

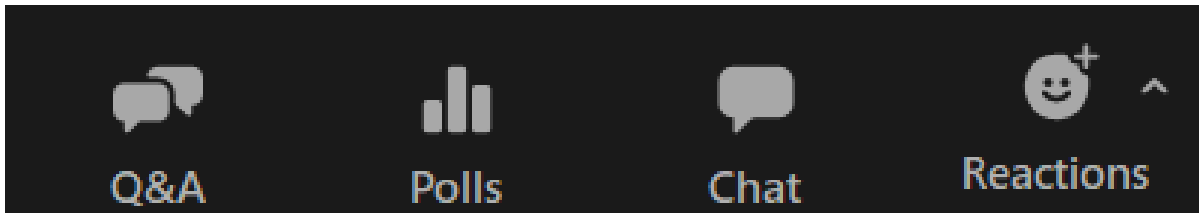
# California Department of Public Health Immunization Updates for Providers

Friday, December 8, 2023

9:00AM – 10:30AM

# Questions

**During today's webinar, please use the Q&A panel to ask your questions so CDPH subject matter experts can respond directly.**



Resource links will be  
dropped into, “Chat”



# Housekeeping

## Reminder to Panelists:



Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

## Reminder to Attendees:



Today's session is being recorded. For slides, webinar recordings, and other postings, see the

[CDPH Weekly Immunization Updates for Providers](#)



To be added to the CDPH email messaging listserv for providers, please email your request to [billiedawn.greenblatt@cdph.ca.gov](mailto:billiedawn.greenblatt@cdph.ca.gov)

If you have post-webinar-related questions, please email [leslie.amani@cdph.ca.gov](mailto:leslie.amani@cdph.ca.gov)

# Agenda: Friday, December 8, 2023

No.	Item	Speaker(s)	Time (AM)
1	Welcome and Announcements	Leslie Amani (CDPH)	9:00 – 9:05
2	COVID-19 Vaccine Administration Data	Sharon Brummitt (CDPH)	9:05 – 9:10
3	COVID-19 Testing Updates	Stefanie Medlin (CDPH)	9:10 – 9:20
4	Clinical Updates	Caterina Liu, MD (CDPH)	9:20 – 9:30
5	COVID-19 Vaccine Storage and Handling	Kelley Leung, RN (CDPH)	9:30 – 9:35
6	Vaccine Insurance Coverage Updates	Edward Salaguinto, PharmD, RPh (CDPH)	9:35 – 9:40
7	Vaccines for Children (VFC)	Claudia Aguiluz (CDPH)	9:40 – 9:50
8	Vaccine Management	Josh Pocus (My Turn) and Claudia Aguiluz (myCAvax)	9:50 – 10:00
9	Resources and Q&A	Leslie Amani (CDPH)	10:00 – 10:30
Thank you!			

# Announcements

Leslie Amani, CDPH



# Plan Ahead: Holidays and Webinar Cancellations

The CDPH Immunization Updates for LHDs and Providers are cancelled on the following dates:

- Friday, December 22, 2023
- Tuesday, December 26, 2023
- Friday, December 29, 2023
- Tuesday, January 2, 2024

Note: The Provider Call Center will be closed on Monday, December 25 and Monday, January 1, 2024.

Happy Holidays!

# #ThisIsOurShot / #VACUNATEYA

## COVID-Vaccine Conversations

Having a conversation about the COVID vaccine is the first step to building trust. These conversations often take time and can be challenging. Prepare yourself for the conversation with our [COVID Vaccine Conversation Guide](#), which outlines effective messages and specific language insights to help you have meaningful conversations.

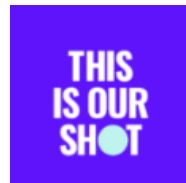
START THE  
CONVERSATION

Learn how to start the  
important conversation  
about getting the COVID-19  
vaccine

Aprenda a cómo iniciar la  
importante conversación  
sobre cómo recibir las  
vacunas contra el COVID19

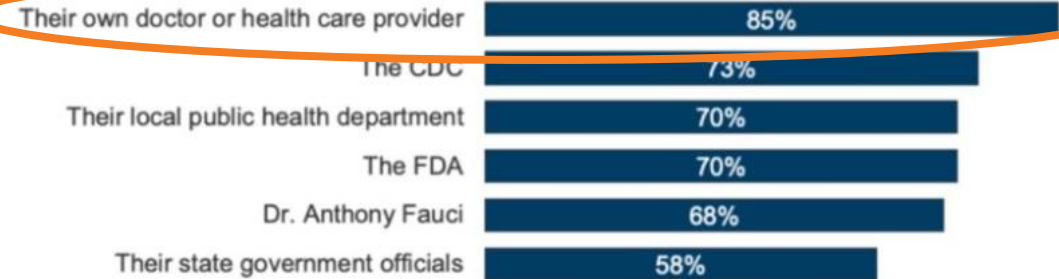
INICIAR LA  
CONVERSACIÓN

## Combating Misinformation



## Personal Health Care Providers Are Most Trusted Source Of Information On COVID-19 Vaccine

Percent who say they have a **great deal** or a **fair amount** of trust in each of the following to provide reliable information about a COVID-19 vaccine.



SOURCE: KFF COVID-19 Vaccine Monitor (KFF Health Tracking Poll, Nov. 30-Dec. 8, 2020). See topline for full question wording.

KFF COVID-19  
Vaccine Monitor

#THIS  
IS OUR  
SHOT

# Crucial Conversations Webinars: Speakers



Atul Nakhasi, MD, MPP



Eric Ball, MD,  
FAAFP



Alex McDonald,  
MD, FAAFP,  
CAQSM



Vicki Chan, MD



Sharon Goldfarb,  
DNP, RN, FNP-BC



Emma Olivera,  
MD, FAAP



Donna White Carey,  
MD, FAAP



Ilan Shapiro, MD, MBA,  
FAAP, FACHE



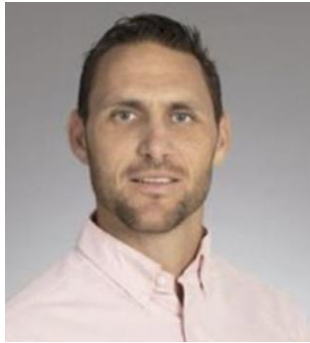
Asha Shajahan, MD, MHSA



# Crucial Conversations Webinars: Speakers



Javier M. Sánchez, MD



Skye Heston, MD



Hussain Lalani, MD, MPH



Karina Miranda, MSN, RN



Tomás J. Aragón, MD, DrPH



Jorge Reyes Salinas,  
Equality CA



Erin Arendse,  
Equity CA



Ricardo Correa, MD, EdD,  
FACE, FACP, FACMQ



Michael Policar, MD, MPH

# Crucial Conversations Webinars: Topics

## Talking with Patients about...

Parents and Vaccines for  
Infants and Toddlers

Staying Safe from Respiratory  
Viruses During the Holidays

The Fall COVID-19, Flu, and RSV  
Season

The Updated COVID-19 Vaccine

Parents and Kids about COVID-19  
Vaccines

Using Social Media to Counter  
COVID-19 Misinformation

Older Adults and COVID-19  
Vaccines and Treatments

Strategies for Nurses to Build Trust with  
Vaccine-Hesitant Patients

Having Respectful and Caring Conversations  
with Older Adults in BIPOC Communities

Hablando con los Padres Sobre las Vacunas Contra  
el COVID-19 para Bebés y Niños Pequeños

Long COVID

Back to School

Hablando con los Padres Sobre la Vacunacion  
contra el COVID-19 para el Regreso a Clases

Patients in the LGBTQ+ Community  
about COVID-19 Vaccines

COVID-19 Vaccines and  
Pregnancy & Fertility

COVID-19 Therapeutics

Spanish Speaking Patients about  
COVID-19 Vaccines and Booster Doses

COVID-19 Vaccines for Children

Patients in Rural Communities  
about COVID-19 Vaccines

Parents about COVID-19 Vaccines for  
School-Ages Children

Vaccine-Hesitant Colleagues about  
COVID-19 Vaccination

Patients in Latinx Communities  
about COVID-19 Vaccines

Black Communities and COVID-  
19 Vaccines

# Crucial Conversations Webinars: The Impact



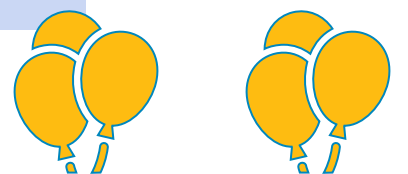
**Total Webinars = 44**

**Attendees = 8,843**

**YouTube views of webinar recordings = 5,649**

At each webinar, attendees were surveyed at the beginning and at the end regarding their confidence in their ability to speak to patients about the session topic.

On average, there was an **increase by 37%** as attendees rated their ability at “confident” or “very confident”, post-webinar!





# Upcoming Crucial Conversations Webinar

**Topic:** Having Respectful and Caring Immunization Conversations with Older Adults in Black, Indigenous, People of Color (BIPOC) Communities

**Description:** Discover the current landscape of respiratory viruses for older adults and learn key messages for addressing common vaccine concerns among older adults in BIPOC communities.

**Speaker:** Asha Shajahan, M.D., MHSA

**When:** Wednesday, December 13, 2023

**Time:** 12PM - 1PM, PT

Please register [here](#)

Final webinar in the series!

**Crucial Conversations**

Upcoming Webinar:  
**Having Respectful and Caring Immunization Conversations with Older Adults in BIPOC Communities**

Please join  
**Asha Shajahan, M.D., MHSA**

Find out more about the current landscape of respiratory viruses for older adults, and learn key messages for addressing common vaccine concerns among older adults in BIPOC communities.

**Wednesday, December 13<sup>th</sup>, 2023  
12:00PM - 1:00PM PT**

**Register here!**

California Department of Public Health

#THIS IS OUR SHOT #VACU NATE YA



# Webinar: Respiratory Viruses in Older Californians



When: Wednesday, December 13, 2023

Time: 12PM, PT

To create a profile and register:

[Project ECHO Respiratory Viruses in Older Californians Webinar: Prevention Through Immunization](#)





# Webinar: Maternal Vaccinations

## An Ounce of Prevention: The importance of Maternal Vaccinations in the Prevention of Newborn Disease

Date: Wednesday, December 13, 2023,

Time: 12:15PM, PT

The maternal RSV vaccine, Abrysvo, is a new recommendation for prenatal care in 2023 and the window for intervention is short and rapidly closing for this year. Join the District IX Public Health Committee, Section 5 and the Los Angeles County Department of Public Health as we discuss the roll-out of this intervention and learn interview techniques that encourage your patients to evaluate the science and make informed decisions.

[Maternal RSV Webinar Registration](#)

The American College of Ob/Gyn (ACOG)  
District IX's Public Health Committee and Section 5 invite  
you to a virtual event:

**"An Ounce Of Prevention..."**  
**The Importance of Maternal RSV**  
**and Other Vaccinations in the**  
**Prevention of Newborn Disease** **REGISTER**

Wednesday, December 13  
12:15 - 1:15 pm

  
Randa M. Kutob, MD, MPH  
Associate Professor at the  
University of Arizona & Director of  
the Dept of Family and Community  
Medicine

  
Nava Yeganeh, MD, MPH  
Director of Vaccine Preventable Disease  
Control for the County of Los Angeles  
Public Health Department

Provided in partnership with the 





# CDPH Resources for Wellness and Support

## Mental Health Awareness

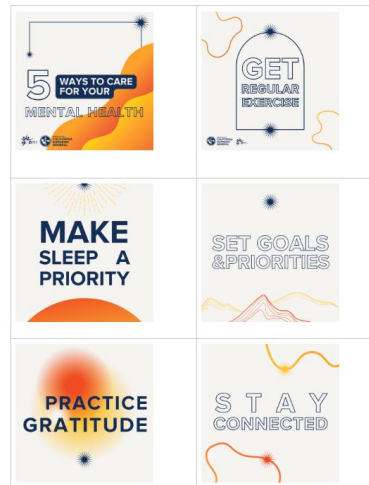
CDPH continues to raise awareness about mental health and remind Californians our mental health is just as important as our physical health.

If you are experiencing a mental health crisis and need immediate assistance, please call **988**. Individuals seeking non-crisis, general mental health services or information can visit the Department of Healthcare Services [Individuals page](#) or contact their [County Mental Health Department](#).

Mental health is a critical component of our overall health and well-being. CDPH, in collaboration with the [Office of the Surgeon General](#), provides a range of resources to support individuals in starting important conversations about caring for their mental health, managing stress, supporting loved ones, practicing mindfulness, and more.

## Resources

- [Caring for Your Mental Health](#)
- [Help for Mental Illness](#)
- [Managing Stress](#)
- [Support for Family Members & Caregivers](#)
- [988 Suicide & Crisis Lifeline](#)
- [Occupational Mental Health Toolkit](#)



Stress affects your entire body, mentally as well as physically. Some common signs include:

- Headaches
- Trouble sleeping
- Jaw pain
- Changes in appetite
- Frequent mood swings
- Difficulty concentrating
- Feeling overwhelmed

When experiencing long-term stress, your brain is exposed to increased levels of a hormone called cortisol. This exposure weakens your immune system, making it easier for you to get sick.

Stress can contribute to worsening symptoms of your mental illness. For example, in schizophrenia, it can encourage hallucinations and delusions, while in bipolar disorder, it can trigger episodes of both mania and depression. Knowing what situations cause it is the first step in coping with this very common experience.

