
DPW Service Level

From Thorpe, Randi (DPW) <randi.thorpe@dc.gov>
Date Fri 3/28/2025 4:10 PM
To Thorpe, Randi (DPW) <randi.thorpe@dc.gov>

Greetings ANC Commissioners,

Please share this information with your constituents.

Container Delivery and Repair Update:

Good news! Phase two of container deliveries will wrap up this week. Next week all service repairs, deliveries, and removals will be done on residents' trash and recycling collection days across all wards.

We appreciate your continued patience and understanding!

Leaf Collection:

For any remaining locations that need leaf collection, please submit a Missed Street Sweeping 311 Service Request, and include in the notes that it is for Missed Leaf Collection. Our Street Sweeping crews will collect any remaining leaves.

Spring Services:

Spring is here and our full complement of spring services will begin on April 1st. These services include Street and Alley Cleaning, Grass Cutting & Mowing, and Graffiti Removal.

Through the Helping Hand Program, DPW offers assistance to community groups that organize Saturday neighborhood clean-up projects. The program runs seasonally from March 1st to October 1st. Applications must be submitted 2 weeks prior to the event. For more information visit:

<https://dpw.dc.gov/page/Helping%20Hand%20Neighborhood%20Cleanup>



Spring Services

Begins Soon!

DPW keeps our community clean, safe, and beautiful from March to October with dedicated spring and summer services.

POSTED RESIDENTIAL STREET SWEEPING

ALLEY CLEANING

YARD WASTE

GRASS CUTTING & MOWING

GRAFFITI REMOVAL

HELPING HANDS NEIGHBOR CLEAN UP

March-
October

DPW.DC.GOV/SPRING



WE ARE
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Street Sweeping:

Street sweeping & ground maintenance started on March 3rd. We'll continue handling leaf service requests while transitioning to spring services. The two-week grace period for ticketing vehicles parked during posted Street Sweeping hours has concluded and Parking Enforcement began on **Monday, March 17th!**



Residential Street Sweeping

Begins Monday, March 3rd

Our street sweeping program is a key part of maintaining a clean, healthy environment in our community.

SERVICE BEGINS: MARCH 3

TICKETING STARTS: MARCH 17

During the warning period (March 3–14), DPW issues warnings to vehicles parked during sweeping hours. Beginning March 17, violations will result in a \$45 fine and a \$100 relocation fee.

March-
October

DPW.DC.GOV/SPRING



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Food Waste Bin Installations:

Meet the new bin on the block! DPW has installed Food Waste Smart Bins in the District and more are coming! Composting has never been easier.

Find & unlock a smart bin near you today: <https://zerowaste.dc.gov/foodwastedropoff>
For more information visit <https://zerowaste.dc.gov/foodwastedropoff>

Want to know how our Food Waste Bins work? Check out this video for more information.
<https://youtu.be/1BuJHZsKWnY>

MEET THE NEW BINS ON THE BLOCK

Composting in DC just
got a lot easier.

Installation
complete in
wards 1, 2, 5,
6, 7 & 8

Wards 3 & 4 -
more bins
coming
next week!

30+ bins to be
installed
throughout the
city

Easy access to bins via the
metroKEY mobile app



metroKEY

GET IT ON
Google Play

Download on the
App Store



zerowaste.dc.gov/foodwastedropoff



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FOOD WASTE SMART BIN LOCATIONS

as of February 19, 2025

WARD 1

Park Road NW & Pine Road NW (3211 Sacred Heart Way NW)
Marie Reed Recreation Center (2201 18th Street NW)
Adams Morgan (17th Street NW & Kalorama Street NW)
14th Street NW & U Street NW (2000 14th Street NW)

WARD 2

Kogan Plaza at GWU (2121 H Street NW)
9th Street NW & G Street NW (900 G Street NW)
Stead Park (1625 P Street NW)
Shaw Library (1630 7th Street NW)

WARD 5

Bloomingdale (1st Street NW & R Street NW)
Alethia Tanner Park (227 Harry Thomas Way NE)
Edgewood Recreation Center (300 Evarts Street NE)
Union Market (6th Street NE & Neal Place NE)

WARD 6

Northwest One Library (155 L Street NW)
Swampoodle Terrace (1102 3rd Street NE)
Pennsylvania Ave SE & 13 Street SE (700 13th Street SE)

WARD 7

Twining Square (2324 Pennsylvania Ave SE)
Kenilworth Recreation Center (4321 Ord Street NE)
East Capitol & Benning Road NE (4510 East Capitol Street NE)
Eastern High School (19th Street NE & East Capitol Street NE)

WARD 8

Anacostia Library (1800 Marion Barry Ave SE)
Covenant House (2001 Mississippi Ave SE)
Skyland Town Center (2728 Marion Barry Ave SE)
Bellevue Library (115 Atlantic Ave SW)
New Jersey Ave SE & M St SE (130 M Street SE)

Stayed
tuned!

