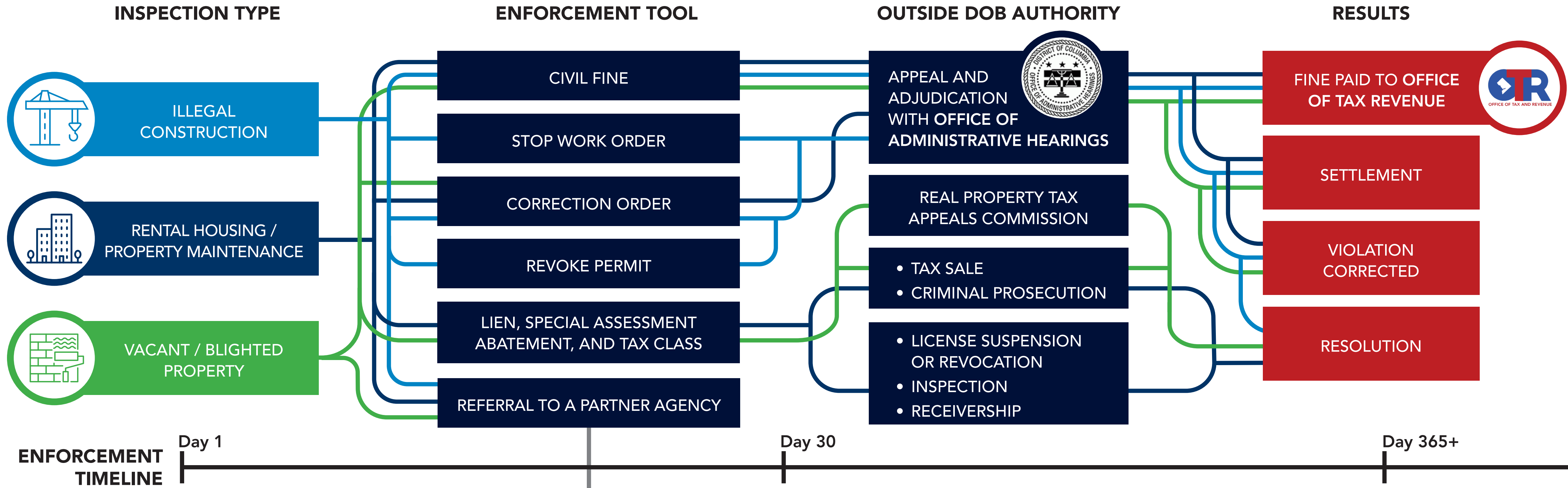


# HOW COMPLIANCE IS ENFORCED

A property owner is responsible for addressing code violations at their own expense. When a property owner fails to comply within a reasonable period, DOB enforces compliance with processes and tools available under the law. While DC laws, rules, codes, and regulations provide a framework for DOB code enforcement, achieving compliance is a complex process requiring strategy, engagement with stakeholders, and time anywhere from 30 days to 18+months, depending on whether the case is contested, intricate, or involves other agencies. **To empower the general public and promote transparency, below is an overview of how enforcement works and online tools to track the path an enforcement action may take to a resolution.**



Life-safety or emergency infractions follow a different accelerated process.

These agencies include, but are not limited to...



1. Use **DISPATCH** to request and track inspections on-demand.
2. Use **SCOUT** to review permits, inspections, licensing, and enforcement data.
3. Use **eRECORDS** to view building plans and documents.
4. Use the **DOB AGENCY DASHBOARD** to track fines, adjudication status, vacant properties, and more.