold indicated in the policies and procedures manual will require Commission Approval.

All responses must be in writing and returned to **ATTENTION: PURCHASING**, City of North Port, 4970 City Hall Boulevard, Suite 337, North Port, Florida, 34286 or by: Fax 941-429-7173, or by e-mail [purchasing@northportfl.gov](mailto:purchasing@northportfl.gov). Note the number of the Sole Source Information inquiry on documentation.

Information regarding this Intent may be viewed and downloaded from DemandStar's website at [www.demandstar.com](http://www.demandstar.com). Links to DemandStar are also available from the City website at [www.northportfl.gov](http://www.northportfl.gov). This Notice of Intent is posted on the City FTP site at <https://northportfl.gov/filesshare>. If you have any questions, concerns, or problems accessing this request using the link, please contact Michael White, Contract Administrator I, at 941.429.7174. Request for additional information or clarification regarding the specifications must be sent via facsimile to 941.429.7173 or via email to [purchasing@northportfl.gov](mailto:purchasing@northportfl.gov). No verbal requests will be honored.



# Procurement Request

## City of North Port

### Request

#### Request Type \*

Sole/Single Source/Standardization

#### Capital? (?)

☒ No ☐ Yes

#### PRR-EX (?)

☐ Yes

#### FY \*

2025

#### Type code \*

#### Preparer

Vicki Edwards

#### Department \*

INFORMATION TECHNOLOGY

#### Division(s)

#### Commission Meeting? \*

☐ Yes ☒ No

#### Commission Override (?)

☐ Yes ☒ No

### Purchase

#### Payment Method \*

☐ Visa Purchase ☒ Purchase Order

#### Purchase Type \*

☒ Single Purchase (current FY)  
☐ Blanket Purchase (current FY)

#### Purchase SubType \*

☒ None ☐ Change Order  
☐ Amendment

#### Description \*

Replace the multiplexer at MFCC from Comcast

*Section 2-407 of the City of North Port Procurement Code provides guidelines for determining if good(s) or service(s) is/are a sole/single source. **All Sole/Single source requests will be posted on DemandStar & the City's Purchasing site for seven (7) calendar days.***

#### Exemption Explanation (?) \*

We have standardized on Comcast services for all TV and internet services.

#### Steps taken to verify these goods and/or services are not available elsewhere (?) \*

NA

#### Other vendors that were contacted (?) \*

NA

#### Grant? \*

☐ Yes ☒ No

#### Technology Related? (?) \*

☒ Yes ☐ Renewal ☐ No

#### Technology type \*

Hardware

### Exemption

#### Reason \*

Attach documentation from the manufacturer certifying the vendor selected is the only distributor/dealer/contractor for the products or services in question and/or holds the production, unique capability, copyrights, trademark, and/or patent to the item, and check the following applicable statement(s):

- ☐ Patent, copyright or unique design restrictions. (Sole Source)
- ☐ Proprietary rights in technical data and/or product formulations (e.g. cleaning compounds, lubricating oils, paint, etc.), which can only be determined through extensive laboratory analysis and examination. (Sole Source)
- ☐ Only producer, such as utility supplier or construction material supplier, that will meet the specialized needs of the department or perform the intended function. (Sole Source)
- ☐ Direct replacement parts, equipment or supplies that must be compatible with original equipment already installed but available only from the original equipment manufacturer. Most manufacturers have more than one dealer or distributor for their products. When this is the case, competition between dealers and/or distributors may be possible, eliminating the "sole or single source" restriction. (Single Source)
- ☐ When tests and/or demonstrations of equipment, supplies, part, etc. under actual operating conditions reveal superior quality, performance, design or other characteristics in a brand product(s), which is available from only one source. Testing must be performed as often as practical. (Single Source)
- ☐ Purchases for a brand product are to be made from one selected supplier, even though there are other suppliers that provide similar products. Options, such as pricing, availability, servicing, have been vetted and a supplier has been chosen that best meets the City's needs. (Single Source)

☐ Maintenance, repair services or warranty which require specialized test equipment, procedures, and technical expertise available only from the original equipment manufacturer or authorized/licensed dealer/field service representative. (Single Source)

☒ The part(s)/equipment are required to permit standardization and operating efficiencies within the organization and the parts and equipment are only available thorough a sole or single source. If competition is available, the parts and equipment must be competed. For brand-specific items, quotes should still be obtained. (Standardization)

☐ Other: None or some of the above apply. Provide detailed justification below.

**Explanation \***

We have standardized on Comcast services for all TV and internet services.

**Original Purchase (?) \***

10/01/2012

Standardization cannot be on the first purchase.

**Supporting backup \***

[Click the Preview icon or right click link and select open in new tab or window to avoid downloading.](#)

Comcast MFCC.pdf

1.77MB

**DemandStar**

[For Purchasing Division](#)

**Date Posted**

**Sole/Single Source Number**

**Effective Date**

**Expiration Date**

**PostedPlusSeven**

**Hidden**

**Purchase Details**

**Line Items**

Item #	Description *	Unit of Measure	Quantity *	Unit Price *	Subtotal
1	Replacement Equipment and services	Each	6.00	\$353.05	\$2,118.30
2	Standard Installation Fee	Each	1.00	\$129.95	\$129.95

**Shipping (?) \***

\$0.00

**Total Charges**

\$2,248.25

**Accounts (?)**

	Dept *	Account # (?) *	Project #	Amount *
1		001-0710-516.41-00		\$2,248.25

**Total Payments**

\$2,248.25

**Comments to Budget (?)**

They will take a PO in lieu of signing. Preapproval of \$12,317.28 included previous monthly for MFCC of \$252.50. Just adding the difference to the yearly on the next page of \$733.25.

**Backup Attachments**

[Click the Preview icon or right click link and select Open link in new tab or window to avoid downloading.](#)

**Additional Backup**

Related NavLine Req, price sheet, quote, drawings, specifications, risk waiver, etc.

MFCC Multiplexer Service Order.pdf

80.21KB

Vendor Details

Vendor Information (?)



Except for Emergency purchases, vendor MUST already be setup as a vendor in NaviLine.

Vendor Name \*

COMCAST CABLE COMMUNICATIONS MGMT

Vendor Number \*

8076

Vendor Name CST

Contact

Vendor Email

[cbarmgmt@comcast.com](mailto:cbarmgmt@comcast.com)

Remittance Address

COMCAST FINANCIAL AGENCY, 1701 JFK BLVD, PHILADELPHIA, PA 19106

Phone

888-485-8036

Vendor Documentation Current (?) \*

☒ Yes ☐ No

Risk Documentation Current (?) \*

☒ Yes ☐ No ☐ Waiver Attached

YTD Expenses (?)

Department Inclusive (?) \*

\$13,050.53

City Inclusive (?) \*

Highest Approver (?) \*

FD and CM will be skipped on the back end, as needed.

