



GREEN AREA COMMAND INFORMATION SHEET



Welcome!!!

Thank you for your agency's interest in supporting the Green Area Command by assigning personnel to serve in an overhead position (command/general staff positions, site captain, evaluator, role player, etc.) or sending a team to participate in the CERT/NERT scenarios being presented as part of the 2017 Urban Shield Exercise. The following information has been provided to help you and your team better understand what Urban Shield is about as well as what the Green Area Command hopes to accomplish during the annual exercise for this year.

Urban Shield Overview

Wednesday, September 7th starts the exercise with the Yellow Area Command and its scenarios designed to validate the capabilities of emergency managers and their staff. This is followed by a "training day" event held on Friday, September 8th held at the Alameda County Fairgrounds in Pleasanton, CA. The "Training Day" is presented to provide an opportunity for first responders, public health professionals and emergency managers to attend lectures presented by subject matter experts who speak on a wide variety of timely topics. On this day, attendees can also visit the nearby vendor's hall and see displays of special purpose vehicles and equipment. In the vendor's hall they can also see demonstrations of new and emerging technologies as well as ask questions of manufacturer representatives. Law enforcement, fire and EMS agencies as well as overhead staff for the Green Area Command may also use Friday the "Training Day" to make final preparations for the scenarios they will be hosting throughout the Bay Area for participating teams in the days that follow.

Saturday morning September 9, 2017 is the beginning of the continuous 48-hour “Urban Shield” exercise that does not end until the following Monday morning, September 11, 2017. When competing law enforcement teams complete rehabilitating their personnel and equipment in preparation for the evenings “Hot Wash and Awards Banquet”. The exercise is managed utilizing the National Incident Management System (NIMS) and the Standardized Emergency Management System (SEMS). It also incorporates the guiding principles from the National Response Framework (NRF) to assist tactical teams as well as all first responders and Community Emergency Response Teams (CERT) also often referred to as Neighborhood Emergency Response Teams (NERT), to prepare for and be able to provide a unified response to natural disasters and major emergencies including acts of terrorism.

Urban Shield is a test of our region’s capabilities and is a performance-based field tactical training and exercise program involving various law enforcement agencies, fire and emergency medical services, CERT/NERT teams, local, state, and federal agencies and the United States Department of Homeland Security. Urban Shield supports organizations in achieving objective assessments of their capabilities so that strengths and areas for improvement can be identified.

Urban Shield is designed to strengthen each participating agency’s preparedness to respond to threats or actual domestic terrorist attacks, major disasters, and other emergencies. Incorporating many multi-disciplines, first responder agencies and CERT/NERT teams is geared toward enhancing the Bay Area’s emergency preparedness and security. Another critical goal of the exercise is to bolster coordination efforts between local, state, and federal entities. This event is structured for members of CERT/NERT teams, first responders, emergency managers both nationally and internationally, to work more effectively together.

Urban Shield is separated into ten operational Area Commands designated Black, Gold, Green, Red, Purple, Blue, Yellow, Tan, Grey and Silver, and one support Area Command designated Orange. Participating CERT/NERT team’s operate under the control of the “Green Area Command” or “CERT/NERT Branch.”

Each year the responsibility for hosting the Green Area Command is rotated amongst fire and police departments in the San Francisco Bay UASI Region that operate CERT/NERT programs in their communities. This is done to give other CERT/NERT teams and their members an opportunity to develop their ICS knowledge and administrative skills necessary to participate in large-scale emergency incidents. Bay Urban Areas Security Initiative grant funds used to develop scenario sites also enhance the ability of hosting agency to sustain their CERT/NERT programs.

This is the first year of the Green Area Command. While CERT/NERT teams have helped to support the Urban Shield exercise over the years, they now have their own command in recognition of the important role they play in a community’s emergency preparedness and security efforts.

Green Area Command (CERT/NERT) Overview

The CERT/NERT scenarios will focus on basic disaster response skills such as fire safety, light search and rescue, team organization and disaster medical operations. Each scenario requires rapid problem identification, hazard analysis, action planning and the prompt, efficient application of CERT/NERT job knowledge or skill. As a result of participation in these scenarios, CERT/NERT teams and their leadership can achieve objective assessments of their capabilities so that strengths and areas for improvement can be identified. This information will also help determine if previous identified policy, procedure, training, tools or equipment gaps have been closed and if new ones need to be addressed. This knowledge will also help drive future-funding priorities as well as confirm the value of past investments.

Eight CERT/NERT teams from throughout the Bay Area will participate in four, two-hour scenarios. All scenarios will be geared at evaluating a particular knowledge and/or skill set contained in the FEMA CERT/NERT curriculum. All teams will be evaluated and graded by at least one proctor who will be a subject matter expert. Those teams with the highest cumulative scores will be selected to receive special recognition on Monday, September 11th at the Hot Wash and Awards Banquet.

