



COUNTY OF SAN DIEGO COMMUNITY RESPONSE GUIDE TESTING



RECRUITMENT FOR TESTING

Deciding whether to report suspected abuse or neglect to the Child and Family Well-Being Department (CFWB) is difficult and can have a profound impact on children and families. To improve the consistency, accuracy, and equity of current reporting practice, CFWB, prevention partners, families, and community members have partnered with Evident Change and Casey Family Programs to develop a tool called a [community response guide](#) (CRG).

A CRG is an online tool that helps reporters think critically about whether a concern requires a report to child protection or if a connection to a community resource would better address the family's needs. The guide does not change or replace reporting requirements but helps reporters apply laws and statutes more consistently and fairly.

We are currently testing the CRG's design values of consistency, accuracy, and equity in reporting decisions. **Testing results will be used to revise and strengthen the CRG to best meet the needs of those who will use or be impacted by this guide.**



WHAT ARE THE TESTS?

There are two types of tests: inter-rater reliability (IRR) testing and field testing. **You can participate in one or both tests.**

- **IRR testing** gives community members a chance to test the CRG by reading a series of vignettes (short stories) containing a potential child abuse or neglect concern. Participants use the information in the fictional vignettes to complete a web-based survey that helps them decide whether to report the described concern to CFWB. Evident Change will analyze IRR testing results to ensure that the CRG increases consistency and equity in reporting decisions.

- **Field testing** allows community members to test the CRG in their current practice, giving users a chance to offer feedback before the tool is officially implemented. If a real-life concern prompts you to consider a report to child protection, you will be asked to use the CRG and answer questions about your experience using the tool. Decisions about whether to report a concern to child protection should be made independently of the CRG recommendation, using your typical decision-making process. Field testing allows the community to identify aspects of the CRG that could be strengthened to meet the needs of the San Diego community and inform training and implementation priorities.



WHAT IS THE TIME COMMITMENT?

- Participate in the live **one-hour virtual training on Monday, July 8, 11:00 a.m. – 12:00 p.m. PDT**. The live session will be recorded for use by those who cannot attend or who register to participate in testing after July 8.
- Complete the test(s) during the **testing period (July 8 - August 9)**.
 - » IRR testing will take up to one hour depending on your pace. You can complete the test in one session or multiple sessions.
 - » Field testing will take 10–15 minutes per concern, depending on your pace.



HOW DO I PARTICIPATE?

Register using this [short form](#) by **Friday, July 26** to confirm the test(s) you want to complete. You can select one or both tests. All registrants will receive an email with instructions on how to access the webinar and complete the tests.

PLEASE SHARE THIS FLYER WITH ANYONE YOU KNOW WHO MAY BE INTERESTED IN PARTICIPATING.