## Action History (UTC-05:00)

Submit

by Vicki Edwards 10-15-2024 11:59:58 AM (Start Form)

Approve

by Eric Ryan 10-15-2024 12:57:36 PM (Director Approval)

- The task was assigned to Eric Ryan, Aaron Bourquin 10/15/2024 12:00:03 PM
- Eric Ryan assigned the task to Eric Ryan 10/15/2024 12:57:31 PM

Approve

by Eric Ryan 10-15-2024 01:46:16 PM (IT Approval)

- The task was assigned to Eric Ryan, Aaron Bourquin 10/15/2024 12:57:37 PM
- Eric Ryan assigned the task to Eric Ryan 10/15/2024 1:46:08 PM

Approve

by Lisa Herrmann 10-15-2024 02:52:14 PM (Budget Approval)

- The task was assigned to Heidi Hallas, Nicole Brown, Lisa Herrmann 10/15/2024 1:46:17 PM
- Lisa Herrmann assigned the task to Lisa Herrmann 10/15/2024 2:51:54 PM

Reviewed

by Bernice Moen 10-15-2024 07:46:06 PM (Purchasing Specialist)

- The task was assigned to Bernice Moen, Geoff Thomas 10/15/2024 2:52:15 PM
- Bernice Moen assigned the task to Bernice Moen 10/15/2024 7:44:32 PM

Approve

by Ginny Duyn 10-16-2024 08:42:22 AM (Purchasing Approval)

- The task was assigned to Alla Skipper, Ginny Duyn, Keith Raney 10/15/2024 7:46:07 PM
- Ginny Duyn assigned the task to Ginny Duyn 10/16/2024 8:42:04 AM



# Procurement Request

## City of North Port

### Request

**Request Type \***

Competitive Exemption

**Capital? (?)**☒ No ☐ Yes**PRR-EX (?)**☐ Yes**FY \***

2025

**Type code \***

X

**Preparer**

Vicki Edwards

**Department \***

INFORMATION TECHNOLOGY

**Division(s)****Purchase****Payment Method \***☒ Visa Purchase ☐ Purchase Order**Purchase Type \***☐ Single Purchase (current FY)  
☒ Blanket Purchase (current FY)**Purchase SubType \***☒ None ☐ Change Order  
☐ Amendment**Description \***

Comcast services for City facilities

Section 2-403 - Exemptions of the City of North Port Procurement Code states that certain procurements shall not be subject to competitive requirements in the judgment of the Purchasing Agent.

**Exemption Explanation (?) \***

These are utility services and are exempt from competitive quotes

**Technology Related? (?) \***☒ Yes ☐ Renewal ☐ No**Technology type \***

Hardware

**Exemption****Exempted purchase type \***

Please select the purchase type

Code Exemption

**Sec. 2-403 Exemption \***

- ☒ (a)(2) Procurement contracts between the city and nonprofit organizations, other governments or other public entities.
- ☐ (a)(3)(a) Dues and memberships in trade and professional organizations.
- ☐ (a)(3)(b) Subscriptions for periodicals, books, maps or training videos.
- ☐ (a)(3)(c) Real property, real estate brokering, or appraising.
- ☐ (a)(3)(d) Abstract of titles for real property; title insurance.
- ☐ (a)(3)(e) Works of art for public display or artistic services.
- ☐ (a)(3)(f) Advertising.
- ☐ (a)(3)(g) Medical, dental and other medically related services performed by a health care professional.
- ☐ (a)(3)(h) Room or board for social service clients.
- ☐ (a)(3)(i) Room and board for employees on city business.
- ☐ (a)(3)(j) Funeral related services.
- ☒ (a)(3)(k) Water, sewer, electrical, cable television or other utility services.

- ☐ (a)(3)(l) Personnel, including but not limited to part-time or temporary services.
- ☐ (a)(3)(m) Academic program reviews or lectures by individuals.
- ☐ (a)(3)(n) Financial services.
- ☐ (a)(3)(o) Legal services.
- ☐ (a)(3)(p) Social services.
- ☐ (a)(3)(q) Lobbying services.
- ☐ (a)(3)(r) Goods, materials and equipment whose cost has been incorporated as part of a competitively bid project.

#### Explanation \*

These are utilities services and are exempt from quoting.

#### Supporting backup \*

[Click the Preview icon or right click link and select open in new tab or window to avoid downloading.](#)

#### Purchase Details

##### Line Items

Item #	Description *	Unit of Measure	Quantity *	Unit Price *	Subtotal
1	Comcast services for City Hall, FSC, and Parks	\$\$	12,317.28	\$1.00	\$12,317.28

Shipping (?) \*      Total Charges  
\$0.00      \$12,317.28

##### Accounts (?)

	Dept *	Account # (?) *	Project #	Amount *
1	IT	001-0710-516.41-00		\$12,317.28

Total Payments  
\$12,317.28

#### Comments to Budget (?)

#### Vendor Details

##### Vendor Information (?)

Except for Emergency purchases, vendor MUST already be setup as a vendor in Naviline.

##### Vendor Name \*

COMCAST CABLE COMMUNICATIONS MGMT

##### Vendor Number \*

8076

##### Vendor Name CST

##### Contact

##### Vendor Email

[cbarmgmt@comcast.com](mailto:cbarmgmt@comcast.com)

**Remittance Address**

COMCAST FINANCIAL AGENCY, 1701 JFK BLVD, PHILADELPHIA, PA 19106

**Phone**

888-485-8036

**Vendor Documentation Current (?) \***

☒ Yes ☐ No

**Risk Documentation Current (?) \***

☒ Yes ☐ No ☐ Waiver Attached

**YTD Expenses (?)**

---

**Department Inclusive (?) \***

\$12,317.28

---

**City Inclusive (?) \***

\$12,317.28

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**Comcast Accounts FY25**

Account #	Location	Type	Amount
8535100550127059	City Hall 4970 City Hall Blvd 34286 429-7141	Public Internet	\$ 194.90
8535100550260777	City Hall 4970 City Hall Blvd 34286 429-7141	TV	\$ 209.95
8535100550243732	MFCC - 6205 W Price 34291	TV and Internet	\$ 46.95
8535100550234483	MFCC - 6205 W Price 34291	Business Cable MultiPlexer	\$ 252.50
8535100550215490	FSC 6919 Outreach Way 34287 941-429-7141	TV and Internet	\$ 202.29
8535100550616410	Narramore Sports Complex	Internet	\$ 119.85
		<b>Total Per Month</b>	<b>\$ 1,026.44</b>
		<b>Total Per Year</b>	<b>\$ 12,317.28</b>
Courtesy Accounts			
8535100550260900	City Hall 4970 City Hall Blvd 34286 429-7000	TV Courtesy account	\$ -
8535100550167121	Police 4980 City Hall Blvd NP FL	TV Courtesy account	\$ -
8535100550373182	6644 W Price Blvd Utilities	TV Courtesy account	\$ -
8535100550416205	1308 N Biscayne Dr. North Port Fire	TV Courtesy account	\$ -

## Hello City Of North Port,

Thanks for choosing Comcast Business.

## Your bill at a glance

For 4970 CITY HALL BLVD, STE ITDP, NORTH PORT, FL,  
34286-4100

Previous balance		\$194.90
Credit card payment - thank you	Jun 10	-\$194.90
<b>Balance forward</b>		<b>\$0.00</b>
Regular monthly charges	Page 3	\$194.90
Taxes, fees and other charges		\$0.00
<b>New charges</b>		<b>\$194.90</b>

**Amount due Jul 19, 2024** **\$194.90**

## Your bill explained

- This page gives you a quick summary of your monthly bill. A detailed breakdown of your charges begins on page 3.
- Any payments received or account activity after Jun 28, 2024 will show up on your next bill. View your most up-to-date account balance at [business.comcast.com/myaccount](https://business.comcast.com/myaccount).

## Need help?

Visit [business.comcast.com/help](https://business.comcast.com/help) or see page 2 for other ways to contact us.

