



Scaling Community Services' COVID-19 Response: First Five Months March – July 2020

Area Agency on Aging	\$457,794 allocated for meal services	As a result of COVID-19, AAA delivered an additional 6,000 meals, doubling normal meal service deliveries
	\$577,444 granted in additional funding to external services	These funds were allocated to external partner services in response to COVID-19 following a State Fiscal Year extension
	647 total calls received on the AAA Resource Line	57 of the live calls were in Spanish with an average call length time of 19 minutes
Head Start	\$117,750 total pandemic funds from CARES Act dedicated to Head Start	Funds were dedicated to salaries, touchless handwashing sinks, classroom supplies, staff training, technology, and virtual curriculum
Strategic Initiatives	\$515,000 Community Services and Housing and Human Services surge funding to partners	In March 2020, CS and HS invested additional funds in response to the Family Resource Centers, Clínica, Salud, Nederland Food Pantry, Community Food Share and Boulder Shelter
	\$77,808 dedicated to Covid-19 Recovery Center (CRC) Staffing	In a direct response to COVID-19, Homeless Solutions for Boulder County shared costs in standing up the CRC for individuals experiencing homelessness who need a place to recover from coronavirus symptoms
Workforce Boulder County	\$100,000 additional funding from CARES Act funding	To support staffing at the Virtual Call Center from August to December 2020
	19,333 new customers	Workforce received more than 28,000 new unemployment insurance claimants during the last six months
	\$48,000 ZOMA philanthropic funding received to administer services	From the Colorado Workforce Development Council to support Workforce Boulder County's services
	Approximately \$400,000-\$500,000 in Disaster Emergency Funding dedicated to support employment services	Recover CO and CO Responds money to support reemployment services, retraining, upskilling, and temporary job placement
	7,109 total calls received by the Workforce Call Center	5-10% of the live calls were in Spanish with an average call length time of 10-20 minutes

Workforce Boulder County's data includes the month of August, totals for first six months of COVID-19 response.