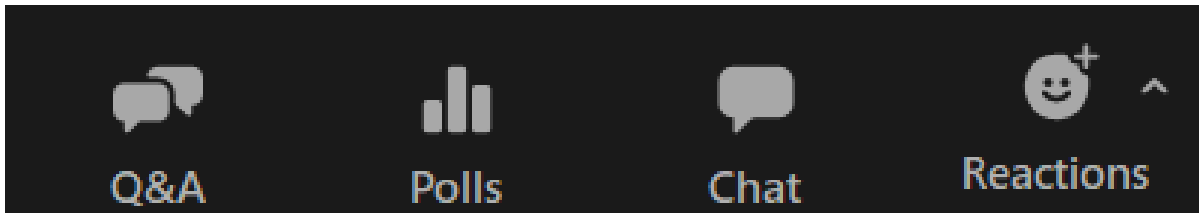# California Department of Public Health Immunization Updates for Providers

Friday, December 1, 2023

9:00AM – 10:30AM

Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH subject matter experts can respond directly.

Resource links will be dropped into, "Chat"

Housekeeping

Reminder to Panelists:

Please mute yourself when not speaking.

Please monitor the Q&A panel for questions you may be able to answer.

Reminder to Attendees:

Today's session is being recorded. For slides, webinar recordings, and other postings, see the

CDPH Weekly Immunization Updates for Providers

To be added to the CDPH email messaging listserv for providers, please email your request to billiedawn.greenblatt@cdph.ca.gov

If you have post-webinar-related questions, please email leslie.amani@cdph.ca.gov

Agenda: Friday, December 1, 2023

No.	Item	Speaker(s)	Time (AM)
1	Welcome and Announcements	Leslie Amani (CDPH)	**9:00 – 9:05**
2	CDPH Information and Education	Edgar Ednacot, PhD (CDPH)	**9:05 – 9:10**
3	COVID-19 Treatments – Public Communication	Monice Wong (CDPH)	**9:10 – 9:15**
4	COVID-19 Vaccine Administration Data	Hailey Maeda (CDPH)	**9:15 – 9:20**
5	RSV Immunization Uptake in California	Timothy Lo (CDPH)	**9:20 – 9:25**
6	Pharmacy Medi-Cal Rx Update	Edward Salaguinto, PharmD, RPh (CDPH)	**9:25 – 9:30**
7	Vaccine Management	Josh Pocus (My Turn) and Claudia Aguiluz (myCAvax)	**9:30 – 9:40**
8	Resources and Q&A	Leslie Amani (CDPH)	**9:40 – 10:30**

Thank you!

Announcements

Leslie Amani, CDPH

Plan Ahead: Holidays and Webinar Cancellations

The CDPH Immunization Updates for Providers are cancelled on the following dates:

- Friday, December 22, 2023

- Friday, December 29, 2023

Happy Holidays!

California Immunization Coalition (CIC) Webinar

Overview: The California Immunization Coalition, in partnership with the American Academy of Pediatrics (AAP) - California Chapters, invites you to attend a webinar to discuss Maternal RSV Immunization, especially during the nationwide Nirsevimab shortage.

Date: Tuesday, December 5, 2023

Time: 12PM, PST

Register here

Webinar objectives: To provide a brief introduction and update to the issues surrounding the Nirsevimab shortage in California followed by a Q&A with obstetrician: Jennifer Thompson, MD, Vanderbilt University, ACOG liaison to the AAP, and Pharmacist: Jeff Goad, Pharm.D., MPH, APh.

Vaccines for Children (VFC) Afternoon TEAch Webinar

Save the date for our next VFC TEAch Webinar:
"What's New with Winter Respiratory Viruses?"

Afternoon TEAch

When: Thursday, December 7, 2023, at 12pm – 1pm (PT)
Topics:
- Clinical recommendations on Maternal RSV vaccine
- Vaccine storage and handling updates
- VFC recertification process: recommendations and updates

Description: This Afternoon TEAch webinar will cover what's new with Winter Respiratory Viruses, specifically as related to the Vaccines for Children (VFC) program.