## When You Are Most Vulnerable To Stress

People are most susceptible to stress when they are:

- Not getting enough sleep
- Not having a network of support
- Experiencing a major life change such as moving, the death of a loved one, starting a new job, having a child or getting married
- Experiencing poor physical health
- Not eating well

[National Alliance on Mental Illness \(NAMI\) Managing Stress](#)

# COVID-19 Vaccine Administration Data

Sharon Brummitt, CDPH



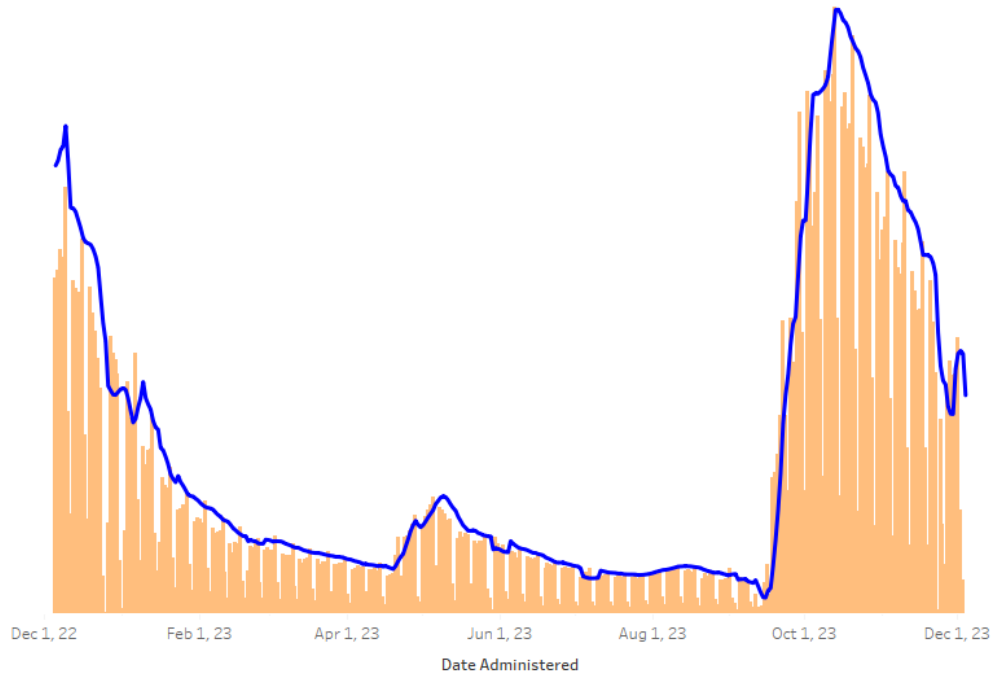
# COVID-19 Vaccine Administration Summary

as of December 4, 2023

**94,033,507**

Total Doses Administered:

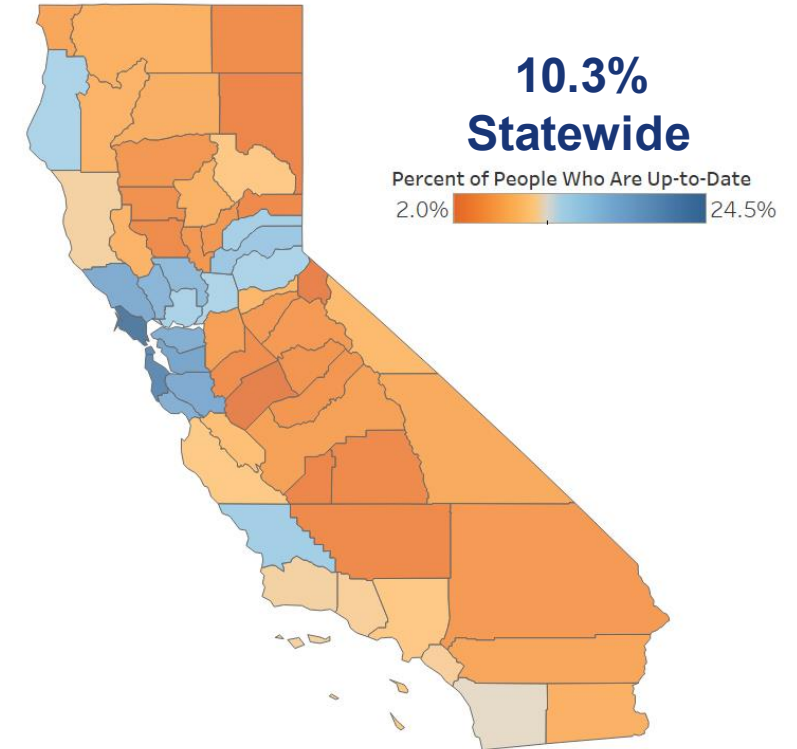
Daily Doses Administered: **Statewide**



**4,099,430**

Total Up-to-Date\* Recipients:

Percent of Population Who Are Up-to-Date



\*Has received a dose of the Updated 2023-2024 vaccine

# Bivalent vs Up-to-Date Uptake: COVID-19 Vaccine

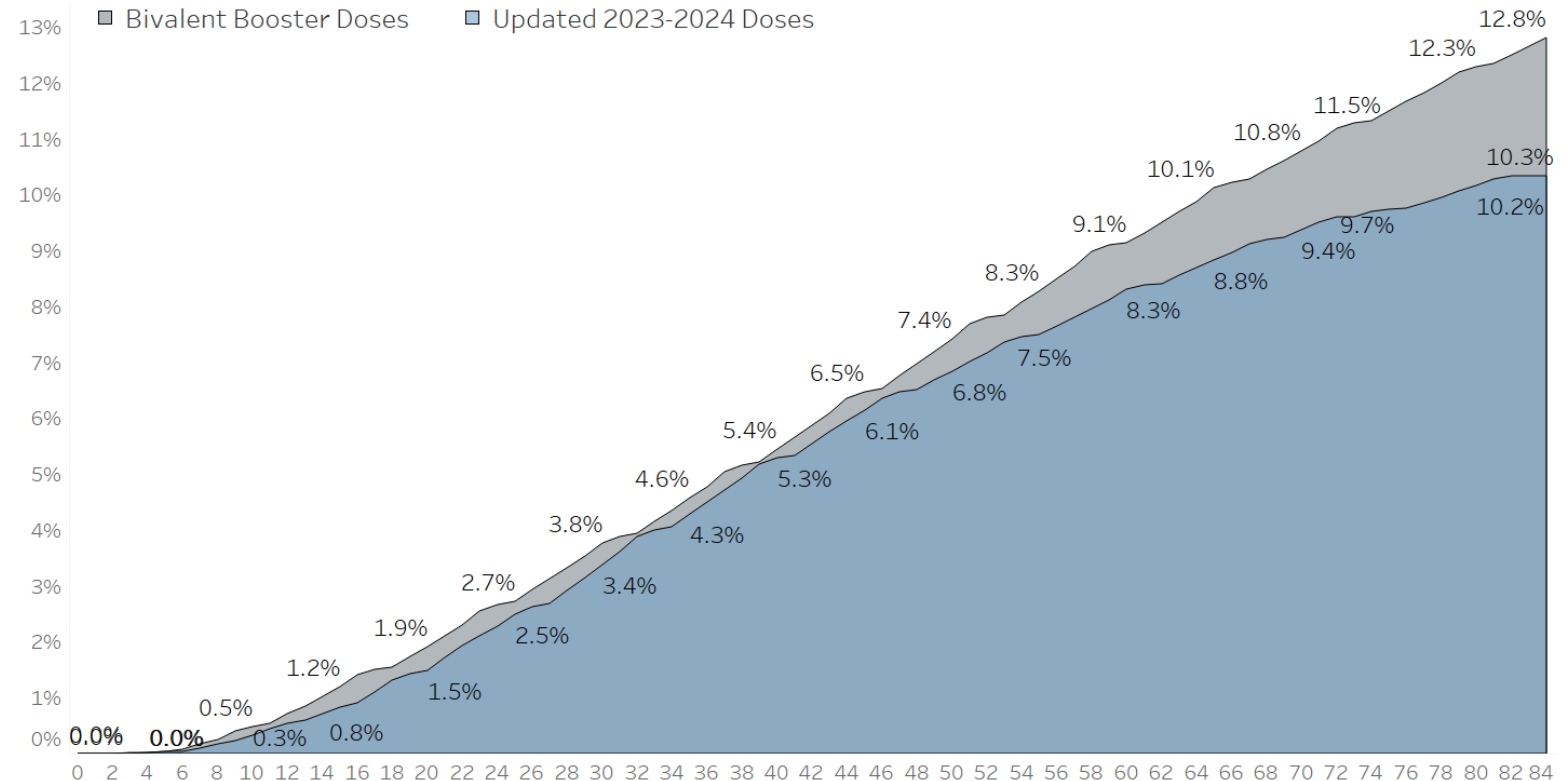
as of December 4, 2023

## Over time:

In 84 days since EUA, Bivalent Booster uptake was **12.8%** vs **10.3%** with Updated 2023-2024 doses

Divide in Bivalent Booster vs Updated 2023-2024 dose increasing over time

Running Sum of Updated 2023-2024 Doses vs Bivalent Booster Doses by % of Population in 84 days since EUA



# Trends in COVID-19 Vaccine Administration

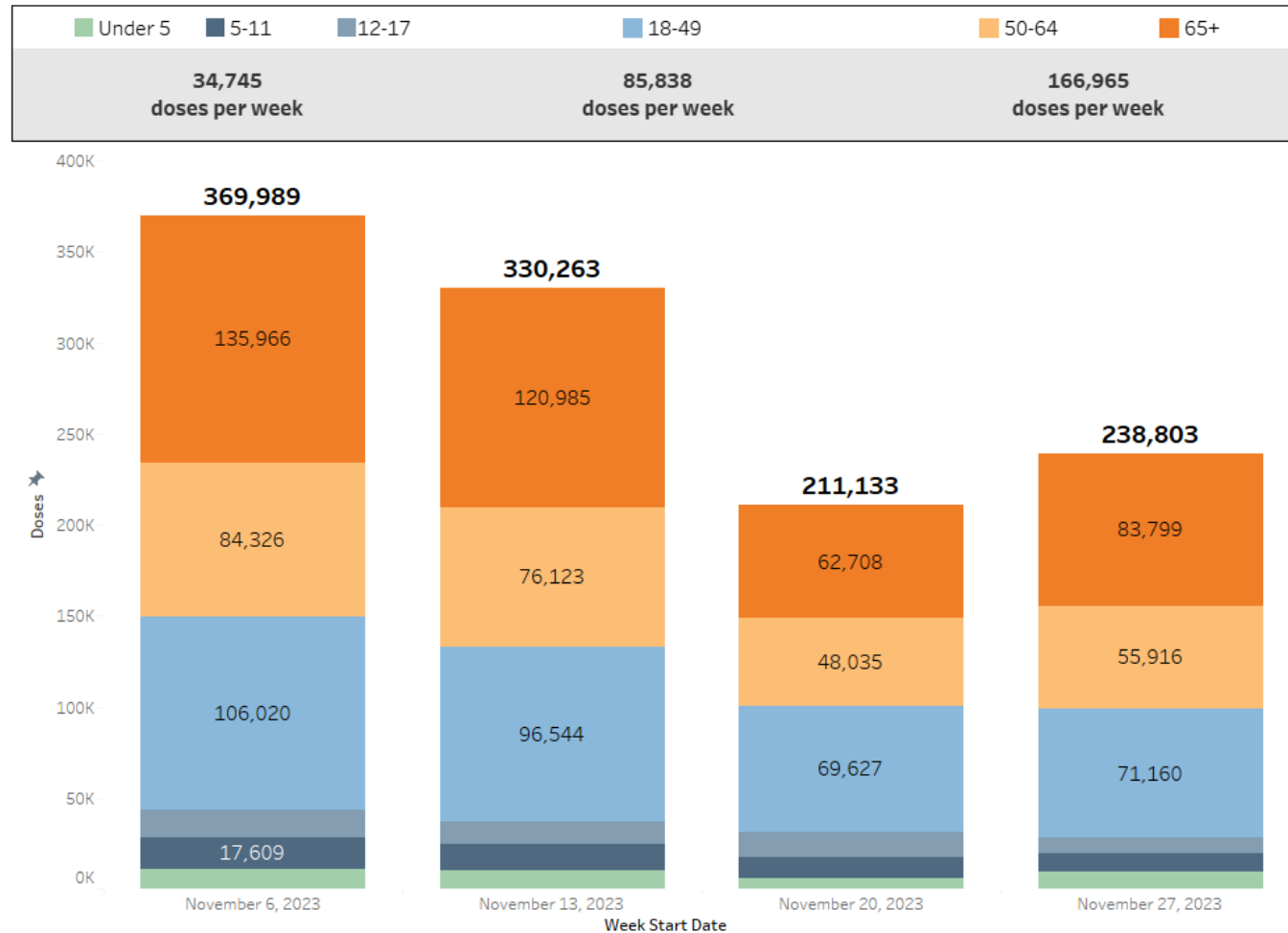
as of December 4, 2023

## Most Recent Eligibility Groups:

- Updated 2023-2024 vaccine for 6 months and older



Doses Administered by Age Group, Past 4 Weeks



# Up-to-Date COVID-19 Vaccination Status by Race\* and Age

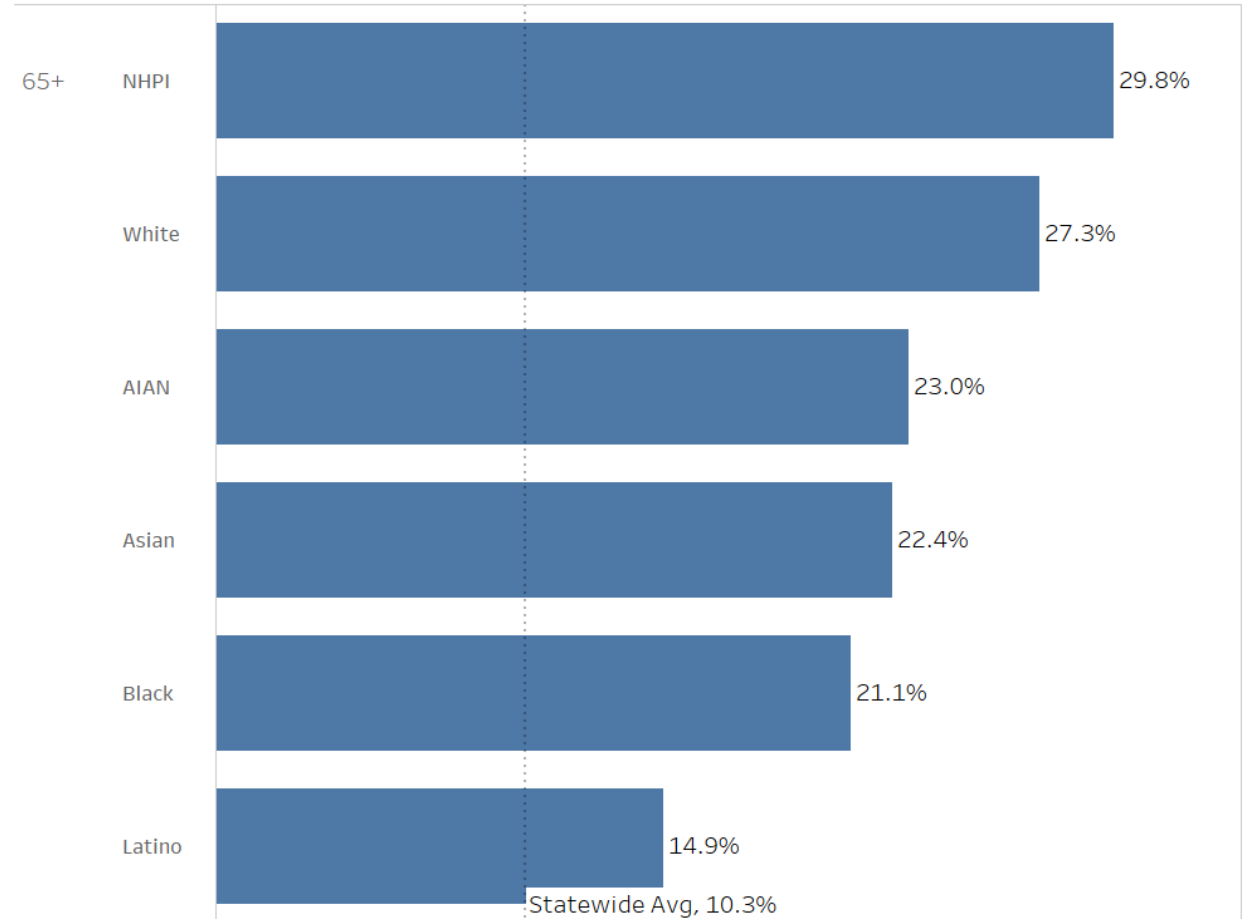
as of December 4, 2023

## By race and age

Highest uptake among NHPI, White, and Asian

Uptake above state average in all 65+ race/ethnicity groups

Percent of 65+ Population Who Are Up-to-Date by Age and Race/Ethnicity



\*Vaccination rate estimates for some groups, such as NHPI, may be affected by differences in how demographic data is collected by the Census and at the time of vaccination

