

Boulder County Emergency Alert Program

www.boco911alert.com

Public safety agencies in Boulder County utilize Everbridge's emergency alert program. This system allows residents of the county and all cities within Boulder County to be notified of an emergency in a variety of ways, including cell phones, home and work phones, text messaging, and e-mail.

How do I sign up?

You must sign up online by going to the following web address: www.boco911alert.com. There you will find additional information about the program as well as the link to register.

When will it be used?

The system will be used to notify residents about imminent threats to health and safety such as the need to evacuate due to a wildfire, take other appropriate actions in the event of a flash flood, or critical police activity.

Is there a fee to use the service?

No. The service itself is free to anyone who lives within the county of Boulder. Participants will be responsible, however, for any fees associated with text messaging charged by their cell phone service provider.

What if my phone number or e-mail address change?

If your cell phone, work phone or email address changes, you are responsible for going to the website and updating the information. You do not need to update information for landline telephones at your home, if your landline is with a company that reports your number for 9-1-1 services. Some cable and VoIP providers do not subscribe to the 9-1-1 database. You must inquire from your phone company.

Will I still get emergency notifications if I don't sign up?

If you don't sign up, you will still receive emergency notification on your traditional landline home phone, but nowhere else. These notifications can take longer depending on call volume.

Why should you use this service?

This service allows public agencies to make notifications in multiple ways to increase the likelihood that residents and businesses are notified of emergencies. It also helps us serve the growing number of people who are using cell phones as their primary telephone.

Will my contact information be shared with others?

No, the information that you provide will be used for emergency purposes only. It will not be given to any other vendor or organization or used for any other purpose.

If a notification is sent out is it guaranteed I will receive it if I register?

When the emergency notification is activated, the system will make several attempts to reach the registered numbers. Due to the emergency, phone systems, both landline and cell may be inundated with calls and your provider may not be able to deliver the message. We do not assume legal responsibility for technical difficulties that may result in notification failures.

Sgt. Troy Wolf
Boulder County Sheriff's Office
Town of Superior
720-564-2697
twolf@bouldercounty.org