HTE/ENTERED

Acct.# 001-0710-516-41-00

Entered By: Vicki Edwards

Date: 7/29/24

\$194.90

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment

COMCAST  
BUSINESS1100 NORTHPOINT PKWY W PALM  
BCH FL 33407-1937  
96331870 NO RP 28 20240628 NNNNNNNY 0002173 0007CITY OF NORTH PORT  
4970 CITY HALL BLVD  
NORTH PORT, FL 34286-4100

Account number

8535 10 055 0127059

Payment due

Jul 19, 2024

Please pay

**\$194.90**

Amount enclosed

\$

Make checks payable to Comcast  
Do not send cash

Send payment to

COMCAST  
PO BOX 71211  
CHARLOTTE NC 28272-1211

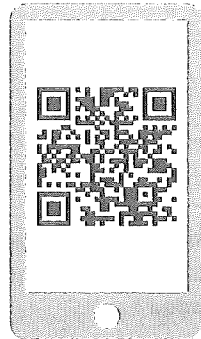
853510055012705900194902

## Download the Comcast Business App

Business is always moving. Our app was built for this. Manage your account anytime, anywhere with the Comcast Business App – the easy way to manage your services on the go.

- Manage your account details
- Pay your bill and customize billing options
- View upcoming appointments

Scan the QR Code with your phone or mobile device to get started.



## Faster speeds. More solutions. Bigger savings.

Comcast Business now offers **NEW** packages with faster speeds and innovative Voice and security solutions – at a better value.

Call today for a **FREE** account review at 877-564-0318.



## Need help? We're here for you



### Visit us online

Get help and support at  
**business.comcast.com/help**



### Call us anytime

800-391-3000  
Open 24 hours, 7 days a week for billing and technical support

## Useful information

### Moving?

We can help ensure it's a smooth transition.  
Visit **business.comcast.com/learn/moving** to learn more.

### Accessibility:

If you are hearing impaired, call 711. For issues affecting customers with disabilities, call **1-855-270-0379**, chat live at **support.xfinity.com/accessibility**, email **accessibility@comcast.com**, fax **1-866-599-4268** or write to Comcast at 1701 JFK Blvd., Philadelphia, PA 19103-2838  
Attn: M. Gifford.



## Ways to pay



### No more mailing monthly checks

Set up Auto Pay to save time, energy and stamps. It's easy to enroll, just visit  
**business.comcast.com/myaccount**



### Go paperless and say goodbye to clutter

Sign up for Paperless Billing to view and pay your bill online. It's faster, easier and helps cut down on clutter. Visit **business.comcast.com/myaccount** to get started.

## Additional billing information

### More ways to pay:



#### Online

Visit My Account at **business.comcast.com/myaccount**



#### Comcast Business App

Download the Comcast Business App



#### In-Store

Visit **business.comcast.com/servicecenter** to find a store near you



Regular monthly charges		\$194.90
Comcast Business		\$174.95
Data, SecurityEdge	\$279.00	
Package, Includes: Business Internet Advanced and SecurityEdge.		
Bundle Discount	-\$129.00	
Static IP - 1	\$24.95	
Equipment & services		\$19.95
Equipment Fee	\$19.95	
Internet.		

What's included?



**Internet:** Fast, reliable internet on our Gig-speed network

Visit [business.comcast.com/myaccount](https://business.comcast.com/myaccount) for more details

You've saved \$129.00 this month with your bundle discount.





Account Number  
8535 10 055 0260777

Billing Date  
Jun 06, 2024

Services From  
Jun 19, 2024 to Jul 18, 2024

Page  
1 of 10

## Hello City Of North Port,

Thank you for choosing Xfinity.

### Your bill at a glance

For 4970 CITY HALL BLVD, DEPT CRTSY, NORTH PORT, FL,  
34286-4100

Previous balance		\$209.95
Credit card payment - thank you	May 17	-\$209.95
<b>Balance forward</b>		<b>\$0.00</b>
Regular monthly charges	Page 3	\$209.95
Taxes, fees and other charges		\$0.00
<b>New charges</b>		<b>\$209.95</b>

**Amount due Jun 27, 2024 \$209.95**

### Need help?

Visit [xfinity.com/customersupport](https://xfinity.com/customersupport) or see page 2 for other ways to contact us.

### Your bill explained

- Any payments received or account activity after Jun 06, 2024 will show up on your next bill. View your most up-to-date account balance at [xfinity.com/myaccount](https://xfinity.com/myaccount).
- This page gives you a quick summary of your monthly bill. A detailed breakdown of your charges begins on page 3.



HTE/ENTERED

Acct.# 001-0710-516-41-00  
Entered By: Nicki Edwards  
Date: 6/25/24  
\$209.95

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment



1100 NORTHPOINT PKWY W PALM  
BCH FL 33407-1937  
95359900 NO RP 06 20240606 NNNNNNNY 0002225 0033

CITY OF NORTH PORT  
4970 CITY HALL BLVD # ITDP  
NORTH PORT, FL 34286-4100

Account number

**8535 10 055 0260777**

Payment due

**Jun 27, 2024**

**Please pay**

**\$209.95**

Amount enclosed

\$

Make checks payable to Comcast  
Do not send cash



Send payment to

COMCAST  
PO BOX 71211  
CHARLOTTE NC 28272-1211



853510055026077700209957

## Move in a minute

Transfer your services in a few simple steps.

It's easy to schedule your move in just about a minute.  
On the way, you'll stay connected with our WiFi hotspots.

Learn more at [xfinity.com/moving](https://xfinity.com/moving).



## Manage your account settings anytime, anywhere


Easily update your information on all your devices:


1. **Online:** Sign in at [xfinity.com/account](https://xfinity.com/account).
2. **On your smartphone:** Go to [xfinity.com/apps](https://xfinity.com/apps) and download our free Xfinity app.
3. **On your TV:** Open your X1 Main Menu and navigate to your account under Apps.




## Contact us


### We're here to help.

 **Chat**  
Visit [xfinity.com/chat](https://xfinity.com/chat)

 **Social**  
Tweet us @XfinitySupport

 **App**  
Download the Xfinity app at [xfinity.com/apps](https://xfinity.com/apps)  
or in your app store

 **Phone**  
Call 1-800-xfinity (1-800-934-6489)

 **Store**  
At your nearest Xfinity store  
find one at [xfinity.com/storelocator](https://xfinity.com/storelocator)

## Additional information

### Moving?

Visit [xfinity.com/moving](https://xfinity.com/moving) today to help you stay connected to all of your Xfinity services.

### Accessibility:

If you are hearing impaired, call 711. For issues affecting customers with disabilities, including requesting communications in large print or braille, call 1-855-270-0379, chat live at support.  
[xfinity.com/accessibility](https://xfinity.com/accessibility), email [accessibility@comcast.com](mailto:accessibility@comcast.com), fax 1-866-599-4268 or write to Comcast at 1701 JFK Blvd., Philadelphia, PA 19103-2838 Attn: M. Gifford.



## Ways to pay

### Looking to shorten your to-do list?

Set up automatic monthly payments and never worry about remembering to pay your bill again.  
Enrolling is fast, easy, and free at [xfinity.com/autopay](https://xfinity.com/autopay).

### Hello paperless billing, goodbye clutter

With paperless billing, you can pay and view your bill online. It's faster, easier and helps cut down the clutter, not the trees! Visit [xfinity.com/ecobill](https://xfinity.com/ecobill) to go green.

## How to pay your bill

**Online:** Visit [xfinity.com/myaccount](https://xfinity.com/myaccount)  
to make a one-time payment

**By App:** Download the My Account at [xfinity.com/apps](https://xfinity.com/apps)

**By mail:** Comcast PO Box 71211 Charlotte NC 28272-1211





Account Number  
8535 10 055 0260777

Billing Date  
Jun 06, 2024

Services From  
Jun 19, 2024 to Jul 18, 2024

Page  
3 of 10

## Regular monthly charges \$209.95

### Your Xfinity package \$0.00

TV: Digital Starter \$0.00

Includes a \$70.00 Service Discount

### Add ons \$29.95

HD Technology Fee \$9.95

Premium DVR Service \$20.00

### Equipment & services \$180.00

TV Box + Remote \$40.00

Qty 4 @ \$10.00 each

TV Adapter \$140.00

Qty 14 @ \$10.00 each

TV Adapter \$0.00

Qty 2 @ \$0.00 each

Includes a \$20.00 Service Discount

## What's included?



TV: 140+ Channels

Visit [xfinity.com/myaccount](https://xfinity.com/myaccount) for more details

You've saved \$90.00 this month with your service discount.