When: Thursday, December 7, 2023

Time: 12PM – 1PM, PT

Register here

📅 Upcoming Crucial Conversations Webinar

Topic: Having Respectful and Caring Immunization Conversations with Older Adults in Black, Indigenous, People of Color (BIPOC) Communities

Description: Discover the current landscape of respiratory viruses for older adults and learn key messages for addressing common vaccine concerns among older adults in BIPOC communities.

Speaker: Asha Shajahan, M.D., MHSA

When: **Wednesday, December 13, 2023**

Time: 12PM - 1PM, PT

Please register **here**

CDPH Office of Communications

Suggested Messages: Respiratory Virus Risk During Holiday Travel and Gatherings

Share messages on social media reminding people to take precautions to prevent respiratory viruses as they gather for the holidays, and as they embark on holiday travel.

Tips: Stay up to date on COVID-19 and flu vaccines, wear a mask in crowded indoor spaces like airports and planes, wash hands frequently, and stay home if sick. Learn more about preventing respiratory viruses.

Suggested message: Traveling for the holidays? Reduce your risk of catching respiratory viruses like COVID-19, flu, and RSV. Be sure you're up to date on your COVID-19 and flu vaccines, consider wearing a mask in crowded indoor spaces like airports and planes, and wash your hands frequently. Don't travel, and stay away from others, if you're sick. Visit My Turn to schedule your vaccine. Learn more about respiratory virus prevention: go.cdph.ca.gov/respiratory-viruses #SlowTheSpread.

Provider Poll: Your feedback is Appreciated!

1. How long have you been attending the CDPH Friday Provider Webinars?
   - ❏ 0 – 3 months
   - ❏ 3 – 6 months
   - ❏ 6 – 12 month
   - ❏ 1 – 2 years
   - ❏ 2 years plus

2. What updates do you find most valuable from the Friday Provider Webinars (Please choose all that apply)?

3. Please share other CDPH Immunization Branch Updates you would like to hear more about.

4. Would you recommend the weekly Friday Immunization Updates for Providers webinar to other healthcare professionals?

5. Is there anything else you would like to share with the CDPH IZB regarding the weekly Friday Provider Webinar?

CDPH Information and Education
National Influenza Vaccine Week

Edgar Ednacot, PhD, CDPH

A FLU VACCINE CAN TAKE FLU FROM WILD TO *mild*

NATIONAL INFLUENZA VACCINATION WEEK
DECEMBER 4-8

- Late Season Flu Vaccination Campaign

- Communication Toolkit:
  - Social Media Messages
  - Template Matte Release
  - Sample Newsletter Blurb
  - Patient Reminder Messages

December 4-8, 2023, we will observe National Influenza Vaccination Week, a reminder for everyone 6 months and older that there's still time to get a flu vaccine this season.

Samples: Social Media Toolkit

COVID-19 Treatments – Public Communication

Monice Wong, CDPH

Awareness Campaign Resumed!

Radio, social media, and digital media to increase awareness of COVID-19 treatments resumed on November 13, 2023.
Running in English and Spanish until January 15, 2024!

All targeted to older than 50 population

CDPH social media video on COVID-19 medications

Helpful Messaging Practices

- **"COVID-19 Medications"** or **"COVID-19 Prescription Medications"** rather than "COVID-19 Treatments"

- **Free?:** While government-purchased supplies last, the medications are free whether or not you have insurance or citizenship status

- **Emphasize:** Must be taken within the first 5 days of symptoms (don't wait until symptoms get worse!)

- **Remind:** Recommended for most adults (and some teens). Many don't know that they have eligible conditions.

- **Clarify:** For both vaccinated and unvaccinated

SMARTER Steps Protective Layers

No single intervention is perfect at preventing the spread of COVID-19. However, the more "SMARTER Steps" you take, the safer you, your family, and your community are against COVID-19.

SHOTS — Get vaccinated and boosted when you are due.

MASKS — Wear a mask with good fit and filtration.

VENTILATION — Meeting outdoors is safest. Improve ventilation indoors by opening windows and using portable air cleaners.

TESTS — Take a COVID-19 test if you have symptoms or had an exposure.

