



Los Angeles County Supervisor

HILDA L. SOLIS

First District • Chair Pro Tem

Resources for Impacted Residents

2-1-1

recovery.lacounty.gov

211 LA Teams Up with Hilton and Partners to Provide Hotel Vouchers for People Impacted by Fires

Apply at
bit.ly/211-Emergency-Services-Request



LA County Recovers

Shelters for People Experiencing Homelessness

Winter shelters are also available for individuals experiencing homelessness. Please call the Winter Shelter Hotline at 2-1-1.

Support of Immigrant Communities

Please note that use of emergency assistance is not considered in the public charge test. Receiving emergency aid, such as food, shelter, medical assistance, and temporary financial support, will not impact future immigration relief applications. For additional questions, please call the Los Angeles County Office of Immigrant Affairs at the following number: (800) 593-822.

Supporting Small Businesses

The Department of Economic Opportunity's Office of Small Business is also offering free one-on-one business counseling sessions.

Individuals may stop by the **East Lost Angeles Entrepreneur Center** from 8 am - 4:30 pm at 4716 E. Cesar E. Chavez or call 1 (844) 432-4900.

Federal Emergency Management Agency (FEMA)



FEMA is present at County libraries to support individuals in need of assistance in applying for disaster relief. They are available at select locations, from 9 am - 5 pm including:

- **San Gabriel Library** - 500 S Del Mar Ave, San Gabriel, CA 91776
 - Call: 626.287.0761

*Masks are also available at select County libraries.

- Visit lacountylibrary.org for more info.

Pet Support & Shelters

County animal care centers are also open to receive displaced pets, and reunite lost and found animals. For a list of participating shelters and partner sites, please go to animalcare.lacounty.gov or call 2-1-1.

If you believe your pet has been affected by the Eaton Fire, go to pasadenahumane.org



Price Gouging and Scams

If you believe you have been improperly overcharged for goods, services, or housing:

- File a complaint (800) 593-8222
- Visit dcba.lacounty.gov



METRO: Metro fares will remain free during this emergency. For latest metro updates, visit metro.net



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Resources for Impacted Residents Continued

Department of Health Services (DHS)



All **DHS clinics and hospitals are open** and ready to assist impacted individuals with medical health needs including their mobile clinic .

For more info visit dhs.lacounty.gov or call (844) 804-0055, Option 1 (new patients), Option 9 (current patients)

Health Services and Medication Access

Department of Public Health has established a **medication access assistance service** at each Disaster Recovery Centers, comprised of 4-5 nurses and 1 physician, and a paramedic team. Families can receive information, education, and referrals for clinical health concerns, including access to medications.

<p>Westside Location UCLA Research Park West 10850 West Pico Blvd. Los Angeles, CA 90064</p>	<p>Eastside Location Pasadena City College Community Education Center 3035 E. Foothill Blvd. Pasadena, CA 91107</p>
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Department of Mental Health Services (DMH)

DMH is providing crisis mental health services and emotional support at evacuation centers, including the Pomona Fairplex.

If individuals are experiencing mental health distress related to wildfires, 24/7 support and resources are available at:

- DMH's Help Line at [\(800\) 854-7771](tel:8008547771)
- [988](tel:988) Suicide & Crisis Lifeline

Unsure of where to start?

Call 2-1-1. We're here to help!

Support for Older Adults and Those with Disabilities

Food Pantry Centers across the County, including:

- **San Gabriel Valley Service Center**
 - 1441 Santa Anita Avenue, South El Monte, CA 91733
 - [\(626\) 575-5431](tel:6265755431)
- **East Los Angeles Service Center**
 - 133 N. Sunol Drive, Los Angeles, CA 90063
 - [\(323\)260-2801](tel:3232602801)

For a full list of locations:

- Visit ad.lacounty.gov or call [1-800-510-2020](tel:18005102020)



Transportation Services:

Older adults and persons with disabilities can sign up to receive transportation services through Aging & Disabilities' New Freedom Transportation program by calling [1-888-863-7411](tel:18888637411)

Registrar Recorder

For Property Records, Birth Certificates, Death Certificates, and Marriage Certificates from the Registrar Recorder:

- Call [\(800\) 201-8999](tel:8002018999), Select Option 1, followed by Option 2
- Or email: recorder@rrcc.lacounty.gov

To Report Fallen Trees, Debris, and Traffic Signals

To report a fallen tree, traffic lights, and other road blocks or hazards in an unincorporated area of LA County, Call Department of Public Works at

- [1-800 675-HELP](tel:1800675HELP)
- Download "The Works" App on your phone

Scan to visit
lacounty.gov/emergency
for all information related to
the County fires

