



LOS ANGELES COUNTY
**DEPARTMENT OF
MENTAL HEALTH**
hope. recovery. wellbeing.

PLANIFICACIÓN COMUNITARIA

del Departamento de Salud Mental del Condado de Los Ángeles

SESIÓN DEL CPT

23 de febrero de 2024 | 9:30 a. m. - 12:30 p. m.

1

PROPÓSITO

Transición del Equipo de Planificación Comunitaria hacia un rol de monitoreo de implementación.

2

OBJETIVOS

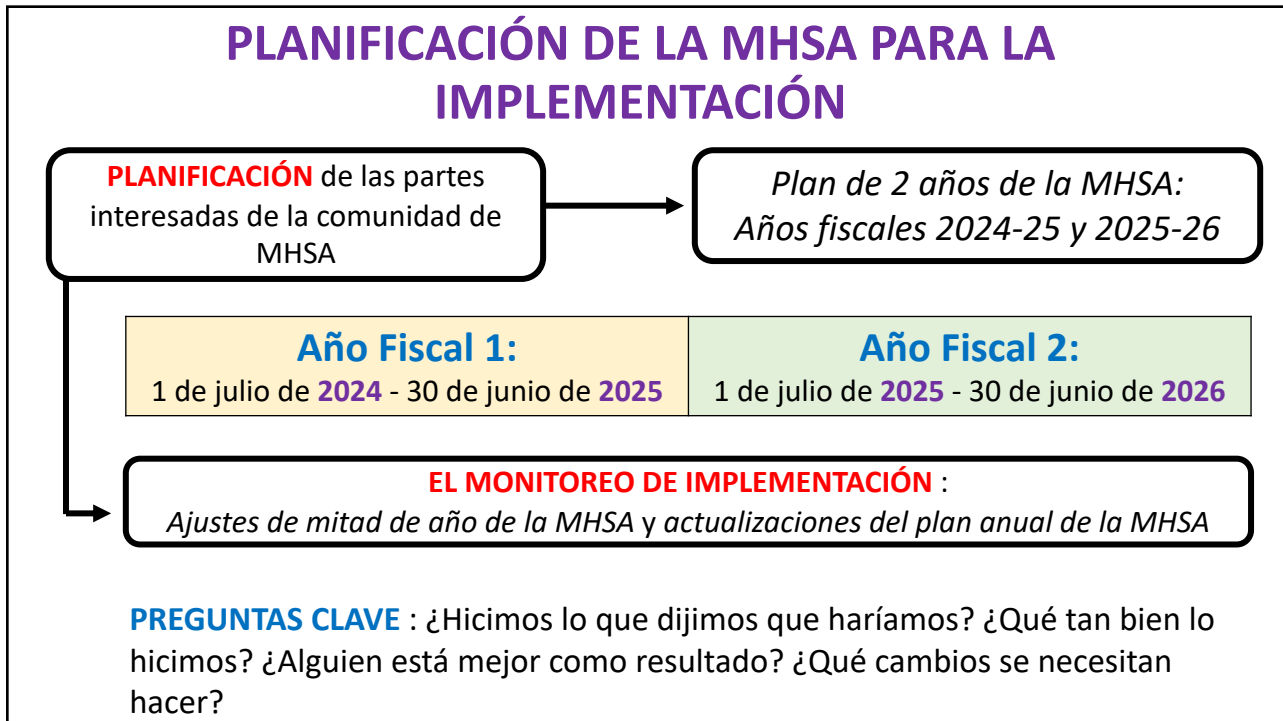
1. Proporcionar una actualización sobre la Proposición 1: Ley de Servicios de Salud Conductual.
2. Obtener información sobre los videos para aumentar la participación en los grupos de partes interesadas de la comunidad.
3. Revisar un enfoque propuesto para la transición del CPT a una función de monitoreo de la implementación.

