

CONSTRUCTION ALERT!!

Frontier Communications is Building a Gigabit America

You will soon be seeing construction activity in your neighborhood. We want you to know what is going on. Frontier is upgrading their existing, 140-year-old technology copper facilities with new, 21st century fiber optic cable that will deliver to you as much as 2 Gigabit service. In order to make this happen, we need to do some digging.

What to expect from the construction process to bring new fiber optic cable into your community where existing Frontier infrastructure exists.

Where existing Frontier Infrastructure is present, (Conduit, Utility vaults, Poles etc.), we will utilize those facilities to place new fiber optic cable. Additional trench work may be needed to take fiber drops from our existing underground vaults to reach the single point of entry into the home.

What to expect from the construction process to bring new fiber optic cable into your community where no existing infrastructure exists.

In many cases Frontier has existing buried copper facilities within communities with no infrastructure that can be utilized to place our new fiber optic cables. In those scenarios we will be placing new substructure, (Conduit and Utility vaults) to locate our new fiber facilities using multiple methods of construction such as directional boring, trenching, road and sidewalk excavation and restoration. Our #1 goal is always to leave the environment the same or in better condition than we found it. That's why we will do things like take pictures of the areas we touch before we touch them, so we will know what those areas are supposed to look like when we're done.

Notification to Homeowners prior to start of Construction

Frontier Employees and their Licensed Contractors that are building this new fiber optic network are required to provide reasonable notice to each resident prior to construction. We typically do so within 48 hours or more depending on the scope of construction required. This is done by door hangers and / or notes left at the front door by our Construction crews with specific dates of construction. Contact information is provided for a Frontier Inspector who is responsible for the work being performed throughout the duration of construction. If access is required to the customers property and the homeowner is not available to grant access for certain date or time, a call can be made to the Frontier inspector to setup a pre-determined time that is reasonable when the homeowner would be available. We are a part of the community too and we want to work together to limit the amount of inconvenience to each of the residents we intend to serve.

Scope of Construction Checklist

During the course of construction, you may see the following activities in your neighborhood:

- Placing fiber optic cable and fiber service terminals
- Utilizing existing Subsurface infrastructure

- Utilizing existing Aerial infrastructure (poles and existing strand)
- Poles within rear easement requiring access to back yards, side yards etc...
- Tree trimming to clear path for new aerial facilities
- Traffic control, (road signs, cones, flaggers)
- Utility locating and marking with paint
- Utility locating and marking with flags
- Directional boring to place new conduit
- Trenching, excavating in the utility right of way for bore pits
- Placing new flush to grade mounted utility vaults, (2'x'3', 17"x 30" and 4' x 4')
- Potholing in asphalt when crossing existing buried facilities
- Concrete excavation and restoral, (sidewalk or curb and gutter)
- Asphalt excavation and restoration

Contact Information/Construction Timetable Notification Example

It is our earnest desire to complete this project and deliver your 21st Century technology with as little inconvenience to you as possible. Should you have any questions, please feel free to contact the Frontier inspector listed below.

Frontier Inspectors Contact information **Ben Hanley BENJAMIN.HANLEY@FTR.COM**

Frontier Licensed Contractor **Westech Industries, Inc**

Contractor Manager **Josh Havens**

Start of Construction **7/11/22**

End of Construction **11/30/22**

Estimated Released for Sales date **8/01/22**