Once they have arrived at a scenario site, teams will attend a site briefing, which will orient them to the site, provide the rules of engagement and direct them to work the scenario in a unified manner, sharing resources and personnel as required. Scenarios will end with a short presentation by the participants, intended to provide an opportunity for them to describe what problems were identified, how they were resolved, the rationale for tasks performed, lessons learned, followed by general feedback from the proctor regarding performance.

Opportunities also exist for individual CERT/TNERT team members to participate as part of the Green Area Command 's overhead staff, site captains, evaluators or as a role player. Opportunities also exist for individual CERT/NERT team members to be assigned to participating teams that are short of the minimum number of team members required to participate (16-24 persons per CERT/NERT team).

CERT/NERT Team Expectations

CERT/NERT teams must demonstrate their ability in a series of realistic, mentally and physically challenging, state-of-the-art training scenarios that simulate a response to natural disasters, technological incidents or acts of terrorism. Participating teams should be prepared to form an incident response organization consistent with their ICS training and agency policies/procedures. CERT/NERT teams will also be required to develop a tactical action plan comprised of a map of the incident, a listing of team objectives to be accomplished, documentation of the incident command structure used, means of communication, drawings of defensive/offensive actions utilized and document its activities on the appropriate ICS forms. Following this, they should be prepared to conduct light search and rescue operations as required, perform triage if they encounter multiple casualties, provide initial treatment for the

sick and injured, document damage in their area of responsibility, relay important information as circumstances require, assist with creation and maintenance of safety perimeters and assist with the dissemination of public information to residents and direct lost individuals to survivor collection centers and assist persons with special needs.

General CERT/NERT Evaluation Criteria

Scenarios will test the ability of a competing CERT/NERT team to operate in an all-hazards environment and to:

1. Respond to CERT/NERT activation request and assemble in pre-arranged location
2. Appoint an Incident Commander
3. Appoint a Safety Officer
4. Notify the incident's ICS structure that the CERT/NERT team has assembled and is awaiting an assignment
5. Proceed to the area of responsibility and survey the scene
6. Identify the problem(s) and the extent/scope of the incident.
7. Record and communicate the conditions found and hazards present at the incident scene to emergency responders, as circumstances require.
8. Appropriately adjust the initial isolation perimeter if required to assure safety of the public.
9. Develop an action plan.
10. Complete required ICS forms
11. Organize the CERT/NERT team following FEMA guidelines and their agency policies and procedures.
12. Assign tasks to CERT/NERT team members.
13. Monitor CERT/NERT team performance and adjust as necessary.
14. Report back to emergency responders on progress made, completion of assignment(s) and availability for a new assignment(s)

Green Area Command Operational Periods, Timelines and Orders of Movement

As with the other Commands, the Green Area Command has four operational periods.

A. Operational Periods:

OPERATING PERIODS	DATE	HOURS
Operating Period 1 (OP1) Final Set Up	Friday, September 8, 2017	1200-1700 hours
Operating Period 2 (OP2) CERT/NERT Scenarios	Saturday, September 9, 2017	0700-1800 hours
Operating Period 3 (OP3) Demobilization	Sunday, September 10, 2017	0700-1800 hours
Operating Period 4 (OP4) Hot Wash/Banquet	Monday, September 11, 2017	0800-1200 hours

B. Scenario Time Schedules /Order of Movement:

1. Typical CERT/NERT Scenarios

MINUTES	ACTIVITY
5 min.	Arrive at check-in/staging
5 min.	Site Safety Briefing, Scenario Rules and Scoring
90 min.	Scenario
5 min.	Debrief
5 min.	Tool & Equip. Rehab.
10 min.	Travel to Next Scenario
120 min.	Total Scenario Time

2. CER/NERT Time Schedule/Order of Movement

0700-0830 hours	Checkpoint staff/role players for Operational Period (OP2) meets at scenario site for mission briefing, safety inspection, and deployment instructions. Prepare victims, moulage and other role players. Brief for any on- site problems and finalize personnel and equipment occasions. Test communications for exercise and finalize attendance. Notify Red Area Command that Hazmat Branch is ready to begin operations
0900-1050 hours	Scenario 1
1050-1100 hours	Travel to Scenario 2
1100-1250 hours	Scenario 2
1250-1300 hours	Travel to Scenario 3
1300-1450 hours	Scenario 3
1450-1500 hours	Travel to Scenario 4
1500-1650 hours	Scenario 4
1650 -1700 hours	Participating Team Demobilization
1700-1830 hours	Checkpoint staff/role players for OP2 meet at exercise site for mission debriefing and securing the site for OP3 Checkpoint staff/role players for OP3 meet at exercise site for scenario demobilization and securing the site for OP4

