



<b>To:</b>	<b>BHS Contracted Service Providers</b>
<b>From:</b>	<b>Behavioral Health Services</b>
<b>Date:</b>	<b>March 20, 2026</b>
<b>Title</b>	<b>Interpreter Services Rate Adjustment</b>

**Purpose**

This notice is to inform contracted providers of an upcoming adjustment to the reimbursement rate for interpreter services. This change reflects the County’s commitment to sustaining access to high-quality language services.

**Background**

Interpreter services are currently reimbursed at **75% of the State rate**. Providers have expressed concerns about sustainability of the structure related to:

- Rising operational costs,
- Minimum billing increments required by third-party vendors, and
- Challenges associated with travel-related compensation.

In response to this feedback, Behavioral Health Services conducted a review of interpreter cost trends and reviewed the existing reimbursement policy.

**Rate Adjustment**

**Effective July 1, 2026**, interpreter rates will be adjusted to **100% of the State rate**. Aligning with the full State rate helps offset rising operational costs and promotes continued access to quality interpreter services across all programs.

This update will be reflected in Exhibit C for contract amendments and incorporated into new contracts with an effective date of July 1, 2026. Providers will receive these documents through standard distribution channels once processed by the Department of Purchasing and Contracting.

If you have any questions regarding this update or its implementation, please contact your assigned Contracting Officer’s Representative.

Thank you for your continued partnership and service to the community.

**For More Information:**

- Contact your Contracting Officer’s Representative (COR)