



<b>To:</b>	<b>BHS Contracted Service Providers</b>
<b>From:</b>	<b>Behavioral Health Services</b>
<b>Date:</b>	<b>April 23, 2026</b>
<b>Title</b>	<b>Launch of the Recovery Residence Association Beds Vacancy Tracking Application</b>

Behavioral Health Services (BHS) is announcing the launch of the Recovery Residence Association (RRA) Beds Vacancy Tracking application (app), developed by App to Match. This mobile app allows community members, providers, and partners to view real-time bed availability across all Recovery Residences affiliated with the Association. The platform ensures timely and accessible placement requests while maintaining transparency and respect for each Residence’s participation preferences.

The goal of the app is to improve access to recovery housing by providing real-time bed availability.

### What the App Does

The RRA Beds app provides a simple way to:

- View real-time bed availability at participating Recovery Residences
- Allow individuals seeking housing to request placement
- Help operators manage and update available beds
- Improve timely access to recovery-oriented housing

### Background

Community Health Improvement Partners (CHIP) administers the Independent Living Association (ILA) and Recovery Residence Association (RRA) to establish and monitor quality standards for Independent Living Homes and Recovery Residences and to provide resources to operators of these homes. Inclusion of each Recovery Residence within the app is contingent upon the Residence providing formal consent. CHIP maintains the app, including data collection and oversight.

### How the App Works

The app has two types of accounts:

Client (General Public) Account for individuals seeking placement in a Recovery Residence. Users can:

- Create an account
- Complete a qualification survey
- View of available homes
- Submit bed requests directly to Recovery Residence
- Coordinate intake interviews

Operator Account for Recovery Residence owners and operators. Users can:

- Enter and maintain Recovery Residence information
- Update available bed counts
- Receive and respond to bed requests
- Schedule intake interviews

### How to Download the App

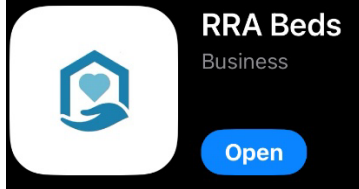
#### For More Information:

- Contact your Contracting Officer’s Representative (COR) or Teresa Watson, Behavioral Health Program Coordinator, [Teresa.Watson@sdcounty.ca.gov](mailto:Teresa.Watson@sdcounty.ca.gov).



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1. Open your phone’s App Store or Google Play Store
2. Search for “RRA Beds”
3. Download and install the application



**Training and Support**

- Request in-person training by completing the [Smartsheet form](#)
- Request virtual training by emailing [forms@sdchip.org](mailto:forms@sdchip.org)

**Technical Assistance**

To connect to technical support resources, after creating an account:

1. Go to your Profile page
2. Select Help

**Privacy Notice**

The application does not store personal identifiable information.

**Attachments**

- *Vacancy App How-To Guide*

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