ISOLATION — Stay home if you're sick or test positive for COVID-19.

TREATMENT — Talk to a health care provider about treatment options if you have symptoms.

CDPH   COVID-19 Virus   Misinformation Mouse   https://bit.ly/CASmarterSteps

Toolkit: Handouts, Graphics, Videos, Wallet Cards

Toolkit for Providers
Readiness Checklists, Best Practices Toolkits, and More

Updated flyer for LTCF staff!
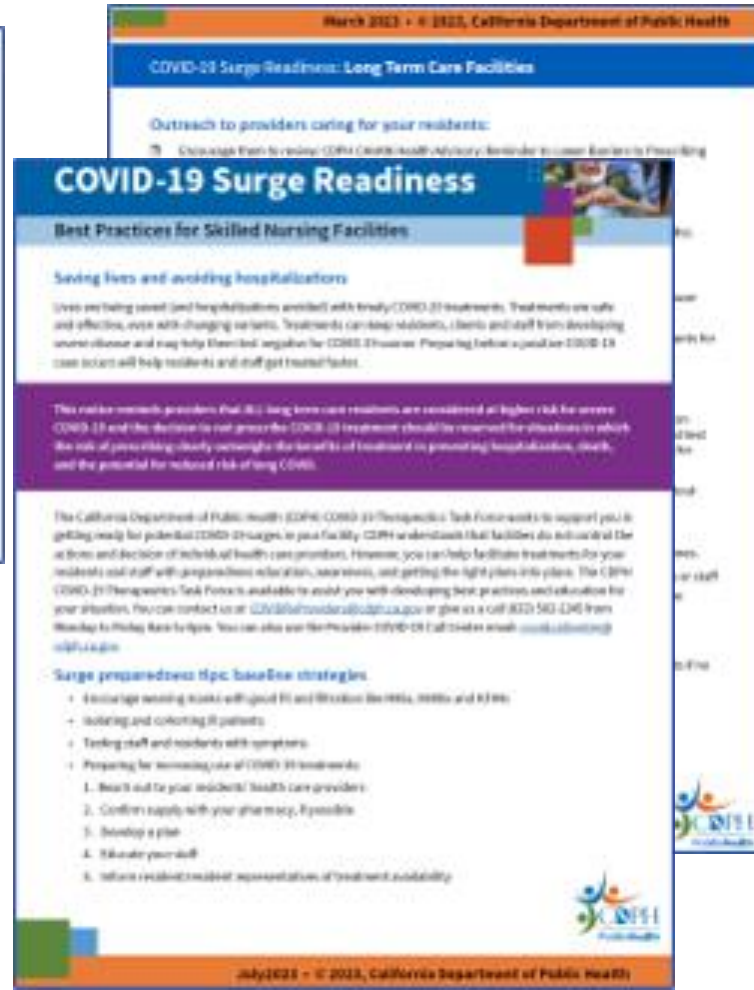
Respiratory Virus Prevention Communications Tools

"6 Tips for Staying Healthy this Virus Season" Handout

Social Media

COVID-19 Vaccine Administration Data

Hailey Maeda, CDPH

COVID-19 Vaccine Administration Summary

as of November 27, 2023

93,779,807
Total Doses Administered:

