Tech Debt | Automated Child Support Enforcement System (ACSES) Project FAQ

This FAQ is a living document and will continue to be updated as more information becomes available. If you have a question not answered in this FAQ, please email Sean Kennedy at sean.kennedy@state.co.us.

General Information

1. What is the Automated Child Support Enforcement System (ACSES) Project?

The Colorado Department of Human Services (CDHS) ACSES system is a 40-year-old computerized network used in most jurisdictions throughout Colorado to collect and redistribute child support. As part of our ongoing process of shoring up technical debt for the State, in addition to modernizing the ACSES system, the project will identify all dependent systems and databases currently accessible from the mainframe and work with the development team to migrate those systems off of the mainframe as quickly as possible.

2. Why is OIT doing this?

In addition to the project's many benefits, this initiative supports OIT's internal Infrastructure Operations transformation, improving organizational health and driving operational agility through transformation. Modernizing the ACSES system will increase reliability, efficiency, maintainability, and security.

3. Who is affected?

These changes may affect many state agencies, including CDHS, the Colorado Department of Corrections (DOC), and the Colorado Department of Public Safety (CDPS). There will be impacts on the following state and county areas:
- County child support workers
- Custodial and non-custodial parties in child support cases
- State agency users (parole officers, law enforcement officers, etc.)

4. When will this happen?

The estimated project completion date is scheduled for June 2024.

5. Where will the services go?

The ACSES services will be housed within the ACSES application, which will reside within the State of Colorado's child support website.

6. How will it be completed?

There will be technical changes within both the ACSES and Child Support Services (eCSS) websites to accommodate the modernization of these applications. These changes will also include upgrades to existing servers and new tools to optimize document functions.