# Providers Administering Updated 2023-2024 COVID-19 Vaccine

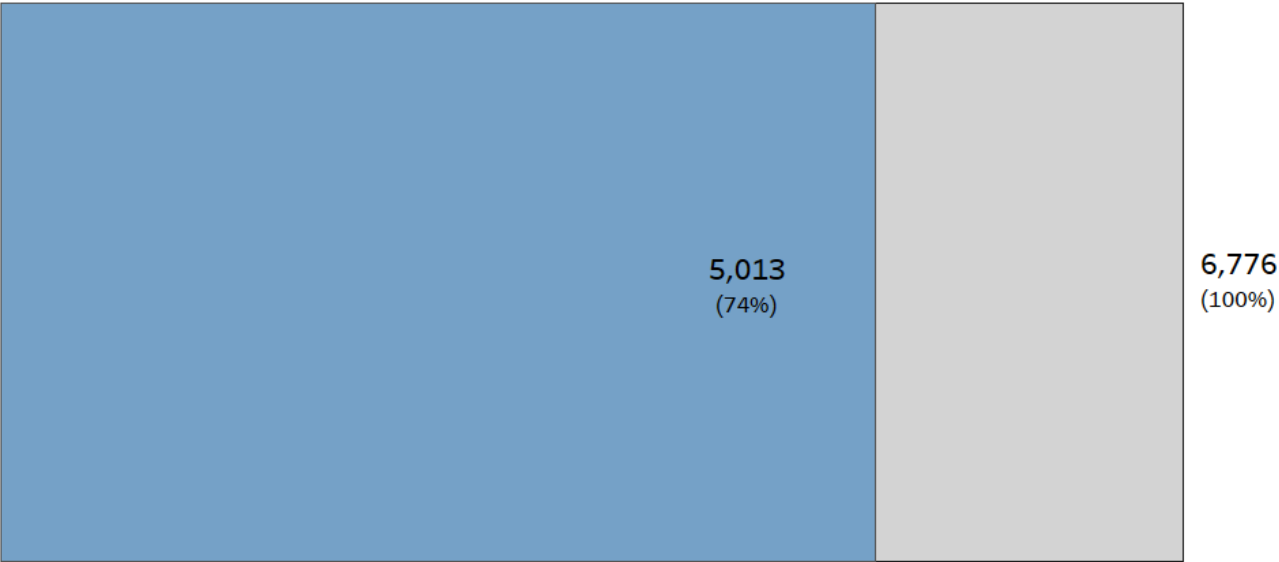
as of December 4, 2023

Number of Updated 2023-2024 Vaccine Providers vs Bivalent Vaccine Providers

**5,013** Total Updated 2023-2024 Vaccine  
Providers Reported

**74%** of previous Bivalent  
vaccine Providers

**+2%** pt increase from last week



# COVID-19 Vaccine Data Summary

as of December 4, 2023

## Key Metrics

**94.0 million** doses administered

| **+239K** doses administered

**10.3%** Statewide who are Up-to-Date

| **4.1 million** Up-to-Date recipients

**27.1%** 65+ who are Up-to-Date

| **1.8 million** 65+ Up-to-date recipients

## System Notes

- Public dashboard Up-to-Date status now **includes** the Updated 2023-2024 guidelines
  - Public dashboard updated monthly
- Email [cdphvaccinatedatateam@cdph.ca.gov](mailto:cdphvaccinatedatateam@cdph.ca.gov) for questions and comments

# COVID-19 Testing Updates

Stefanie Medlin, CDPH

# End of the CDPH COVID-19 Testing Programs

- The test distribution programs that were under the Testing Task Force are now part of the Medical Countermeasure Unit in CID
- CDPH is currently providing direct distribution of:
- OTC tests through Feb 29, 2024\*  
\*while supplies last
- Professional tests to facilities with their own CLIA-waiver through **June 30, 2024**
  - **Order professional CLIA-waived tests**  
**here:** <https://labsupport.powerappsportals.us/ordercovidprofessionaluse/>
- Thanks to you, CDPH has distributed 107 million at-home tests over the past 3 years!



# Eligible Organizations

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- **Federally Qualified Health Centers** (patients, communities)
- **All CA Health Centers and Clinics** (priority populations)
- **CA Pharmacies** (priority populations)
- **Skilled Nursing Facilities and Long-Term Care Facilities** (residents, staff and visitors)
- **A focus on priority populations**
  - Uninsured/underinsured
  - SNFs/LTCF
  - Medicare part B, people >65
  - Those disproportionately affected by COVID-19

# Ordering Deadlines, Expiration Dates and Storage

- **Last day to order is February 29, 2024**

Ordering Timeframe	Order Request	Test Expiration Dates
Current- 12/20/23	2-month supply of tests	January 31, 2024
12/29/23 - 1/18/24	2-month supply of tests	February 29, 2024
1/19/24-2/29/24	6-week supply of tests	March 31, 2024

- 2 tests per box
- Store between 36-86°F
- Order here: <https://labsupport.powerappsportals.us/ordercovidotc/>
- **For more information on the end of the at-home testing program, including ordering eligibility and deadlines, please visit: [End of CDPH's At-Home Testing Program](#)**

# Additional ways to obtain COVID-19 tests

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- ***Insured?*** *You may be eligible for free or low-cost tests. Read more here:* <https://covid19.ca.gov/get-tested/>
- Fall 2023, U.S. households can order free COVID-19 tests mailed to their home: <https://www.covid.gov/tests>
- [Home Test to Treat](#) offers free tests and free treatment (if eligible) for COVID-19 at home [www.test2treat.org](http://www.test2treat.org). \* As of December 8, 2023, eligible individuals that sign up for Home Test to Treat will be sent COVID/Flu tests to use and home treatment options available will include COVID and Flu treatment (depending on the test result).

# Extended Expiration Dates on At-home COVID-19 Tests

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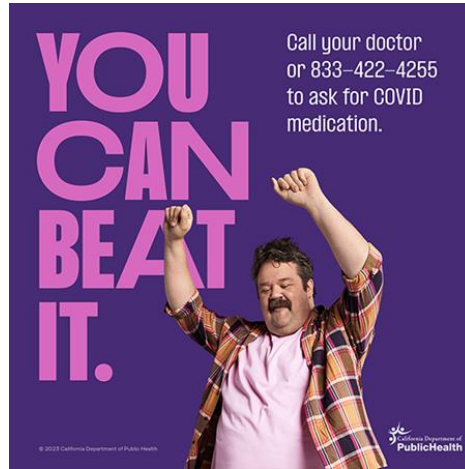
- Most printed expiration dates are not correct and have been extended
- Check to see the correct expiration date on the [FDA website](#)
- Replace tests that are older than the ***extended*** expiration dates.
- If newer tests are not easily available, you may use an expired test as long as the internal control line remains valid.

# Update on COVID/Flu A&B Multiplex Tests

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- Skilled Nursing Facilities, Long-Term Care Facilities, Federally Qualified Health Centers, and Community Clinics with their own CLIA and state licensing can request COVID/Flu A&B Multiplex Tests.
- Printed expiration dates on these tests are January 31, 2024, and they have been extended! Extended expiration dates on the COVID/Flu Multiplex tests is **October 31, 2024!**
- If you are an eligible facility with your own CLIA and you are interested in ordering COVID/Flu A&B Multiplex tests, please email [OTCTesting@cdph.ca.gov](mailto:OTCTesting@cdph.ca.gov) for information on how to order.

# COVID-19 Treatments Resources & Toolkits



**POSITIVE FOR COVID-19?**  
**TREAT IT!**  
GETTING TREATMENT EARLY  
CAN MAKE A BIG DIFFERENCE

- 1 Feeling sick?  
Get tested.
- 2 Tested positive?  
Ask about COVID  
medication.
- 3 Call your doctor, urgent care, or the state COVID-19  
hotline at **833-422-4255** and ask about the  
COVID-19 medications.


Learn more at: [covid19.ca.gov/treatment](https://covid19.ca.gov/treatment)  
Source: California Department of Public Health



**¿TIENES COVID-19?**  
**¡TOMA LA PASTILLA!**  
TRATARLO DE FORMA TEMPRANA  
PUEDE MARCAR UNA GRAN DIFERENCIA

- 1 ¿Te sientes mal?  
Hazte la prueba.
- 2 ¿Salió positiva?  
Consulta por  
medicación para el  
COVID.
- 3 Llama a tu médico, centro de atención de  
emergencia o a la línea directa  
estatal para COVID-19 al **833-422-4255** y  
consulta por medicación para el COVID-19.

Obtén más información en  
[covid19.ca.gov/treatment](https://covid19.ca.gov/treatment)  
Fuente: Departamento de Salud Pública de California



For questions, please contact  
[OTCTesting@cdph.ca.gov](mailto:OTCTesting@cdph.ca.gov)

You can access additional shared resources on  
treatment by accessing the [CDPH COVID-19  
Treatments Toolkit.](#)

[COVID-19 Treatment - Coronavirus  
COVID-19 Response \(ca.gov\)](#)

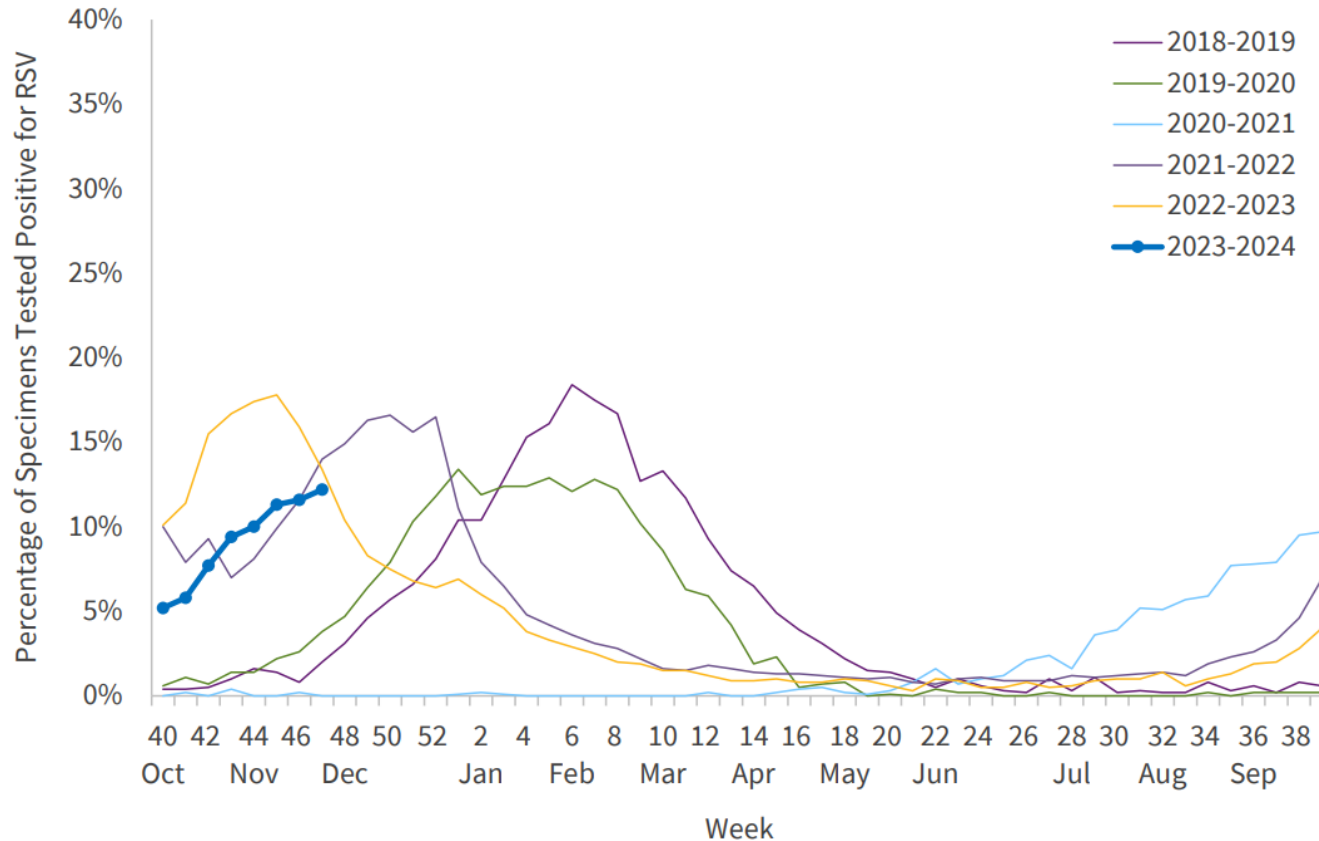
# Clinical

Caterina Liu, MD, CDPH

# RSV Activity in California, 2023-2024 Season

## Limited Opportunities Remain To Prevent Severe RSV

Figure 12. Percentage of RSV Detections at Clinical Sentinel Laboratories, 2018–2024 Season to Date



Week of Nov 17-Nov 25: RSV positivity 12.2%



# Options to Prevent Severe RSV in Early Life

## New options for 2023-2024

- Prenatal RSV vaccine (Abrysvo) at 32 – 36 weeks gestational age
- Postnatal immunization (nirsevimab)
  - Birth hospitals
  - Outpatient visits

## Ongoing options

- Seasonal monthly palivizumab
  - For high-risk children
- Breastfeeding
- Hand and respiratory hygiene, distancing, etc.

# CDC Guidance for Nirsevimab Use During Limited Supply



Distributed via the CDC Health Alert Network  
October 23, 2023, 3:30 PM ET  
CDCHAN-00499

Limited Availability of Nirsevimab in the United States – Interim CDC Recommendations to Protect Infants from Respiratory Syncytial Virus (RSV) during the 2023 – 2024 Respiratory Virus Season.

[CDC Health Alert Network \(HAN\) 10.23.23](#)

# Prevent Vaccine Administration Errors

Ensure the right product is being given

## Abrysvo: RSV PreF vaccine indications

- Adults 60 years of age and older, under shared clinical decision making
- Pregnant persons between 32-36 weeks pregnancy between September-January

## Arexvy: RSV PreF3 vaccine indications

- Adults 60 years of age and older, under shared clinical decision making

## Nirsevimab (Beyfortus): monoclonal antibody indications

- Infants and toddlers

YOU CALL THE SHOTS

Vaccine Administration:  
Preventing Vaccine  
Administration Errors

A vaccine administration error is any preventable event that may cause or lead to inappropriate medication use or patient harm.<sup>1</sup> Vaccine administration errors can have many consequences, including inadequate immunological protection, possible injury to the patient, cost, inconvenience, and reduced confidence in the health care delivery system. Take preventive actions to avoid vaccine administration errors and establish an environment that values reporting and investigating errors as part of risk management and quality improvement.