## Additional information

The Regulatory Cost Recovery fee is neither government mandated nor a tax, but is assessed by Comcast to recover certain federal, state, and local regulatory costs.

**TV Update:** Effective April 18, 2024, One Day University was renamed Curiosity University.

**Programming Update:** Effective June 20, 2024, Qwest TV will increase the cost of its monthly subscription package from \$4.99/mo to \$9.99/mo. If you subscribe to Qwest TV, you will see the new monthly subscription cost reflected on your next bill unless you cancel your subscription.

**Recent and Upcoming Programming Changes:** Information on recent and upcoming programming changes can be found at [xfinity.com/programmingchanges/](https://xfinity.com/programmingchanges/) or by calling 866-216-8634.

# Hello Narramore Sports Complex,

Thanks for choosing Comcast Business.

## Your bill at a glance

For 7050 GLENALLEN BLVD OFC, NORTH PORT, FL, 34287-4158

Previous balance		\$119.85
Credit card payment - thank you	May 29	-\$119.85
<b>Balance forward</b>		<b>\$0.00</b>
Regular monthly charges	Page 3	\$119.85
Taxes, fees and other charges		\$0.00
<b>New charges</b>		<b>\$119.85</b>

**Amount due Jul 11, 2024** **\$119.85**

## Need help?

Visit [business.comcast.com/help](https://business.comcast.com/help) or see page 2 for other ways to contact us.

## Your bill explained

- Any payments received or account activity after Jun 20, 2024 will show up on your next bill. View your most up-to-date account balance at [business.comcast.com/myaccount](https://business.comcast.com/myaccount).
- This page gives you a quick summary of your monthly bill. A detailed breakdown of your charges begins on page 3.



HTE/ENTERED

Acct.# 001-0710-516-41-00  
Entered By: Vicki Edwards  
Date: 7/29/24  
\$119.85

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment

COMCAST  
BUSINESS

1100 NORTHPOINT PKWY W PALM  
BCH FL 33407-1937  
96331870 NO RP 20 20240820 NNNNNNNY 0001192 0004

NARRAMORE SPORTS COMPLEX  
ATTN VICKI EDWARDS  
4970 CITY HALL BLVD  
NORTH PORT, FL 34286-4100

Account number

8535 10 055 0616416

Payment due

Jul 11, 2024

Please pay

**\$119.85**

Amount enclosed

\$

Make checks payable to Comcast  
Do not send cash



Send payment to

COMCAST  
PO BOX 71211  
CHARLOTTE NC 28272-1211



853510055061641600119859

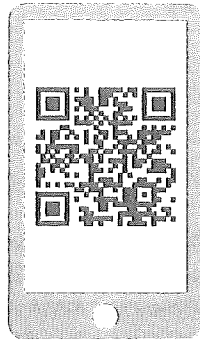


## Download the Comcast Business App

Business is always moving. Our app was built for this. Manage your account anytime, anywhere with the Comcast Business App – the easy way to manage your services on the go.

- Manage your account details
- Pay your bill and customize billing options
- View upcoming appointments

Scan the QR Code with your phone or mobile device to get started.



## Faster speeds. More solutions. Bigger savings.

Comcast Business now offers **NEW** packages with faster speeds and innovative Voice and security solutions – at a better value.

Call today for a **FREE** account review at 877-564-0318.



## Need help? We're here for you



### Visit us online

Get help and support at [business.comcast.com/help](https://business.comcast.com/help)



### Call us anytime

800-391-3000

Open 24 hours, 7 days a week for billing and technical support

## Useful information

### Moving?

We can help ensure it's a smooth transition.

Visit [business.comcast.com/learn/moving](https://business.comcast.com/learn/moving) to learn more.

### Accessibility:

If you are hearing impaired, call 711. For issues affecting customers with disabilities, call **1-855-270-0379**, chat live at [support.xfinity.com/accessibility](https://support.xfinity.com/accessibility), email [accessibility@comcast.com](mailto:accessibility@comcast.com), fax **1-866-599-4268** or write to Comcast at 1701 JFK Blvd., Philadelphia, PA 19103-2838  
Attn: M. Gifford.



## Ways to pay



### No more mailing monthly checks

Set up Auto Pay to save time, energy and stamps. It's easy to enroll, just visit [business.comcast.com/myaccount](https://business.comcast.com/myaccount)



### Go paperless and say goodbye to clutter

Sign up for Paperless Billing to view and pay your bill online. It's faster, easier and helps cut down on clutter. Visit [business.comcast.com/myaccount](https://business.comcast.com/myaccount) to get started.

## Additional billing information

### More ways to pay:



#### Online

Visit My Account at [business.comcast.com/myaccount](https://business.comcast.com/myaccount)



#### Comcast Business App

Download the Comcast Business App




#### In-Store

Visit [business.comcast.com/servicecenter](https://business.comcast.com/servicecenter) to find a store near you



Regular monthly charges		\$119.85
Comcast Business		\$96.90
Starter	\$71.95	
Business Internet.		
Static IP - 1	\$24.95	
Equipment & services		\$22.95
Equipment Fee	\$22.95	
Internet.		

← What's included?

**Internet:** Fast, reliable internet on our Gig-speed network

Visit [business.comcast.com/myaccount](https://business.comcast.com/myaccount) for more details



## Hello North Port Family Service,

Thanks for choosing Comcast Business.

## Your bill at a glance

For 6919 OUTREACH WAY, NORTH PORT, FL, 34287-3493

Previous balance		\$202.29
Credit card payment - thank you	May 31	-\$202.29
<b>Balance forward</b>		<b>\$0.00</b>
Regular monthly charges	Page 3	\$202.15
Taxes, fees and other charges	Page 3	\$0.14
<b>New charges</b>		<b>\$202.29</b>

**Amount due Jul 07, 2024 \$202.29**

## Need help?

Visit [business.comcast.com/help](https://business.comcast.com/help) or see page 2 for other ways to contact us.

## Your bill explained

- Any payments received or account activity after Jun 16, 2024 will show up on your next bill. View your most up-to-date account balance at [business.comcast.com/myaccount](https://business.comcast.com/myaccount).
- This page gives you a quick summary of your monthly bill. A detailed breakdown of your charges begins on page 3.

HTE/ENTERED

Acct.# 001-0710-516-41-00  
Entered By: Vicki Edwards  
Date: 7/29/24  
\$202.29

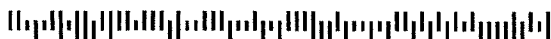
Detach the bottom portion of this bill and enclose with your payment.

Please write your account number on your check or money order.

Do not include correspondence with payment

COMCAST  
BUSINESS1100 NORTHPOINT PKWY W PALM  
BCH FL 33407-1937  
96331870 NO RP 16 20240616 NNNNNNNY 0000943 0003NORTH PORT FAM SERVICES  
6919 OUTREACH WAY  
NORTH PORT, FL 34287-3493Account number 8535 10 055 0215490  
Payment due Jul 07, 2024Please pay **\$202.29**

Amount enclosed \$

Make checks payable to Comcast  
Do not send cash

Send payment to

COMCAST  
PO BOX 71211  
CHARLOTTE NC 28272-1211

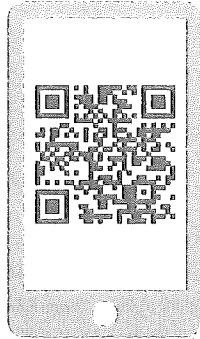
8535100550215490000202291

## Download the Comcast Business App

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- Manage your account details
- Pay your bill and customize billing options
- View upcoming appointments

Scan the QR Code with your phone or mobile device to get started.