3

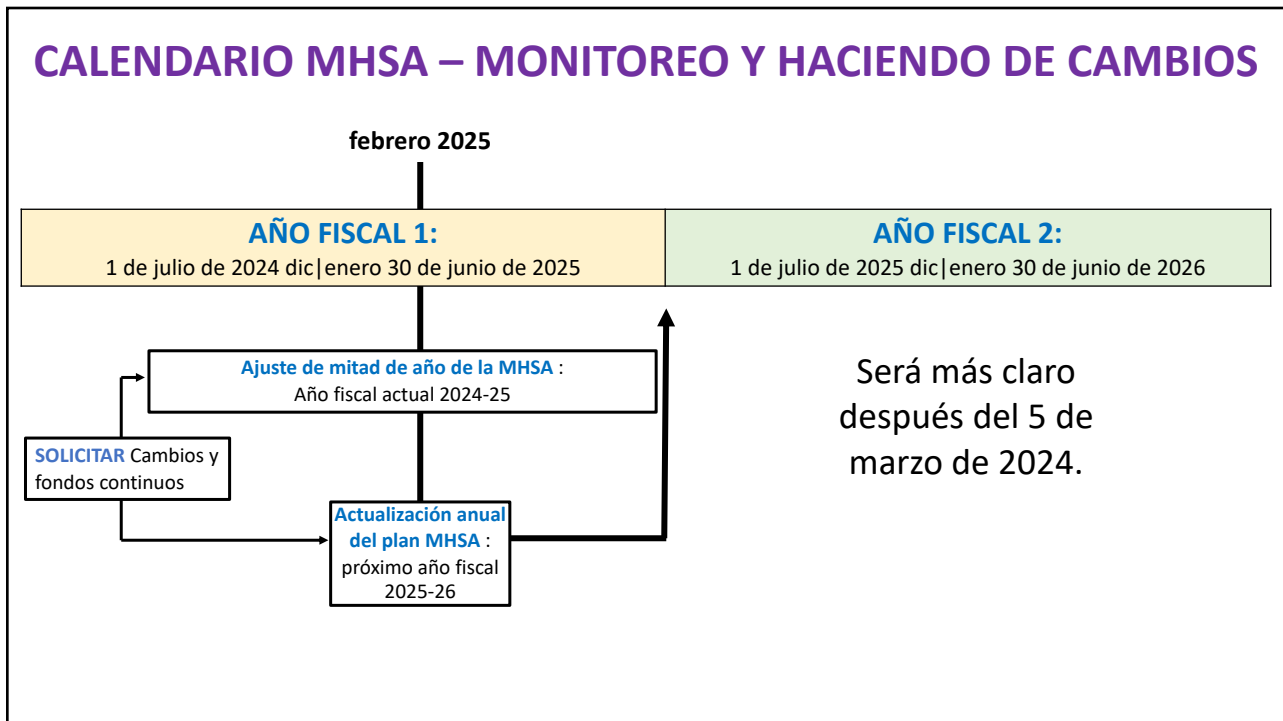
TRANSICIÓN

DE LA PLANIFICACIÓN A
EL MONITOREO DE LA IMPLEMENTACIÓN

4



5



6

DATOS A NIVEL DE PROGRAMA

PRODUCCIÓN

¿Cuánto hicimos?

ACCESO

¿Quién accedió a los servicios?

RESULTADO

¿Alguien está mejor?

DATOS DESAGREGADOS: EQUIDAD

7

DATOS A NIVEL DE PROGRAMA

DATOS DESAGREGADOS: EQUIDAD

	AGREGADO	DESAGREGADO	
<p>PRODUCCIÓN</p> <p>¿Cuánto hicimos?</p>	TODO	Discapacidad(es)	<p>SIN SERVICIO</p> <p>¿Quién está desatendido?</p>
<p>ACCESO</p> <p>¿Quién accedió a los servicios?</p>		Género(s)	<p>SIN SUFICIENTE SERVICIOS</p> <p>¿Quién está desatendido?</p>
		Idioma	
<p>RESULTADO</p> <p>¿Alguien está mejor?</p>		LGBTQIA+	<p>SERVIDO INAPROPIADAMENTE</p> <p>¿Quién recibe un servicio inadecuado?</p>
		Raza/etnicidad/afiliación tribal	
		Región/Geografía	
		Edad	
	Otros: Edad, personas sin hogar, veteranos, etc.		

8

EJEMPLO: CONTINUO DE APOYOS COMUNITARIOS (CSC)

PREOCUPACIONES CLAVE	OBJETIVOS
1. Respuesta de emergencia	Mejorar la respuesta de emergencia
2. Camas psiquiátricas	Mejorar el apoyo a las personas que necesitan camas psiquiátricas
3. Asociaciones de servicio completo	Mejorar el acceso y la eficacia de las asociaciones de servicio completo (FSP)
4. Acceso a una atención de calidad	Aumentar el acceso a una atención de calidad

9

MATRIX – UsCCs y Consejos Consultivos de Pares (PACs)

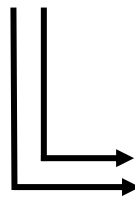
A. PROGRAM, SERVICE, AND/OR INTERVENTION RECOMMENDATIONS (PSI)