Vaccine administration errors may be due to causes such as:

- Insufficient staff training
- Distraction
- Changes in recommendations
- Lack of standardized protocols
- Patient misidentification
- Using nonstandard or error-prone abbreviations
- Easily misidentified products (e.g. DTaP, DT, Tdap, Td)

If an error occurs, determine how it occurred and take the appropriate actions to put strategies in place to prevent it from happening in the future. The following table outlines common vaccine administration errors and possible preventive actions you can take to avoid errors.

Error(s)	Possible Preventive Actions
Wrong vaccine, route, site, or dosage (amount); or improperly prepared.	Circle important information on the packaging to emphasize the difference between the vaccines.
	Include the brand name with the vaccine abbreviation whenever possible (e.g., PCV13 [Pneumovax13]) in orders, medical screens, etc.
	Separate vaccines into bins or other containers according to type and formulation. Use color-coded identification labels on vaccine storage containers.
	Store look-alike vaccines in different areas of the storage unit (e.g., pediatric and adult formulations of the same vaccine on different shelves in the unit).
	Do not list vaccines with look-alike names sequentially on computer screens, order forms, or medical records, if possible.
	Consider using "name alert" or "look-alike" stickers on packaging and areas where these vaccines are stored.
	Consider purchasing products with look-alike packaging from different manufacturers, if possible.
	Establish "Do NOT Disturb" or no-interruption areas or times when vaccines are being prepared or administered.
	Prepare vaccine for one patient at a time. Once prepared, label the syringe with vaccine name.
	Do not administer vaccines prepared by someone else.
	Triple-check work before administering a vaccine and ask another staff member to check.
	Keep reference materials on recommended sites, routes, and needle lengths for each vaccine used in your facility in the medication preparation area.
	Clearly identify diluents if the manufacturer's label could mislead staff into believing the diluent is the vaccine itself.
	Integrate vaccine administration training into orientation and other appropriate education requirements.
	Provide education when new products are added to inventory or recommendations are updated.
Use standing orders, if appropriate.	

<sup>1</sup>. National Coordinating Council for Medication Error Reporting and Prevention, <https://www.nccmerp.org/about/medication-errors>  
01/05/2021 CS 322033-A

# Reporting Nirsevimab Adverse Reactions

- If Nirsevimab is **given alone**:
  - These reactions may be reported to MedWatch online (<https://www.fda.gov/medwatch>), by fax, by mail, or by contacting FDA at 1-800-FDA-1088
- If adverse reaction occurs after **coadministration of nirsevimab with a vaccine**
  - Report to Vaccine Adverse Event Reporting System (VAERS)
  - Reports should specify that the patient received nirsevimab on the VAERS form specifically, in Section 9: “Prescriptions, over-the-counter medications, dietary supplements, or herbal remedies being taken at the time of vaccination.”
  - When adverse reactions that occur after the coadministration of nirsevimab with a vaccine are reported to VAERS, additional reporting of the same adverse reactions to MedWatch is not necessary.

# V-safe Expands to Include Maternal RSV Vaccine



- Earlier this fall, V-safe added functionality to allow people aged 60 and older who received an RSV vaccine to register for V-safe using their smartphone, tablet, or computer to tell CDC vaccine safety experts how they feel following vaccination.
- CDC's V-safe is expanding to include the maternal respiratory syncytial virus (RSV) vaccine.
- Now, people between 32-36 weeks pregnant who receive an RSV vaccine can register for a V-safe account to begin receiving and completing health check-ins.
- Vaccine safety monitoring is a top priority at CDC. V-safe is one of several systems CDC uses to closely monitor the safety of vaccines in the United States.

# V-safe Resources

- Ask patients to sign up for V-safe at [vsafe.cdc.gov](https://vsafe.cdc.gov).
- Share [V-safe factsheets](#) with instructions on how to register and complete health check-ins.
- Hang a [V-safe poster](#) near vaccination areas.



**What is V-safe?**

V-safe is an innovative vaccine safety monitoring system that allows you or your dependent to quickly and easily share how you feel after getting a vaccine. It takes just a few minutes to enroll, and then you will receive V-safe notifications through text messages or emails to complete **short, confidential health check-ins**. Your participation in V-safe makes a difference—it helps others know what to expect in the days following vaccination, and it helps CDC monitor the safety of vaccines for everyone.

**V-safe features:**

- Receive health check-ins via text or email after vaccination.
- Enroll your dependents and complete check-ins on their behalf.
- Share how you feel after getting a vaccine dose.

**How can I enroll, and how does it work?**

V-safe is available for several vaccines. Go to [vsafe.cdc.gov](https://vsafe.cdc.gov) to find out if you are eligible to enroll. If you are eligible, follow the prompts to register for V-safe health check-ins. During the first week after vaccination, V-safe will send you a text message or email notification each day to ask how you are feeling. Then you will get check-in messages once a week for up to 5 weeks. Depending on your answers, V-safe may send you a link to submit a report in the Vaccine Adverse Event Reporting System (VAERS).

You can opt out at any time by texting "STOP" when V-safe sends you a text message or by clicking "unsubscribe" when V-safe sends you an email. You can also opt back in by changing your preferred method of contact, found in your user profile. **Your personal information in V-safe is protected so that it stays confidential and private.\***

**How can I enroll my dependent?**

To enroll a dependent in V-safe, **add them to your existing account**, or create a new account if you don't have one yet. Enrolling a dependent does not require you to enter your own vaccination information or complete health check-ins for yourself.

Need step-by-step instructions? Go to: [www.cdc.gov/vsafe](https://www.cdc.gov/vsafe)

**What is V-safe?**

Sign up with your smartphone, tablet, or computer at [vsafe.cdc.gov](https://vsafe.cdc.gov)

OR

Aim your smartphone's camera at this code



**Need help with V-safe?**

Call  
1-833-748-1979

Email  
[CARS\\_HelpDesk@cdc.gov](mailto:CARS_HelpDesk@cdc.gov)

Visit  
[www.cdc.gov/vsafe](https://www.cdc.gov/vsafe)



CS324195-V 10/05/2023

\*V-safe gathers data employing strict security measures appropriate for the data's level of sensitivity. These measures comply, where applicable, with the following federal laws including the Privacy Act of 1974, standards enacted that are consistent with the Health Insurance Portability and Accountability Act of 1996 (HIPAA), the Federal Information Security Management Act, and the Freedom of Information Act.

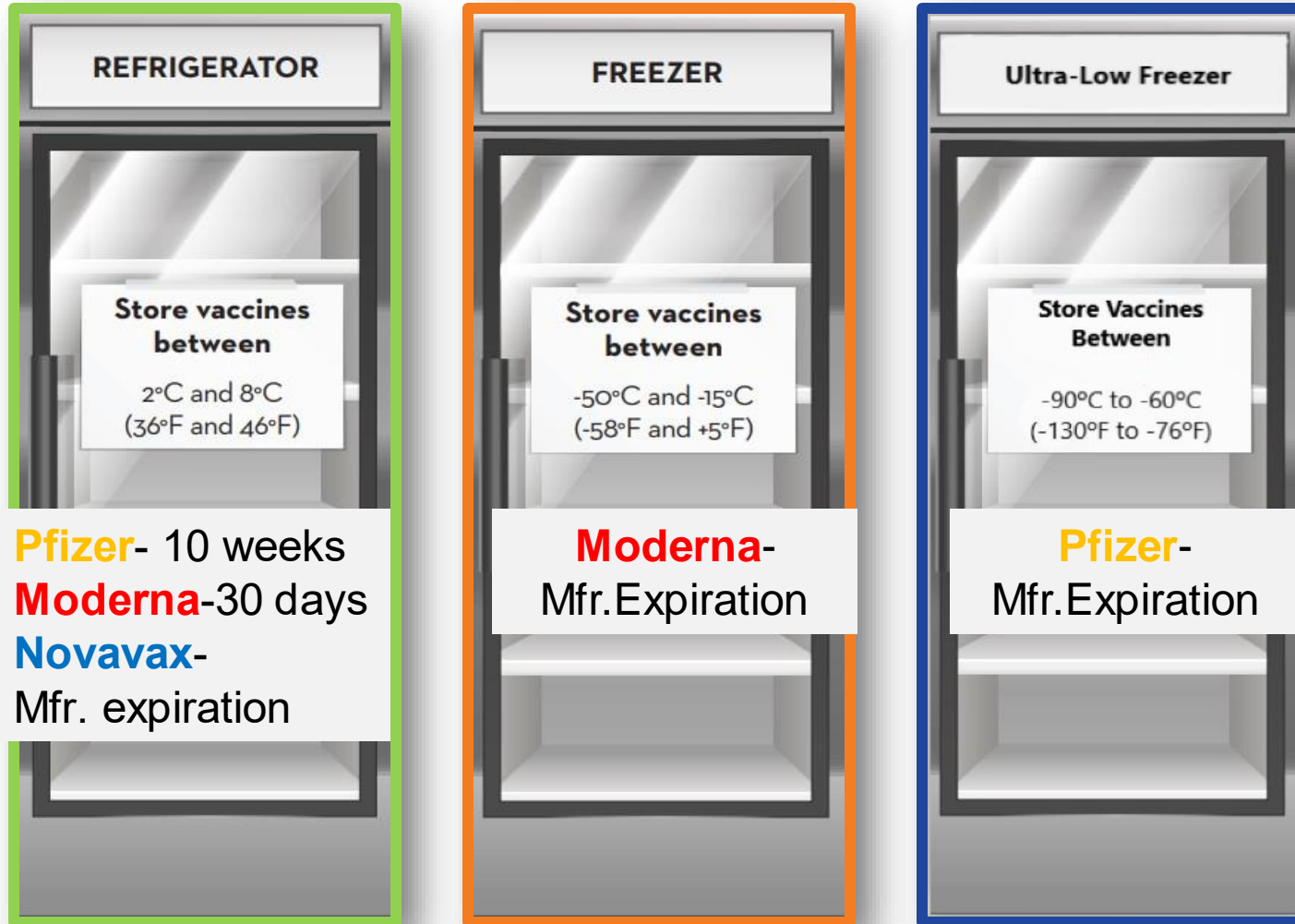
Translated information available in:

- [Spanish \[PDF – 1 page\]](#)
- [Korean \[PDF – 1 page\]](#)
- [Vietnamese \[PDF – 1 page\]](#)
- [Chinese \[PDF – 1 page\]](#)

# COVID-19 Vaccine Storage & Handling

Kelley Leung, RN, CDPH

# COVID-19 Storage & Handling






- VFC Providers are not required to purchase Ultra-low Temperature freezers to store Pfizer COVID-19 Vaccines
- Refrigerators & freezers that are set up to meet VFC requirements are all that is required to properly store COVID Vaccines
- Ordering smaller quantities of vaccine more frequently can help reduce waste and increase opportunities to vaccinate!





# COVID-19 Beyond Use Date/Beyond Use Time

## SINGLE DOSE VIAL (SDV) PRESENTATIONS



<b>Pediatric 6 months– 11 years</b>	<b>Spikevax 12+ years</b>	<b>Spikevax 12+ years</b>
		
Green label	Blue label	
2023-24 Product	2023-24 Product	2023-24 Product

<b>Pediatric 5-11 years</b>	<b>Comirnaty 12+ years</b>
	
2023-24 Formula	2023-24 Formula
Blue Cap	Gray Cap
1 dose	1 dose

Due to contamination risk: Discard any dose withdrawn from a SDV that is not immediately administered.

## MULTI-DOSE VIAL (MDV) PRESENTATIONS

<b>Adol/Adult 12+ years</b>	<b>Infant/Toddler 6 months–4 years</b>
	
2023-24 Product	2023-24 Formula
	Yellow Cap


Discard 12 hours after puncture. Keep at 2° to 25°C (36° to 77°F)

# Vaccine Insurance Coverage

Edward Salaguinto, PharmD, RPh, CDPH

# Commercial COVID-19 Vaccine Coverage for Children

- Medi-Cal beneficiaries, children 3 years and older may now receive their COVID-19 vaccine at pharmacies as a pharmacy benefit.
- For members 6 months of age up to 3 years of age, COVID-19 vaccine will be available at a VFC provider.
- Pharmacies that service Medi-Cal patients must use commercial supply.

**Commercial COVID-19 Vaccine  
Coverage for Children**  
November 29, 2023

**Background**

In September 2023, alerts were published to update providers and prescribers regarding reimbursement of new commercial COVID-19 vaccines. It was announced that coverage of the vaccine for members 6 months through 18 years of age was available only through the Vaccines For Children (VFC) program.

The purpose of this alert is to provide an updated policy in which **COVID-19 vaccines are a Medi-Cal Rx pharmacy benefit for members 3 years of age and older**, pursuant to the Public Readiness and Emergency Preparedness (PREP) Act.

- For members 6 months of age up to 3 years of age, coverage of the vaccine will be available only through the VFC program. Products remain federally funded. To locate an eligible provider, visit <https://eziz.org/> or call 1-877-243-8832.
- Claims submitted to Medi-Cal Rx for members younger than 3 years of age will deny with Reject Code 60 – Product/Service Not Covered for Patient Age with the message, “Product only available through a Vaccines for Children (VFC) provider for children under 3. To locate an eligible provider, see <https://eziz.org/> or call 1-877-243-8832. Age requirement not met. Prior Authorization Required.”

**Resources**

- [Patient Resources for COVID Vaccine](#)
- [Commercialization at a Glance: Provider Transition Guide](#)
- [Fact Sheet: HHS Announces ‘HHS Bridge Access Program For COVID-19 Vaccines and Treatments’ to Maintain Access to COVID-19 Care for the Uninsured](#)
- [CDC’s Bridge Access Program](#)

**Contact Information**

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at [MediCalRxEducationOutreach@magellanhealth.com](mailto:MediCalRxEducationOutreach@magellanhealth.com).