## Faster speeds. More solutions. Bigger savings.

Comcast Business now offers **NEW** packages with faster speeds and innovative Voice and security solutions – at a better value.

Call today for a **FREE** account review at 877-564-0318.



## Need help? We're here for you



### Visit us online

Get help and support at **business.comcast.com/help**



### Call us anytime

800-391-3000

Open 24 hours, 7 days a week for billing and technical support

## Useful information

### Moving?

We can help ensure it's a smooth transition.

Visit **business.comcast.com/learn/moving** to learn more.

### Accessibility:

If you are hearing impaired, call 711. For issues affecting customers with disabilities, call **1-855-270-0379**, chat live at **support.xfinity.com/accessibility**, email **accessibility@comcast.com**, fax **1-866-599-4268** or write to Comcast at 1701 JFK Blvd., Philadelphia, PA 19103-2838 Attn: M. Gifford.



## Ways to pay



### No more mailing monthly checks

Set up Auto Pay to save time, energy and stamps. It's easy to enroll, just visit **business.comcast.com/myaccount**



### Go paperless and say goodbye to clutter

Sign up for Paperless Billing to view and pay your bill online. It's faster, easier and helps cut down on clutter. Visit **business.comcast.com/myaccount** to get started.

## Additional billing information

### More ways to pay:



#### Online

Visit My Account at **business.comcast.com/myaccount**



#### Comcast Business App

Download the Comcast Business App



#### In-Store

Visit **business.comcast.com/servicecenter** to find a store near you



<b>Taxes, fees and other charges</b>	<b>\$0.14</b>
<b>Other charges</b>	<b>\$0.14</b>
Regulatory Cost Recovery	\$0.14



## Hello N Port Com Ctr MdtA,

Thanks for choosing Comcast Business.

## Your bill at a glance

For 6205 W PRICE BLVD, NORTH PORT, FL, 34291-4109

Previous balance		\$252.50
Credit card payment - thank you	May 17	-\$252.50
<b>Balance forward</b>		<b>\$0.00</b>
Regular monthly charges	Page 3	\$252.50
Taxes, fees and other charges		\$0.00
<b>New charges</b>		<b>\$252.50</b>

**Amount due Jun 29, 2024 \$252.50**

## Need help?

Visit [business.comcast.com/help](https://business.comcast.com/help) or see page 2 for other ways to contact us.

## Your bill explained

- Any payments received or account activity after Jun 08, 2024 will show up on your next bill. View your most up-to-date account balance at [business.comcast.com/myaccount](https://business.comcast.com/myaccount).
- This page gives you a quick summary of your monthly bill. A detailed breakdown of your charges begins on page 3.



HTE/ENTERED

Acct.# 001-0710-516-41-00

Entered By: Vicki Edwards

Date: 6/25/24

\$252.50

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment

COMCAST  
BUSINESS1100 NORTHPOINT PKWY W PALM  
BCH FL 33407-1937  
96331870 NO RP 08 20240608 NNNNNNNY 0001016 0003N PORT COM CTR MDTA  
VICKY EDWARDS  
4970 CITY HALL BLVD  
NORTH PORT, FL 34286-4100

Account number

8535 10 055 0234483

Payment due

Jun 29, 2024

Please pay

\$252.50

Amount enclosed

\$

Make checks payable to Comcast  
Do not send cash

Send payment to

COMCAST  
PO BOX 71211  
CHARLOTTE NC 28272-1211

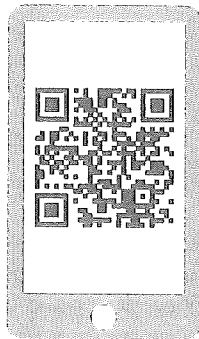
853510055023448300252502

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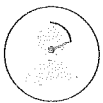


## Need help? We're here for you



### Visit us online

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### Call us anytime

800-391-3000

Open 24 hours, 7 days a week for billing and technical support

## Useful information

### Moving?

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## Ways to pay



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### Go paperless and say goodbye to clutter

Sign up for Paperless Billing to view and pay your bill online. It's faster, easier and helps cut down on clutter. Visit **business.comcast.com/myaccount** to get started.

## Additional billing information

### More ways to pay:



#### Online

Visit My Account at **business.comcast.com/myaccount**



#### Comcast Business App

Download the Comcast Business App



#### In-Store

Visit **business.comcast.com/servicecenter** to find a store near you



Regular monthly charges		\$252.50
Comcast Business		\$0.00
Limited Basic Service	✓	
Hospitality Video.		
Expanded Basic Service	✓	
Hospitality Video.		
Equipment & services		\$252.50
Digital Converter	✓	
CableCARD		\$2.50
Digital Adapter	✓	
Equipment Fee		\$250.00
TV Box.		

What's included?



**Internet:** Fast, reliable internet on our Gig-speed network



**TV:** Keep your employees informed and customers entertained

This shows a service is included in your package: ✓

Visit [business.comcast.com/myaccount](https://business.comcast.com/myaccount) for more details

Additional information

The Regulatory Cost Recovery fee is neither government mandated nor a tax, but is assessed by Comcast to recover certain federal, state, and local regulatory costs.

**Recent and Upcoming Programming Changes:** Information on recent and upcoming programming changes can be found at [xfinity.com/programmingchanges/](https://xfinity.com/programmingchanges/) or by calling 866-216-8634.



## Hello Np Morga Center,

Thanks for choosing Comcast Business.

## Your bill at a glance

For 6207 W PRICE BLVD, NORTH PORT, FL, 34291-4109

Previous balance		\$46.94
Credit card payment - thank you	Jun 11	-\$46.94
<b>Balance forward</b>		<b>\$0.00</b>
Regular monthly charges	Page 3	\$46.80
Taxes, fees and other charges	Page 3	\$0.15
<b>New charges</b>		<b>\$46.95</b>

**Amount due Jul 22, 2024 \$46.95**

## Need help?

Visit [business.comcast.com/help](https://business.comcast.com/help) or see page 2 for other ways to contact us.

## Your bill explained

- Any payments received or account activity after Jul 01, 2024 will show up on your next bill. View your most up-to-date account balance at [business.comcast.com/myaccount](https://business.comcast.com/myaccount).
- This page gives you a quick summary of your monthly bill. A detailed breakdown of your charges begins on page 3.

HTE/ENTERED

Acct.# 001-0710-516-41-00

Entered By: Vicki Edwards

Date: 7/29/24

\$46.95

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment

COMCAST  
BUSINESS1100 NORTHPOINT PKWY W PALM  
BCH FL 33407-1937  
98331870 NO RP 01 20240701 NNNNNNNY 0004492 0013NP MORGAN CENTER  
4970 CITY HALL BLVD  
NORTH PORT, FL 34286-4100

Account number

8535 10 055 0243732

Payment due

Jul 22, 2024

Please pay

**\$46.95**

Amount enclosed

\$

Make checks payable to Comcast  
Do not send cash

853510055024373200046953

Send payment to

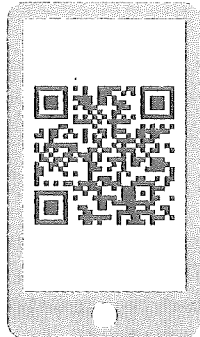
COMCAST  
PO BOX 71211  
CHARLOTTE NC 28272-1211

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### Visit us online

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### Call us anytime

800-391-3000

Open 24 hours, 7 days a week for billing and technical support

## Useful information

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Attn: M. Gifford.