1. **EXISTS ALREADY:** Expand and/or Improve Existing PSI

CATEGORY	EXISTING PSI	DESCRIPTION: PROGRAM, SERVICE, OR INTERVENTION	STAKEHOLDER GROUPS							
			ACCESS	AI/AN	API	BAH	EE/ME	LATINO	LGBTQIA 2-S	PAC
1	Call Center & Triage	1. Expand the call center and strengthen the triage process to improve the client experience, based on review key metrics and qualitative data.								
1	PMRT	2. Expand the Psychiatric Mobile Response Team (PMRT) service, provide cultural competence training to all PMRT staff, and prioritize hiring culturally competent individuals reflective of their communities.						L.4.C.20		
1	LET, MET & SMART	3. Expand the Law Enforcement Teams (LET), Mental Evaluation Teams (MET), and Systemwide Mental Assessment Response Teams (SMART) and provide sensitivity training to Law Enforcement partners.						L.4.C.21		
1	Therapeutic Transport	4. Improve the collaboration between the Los Angeles County Fire Department staff, peers, and mental health specialists responding to mental health calls.								
1	MH Training- Law Enforcement	5. Provide sensitivity training to Law Enforcement on working with individuals with mental illness.								
1		6. Provide trainings that build the capacity of community leaders and community-based organizations to provide support during psychiatric emergencies, e.g., Mental Health First Aid and Suicide Prevention and Grief Training								

10

Al presionar el enlace, se accede a la sección donde se documentan las recomendaciones específicas y/o los problemas críticos.



C. CULTURAL COMPETENCY	
CPT	1. Increase/improve linguistic access (API populations).
CPT	2. Provide culturally competent services.
BAH	3. A BAH review panel for BAH related care court cases, so the people in these cases are not being taken advantage of by the process.
CPT	4. Increase peer supports.
CPT	5. Increase 24/7 emergency services staffed by peers/professionals.
CPT	6. Increase hiring peers to address staff shortages.
CPT	7. Increase peer support (7% of budget)
CPT	8. Reduce systemic bias in order to access services.
CPT	9. Integrate more CBOs, community leaders, faith-based organizations within DMH to represent community they serve (from outside, in).
LATINO	10. Lack of sufficient crisis services in Spanish and that are culturally responsive.
API	11. During a crisis intervention, use culturally sensitive strategies; need to train PMRT people on more culturally specific strategies when dealing with underserved communities.
EE/ME	12. Increase the number of clinicians who are bilingual and bi-cultural; increase language interpreters.
EE/ME	13. It will be effective to have more Middle Eastern therapists/psychologists/psychiatrists who have cultural and linguistic knowledge.
API	14. Use a peer to peer model to engage API community members into mental health services
EE/ME	15. DMH should be more proactive and create a bridge between itself and the Armenian Community. If DMH wants to serve the community, they must know the community structure. Also, DMH staff must be knowledgeable and know how to reach out to the EE/ME Communities for Mental Health.
EE/ME	16. The Armenian Community lacks the capacity to better serve underserved groups.
API	17. Continue to fund the innovation projects in all the ethnic communities under CSS including the ISM.
API	18. Increase staffing patterns proficient in all API languages.
LATINO	19. A culturally responsive review panel for Latino related CARE Court cases, so the people in these cases are not being taken advantage of by the process.
LATINO	20. All CSC services, including PMRT should be linguistically and culturally responsive (Spanish and Indigenous languages).
LATINO	21. For LET, build upon LAPD's & CIELO's work on training LET on responding to crisis calls of people who speak Latin American Indigenous languages.
API	22. Have an access line for each of the 13 threshold languages.
LATINO	23. Develop framework/plan to provide mental health services for undocumented immigrants, including and particularly, around FSP. This should include undocumented LAC residents involved in immigration proceedings especially those with SMI and SUD dual diagnosis.