Commercial COVID-19 Vaccine  
Coverage for Children

11/29/2023

# COVID-19 Medical Coverage Changes

Following End of Federal Public Health Emergency

	Vaccines	Treatment	Testing
<b>Medi-Cal Fee-for-Service</b>	<b>Free</b> COVID-19 vaccines. <sup>1</sup>	<b>Free</b> COVID-19 treatment and related doctor visits is guaranteed at least until September 30, 2024. <sup>2</sup>	<b>Free</b> COVID-19 testing if ordered by a doctor. Eight <b>free</b> at-home test kits per month are guaranteed at least until September 30, 2024. <sup>2</sup>
<b>Medi-Cal Managed Care</b>	<b>Free</b> COVID-19 vaccines. <sup>3</sup>	<b>Free</b> COVID-19 treatment and related doctor appointments. <sup>3</sup>	<b>Free</b> COVID-19 testing, including eight free at-home test kits per month.
<b>Medicare</b>	<b>Free</b> COVID-19 vaccines with in-network providers. <sup>4</sup>	<b>Free</b> COVID-19 oral medications. COVID-19 hospital visits and doctor visits with in-network providers are covered, but cost-sharing varies by plan. <sup>5</sup>	<b>Free</b> COVID-19 testing if ordered by a doctor. The cost of at-home test kits for people with Medicare Advantage will vary by plan and might be free in some plans. Some Medicare Advantage plans may still provide free at-home COVID-19 tests. <sup>4</sup> Medicare – Dual coverage also known as Medi-Medi where Medicare does not provide coverage for over-the-counter (OTC) COVID tests, Medi-Cal will provide coverage for the OTC COVID antigen tests through the Medi-Cal Rx benefit.
<b>California Regulated Private Plans</b>	<b>Free</b> COVID-19 vaccines, treatment, and testing with in-network providers, <sup>3</sup> including eight at-home test kits per month via SB510. Using out-of-network providers may result in costs such as co-pays.		
<b>Uninsured</b>	<b>Until December 31, 2024 through the Bridge Access Program (BAP)</b> <sup>6</sup> : Low-cost or free COVID-19 health care provider visits at FQHCs and free clinics. Free COVID-19 vaccines at BAP pharmacies, community organizations, clinics and FQHCs. See more resources at the <a href="#">CDC Bridge Access program</a> and <a href="#">Vaccines for Children</a> . <sup>5</sup> COVID-19 oral antivirals (OAV) will remain no cost until the government procured product is depleted. Once government procured product is no longer available, uninsured patients will have access to free OAV through the manufacturer's patient assistance programs. Learn more: <a href="#">testinglocator.cdc.gov</a> . <sup>7</sup>		

# Respiratory Virus Vaccine Coverage Quick Guide

Insurance / Program	Age / Eligibility	RSV	COVID-19	FLU
<b>Medi-Cal Fee-for-Service</b>	Based on family size, income level, specific health conditions, enrollment in some public assistance programs	No cost vaccine	No cost vaccine but Medi-Cal patients 6 months to up to 3 years old must receive vaccine from a VFC provider	No cost vaccine
<b>Medi-Cal Managed Care</b>	Based on family size, income level, specific health conditions, enrollment in some public assistance programs	Covered by some plans	No cost vaccine (in-network)	No cost vaccine
<b>Medicare</b>	Age 65+ and people younger than age 65 with certain disabilities	No cost vaccine, if covered by Medicare Part D; vaccine administration fee may apply	No cost vaccine (in-network)	No cost vaccine
<b>CA Regulated Private Plans</b>	Private Insurance Plan enrollees	No cost vaccine for age 60+ when health plan renews in the next year	No cost vaccine (in network)	No cost vaccine for most plans
<b>Vaccines for Children (VFC)</b>	Children from birth to age 18	Nirsevimab - Yes  Abrysvo – ETA TBD	No cost vaccine; Medi-Cal patients 3 years and above may receive vaccine at pharmacies as a Medi-Cal RX benefit	No cost vaccine
<b>Vaccines for Adults (VFA)</b>	Uninsured or underinsured adults age 19+	Abrysvo and Arexvy – Yes (limited supply)	No cost vaccine temporarily through 2024 (through BAP)	No coverage
<b>Bridge Access Program (BAP)</b>	Uninsured or underinsured adults age 19+	No coverage	No cost vaccine temporarily through 2024	No coverage
<b>State General Fund (SGF)</b>	All ages, no restrictions	No coverage	No coverage	No cost vaccine

# Vaccines By Funding Source

Program	Vaccines for Children Program (VFC)	Bridge Access Program (BAP)	317 Local Health Dept.	Vaccines for Adults Program (VFA)	State General Funds (SGF) <sup>2</sup>
<b>Vaccines</b>	<ul style="list-style-type: none"> <li>• COVID-19</li> <li>• DTaP</li> <li>• Hepatitis A</li> <li>• Hepatitis B</li> <li>• Hib</li> <li>• HPV</li> <li>• Influenza</li> <li>• Meningococcal Conjugate (MenACWY)</li> <li>• Meningococcal B (MenB)</li> <li>• MMR</li> <li>• Pneumococcal Conjugate (PCV15 and PCV20)</li> <li>• Pneumococcal Polysaccharide (PPSV23)</li> <li>• Polio (IPV)</li> <li>• Rotavirus</li> <li>• RSV (coming soon)</li> <li>• Td, Tdap</li> <li>• Varicella</li> </ul>	<ul style="list-style-type: none"> <li>• COVID-19</li> </ul>	<ul style="list-style-type: none"> <li>• Hepatitis A</li> <li>• Hepatitis B<sup>3</sup></li> <li>• HPV</li> <li>• Meningococcal Conjugate (MenACWY)</li> <li>• MMR</li> <li>• Pneumococcal Conjugate (PCV20)</li> <li>• Td only when Tdap is not indicated<sup>4</sup></li> <li>• Tdap</li> <li>• Varicella</li> <li>• Zoster</li> </ul>	<ul style="list-style-type: none"> <li>• Hepatitis A</li> <li>• Hepatitis B<sup>3</sup></li> <li>• HPV</li> <li>• Meningococcal Conjugate (MenACWY)</li> <li>• MMR</li> <li>• Pneumococcal Conjugate (PCV20)</li> <li>• Td only when Tdap is not indicated<sup>4</sup></li> <li>• Tdap</li> <li>• Varicella</li> <li>• Zoster</li> </ul>	<ul style="list-style-type: none"> <li>• Influenza</li> <li>• Tdap (children only)</li> </ul>

# Who Providers Can Contact For More Information

Patient's Insurance	Who providers can contact for more information
Medi-Cal Fee-for-service	Email <a href="mailto:contactus@dhcs.ca.gov">contactus@dhcs.ca.gov</a>
Medi-Cal RX	<p>Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.</p> <p>Email Medi-Cal Rx Education &amp; Outreach at <a href="mailto:MediCalRxEducationOutreach@magellanhealth.com">MediCalRxEducationOutreach@magellanhealth.com</a></p>
Medicare	Call Medicare at 1-800-MEDICARE (1-800-633-4227)
California Regulated Private Plans	<ol style="list-style-type: none"> <li>1. Contact insurance company</li> <li>2. Call DMHC at 1-888-466-2219 or visit <a href="https://www.dmhc.ca.gov/">https://www.dmhc.ca.gov/</a></li> </ol>
Uninsured	<p>For all non-COVID-19 vaccines, please contact your local health department.</p> <p>For COVID-19 Vaccines visit:</p> <ol style="list-style-type: none"> <li>1. <a href="https://eziz.org/vfa-317/bap/">https://eziz.org/vfa-317/bap/</a></li> <li>2. <a href="http://www.vaccines.gov">www.vaccines.gov</a></li> <li>3. <a href="http://www.covidaccess.com">www.covidaccess.com</a> (independent pharmacies)</li> </ol> <p>For COVID-19 Therapeutics visit:</p> <ol style="list-style-type: none"> <li>1. <a href="http://merckhelps.com">Merck Programs to Help Those in Need - Product (merckhelps.com)</a></li> <li>2. <a href="#">PAXCESS™   PAXLOVID™ (nirmatrelvir tablets; ritonavir tablets)</a></li> </ol>

# Vaccines for Children (VFC)

Claudia Aguiluz, CDPH



# VFC Holiday Shipping Calendar

## December Holiday Ordering & Distribution Cadence Calendar

California Vaccines for Children (VFC) Program

Monday	Tuesday	Wednesday	Thursday	Friday
December 11	12	13	14	15
	Last day to submit order to receive vaccines before the holiday blackout (submit by 12PM)	Orders submitted after the 12/12/23 cutoff will be delivered after the New Year Holiday	Estimated Delivery – all immunizations ordered by 12/12/23	
	VFC Transmits to CDC by EOD			
18	19	20	21	22
Estimated Delivery – all immunizations ordered by 12/12/23		Holiday Blackout – No Vaccine Deliveries		
25	26	27	28	29
Holiday Blackout – No Vaccine Deliveries				




- Delivery windows are dependent on provider's days/hours of operation. Shipments will be sent the following week of order approval and processing.[\*\* Adjusted Delivery date due to Holiday]
- Watch for emails regarding order confirmations, advance shipment notices of vaccine, and temperature monitoring alerts.
- VFC orders will continue to be reviewed and processed during normal business hours.

1

# Beyfortus™ VFC Ordering

- The VFC Program has opened ordering for nirsevimab (Beyfortus™) in MyVFCvaccines for all VFC Providers.
- Requests will be reviewed and approved based on a provider's historical ordering of sentinel vaccines (monthly order averages of hepatitis B doses for hospitals, and Pneumococcal Conjugate Vaccine (PCV) for outpatient providers).
- Multiple reminders are being shared with VFC providers urging them to place orders, given increase in RSV activity, and the holiday shipping blackout.



VFC Update

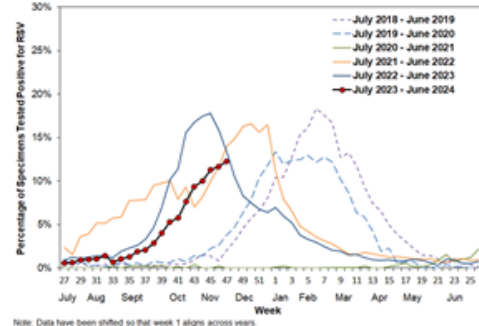
Vaccines for Children Program

December 1, 2023

**IMPORTANT: Respiratory Syncytial Virus (RSV) Activity is Increasing in California. Order Limited Nirsevimab (Beyfortus™) Doses Prior to December 12 to Receive Product Before the Holidays**

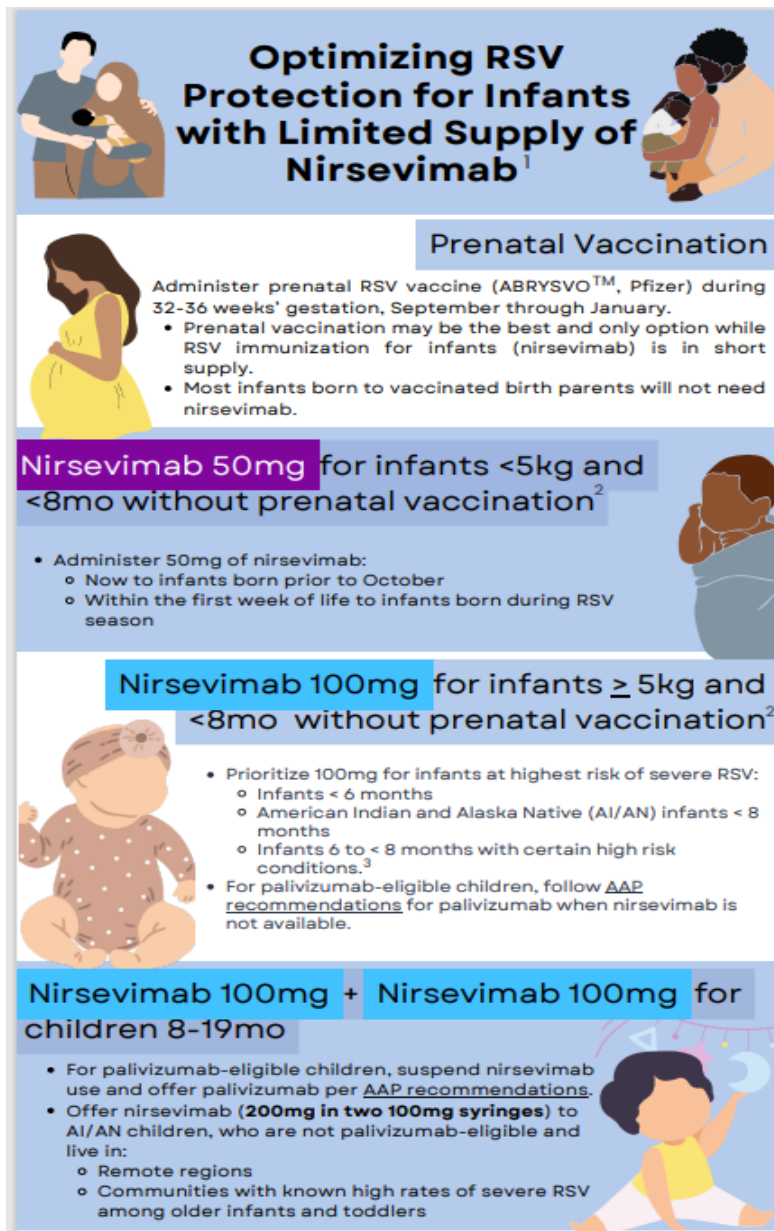
Dear VFC Provider,

RSV season is here, with more than [12.2% of respiratory specimens in California testing positive for RSV during the week ending November 25th, 2023](#), and peak activity expected soon.



The holidays are coming up and now is the time to protect your most vulnerable patients. If your practice sees young or vulnerable infants and have not yet ordered nirsevimab (Beyfortus™), order now to protect as many patients as possible with the limited VFC supplies available, following CDC's [Interim CDC Recommendations to Protect Infants from Respiratory Syncytial Virus \(RSV\) during the 2023–2024 Respiratory Virus Season](#), given limited availability of nirsevimab in the US.

Ordering Time:



## Optimizing RSV Protection for Infants with Limited Supply of Nirsevimab<sup>1</sup>

### Prenatal Vaccination

Administer prenatal RSV vaccine (ABRYSVO™, Pfizer) during 32-36 weeks' gestation, September through January.

- Prenatal vaccination may be the best and only option while RSV immunization for infants (nirsevimab) is in short supply.
- Most infants born to vaccinated birth parents will not need nirsevimab.

### Nirsevimab 50mg for infants <5kg and <8mo without prenatal vaccination<sup>2</sup>

- Administer 50mg of nirsevimab:
  - Now to infants born prior to October
  - Within the first week of life to infants born during RSV season

### Nirsevimab 100mg for infants ≥ 5kg and <8mo without prenatal vaccination<sup>2</sup>

- Prioritize 100mg for infants at highest risk of severe RSV:
  - Infants < 6 months
  - American Indian and Alaska Native (AI/AN) infants < 8 months
  - Infants 6 to < 8 months with certain high risk conditions.<sup>3</sup>
- For palivizumab-eligible children, follow AAP recommendations for palivizumab when nirsevimab is not available.

