



Tech Debt | Electronic Benefits Transfer (EBT) Modernization Project FAQ

This FAQ is a living document and will continue to be updated as more information becomes available. If you have a question not answered in this FAQ, please email Michelle Day at michelle.day@state.co.us.

General Information

1. What is the EBT Tech Debt Project?

Electronic Benefit Transfer (EBT) is the Colorado Department of Human Services (CDHS) application that processes financial files transmitted by CDHS products, including the County Financial Management System (CFMS), Colorado Benefits Management System (CBMS), Low-Income Assistance to Parents (LEAP), Childcare Automated Tracking System (CHATS), and Colorado's Statewide Automated Case Management System (Trails). These financial files are sent from the state to FIS ebtEDGE, the financial agency that applies money to the cards used to pay for goods and services by Coloradans. This system manages the financial information transfers needed to ensure Coloradans receive critical and life-sustaining benefits.

2. Why is OIT doing this?

OIT is modernizing the Electronic Benefit Transfer system because the current technology is no longer supported for upgrades and improvements and poses a risk to CDHS. Modernization will ensure secure data transmissions, allowing for benefits to be paid promptly and accurately for Coloradans.

3. Which agencies are affected?

The Colorado Department of Human Services (CDHS) is the only affected state agency.

4. When will this happen?

The modernization work began as part of the Mainframe Decommission effort. The project is expected to be completed by the end of January 2024.

5. Where can I get more information about Tech Debt and the Mainframe Decommission Program?

Check out the [ReImagineIT website](#).