11

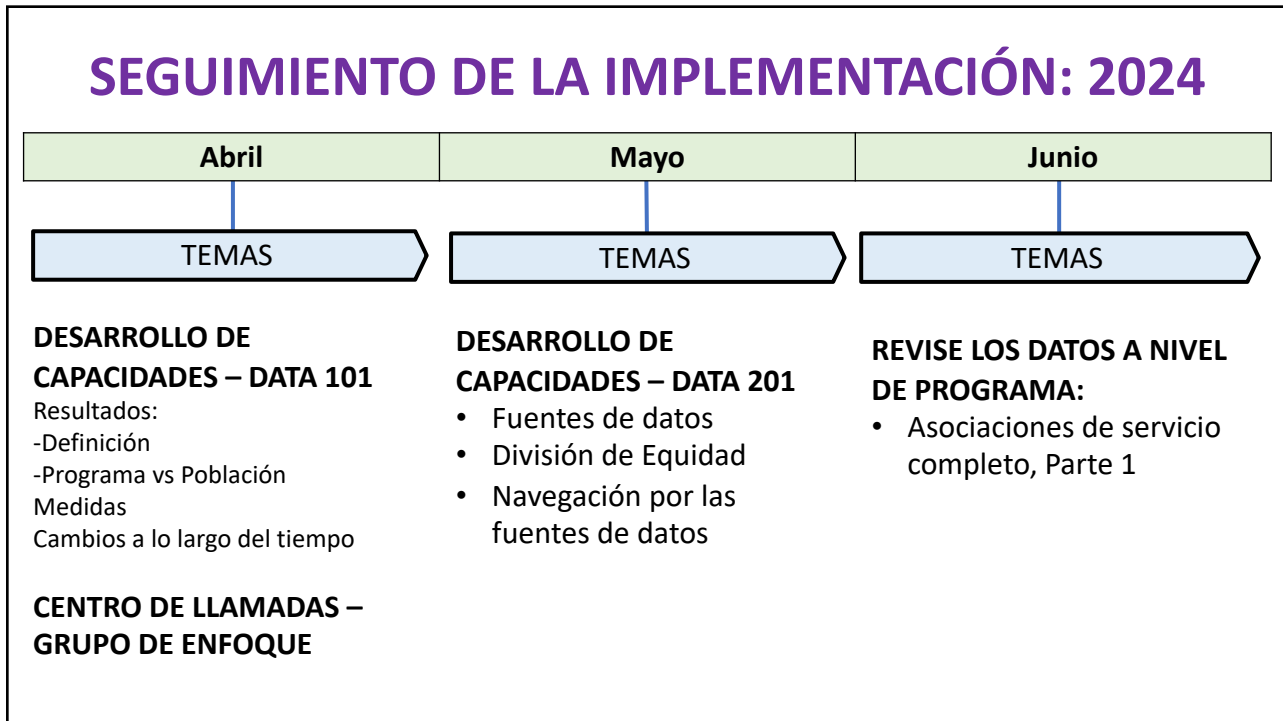
MATRIX – UsCCs y Consejos Consultivos de Pares (PACs)

A. PROGRAM, SERVICE, AND/OR INTERVENTION RECOMMENDATIONS (PSI)

1. EXISTS ALREADY: Expand and/or Improve Existing PSI

CATEGORY	EXISTING PSI	DESCRIPTION: PROGRAM, SERVICE, OR INTERVENTION	STAKEHOLDER GROUPS							
			ACCESS	AI/AN	API	BAH	EE/ME	LATINO	LGBTQIA 2-S	PAC
1	Call Center & Triage	1. Expand the call center and strengthen the triage process to improve the client experience, based on review key metrics and qualitative data.								
1	PMRT	2. Expand the Psychiatric Mobile Response Team (PMRT) service, provide cultural competence training to all PMRT staff, and prioritize hiring culturally competent individuals reflective of their communities.						L.4.C.20		
1	LET, MET & SMART	3. Expand the Law Enforcement Teams (LET), Mental Evaluation Teams (MET), and Systemwide Mental Assessment Response Teams (SMART) and provide sensitivity training to Law Enforcement partners.						L.4.C.21		
1	Therapeutic Transport	4. Improve the collaboration between the Los Angeles County Fire Department staff, peers, and mental health specialists responding to mental health calls.								
1	MH Training-Law Enforcement	5. Provide sensitivity training to Law Enforcement on working with individuals with mental illness.								
1		6. Provide trainings that build the capacity of community leaders and community-based organizations to provide support during psychiatric emergencies, e.g., Mental Health First Aid and Suicide Prevention and Grief Training								

12



13



14

PRÓXIMAS REUNIONES

FECHA
Martes 2 de marzo (presencial)
Viernes, 26 de abril (Online)
Martes 7 de mayo (presencial)
Viernes 24 de mayo (Online)
Martes, 4 de junio (en persona)
Viernes 28 de junio (Online)

NOTA:
MARTES: PRESENCIAL
VIERNES: ONLINE

15

CLAUSURA

16

PRÓXIMAS REUNIONES DEL CPT

FECHA
Martes 19 de marzo (En Persona)
Martes 2 de abril (En Persona)
Viernes 26 de abril (en línea)
Martes 7 de mayo (En Persona)
Viernes 24 de mayo (en línea)
Martes 4 de junio (En Persona)
Viernes 28 de junio (en línea)

NOTA:
MARTES: EN PERSONA
VIERNES: EN LÍNEA

17

EVALUACIÓN DE LA REUNIÓN

INGLÉS



ESPAÑOL



18