### Nirsevimab 100mg + Nirsevimab 100mg for children 8-19mo

- For palivizumab-eligible children, suspend nirsevimab use and offer palivizumab per AAP recommendations.
- Offer nirsevimab (**200mg in two 100mg syringes**) to AI/AN children, who are not palivizumab-eligible and live in:
  - Remote regions
  - Communities with known high rates of severe RSV among older infants and toddlers

# Optimizing RSV Protection for Infants with Limited Supply of Nirsevimab

## Encourage other preventative measures including:

## Everybody

- Recommend everyone around infants are up to date on vaccines including flu, COVID-19, Tdap, and RSV for adults 60 years and older
- Wash hands
- Cover coughs and sneezes
- Clean frequently touched surfaces
- Sick persons should stay away from infants
- Limit number of visitors for infants



# COVID-19 Vaccine Fact Sheets

## COVID-19 Vaccine Infant/Toddler (6M-4Y), 2023-2024 Formula

Vaccine Fact Sheet



Topic	Moderna COVID-19 Vaccine	Pfizer-BioNTech COVID-19 Vaccine
<b>Manufacturer</b>	Moderna	Pfizer-BioNTech
<b>Product Info</b>	<a href="#">Prescribing Info</a>   <a href="#">Moderna at a Glance</a>	<a href="#">Prescribing Info</a>   <a href="#">Pfizer at a Glance</a>
<b>Protects Against</b>	Coronavirus disease 2019 (COVID-19) caused by severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2)	Coronavirus disease 2019 (COVID-19) caused by severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2)
<b>Approved Ages</b>	6 months through 11 years (see <a href="#">age transition guidance</a> )	6 months through 4 years (see <a href="#">age transition guidance</a> )
<b>Routine Schedule &amp; Intervals</b>	<p><b>Individuals 6 months through 4 years of age:</b></p> <ul style="list-style-type: none"> <li><b>Unvaccinated:</b> 2 doses, 4-8 weeks apart</li> <li><b>Previously vaccinated with 1 dose of Moderna COVID-19 Vaccine:</b> 1 dose, 4-8 weeks after the last dose of COVID-19 vaccine</li> <li><b>Previously vaccinated with ≥2 doses of Moderna COVID-19 Vaccine:</b> 1 dose, at least 8 weeks after the last dose of COVID-19 vaccine</li> <li><b>Immunocompromised:</b> See <a href="#">CDC guidance</a></li> </ul> <p><b>Individuals 5 years through 11 years of age</b></p> <ul style="list-style-type: none"> <li>See <a href="#">COVID-19 Vaccine Pediatric (5-11 years) Factsheet</a></li> </ul>	<p><b>Individuals 6 months through 4 years of age:</b></p> <ul style="list-style-type: none"> <li><b>Unvaccinated:</b> 3 doses (Dose 1 and Dose 2: 3-8 weeks apart; Dose 2 and Dose 3: At least 8 weeks apart)</li> <li><b>Previously vaccinated with 1 dose of Pfizer BioNTech COVID-19 Vaccine:</b> 2 doses (Dose 1: 3-8 weeks after last dose; Dose 1 and Dose 2: At least 8 weeks apart)</li> <li><b>Previously vaccinated with ≥2 doses of any Pfizer BioNTech COVID-19 Vaccine:</b> 1 dose, at least 8 weeks after the last dose of COVID-19 vaccine</li> <li><b>Immunocompromised:</b> See <a href="#">CDC guidance</a></li> </ul>
<b>Administration</b>	Intramuscular (IM) injection	Intramuscular (IM) injection
<b>Packaging</b>	Single-dose vial – 10 vials per box	3-dose vial –10 vials per box (30 doses per box)
<b>Dosage</b>	25 micrograms/dose (0.25 mL) Do not give more than 0.25mL; see <a href="#">FDA guidance</a>	3 micrograms/dose (0.3 mL) Diluent 1.1 mL/vial and ships separately from vaccine
<b>Shipping</b>	Ships frozen between -50°C and -15°C (-58°F and 5°F)	Ships from manufacturer with dry ice and between -90°C and -60°C (-130°F to -76°F)

California Department of Public Health, Immunization Branch

IMM-1491 (11/23)

Topic	Moderna COVID-19 Vaccine	Pfizer-BioNTech COVID-19 Vaccine
<b>Storage</b>	Store unpunctured vials in a freezer at -50°C to -15°C (-58°F to 5°F) until expiration or refrigerator at 2°C to 8°C (36°F to 46°F) for up to 30 days or hold at 8°C to 25°C (46°F to 77°F) for up to 24 hours before puncture. <b>Protect vaccine from light.</b>	Store unpunctured vials in ULT unit (-90 to -60°C) until expiration or refrigerator at 2-8°C (36-46°F) for up to 10 weeks or at 8°C to 25°C (46°F to 77°F) for up to 12 hours. <b>Protect vaccine from light. Do not freeze.</b>
<b>Use-By Limit</b>	Discard after single use	Discard 12 hours after dilution; keep at 2°C to 25°C (35°F to 77°F)
<b>Expiration Date</b>	Scan QR code on carton or use <a href="#">expiry checker</a>	Scan QR code on carton or use <a href="#">expiry checker</a>
<b>Recommendations</b>	<a href="#">COVID-19 ACIP Vaccine Recommendations</a>	<a href="#">COVID-19 ACIP Vaccine Recommendations</a>
<b>VIS</b>	<a href="#">Distribute EUA fact sheet</a>	<a href="#">Distribute EUA fact sheet</a>
<b>Program Letter</b>	<a href="#">VFC Letter</a>	<a href="#">VFC Letter</a>
<b>Billing Codes</b>	<p><b>CHDP providers:</b> Claims may be submitted; refer to CHDP Provider manual and <a href="#">CHDP Provider Information Notice</a> or contact your <a href="#">County CHDP Program</a></p> <p><b>Medi-Cal FFS billing code:</b> 90480-SL (providers are only reimbursed for admin fee)</p> <p><b>Medi-Cal Managed Care:</b> Contact the Medi-Cal managed care health plan for details</p> <p><b>Private patients:</b> CPT Code 91321 for vaccine, 90480 for administration; CVX Code 311.</p>	<p><b>CHDP providers:</b> Claims may be submitted; refer to CHDP Provider manual and <a href="#">CHDP Provider Information Notice</a> or contact your <a href="#">County CHDP Program</a></p> <p><b>Medi-Cal FFS billing code:</b> 90480-SL (providers are only reimbursed for admin fee)</p> <p><b>Medi-Cal Managed Care:</b> Contact the Medi-Cal managed care health plan for details</p> <p><b>Private patients:</b> CPT Code 91318 for vaccine, 90480 for administration; CVX Code 308.</p>
<b>Comments</b>	Authorized under emergency use and updated to include the spike protein from the SARS-CoV-2 Omicron variant lineage XBB.1.5 (2023-2024 formula)	Authorized under emergency use and updated to include the spike protein from the SARS-CoV-2 Omicron variant lineage XBB.1.5 (2023-2024 formula)

California Department of Public Health, Immunization Branch

IMM-1491 (11/23)

# Upcoming VFC Vaccines

## RSV Vaccines

- VFC:
  - **Abrysvo** (Pfizer) – maternal RSV vaccine during weeks 32-36 of pregnancy, added to the VFC Program
  - Expected to be on the CDC contracts soon. **“coming soon with ordering controls”**
  - Estimated availability timeline: January 2024

## Mpox VACCINE

- On 10/25/23, ACIP recommended vaccination with the 2-dose **JYNNEOS** vaccine series for persons aged 18 years and older at risk for mpox, and added to VFC through a VFC resolution
- This product will be available through VFC once the vaccine transitions to the commercial market

## MenABCWY Vaccine

- **PENBRAYA** (Pfizer)
- Also voted on 10/25/23 for inclusion in the VFC Program
- May be used when both MenACWY and MenB are indicated at the same visit
- No CDC contract yet. Timeframe for availability still TBD

# 2024 Recertification for VFC, 317, VFA

- Target launch: **Mid to late December 2023**
- Due date: **Wednesday, January 31, 2024**
- 2024 Recertification is through myVFCvaccines for VFC, 317, and VFA Programs
- All public and private providers must recertify yearly
  - Even if an LHD clinic is only receiving 317 vaccine for outbreak or SGF vaccine
  - Recertification maintains the PIN's active status
- New providers that enrolled prior to December 2023 will also be expected to complete 2024 VFC Recertification.
- Who can access the 2024 VFC Recertification site?
  - All active providers, including providers on hold, and providers that are suspended for all reasons *except for mandatory corrective actions*.
- Who cannot access the 2024 Recertification site?
  - Providers suspended for *mandatory corrective actions*



# Upcoming Recertification Communications/Resources

**VFC Update**

Vaccines for Children Program

December XX, 2023

## 2024 VFC Recertification is Coming Soon! Start Planning Now

### BACKGROUND

The Vaccines for Children (VFC) Program's Annual Recertification is almost here! The VFC Program's 2024 Recertification will be available in December/January, with exact dates to be announced in the coming weeks. Recertification is a federal requirement that must be completed annually by enrolled providers to continue receiving publicly funded vaccines. New providers that enrolled prior to December 2023 will also be expected to complete 2024 VFC Recertification. Providers will have until the end of January 2024 to complete the process once the system is available.

The following steps will help your practice get started and collect required information on the [Recertification Worksheet](#) ahead of time. Not completing Recertification by the deadline will lead to immediate suspension of vaccine ordering privileges and may lead to termination from the VFC Program. Multiple warning communications will be sent prior to account termination, however, once a practice is terminated from the VFC Program, termination cannot be reversed. If interested in re-enrollment, the practice must wait until the next Recertification cycle and may be subject to conditional enrollment.

### PREPARE FOR RECERTIFICATION NOW

- Wait Until Recertification Launch to Complete All Required EZIZ Lessons**

To receive credit for the annual training requirement, only take the lessons once 2024 VFC Recertification launches; do not start the EZIZ Lessons until announced by the VFC Program. Key practice staff must complete or test-out of all required lessons to meet VFC's annual federal educational requirement prior to accessing the online Recertification page.

Plan ahead:

CALIFORNIA VACCINES FOR CHILDREN (VFC) PROGRAM



## 2024 VFC Recertification Process

- ENSURE YOUR VFC ACCOUNT IS IN GOOD STANDING**  
Provider accounts that are **SUSPENDED** due to Mandatory Corrective Actions will not be able to access the Recertification form.
- GATHER INFORMATION ON THE VFC RECERTIFICATION WORKSHEET**  
Use the 2024 VFC Recertification Worksheet to gather information before beginning the Recertification process.
- COMPLETE REQUIRED EZIZ LESSONS**  
Complete required EZIZ lessons in order to access 2024 VFC Recertification. Any lessons that were completed prior to December 1, 2023 will not receive credit for 2024 Recertification.
- LOGIN TO THE VFC RECERTIFICATION FORM**  
Login with your practice's VFC PIN and ZIP Code on your MyVFCVaccines account. Then click on the "Submit Recertification Form" button.
- REVIEW YOUR VFC PRACTICE PROFILE**  
Your VFC Practice Profile displays your current practice volume, order frequency, total vaccine doses ordered, expired, wasted, and spoiled; 2023 VFC patient estimates; and a comparison of vaccines administered with target usage.
- VERIFY AND UPDATE YOUR PRACTICE INFORMATION**  
Verify and update information about your practice, including Registry ID, delivery times, key practice staff, patient estimates, vaccine storage and data logger equipment, and health-care providers who will be administering immunizations.
- REVIEW "PROVIDER AGREEMENT" AND "PROVIDER AGREEMENT ADDENDUM"**  
The Provider of Record must review and electronically acknowledge compliance with all items outlined in the 2024 VFC "Provider Agreement" and CA VFC Program "Provider Agreement Addendum" on the Recertification form.
- SUBMIT THE 2024 VFC RECERTIFICATION FORM**  
Once the 2024 VFC Recertification form has been submitted, the system will generate an e-mail confirmation of submission to all key practice staff plus the person submitting the Recertification form.

IMM-1277 (12/23)

State of California—Health and Human Services Agency

California Department of Public Health

VACCINES FOR CHILDREN (VFC) PROGRAM

### VFC RECERTIFICATION WORKSHEET

Use this worksheet to gather information needed ahead of time to complete the online VFC Recertification Form on [MyVFCVaccines.org](#).

**DO NOT SUBMIT THIS WORKSHEET TO THE VFC PROGRAM.**

Practice Information/Shipping		PIN	Registry ID
Practice Name			
Practice Information/Shipping Address (No P.O. Box)		City	ZIP
Shipping Address, Part 2		County	
Employee Identification Number (EIN)	National Provider Identifier (NPI)	Phone	Fax
CHDP Provider? Yes <input type="radio"/> No <input type="radio"/>	MEDI-CAL Provider? Yes <input type="radio"/> No <input type="radio"/>	Would you like to be on the VFC online location? Yes <input type="radio"/> No <input type="radio"/>	
myClix ID:		For Federally Qualified Health Centers (FQHC) ONLY, name of Parent FQHC Organization:	
DELIVERY: Check all days and times you may receive vaccine. If closed during lunch hour, please specify.		Tuesday From: To: (Closed for lunch from: to: ) Wednesday From: To: (Closed for lunch from: to: ) Thursday From: To: (Closed for lunch from: to: ) Friday From: To: (Closed for lunch from: to: )	

Role/Responsibility	Name	Title (MD, RN, NP, PA, PharmD)	Specialty/Clinic Title	National Provider ID	Medical License #	Contact Information
Provider of Record			Specialty: <input type="text"/> Clinic Title: <input type="text"/>			Direct Phone Number: <input type="text"/> Email: <input type="text"/> (Email for program communications)
Vaccine Coordinator			Specialty: <input type="text"/> Clinic Title: <input type="text"/>			Direct Phone Number: <input type="text"/> Email: <input type="text"/> (Email for program communications)
Backup Vaccine Coordinator			Specialty: <input type="text"/> Clinic Title: <input type="text"/>			Direct Phone Number: <input type="text"/> Email: <input type="text"/> (Email for program communications)
Provider of Record Designee			Specialty: <input type="text"/> Clinic Title: <input type="text"/>			Direct Phone Number: <input type="text"/> Email: <input type="text"/> (Email for program communications)
VFA Vaccine Coordinator			Specialty: <input type="text"/> Clinic Title: <input type="text"/>			Direct Phone Number: <input type="text"/> Email: <input type="text"/> (Email for program communications)
Additional Staff to Receive VFC Communications			Specialty: <input type="text"/> Clinic Title: <input type="text"/>			Direct Phone Number: <input type="text"/> Email: <input type="text"/> (Email for program communications)

Page 1 of 4

IMM-1207 (12/23)

# Required EZIZ Lessons

✓ = Required Lesson		When to Start Lesson	Key Practice Staff			
			Vaccine Coordinator	Backup Vaccine Coordinator	Provider of Record	Provider of Record Designee
Lessons	VFC Program Requirements*	December 2023	✓	✓	✓	✓
	Storing Vaccines*	December 2023	✓	✓	✓	✓
	Monitoring Storage Unit Temperatures*	December 2023	✓	✓	✓	✓
	Conducting a Vaccine Inventory*	December 2023	✓	✓	Encouraged	Encouraged
Review & Acknowledge	Provider Operations Manual	December 2023	✓	✓	✓	✓
	Vaccine Management Plan	December 2023	✓	✓	✓	✓