MORE BINS ARRIVING NEXT WEEK

zerowaste.dc.gov/foodwastedropoff



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Compost Quiz: Quiz Time! Are you composting yet? DPW's Office of Waste Diversion (OWD) makes it Easy! Whether you're a seasoned pro or a newcomer, test your food waste drop-off knowledge now. Check out our social media pages to test your composting knowledge, by taking the composting quiz here:

Insta: https://www.instagram.com/p/DHMOVzcPznLa/?utm_source=ig_web_copy_link&igsh=MzRIODBiNWFIZA==

Twitter: <https://x.com/dczerowaste/status/1900642026871287947>

Facebook: <https://www.facebook.com/share/154dQrynNi/>

The Special Waste Collection Events: DPW Special Waste Collection Events for safe disposal and recycling of household hazardous waste, electronics, and secure document shredding will be conducted twice quarterly. Register at tinyurl.com/hhw-register. For more information on residential special waste, visit [the District's Zero Waste](#)

Here are the dates for the future special waste collection events:

- **Saturday, April 19, 2025 – 8 AM-2 PM** – RFK Parking Lot 3 (2400 E. Capitol Street NE)
- **Thursday, June 19, 2025 – 10 AM-2 PM** – RFK Parking Lot 3 (2400 E. Capitol Street NE)
- **Saturday, August 23, 2025 – 8 AM-2 PM** – RFK Parking Lot 3 (2400 E. Capitol Street NE)
- **Thursday, September 18, 2025 – 10 AM-2 PM** – RFK Parking Lot 3 (2400 E. Capitol Street NE)

REGISTER IN ADVANCE TO PARTICIPATE:

To accommodate everyone in a safe and timely manner, DPW is now requiring registration to participate in the Special Waste Collection Events. District residents can sign up for a 15-minute entry slot when residents can arrive anytime in the 15-minute period and a DPW staff member will be there to assist you. Please note that the time selected is the arrival window, not the time of services. Only one ticket is required per vehicle. No entry will be allowed after 2:00 pm. Open to DC residents only. Please bring proof of residency (e.g. driver's license, utility bill, lease agreement) and Eventbrite registration. No commercial waste will be allowed.

[Register here.](#)

Food Waste Drop-Off sites: DPW hosts twelve weekly staffed Food Waste Drop-Off sites across the District. See the locations/hours of operation here: <https://zerowaste.dc.gov/foodwastedropoff>

Curbside Composting Pilot Program: Not in the Pilot Program but interested in participating in the future? Please fill out this waitlist form to be one of the first to hear about program updates and openings:

<https://www.surveymonkey.com/r/CompostPilotInterest>

Free mulch/compost pickup at Fort Totten Transfer Station is back! Residents can fill up to five 32-gal bags (bring your own bags & shovel) from Wed-Fri 10 am-2 pm & Sat 7 am-2 pm at 4900 John McCormack Rd NE.

Unified Communication Center UCC

DPW is committed to delivering efficient and effective services to our residents and quickly resolving issues. As our partner in providing streamlined and effective resolutions, we wanted to share the best channels for residents to utilize.

To ensure smooth communication for everyone, we kindly request that you share the contact details of the UCC with all members in your office and constituents who reach out to you. This will make the service resolution process quicker for residents and raise awareness about DPW's communication center. DPW's leadership team is here to address continual issues or problems that have not been satisfactorily addressed by the UCC.

If you have used the UCC, please share feedback on what's working well and what needs improvement. We'd love to hear from you so we can continue to improve!

UCC Phone: (202) 673-6833 (Mon – Fri) 8:30 am – 4:30 pm

Central Email: dpw@dc.gov.

Thanks for all you do!

Regards,
Randi

Randi Thorpe (She/Her)
Community Relations Specialist



Randi.thorpe@dc.gov

202 652-9076 Mobile

899 North Capitol Street NE, 5th Floor
Washington, DC 20002

DPW Website - dpw.dc.gov