## Ways to pay



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## Additional billing information

### More ways to pay:



#### Online

Visit My Account at [business.comcast.com/myaccount](https://business.comcast.com/myaccount)



#### Comcast Business App

Download the Comcast Business App



#### In-Store

Visit [business.comcast.com/servicecenter](https://business.comcast.com/servicecenter) to find a store near you



Regular monthly charges		\$46.80
Comcast Business		\$9.95
TV Basic		\$50.95
Business Video.		
Service Discount		-\$41.00
Equipment & services		\$0.50
TV Adapter		\$9.95
Service Discount		-\$9.45
Service fees		\$36.35
Broadcast TV Fee		\$36.35
Taxes, fees and other charges		\$0.15
Other charges		\$0.15
Regulatory Cost Recovery		\$0.15

What's included?



**TV:** Keep your employees informed and customers entertained

Visit [business.comcast.com/myaccount](https://business.comcast.com/myaccount) for more details

You've saved \$50.45 this month with your service discount.

Additional information

**TV Update:** Effective June 30, 2024, Pac-12 Networks are ceasing operations and will no longer be available.

The Regulatory Cost Recovery fee is neither government mandated nor a tax, but is assessed by Comcast to recover certain federal, state, and local regulatory costs.

**Recent and Upcoming Programming Changes:** Information on recent and upcoming programming changes can be found at [xfinity.com/programmingchanges/](https://xfinity.com/programmingchanges/) or by calling 866-216-8634.



COMCAST BUSINESS SERVICE ORDER

Company Name:

City of North Port FL

Order #

41740638

Service Location:

Address 1

6205 W PRICE BLVD

Address 2

City

NORTH PORT

State

FL

Zip

34291

Primary Contact Name

Aaron Bourquin

Primary Contact Phone

(941) 429-7227

Primary Contact Email

abourquin@northportfl.gov

Service Term

36 Months

Billing Location:

Address 1

4970 CITY HALL BLVD

Address 2

City

NORTH PORT

State

FL

Zip

34286

Billing Contact Name

Vicki Edwards

Billing Contact Phone

(941) 429-7141

Billing Contact Email

Vedwards@northportfl.gov

Tax Exempt

Yes

Service(s)	Qty	Monthly Service Charge <sup>1</sup>		Non-Recurring Charge <sup>2</sup>	
Business Video					
TV Standard	1		\$	114.95	
Equipment - TV Box + Remote (STB)	15		\$	179.25	
Broadcast TV Fee		Up To	\$	43.25	
Regional Sports Fee		Up To	\$	15.60	
Business Video Sub Total		Up To	\$	353.05	
Additional Fees					
Standard Installation Fee / Change of Service Fee	1			\$	129.95
Total Charge for Service Order			\$	353.05	\$ 129.95

<sup>1</sup> Charges identified in the Service Order Agreement are exclusive of maintenance and repair charges, and applicable federal, state, and local taxes, fees, surcharges and recoupments (however designated).

<sup>2</sup> Non-Recurring Charges in the Service Order Agreement reflect activation and installation fees for this order. This excludes any custom installation fees.



COMCAST BUSINESS SERVICE ORDER

Company Name:

City of North Port FL

Order #

41740638

General Special Instructions

AGREEMENT

1. This Comcast Business Service Order Agreement ("Agreement") sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to the above-named customer ("Customer"). This Agreement consists of this document (this "SOA"), the Business Services Customer Terms and Conditions (the "Terms and Conditions"), and any jointly executed amendments ("Amendments") entered under the Agreement. In the event of inconsistency among these documents, the order of precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions. The Terms and Conditions are located at <https://business.comcast.com/terms-conditions-smb>. Capitalized terms not otherwise defined in this SOA shall have the meaning ascribed to them in the Terms and Conditions. Use of the Services is also subject to the then-current Acceptable Use Policy for High-Speed Internet Services (the "AUP") located at <https://business.comcast.com/customer-notifications/acceptable-use-policy> (or any successor URL), and the then-current Privacy Statement (the "Privacy Policy") located at <https://business.comcast.com/privacy-statement> (or any successor URL), both of which Comcast may update from time to time.
2. Each Comcast Business Service ("Service") carries a thirty (30) day money back guarantee. If within the first thirty (30) days following installation of a new Service, Customer is not completely satisfied, Customer may cancel the Service and Comcast will issue a refund for the monthly recurring charge paid for the first thirty (30) days of Service, excluding any custom installation fees, voice usage charges, fees, taxes, surcharges and optional service fees. Customer will be charged for any non-refundable fees and other charges. In order to be eligible for the refund, Customer must cancel the new Service within thirty (30) days of installation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00. If Customer uses the Service in the first thirty (30) days, Customer will be refunded its subscription fees, but charged the applicable one-time fee. For the avoidance of doubt, this money back guarantee does not apply to renewals of an existing Service.
3. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

CUSTOMER SIGNATURE	FOR COMCAST USE ONLY	
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at <a href="http://business.comcast.com/terms-conditions/index.aspx">http://business.comcast.com/terms-conditions/index.aspx</a>	Sales Representative	Enterprise FloridaOE
Signature	Sales Representative Code	Enterprise Sales Manager
Name	Sales Manager Name	
Title	Sales Manager Approval	
Date	Division	Central



COMCAST BUSINESS SERVICE ORDER

Company Name:

City of North Port FL

Order #

41740638

BUSINESS VIDEO CONFIGURATION DETAILS

Outlet Details	Location	Outlet Type
Outlet 1 - Primary	Outlet - 1	TV Box + Remote (STB)
Outlet 2 - Additional	Outlet - 2	TV Box + Remote (STB)
Outlet 3 - Additional	Outlet - 3	TV Box + Remote (STB)
Outlet 4 - Additional	Outlet - 4	TV Box + Remote (STB)
Outlet 5 - Additional	Outlet - 5	TV Box + Remote (STB)
Outlet 6 - Additional	Outlet - 6	TV Box + Remote (STB)
Outlet 7 - Additional	Outlet - 7	TV Box + Remote (STB)
Outlet 8 - Additional	Outlet - 8	TV Box + Remote (STB)

Service Location Occupancy\*

\* Occupancy required for public view

Additional Comments

OUTLETS 9 & UP	QUANTITY
TV Box + Remote	7



## BUSINESS CLASS TRUNKS SERVICE ORDER AGREEMENT

Account Rep Name: Dean Gerber  
Comcast  
Telephone Number: 239-292-5391  
Email Address: dean.gerber@cable.comcast.com

### CUSTOMER INFORMATION

Account Name Morgan Family Service Center  
Primary Contact Name Brad Schuette  
Address 1 6207 W Price Blvd  
Address 2 \_\_\_\_\_  
City NorthPort  
State Florida  
Zip 34291  
Business Phone 941-429-7211  
Cell Phone \_\_\_\_\_  
Fax Number \_\_\_\_\_  
Email bschuette@cityofnorthport.com  
  
Technical Contact Name Kory Merchant  
Technical Contact Phone 941-429-7152  
Technical Contact Email kmerchant@cityofnorthport.com  
Technical Contact On-Site? \_\_\_\_\_

