Welcome to the new WATER AND SANITATION ONLINE BILLING PORTAL



San Bernardino County Public Works, Special Districts Division of Water and Sanitation has upgraded its billing system to now include a new online portal.

NEW FEATURES OF ONLINE PORTAL

- Access To Your Account Information 24/7
- Instantly Update Account Information
- Go Green With E-Billing
- Monitor Multiple Billing Accounts From A Single Sign-on
- Pay Bill With No Service Charge
- Set-up Auto Pay!

If you are new to the Online Billing Portal, you will need to register. Once you have registered, you can then link your utility account to your login. For instructions on how to get started please see next page.

To use this portal you must be a customer of one of the districts serviced by San Bernardino County. If you are unsure if you are in one of our service areas, please email your service address to our customer service center, at customerservice@sdd.sbcounty.gov, and we will assist you.











Getting Started with MyWASBill.org Online Portal



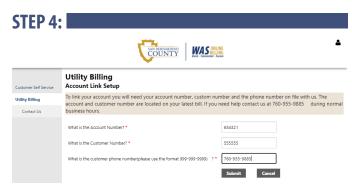
From the Home Page click on the "Register" link. This will take you to the registration screen to sign up for a user ID.



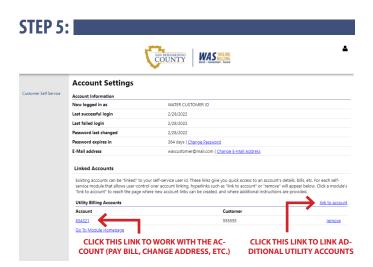
Once successfully registered you will be taken to the Account Settings page. From here you will be able to link your utility billing account by clicking on the "link to account" link.



Now that you have successfully registered your user ID, the next step is to link your utility account to your user ID. To do this, click on the "link to account" link.



On the Account Link Setup page you will link your account by entering the account number, customer number and phone number on file for that account.



Once you have successfully linked your account, you will return to the Account Settings page. Here you can link an additional account by clicking on "link account" link, or work with a linked account by