\*Test-out option available



# Vaccine Management

Josh Pocus, My Turn, and Claudia Aguiluz, myCAvax

# What's Next in My Turn? – Release 46 (1 of 2)



New updates for patients will launch on  
**Wednesday, December 20, 2023!**

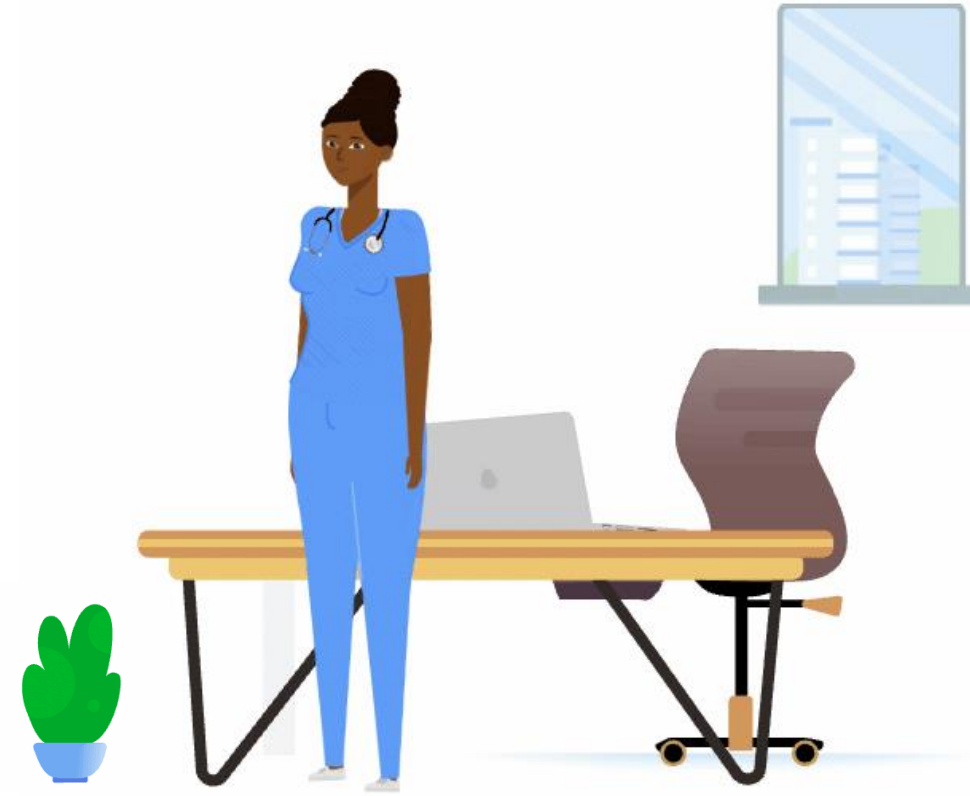
## Release Highlights



### Patients will be able to view:

- ✓ The new 'Other Asian' and 'Prefer not to say' picklist values added to the 'Asian (Select all that apply)' question on the 'Patient information' page
- ✓ The new 'Other Pacific Islander' and 'Prefer not to say' picklist values added to the 'Native Hawaiian or Other Pacific Islander (Select all that apply)' question on the 'Patient information' page
- ✓ An error message when they select 'Prefer not to say' along with another option for the 'Native Hawaiian or Other Pacific Islander (Select all that apply)' question on the 'Patient information' page
- ✓ An updated Emancipated Minor option for the minor consent question on the Confirmation page
- ✓ An updated question on the 'Screening' page while scheduling mpox appointments
- ✓ Minor enhancements made to the My Turn Public portal
- ✓ Translated texts on the My Turn Public portal based on the language they have chosen

My Turn Public



# What's Next in My Turn? – Release 46 (2 of 2)



New updates for Clinic Managers, Vaccine Administrators, and New My Turn Users will launch on **Wednesday, December 20, 2023!**

## Release Highlights



### Clinic Managers and Vaccine Administrators will be able to view:

- ✓ The new 'CAIR Quick Entry' tab with the 'Upload Records' and the 'View / Edit Records' dropdown options
- ✓ The 'Inline Submission' page with multiple entry fields and the 'CSV Submission' page with the downloadable CSV template and instructions
- ✓ The 'CAIR Quick Entry Record Details' page by selecting the 'View / Edit Records' dropdown option from the 'CAIR Quick Entry' tab and choosing a specific record
- ✓ The 'Step 2 - Patient Information' section and enter the Patient details by choosing the 'Inline Submission' tab from the 'CAIR Quick Entry Upload Records' page
- ✓ The updated age groups on the age filter to effectively sort appointments based on age
- ✓ The new 'Inline Submission' tab and 'CSV Submission' tab on the 'Upload Records' page
- ✓ An option to create a new appointment using the 'add new appointment' functionality when they select either 'Asian' or 'Native Hawaiian or Pacific Islander' while creating a COVID-19, Flu, or mpox appointment on the 'Patient Background' section in the VA flow
- ✓ An error message if they select 'Prefer not to say' along with another option for the 'Please select your race or nationality' question in the Walk-In, IIS, Bulk Upload, and VA flows for Covid, Flu, or mpox appointments
- ✓ New buttons to edit / delete records on the 'View / Edit record' page
- ✓ Two new subfields on choosing 'Asian' or 'Native Hawaiian and Other Pacific Islander' options for the 'Please select your race or nationality' question in the Walk-In, IIS, and VA flows

### Clinic Managers will be able to view:

- ✓ The list of users with Provider of Record in their role while searching for users in an authenticated flow
- ✓ New tiles and a list of recent records with errors / warnings on selecting the 'CAIR Quick Entry' dropdown option from the filter on the My Turn Dashboard

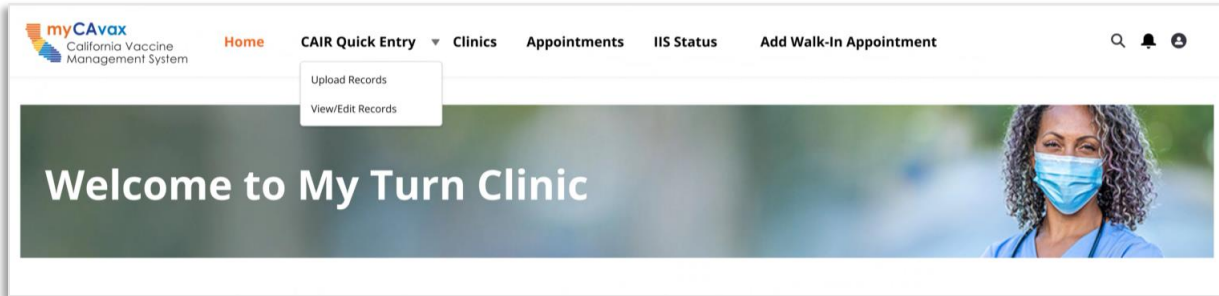
### Clinic Managers will no longer be able to view:

- ✓ The 'County' field on the 'Provider Organization Information' page while enrolling through the unauthenticated flow

### New My Turn Users will be able to view:

- ✓ The new 'After enrolling in My Turn you will have access to:' section with CAIR Quick Entry related information added to the 'Step 1 - Create an account' page on the unauthenticated flow

# CAIR Quick Entry Teaser



Starting **Wednesday, December 20, 2023**, CAIR Quick Entry will allow you to submit vaccine administration data for most vaccines to Immunization Information Systems (IIS).

# Bridge Access Program (BAP): Vaccine Allocations Cadence Update



As of **Wednesday, October 25, 2023**, allocations of BAP COVID-19 vaccine products are refreshed on a biweekly cadence. CDPH receives allocations mid-week and distribute inventory to the LHDs within a few business days.

The most recent CDC allocation refresh was on **Tuesday, December 5, 2023**. Inventory was added to LHD allocations on **Wednesday, December 6, 2023**.

# December BAP Holiday Shipping Cadence

For the week of **December 11, 2023**, LHD order approval will be shifted a day earlier to submit orders for fulfillment ahead of the shipping blackout.

LHD need to approve orders by **12:00 PM PT** on **Tuesday, December 12, 2023**. CDPH transmits them by EOD to ensure arrival before **Wednesday, December 20, 2023**.

## December Holiday Ordering & Distribution Cadence Calendar

California BAP COVID-19 Vaccination Program (Providers/LHDs)

Monday	Tuesday	Wednesday	Thursday	Friday
December 11	12	13	14	15
Provider Order (submit by 3PM)	LHD Approval by 12PM CDPH Transmits to CDC by EOD		Estimated Delivery – McKesson (Moderna/Novavax) & Pfizer	
18	19	20	21	22
Estimated Delivery – McKesson (Moderna/Novavax) & Pfizer		Holiday Blackout – No Vaccine Deliveries		
25	26	27	28	29
		Provider Order (submit by 3PM)	LHD Approval by 12PM CDPH Transmits to CDC	
Holiday Blackout – No Vaccine Deliveries				



- Delivery windows are dependent on provider's days/hours of operation. Shipments will be sent the following week of order approval and processing. [\*\*\* Adjusted Delivery date due to Holiday]
- Watch for emails regarding order confirmations, advance shipment notices of vaccine, and temperature monitoring alerts.

# January BAP Holiday Shipping Cadence

## January Holiday Ordering & Distribution Cadence Calendar

California BAP COVID-19 Vaccination Program (Providers/LHDs)

Monday	Tuesday	Wednesday	Thursday	Friday
January 01	02	03	04	05
Holiday Hold – No Vaccine Deliveries	Provider Order (submit by 3PM)	LHD Approval by 12PM		
		CDPH Transmits to CDC		
	Estimated Delivery – McKesson (Moderna/Novavax) & Pfizer			
08	09	10	11	12
Provider Order (submit by 5PM)		LHD Approval by 12PM		
		CDPH Transmits to CDC		
	Estimated Delivery – McKesson (Moderna/Novavax) & Pfizer			
15	16	17	18	19
Provider Order (submit by 3PM)		LHD Approval by 12PM		
Holiday Hold – No Vaccine Deliveries		CDPH Transmits to CDC		
	Estimated Delivery – McKesson (Moderna/Novavax) & Pfizer			



- Delivery windows are dependent on provider's days/hours of operation. Shipments will be sent the following week of order approval and processing. [\*\* Adjusted Delivery date due to Holiday]
- Watch for emails regarding order confirmations, advance shipment notices of vaccine, and temperature monitoring alerts.

# December SGF Holiday Shipping Cadence

## December Holiday Ordering & Distribution Cadence Calendar

California SGF Flu Vaccination Program (Providers/LHDs)

Monday	Tuesday	Wednesday	Thursday	Friday
December 11	12	13	14	15
	LHD Approval by 12PM			LHD Approval by 12PM
	CDPH Transmits to CDC by EOD			CDPH Transmits to CDC
			Flu Vaccine Delivery – McKesson Direct Ship	
18	19	20	21	22
Flu Vaccine Delivery – McKesson Direct Ship				
		Holiday Blackout – No Vaccine Deliveries		
25	26	27	28	29
		Provider Order (submit by 5PM)		LHD Approval by 12PM
				CDPH Transmits to CDC
				Provider Order (submit by 5PM)
Holiday Blackout – No Vaccine Deliveries				



- Delivery windows are dependent on provider's days/hours of operation. Shipments will be sent the following week of order approval and processing.[\*\* Adjusted Delivery date due to Holiday]
- Watch for emails regarding order confirmations, advance shipment notices of vaccine, and temperature monitoring alerts.



# January SGF Holiday Shipping Cadence

## January Holiday Ordering & Distribution Cadence Calendar

California SGF Flu Vaccination Program (Providers/LHDs)

Monday	Tuesday	Wednesday	Thursday	Friday
January 01	02	03	04	05
	LHD Approval by 12PM			LHD Approval by 12PM
	CDPH Transmits to CDC			CDPH Transmits to CDC
Holiday Hold – No Vaccine Deliveries	Flu Vaccine Delivery – McKesson Direct Ship			
		Provider Order (submit by 5PM)		Provider Order (submit by 5PM)
08	09	10	11	12
	LHD Approval by 12PM			LHD Approval by 12PM
	CDPH Transmits to CDC			CDPH Transmits to CDC
	Flu Vaccine Delivery – McKesson Direct Ship			
		Provider Order (submit by 5PM)		Provider Order (submit by 5PM)
15	16	17	18	19
	LHD Approval by 12PM			LHD Approval by 12PM
	CDPH Transmits to CDC			CDPH Transmits to CDC
Holiday Hold – No Vaccine Deliveries	Flu Vaccine Delivery – McKesson Direct Ship			
		Provider Order (submit by 5PM)		Provider Order (submit by 5PM)



- Delivery windows are dependent on provider's days/hours of operation. Shipments will be sent the following week of order approval and processing. [\*\* Adjusted Delivery date due to Holiday]
- Watch for emails regarding order confirmations, advance shipment notices of vaccine, and temperature monitoring alerts.

# My Turn – Known Issues and Workarounds



## Known Issues

### Eligibility and Scheduling Clinic Links

- ✓ Both the Eligibility and Scheduling clinic links were directing Clinic Managers to the My Turn home page when they were trying to make an appointment.

### Old 22/23 Flu Products

- ✓ Some of the flu products for 22-23 flu season are still active for administration. The team is replacing them with the correct 23-24 flu season products and conducting a data update for all of your appointments completed to date.



## Workaround / Next Steps

- ✓ Fixed: **November 9, 2023**
- ✓ Note that existing clinic links will not work – new clinic links will need to be generated by Clinic Managers for patients to be directly sent to the clinic when booking appointments.
- ✓ Estimated Fix: **December 20, 2023**
- ✓ Note that appointments from July 1, 2023, through December 20, 2023, will be fixed in a data fix after January 1, 2024.

# myCAvax – Known Issues and Workarounds



## Known Issues

### **‘Physician’s Assistant’ License Type on SGF Enrollment Leading to Endless Spinner**

- ✓ LHD users still completing their SGF enrollment were met with an endless spinner when trying to add a Provider of Record with a license type of ‘Physician’s Assistant.’

### **Fluarix Shipment Not Showing the Correct Product**

- ✓ It was reported that for some orders of ADU Fluarix the shipment was showing as PED Fluarix and vice versa. In addition to fixing the logic, we also cleaned up previously affected shipments.