### BILLING INFORMATION

Billing Address Details Same as Service Location? Yes  
Billing Account Name Morgan Family Service Center  
Billing Name (3rd Party Accounts) \_\_\_\_\_  
Billing Contact Name \_\_\_\_\_  
Billing Address 1 6207 W Price Blvd  
Billing Address 2 \_\_\_\_\_  
City NorthPort  
State Florida  
Zip 34291  
Billing Contact Phone \_\_\_\_\_  
Billing Contact Fax \_\_\_\_\_  
Billing Contact Email \_\_\_\_\_  
Tax Exempt? Yes  
\*If yes, please provide and attach all applicable tax exemption certificates

### BUSINESS CLASS TRUNKS SERVICE DETAILS

Business Class Trunks  
PRI Interface

Request Type: \_\_\_\_\_  
Action: \_\_\_\_\_

Internet/Trunk Package Option BCTPRIFullBPPremVWI

Voice Selections	Quantity	Unit Price	Total Price
Fractional PRI*		\$349.00	
# of Additional Channels PORT 1		\$14.00	
# of Additional Channels PORT 2		\$14.00	
Full PRI*	1	\$489.00	\$489.00
# of 20 Native TN Blocks*		\$5.00	
# of 100 Native TN Blocks		\$20.00	
# of 200 Native TN Blocks		\$40.00	
# of 500 Native TN Blocks		\$100.00	
# of 1000 Native TN Blocks		\$200.00	
# of RCF TNs			
# of Toll Free Numbers		\$5.00	
# of Trunk Groups		Included	
# of Trunk Groups with DNIS		\$50.00	
# of Trunk Groups with DNIS		\$50.00	

\*20 TN Block Included in Price

Service Term (12/24/36/60 Months)	36
Monthly Recurring Charge*	\$489.00
Package Discount:	(\$138.96)
Total Monthly Recurring Charge*	\$350.05

\*Applicable federal, state, and local taxes and fees may apply, usage fees not included

RCF Fee Charge (\$19.95 per RCF TN):	
Toll Free Charge:	
Site Installation Charges*:	
Total Trunk Services Standard Installation Fees:	

\*Does not include Custom Installation Fees (if applicable)

Date of Quote: 9/19/2012

The terms set forth in this Agreement are valid for 30 days from Date of Quote

Directory Listing Published  
DL Number 941-429-7275

DL Display Name NP Morgan Center

DA/DL Header Text Information  
Caller ID Display (15 Character Limit) Morgan Center  
Caller ID (Yes/No) Yes

Customer requests International Dialing? Yes No

Customer may change its International Dialing preference by contacting Comcast in writing.





## BUSINESS CLASS TRUNKS SERVICE ORDER AGREEMENT

Account Rep Name: Déan Gerber  
Comcast  
Telephone Number: 239-292-5391  
Email Address: [dean.gerber@comcast.com](mailto:dean.gerber@comcast.com)

### TERMS & CONDITIONS

1. This Comcast Business Class Trunks Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Trunking Services ("Services") to Customer. This Comcast Business Class Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Class Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments"), collectively referred to as the "Agreement". In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (<http://business.comcast.com/terms-conditions/index.aspx>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), both of which Comcast may update from time to time.
2. Trunking Services carries a 60 day money back guarantee. If within the first sixty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within sixty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00.
3. CUSTOMER ACKNOWLEDGES RECEIPT AND UNDERSTANDING OF THE E911 NOTICE:

#### E911 NOTICE

Comcast Business Class Trunking Service may have the E911 limitations specified below.

- The National Emergency Number Association (NENA), a 911 industry organization that makes recommendations for standardized services relating to E911, has issued guidelines that state "The PBX owner is responsible for creating customer records, preferably in NENA standard format, that identify caller locations." To facilitate Customer's compliance with these guidelines and with associated state and local requirements related to provision of Automatic Location Information (ALI) for E911 services, Comcast offers two options:
    - Comcast will send to the ALI database or Subscriber Location Database (SLDB) the main billing telephone number and the main address provided by Customer; or
    - Customer may choose to sign up for up to 10 Emergency Location Information Numbers (ELINs) that Customer could assign to zones within Customer's premises that would be separately identified to the E911 call taker. The location information, such as a specific floor, side of a building, or other identifying information, could assist emergency responders to more quickly reach the appropriate location. Customer is solely responsible for programming its PBX system to map each station to one of these numbers, and for updating the system as necessary to reflect moves or additions of stations within the premises. Comcast will send the assigned ELINs to the ALI or SLDB database, as is appropriate.
  - Many jurisdictions require businesses using multi-line telephone systems to program their systems to transmit specific location information for 911 calls. Customer bears sole responsibility to ensure that it identifies and complies with all such requirements. In any event, if Customer does not maintain E911 records in a timely and accurate manner, the E911 call taker may not receive proper location information, and emergency responders may be delayed or even prevented from timely reaching the caller's location.
  - Battery Back Up - The Integrated Access Device (IAD) provided by Comcast is not equipped with battery backup. It is Customer's responsibility to ensure adequate back-up power is provided to ensure service continuity during a power outage, as employees would otherwise be unable to use the Services, including dialing 9-1-1, when power is unavailable.
  - Calls using the Service, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.
  - All questions should be directed to 1-877-543-3861. E911 Service, Private Branch Exchange, and Direct Inward Dial Service
- USE OF SERVICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE.
4. To complete a Service order, Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast. No telephone number port orders will be submitted on Customer's behalf until a signed LOA has been accepted by Comcast.
5. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.
6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast.

#### FOR COMCAST USE ONLY

Sales Representative Code:

Sales Manager/Director:

Sales Manager/Director Approval:

Division:

Lead ID:

#### CUSTOMER SIGNATURE

By signing below, Customer agrees to the terms and conditions of this Agreement

Signature:

Print:

Title:

Date:

#### SPECIAL ORDER NOTES

Multi-product package of 1 Full (1 x 23 channel) Business Class Trunk PRI and Premium Business Class Internet for bundle price of \$450. A \$38.95 multi product MRC discount off rate card price of \$489 for Full PRI and \$99.95 Premium BCI, plus an additional \$100 off PRI. Standard Installation waived, expedited orders excluded. Min 3 year term required. Discount shows on PRI bill titled Multi-Product Pkg Discount. Taxes, Usage, Fees are extra

Approved as to form and correctness

*Robert K. Robinson*  
Robert K. Robinson

ATTEST:

*Helen M. Rainbeau*  
Helen M. Rainbeau, MMC  
City Clerk





# BUSINESS CLASS SERVICE ORDER AGREEMENT

Account Name: NP Morgan CenterID#: 5529443**CUSTOMER INFORMATION (Service Location)**

Address 1 <u>6207 W PRICE BLVD</u>		City <u>NORTH PORT</u>
Address 2 _____		State <u>FL</u>
Primary Contact Name <u>Brad Schuette</u>	ZIP Code <u>34291</u>	
Business Phone <u>(941) 429-7211</u>	County _____	
Cell Phone _____	Email Address <u>bschuette@cityofnorthport.com</u>	
Pager Number _____	Primary Fax Number _____	
Technical Contact Name _____		Tech Contact On-Site? <u>No</u>
Technical Contact Business Phone _____		Technical Contact Email _____
Property Manager Contact Name _____		Property Mgr. Phone _____

**COMCAST BUSINESS CLASS SERVICES**

Selection (X)	
Business Class Voice	
Business Class Internet	X
Business Class TV	X
Service Term (Months) <u>36</u>	

