

To:	BHS Contracted Service Providers
From:	Behavioral Health Services
Date:	October 7, 2026
Title	Systemwide Rollout of Eleos, SMARTscribe Training Plan

The County of San Diego Behavioral Health Services (BHS) is continuing preparations for the systemwide launch of Eleos, including the SMARTscribe ambient documentation tool. This communication outlines upcoming training options as we move toward go-live. SMARTscribe supports our commitment to improving documentation quality, reducing administrative burden, and increasing provider capacity for direct client care.

SMARTscribe Training Options

SMARTscribe users can choose between two training pathways based on their preferred learning style and scheduling needs.

Option One: Live Virtual Training (Hands-On Instruction)

- Dates: Tuesday, October 27, 2026 – Friday, October 30, 2026
 - Format: Fourteen (14) live sessions led by Eleos trainers
 - Capacity: ~100 providers per session
 - Duration: 3.5 hours
 - Additional Offerings: Two optional 60-minute sessions focused on “Talking to Your Clients about SMARTscribe”
- [Registration Link](#)

This option is recommended for providers who prefer guided practice and real-time interaction with trainers. Providers are encouraged to register early to ensure an optimal training date.

Option Two: Self-Paced Training via Eleos Academy

- Platform: Eleos Academy
- Access Begins: October 26, 2026
- Includes:
 - Recorded virtual webinar (available November 2, 2026)
 - SMARTscribe and Text/Voice Summary demonstration
 - Resources for providers including:
 - How to explain SMARTscribe and AI consent
 - Practical tips and proven strategies for effective use of Eleos
- [Login Link](#)

Resources

- [Eleos Resource Center](#) for educational materials, documentation guidance, and AI best practices

For More Information:

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