## Workaround / Next Steps

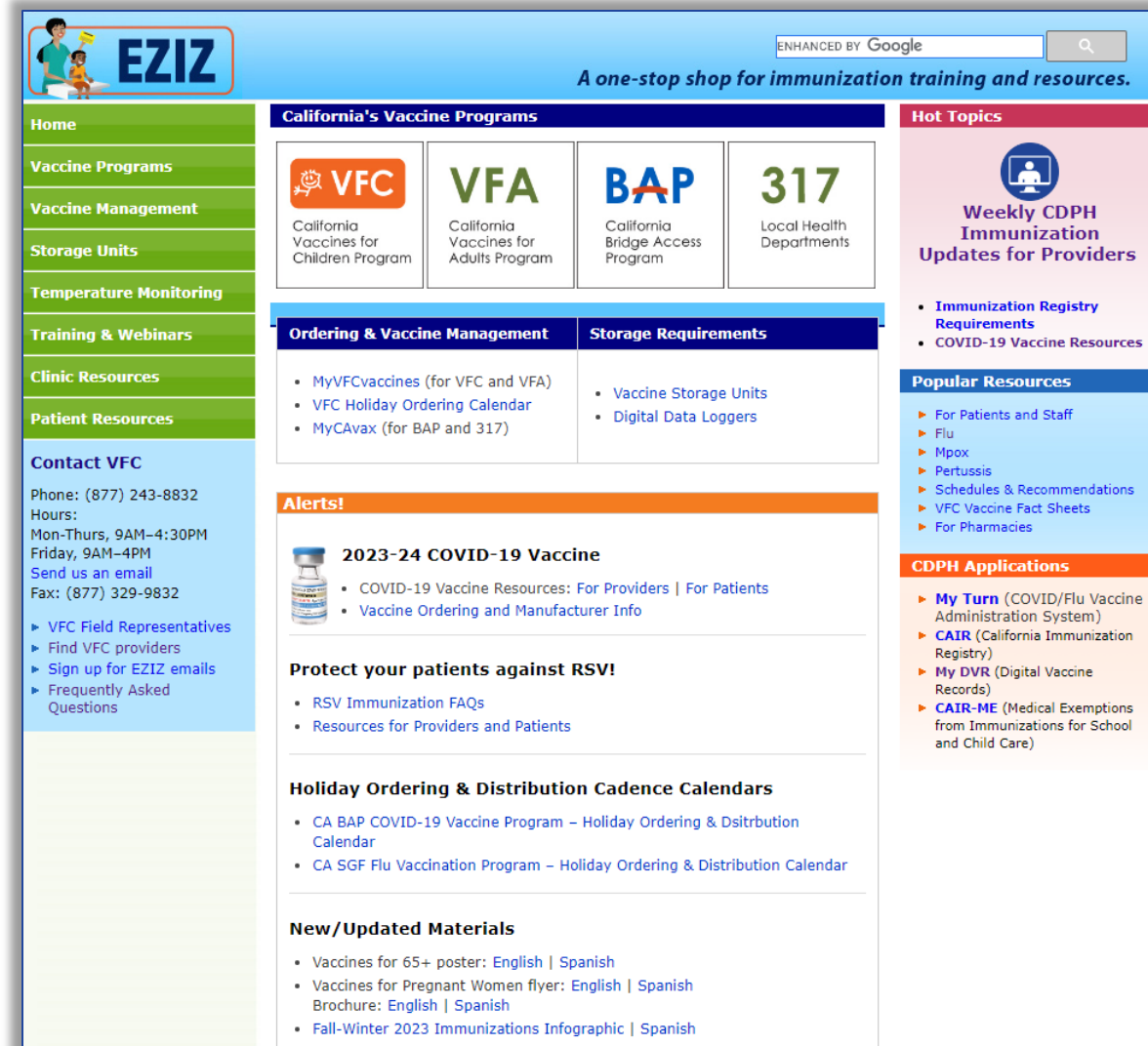
✓ Fixed: **November 2, 2023**

✓ Fixed: **November 9, 2023**

# Resources and Q&A

Leslie Amani and CDPH SMEs

# EZIZ.ORG



# Provider Operations Manual

## California Bridge Access Program

### Special Note for Providers

You played a critical role in helping to end the COVID-19 pandemic.

For patients, you are one of the most trusted sources of information when it comes to vaccines. Patients may have questions and concerns about COVID-19 vaccines. You can help them understand the importance of vaccination, provide your strong recommendation, and build confidence in vaccines.

Strong vaccine confidence leads to more people getting vaccinated, which leads to fewer COVID-19 illnesses, hospitalizations, and deaths.

Thank you for the efforts you and your practice staff are making to keep California healthy.



California Bridge Access Program

## Provider Operations Manual

no-cost  
COVID-19 vaccines

*thank  
you*

for uninsured &  
underinsured adults



[Click to Navigate](#)  
Table of Contents

[Startup Guide](#)

[Appendices](#)  
Important contacts

[Infrequent Tasks](#)  
Introduce new vaccines, change staff or contacts, set up new storage unit, and data logger

<b>1</b> <b>Ordering Vaccines</b> About vaccine orders Vaccine products Submitting vaccine order requests Minimizing shipment delays When to expect vaccines	<b>2</b> <b>Receiving &amp; Storing Vaccine Shipments</b> About receiving shipments Moderna Novavax Pfizer-BioNTech Reporting shipment incidents	<b>3</b> <b>Routine Tasks &amp; Reporting</b> Recurring tasks & frequency Reporting requirements Reporting temperature excursions Expiration & beyond-use dates Wastage & missed opportunities Reporting & return of nonviable doses Transporting vaccines Transferring vaccine	<b>4</b> <b>Managing Vaccine Inventory</b> Inventory management checklist Monitoring temperatures Reporting temperature excursions Expiration & beyond-use dates Wastage & missed opportunities Reporting & return of nonviable doses Transporting vaccines Transferring vaccine	<b>5</b> <b>Patient Visit</b> Patient visit checklist Eligibility Screening & Documentation How to Screen & Document Eligibility Vaccine preparation & administration Responding to administration errors Billing & Reimbursement
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# COVID-19 Vaccine Provider FAQs

## Answers to providers' COVID-19 vaccine questions!



**Q: Is there required training for Bridge Access Program (BAP) providers?**

A: Any staff who store, handle, or administer COVID-19 vaccines must complete [COVID-19 Vaccine Product Training](#), only for products your location will order, prior to receiving vaccine shipments.

Staff who conduct eligibility screening should be trained using [Eligibility Based on Insurance Status](#) and [Eligibility Screening & Documentation Requirements](#).



**Q: Are providers required to provide Emergency Use Authorization (EUA) fact sheets to vaccine recipients or their caregivers?**

A: Yes, currently providers are required by law to provide EUA fact sheets to vaccine recipients or their caregivers for all uses of [Novavax](#), and when [Moderna](#) or [Pfizer](#) vaccines are given to children 6 months through 11 years of age.

For recipients who are 12 years or older receiving Pfizer or Moderna vaccine, a provider should use the [COVID-19 Vaccine Information Statement](#) (VIS).

COVID-19 Vaccine FAQs v.135\_11.16.23 1

### COVID-19 Vaccine FAQs

For providers administering COVID-19 vaccine.  
Providers may also visit [EZIZ COVID-19 Resources](#) for information and updates.

Directions: [Click on a category to be directed to related FAQs.](#)

New and Updated FAQs.....	2
COVID-19 Vaccine Access.....	3
Bridge Access Program (BAP).....	5
Vaccine Administration.....	8
Vaccine Storage & Handling.....	10
Reporting.....	11
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# CDPH Provider Webinars and Trainings

## Week of December 11, 2023

	Monday 12/11	Tuesday 12/12	Wednesday 12/13	Thursday 12/14	Friday 12/15
Live Webinars and Training			<a href="#">Crucial Conversations Webinar: Having Respectful and Caring Immunization Conversations with Older Adults in BIPOC Communities</a> 12:00 pm – 1:00 pm  <a href="#">Project ECHO Respiratory Viruses in Older Californians Webinar: Prevention Through Immunization</a> 12:00 pm – 1:00 pm  <a href="#">LACDPH/ACOG Webinar: The Importance of Maternal RSV and Other Vaccinations in the Prevention of Newborn Disease</a> 12:15 pm – 1:15 pm		<a href="#">CDPH Immunization Updates for Providers</a> 9:00 am – 10:30 am
View On Demand	<ul style="list-style-type: none"> <li><a href="#">CDPH Weekly Provider Archived Webinars and Slides</a></li> <li><a href="#">COVID-19 Crucial Conversations Archived Webinars and Slides</a></li> <li><a href="#">AIM Vaccine Confidence Toolkit Webinar Series</a></li> </ul>		<ul style="list-style-type: none"> <li><a href="#">Introduction to My Turn Onboarding</a> (v. 1/4/22)</li> <li><a href="#">Latest Features in My Turn</a> (Requires myCAvax Login)</li> <li><a href="#">myCAvax Release Notes for LHD and CDPH Users</a> (Requires myCAvax Login)</li> </ul>	<ul style="list-style-type: none"> <li><a href="#">Moderna COVID-19 Vaccine Resources for Providers</a></li> <li><a href="#">CDC COVID-19 Vaccination Clinical &amp; Professional Resources</a></li> <li><a href="#">Novavax COVID-19 Vaccine Information</a></li> <li><a href="#">Pfizer COVID-19 Vaccine (COMIRNATY) Information</a></li> </ul>	
Help	<b>Help Desk</b> *CDPH Provider Call Center: 1-833-502-1245, M-F 8am-5pm Email: <a href="mailto:providercallcenter@cdph.ca.gov">providercallcenter@cdph.ca.gov</a> My Turn: Help Desk Email: <a href="mailto:myturn.clinic.hd@cdph.ca.gov">myturn.clinic.hd@cdph.ca.gov</a> Onboarding Email: <a href="mailto:myturnonboarding@cdph.ca.gov">myturnonboarding@cdph.ca.gov</a> myCAvax: Help Desk Email: <a href="mailto:mycavax.hd@cdph.ca.gov">mycavax.hd@cdph.ca.gov</a> Mpox: Email: <a href="mailto:stdcb@cdph.ca.gov">stdcb@cdph.ca.gov</a> COVID-19 Treatments: Warmline for LTCF/SNF staff: 1-866-268-4322, M-F 8am-5pm, <a href="#">Test to Treat Help Form</a>			<b>Immunization Resources</b> <a href="#">California's General Immunization Resources (eziz.org)</a> <a href="#">RSV Immunization Resources</a> <a href="#">Flu Vaccination Resources</a> <a href="#">COVID-19 Vaccination Resources</a> <a href="#">COVID-19 Treatments</a> <a href="#">Mpox Vaccination Resources</a>	



# Vaccine Support

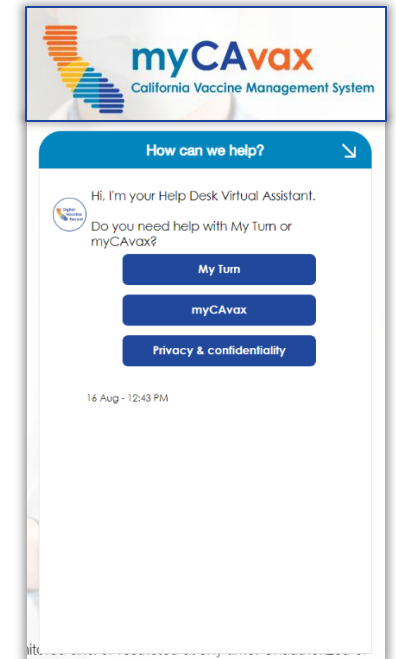
## Provider Call Center

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

- For myCAvax Help Desk inquiries: [myCAvax.hd@cdph.ca.gov](mailto:myCAvax.hd@cdph.ca.gov)
- For My Turn Clinic Help Desk inquiries: [MyTurn.Clinic.HD@cdph.ca.gov](mailto:MyTurn.Clinic.HD@cdph.ca.gov)
- For all other inquiries: [providercallcenter@cdph.ca.gov](mailto:providercallcenter@cdph.ca.gov)
- Phone: (833) 502-1245, Monday through Friday from 8AM–5PM

## myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!
- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below.  Need help? View our jobs aids in the Knowledge Center, or contact us.



# COVID-19 Therapeutics Resources

## Type of Support

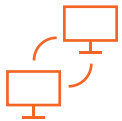
## Description

Updated 11.27.23



### Clinical Guidance

For general Therapeutics questions, please email: [COVIDRxProviders@cdph.ca.gov](mailto:COVIDRxProviders@cdph.ca.gov)  
COVID-19 Treatment Warmline for SNF and LTCF staff: 1.866.268.4322 M-F 8am-5pm



### General Information

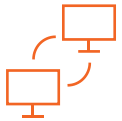
[CDPH COVID-19 Treatments Webpage](#) (provides general information for healthcare providers, allocations, distribution and ordering, drug facts sheets, and additional resources)  
[CDPH COVID-19 Treatments Job Aid](#) (questions and answers for the public on COVID-19 therapeutics)  
[COVID-19 Therapeutics Best Practices Checklist](#) (testing, prescribing, dispensing, and more)  
[Frequently Asked Questions document](#) for clinics, providers, and pharmacists



### Locating Resources

Finding Providers and Test-to-Treat Sites

- [COVID-19 Therapeutics Locator](#) (arcgis.com)
- [Test-to-Treat](#) (hhs.gov)



### [LHJ Therapeutics SharePoint](#)

Primary source for recorded webinars, slides, datasets and HPOP reporting information. (For access, email [JEOCuser54@cdph.ca.gov](mailto:JEOCuser54@cdph.ca.gov))

- [Therapeutic Weekly Email Update](#) files (SharePoint)
- [CDPH Therapeutics HPoP Account Verification & Reporting](#) information



### Questions

For general CDPH Therapeutics questions, please email [COVIDRxProviders@cdph.ca.gov](mailto:COVIDRxProviders@cdph.ca.gov)  
For ordering, program inquiries, signing up new HPOP Accounts: please e-mail [CDPHTherapeutics@cdph.ca.gov](mailto:CDPHTherapeutics@cdph.ca.gov)

# COVID-19 Therapeutics Provider Warmline

**The California COVID-19 Therapeutics Provider Warmline** is available for healthcare professionals in California-based long-term care and skilled nursing facilities until June 30, 2024!



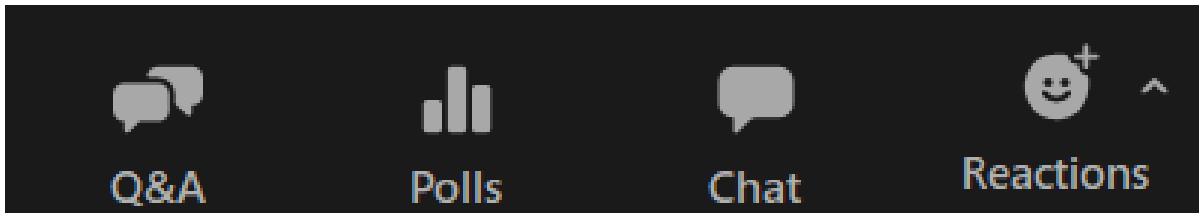
The National Clinician Consultation Center offers free and confidential consultation on COVID-19 testing and treatment. Healthcare professionals in California working in a long-term care or skilled nursing facility of any experience level can speak with our clinician or pharmacist.

No Protected Health Information (PHI) will be collected -- only basic provider contact and facility information.

**Call 1-866-268-4322 (1-866-COVID-CA)** or submit an [online request form](#). Hours: Monday through Friday, 9AM – 5PM. All voicemail messages will be returned on the next business day.

# Questions

**During today's webinar, please use the Q&A panel to ask your questions so CDPH subject matter experts can respond directly.**



Resource links will be  
dropped into, “Chat”



# Upcoming Webinar Opportunities

## CDPH Immunization Updates for Providers

**Next session: Friday, December 15, 2023**

**9AM – 10:30AM**