**COMCAST BUSINESS CLASS SERVICES DETAILS**

<b>Business Class Voice*</b>				<b>Business Class Packages</b>			
<b>VOICE SELECTIONS</b>				<b>Package Name:</b>			
Full Feature Voice Lines	Quantity	Unit Cost	Total Cost	<b>PACKAGE DESCRIPTION</b>			
Adtl. F.F. Voice Lines w/ pkg.							
4+ Lines							
Basic Lines							
Fax Lines							
Toll Free Numbers							
Equipment Fee							
<b>VOICE OPTIONS</b>				<b>Business Class TV*</b>			
Voice Mail	Selection(X)	Total Cost		<b>TV SELECTIONS</b>			
Directory Listing Suppression Fee				<b>Selection(X)</b>			
Auto-Attendant				<b>Total Cost</b>			
* Voice offers & options not available in all markets.				Basic X \$4.95			
<b>Business Class Internet*</b>				Information & Entertainment			
<b>INTERNET SELECTIONS</b>				Standard			
Starter	Selection(X)	Total Cost		Preferred			
Preferred				Music Choice Standalone			
Other Premium	X	\$99.95		<b>TV OPTIONS</b>			
Equipment Fee	X	\$7.00		<b>Selection</b>			
<b>INTERNET OPTIONS</b>				<b>Total Cost</b>			
Microsoft Outlook Office Email	X	Included		Sports Pack**			
Web Hosting - Starter	X	Included		Music Choice W/Business Class			
Web Hosting - Business				Canales Selecto			
Web Hosting - Commerce				Other Programming			
Web Hosting - Professional				Other Programming			
Static IP - 1	X	\$14.95		<b>TV OUTLETS</b>			
Static IP - 5				<b>Quantity</b>			
Static IP - 13				<b>Unit Cost</b>			
Static IP - 29				<b>Total Cost</b>			
Static IP - 61				Additional Outlets 0 \$9.95 \$0.00			
Static IP - 125				HD TV Box Charges 0 \$5.00 \$0.00			
Static IP - 253							
Xfinity Wifi				<b>m/nl mDTA/mDTA Type # of Outlets NRC MRC</b>			
* Internet selections & options not available in all markets.							

**COMCAST BUSINESS CLASS TOTAL SERVICE CHARGES**

<b>Business Class</b>	<b>Selection(X)</b>	<b>Unit Cost</b>	<b>Total Cost</b>	<b>Total Monthly Service Charge</b>		<b>\$126.85</b>
Installation Fee	X	\$0.00	\$0.00	Promotional Code (if applicable) <u>BCTPRI1FullBPPremWVI</u>		\$0.00
Voice Activation Fee*				Less Discount (if applicable)		
Auto-Attendant Setup Fee				<b>Total Recurring Monthly Bill:*</b>		<b>\$126.85</b>
Voice Jack Fee				* Applicable federal, state, and local taxes and fees may apply.		
Toll Free Activation Fee						
* Per line activation fee, up to four (4) line maximum charge.						
<b>Total Installation Charges:*</b>						<b>\$0.00</b>
* Does not include Custom Installation Fees referenced below.						

**GENERAL SPECIAL INSTRUCTIONS**

Promotion Code BCTPRI1FullBPPremWVI - Multi-product package of 1 Full (1 x 23 channel) Business Class Trunk PRI and Premium Business Class Internet for bundle price of \$450. A \$38.95 multi product MRC discount off rate card price of \$489 for Full PRI and \$99.95 Premium BCI, plus an additional \$100 off PRI Standard Installation waived, expedited orders excluded. Min 3 year term required. Discount shows on PRI bill titled Multi-Product Pkg Discount. Taxes, Usage, Fees are extra



ID#: 5529443

<b>Microsoft Office Communication Services</b>		<b>Equipment Selection</b>	<b>D3.0 IP Gateway</b>
Microsoft Office Outlook Email Included with Internet Service		<b>Business Class Web Hosting</b>	No
Business Class Internet: Starter	2 Full Access	<b>Transfer Existing Comcast.net Email</b>	No
Business Class Internet: Preferred	4 Full Access	<b>Number of Static IPs*</b>	1
Other: Premium	8 Email boxes included	* If 5 or more Static IPs are requested a STATIC IP JUSTIFICATION FORM is required.	

Outlet Details	Location	Outlet Type
Outlet 1 - Primary	Outlet - 1	Digital
Outlet 2 - Additional		
Outlet 3 - Additional		
Outlet 4 - Additional		
Outlet 5 - Additional		
Outlet 6 - Additional		
Outlet 7 - Additional		
Outlet 8 - Additional		

Additional Comments:

OUTLETS 9 & UP	QUANTITY
Analog	
Digital	
HDTV	
DTA	

[illegible]

Directory Listing Details		Additional Voice Details	
Directory	(P, L, F, S, e, s, H, o, n, P, L, F, S, e, s, U, n, F, S, e, s)	Caller ID (Yes/No)	
Directory Listing Phone Number		Caller ID Display Name (max 15 char.)	
Directory Listing Display Name		Call Blocking (Yes/No)	
DAVDL Header Text Information		Auto-Attendant (Yes/No)	No
DAVDL Header Code Information			
Standard Industry Code Information			



## BUSINESS CLASS SERVICE ORDER AGREEMENT

Account Name: NP Morgan Center

ID#: 5529443

### CUSTOMER BILLING INFORMATION

Billing Account Name	<u>NP Morgan Center</u>	City	<u>NORTH PORT</u>
Billing Name (3rd Party Accounts)		State	<u>FL</u>
Address 1	<u>6207 W PRICE BLVD</u>	ZIP Code	<u>34291</u>
Address 2		Billing Contact Email	<u>bschuelte@cityofnorthport.com</u>
Billing Contact Name	<u>Brad Schuelte</u>	Billing Contact Phone	<u>(941) 429-7211</u>
Tax Exempt?*	<u>Yes</u>	Billing Fax Number	

\* If yes, please provide and attach tax exemption certificate.

### AGREEMENT

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2. Each Comcast Business Class Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00.

3. IF CUSTOMER IS SUBSCRIBING TO COMCAST'S BUSINESS CLASS VOICE SERVICE, I ACKNOWLEDGE RECEIPT AND UNDERSTANDING OF THE E911 NOTICE:

#### E911 NOTICE

Comcast Business Class Voice service ("Voice") may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using Voice, Comcast must have the correct service address for the Voice Customer. If Voice is moved to a different location without Comcast's approval, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or Voice (including 911) may fail altogether.

- Voice uses electrical power in the Customer's premises. If there is an electrical power outage, 911 calling may be interrupted if the battery back-up in the associated multimedia terminal adapter is not installed, fails, or is exhausted after several hours.

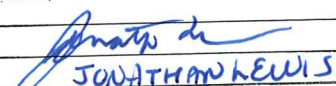
- Voice calls, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.

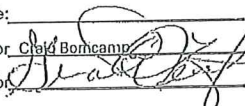
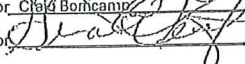
- Comcast will need several business days to update a Customer service address in the E911 system. All change requests and questions should be directed to 1-800-391-3000. USE OF VOICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE.

4. To complete a Voice order, Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.

5. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

CUSTOMER SIGNATURE	
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at <a href="http://business.comcast.com/terms-conditions/index.aspx">http://business.comcast.com/terms-conditions/index.aspx</a> .	
Signature:	
Print:	<u>JONATHAN LEWIS</u>
Title:	<u>CITY MANAGER</u>
Date:	<u>11/27/12</u>

FOR COMCAST USE ONLY	
Sales Representative:	<u>Dean Gerber</u>
Sales Representative Code:	
Sales Manager/Director:	
Sales Manager/Director:	
Division:	<u>Central</u>
Lead ID:	<u>5529443</u>

ATTEST:

  
Helen M. Raimbeau, MMC  
City Clerk

OrderForm Version v11

Approved as to form and correctness

  
Robert K. Robinson