General Green Area Command Safety Concerns

1. Personnel must wear a CERT vest and hardhat unless otherwise directed.
2. Use safety goggles when flying hazards are present.
3. Use safety gloves when cut, pinch or abrasion hazards are present.
4. Use only closed toe shoes or boots (no sandals).
5. Minimize exposure of skin to hazards by wearing a long sleeve shirt and pants unless otherwise directed.
6. Follow established safety guidelines when using tools and equipment.
7. Wash hands before eating or drinking.
8. Eat and drink in designated areas only.
9. Hydrate often.
10. Rest when needed.
11. Be aware of emergency vehicles and construction equipment in your area.
12. Report all injuries immediately to your supervisor.

New and Emerging Technologies

Sponsoring vendors may be present at selected scenario sites to showcase new and emerging technologies to aid CERT/NERT teams at emergency incidents. Participants

will also have an opportunity to utilize these new and emerging technologies during scenarios.

Funding for Overtime, Expendable Supplies and Meals

For agencies that send CERT/NERT teams to participate should note that Urban Shield has no funds available to offset the costs of travel expenses or overtime for agency employees who may be required to participate in the exercise on their days off. Nor does Urban Shield have funds available to offset the costs of backfilling on-duty employees or to reimburse agency for fueling of vehicles.

To minimize the costs of CERT/NERT teams participating, some disposable PPE and other expendable supplies (dust masks, medical supplies, lumber, etc.) needed for scenarios will be provided. CERT/NERT team members will have one “box lunch” provided on the day they are scheduled to support/participate in the exercise.

Since Urban Shield is trying to replicate the response to multiple events within one operational period, no specific period has been set aside for breaks and/or meals. Each scenario site will have a first-aid kit, bottled water, bathrooms and hand washing stations available.

Why your CERT/NERT Team Participation in Urban Shield is Important!

Urban Shield is designed to strengthen each CERT/NERT team’s preparedness to assist emergency responders and their communities following a natural disaster, other major disasters or terrorist attack. Participation in Urban Shield is a unique opportunity to evaluate the competencies of your CERT/NERT teams in real life scenarios that they are likely to encounter. Participation in Urban Shield will also help validate effectiveness of a CERT/NERT team’s training, policies, procedures, and the return on investment by a community in this capability. Urban Shield could not be possible unless San Francisco Bay Area fire and police departments and their CERT/NERT teams take their turn to host a command or support a command with needed personnel, equipment, training props and other forms of support. Urban Shield presents supporting agencies and participating teams a unique opportunity to further develop their incident management, planning and response knowledge/skills in scenarios based on actual incidents that have occurred. Please consider being a host for the Green Area Command in 2018! Since 9/11 we have all benefitted from the grant funded equipment, training and other resources that have been made available to help us to scale up to operate in the “all-risk” environment we now find ourselves in. Serving as a supporting agency or one that sends teams to participate is an important way we can give back to the “system” that has made this all possible!

Urban Shield Participating Agency Registration

REMEMBER-ALL GREEN AREA COMMAND OVERHEAD TEAM PERSONNEL AND PARTICIPATING CERT/NERT TEAM MEMBERS MUST SIGN-UP ON THE URBAN SHIELD WEBSITE!!!

(www.urbanshield.org).

Please e-mail the mandatory roster forms and banquet attendance (lower section of the same roster form) to the person listed on the website.

REMEMBER-ALL PARTICIPATING GREEN AREA COMMAND OVERHEAD TEAM PERSONNEL AND CERT/NERT TEAM MEMEBERS MUST HAVE ON THEIR PERSON AT ALL TIMES A VALID DRIVER'S LICENSE AND URBAN SHIELD ID BADGE IN ORDER TO BE GRANTED ACCESS TO SCENARIO SITES

“Seminar Training Day”

Urban Shield Seminar Training Day is for your organization/agency employees, sworn or non-sworn.

It will be held at the Alameda County Fairgrounds in Pleasanton, CA from 0800-1700 hours.

- There is no cost for attendees and lunch is provided.
- The full seminar schedule will be available on the website in July.
- You can register for the Seminars on line by going to urbanshield.org

Hot Wash/Awards Banquet Dinner

Green Area Command overhead staff and participating teams are invited to attend the Hot Wash-Awards Banquet ceremony to be held on the following Monday, September 11th from 1700-2100 hours at the Alameda County Fair Grounds. This is a free event for all participants. In addition, VIPs from participating agencies may also be invited. Please include the names of personnel that want to attend on the lower portion of your registration form as well.