Daily Doses Administered: **Statewide**
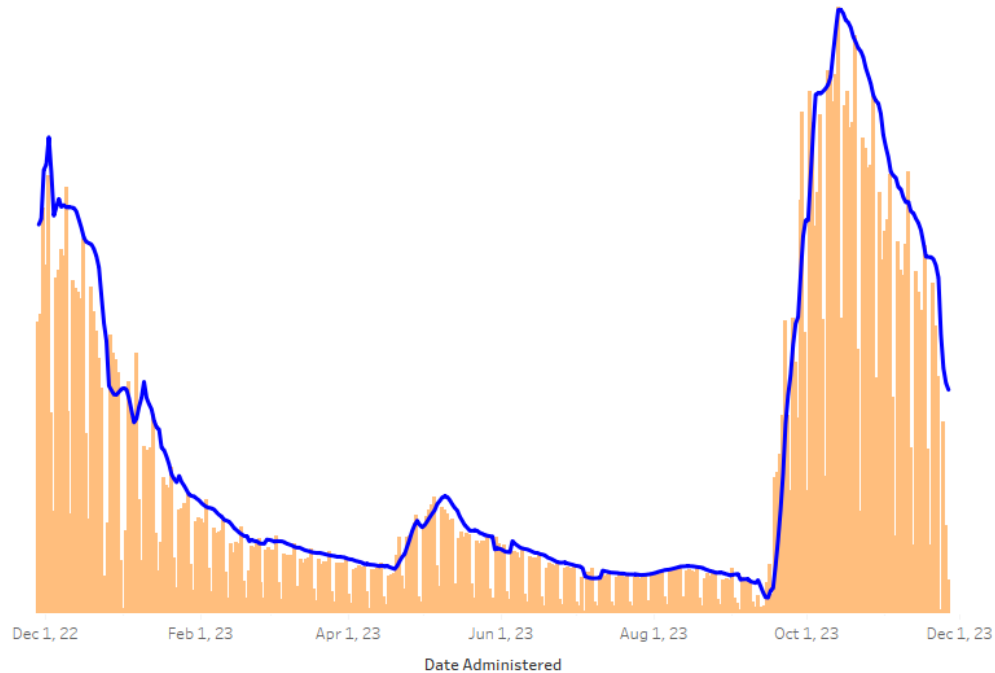
3,856,374
Total Up-to-Date* Recipients:

Percent of Population Who Are Up-to-Date

9.7%
Statewide

Percent of People Who Are Up-to-Date
1.7% — 23.3%
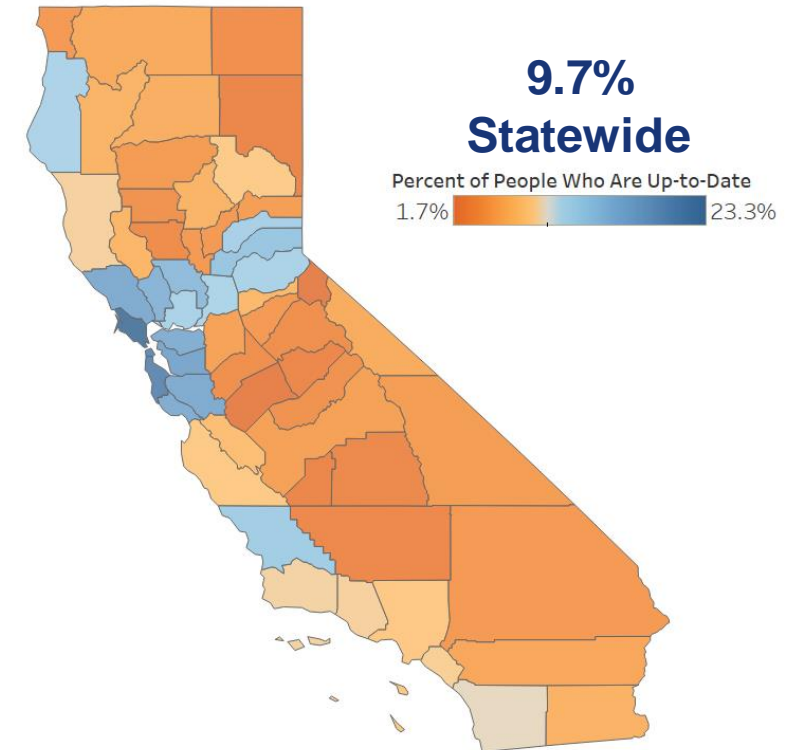
*Has received a dose of the Updated 2023-2024 vaccine

COVID-19 Vaccine: Bivalent vs. Up-to-Date Uptake
as of November 27, 2023

Over time:

In 76 days since EUA, Bivalent Booster uptake was **12.5%** vs **9.7%** with Updated 2023-2024 doses

Divide in Bivalent Booster vs. Updated 2023-2024 dose increasing over time

Running Sum of Updated 2023-2024 Doses vs Bivalent Booster Doses by % of Population in 76 days since EUA

■ Bivalent Booster Doses   ■ Updated 2023-2024 Doses
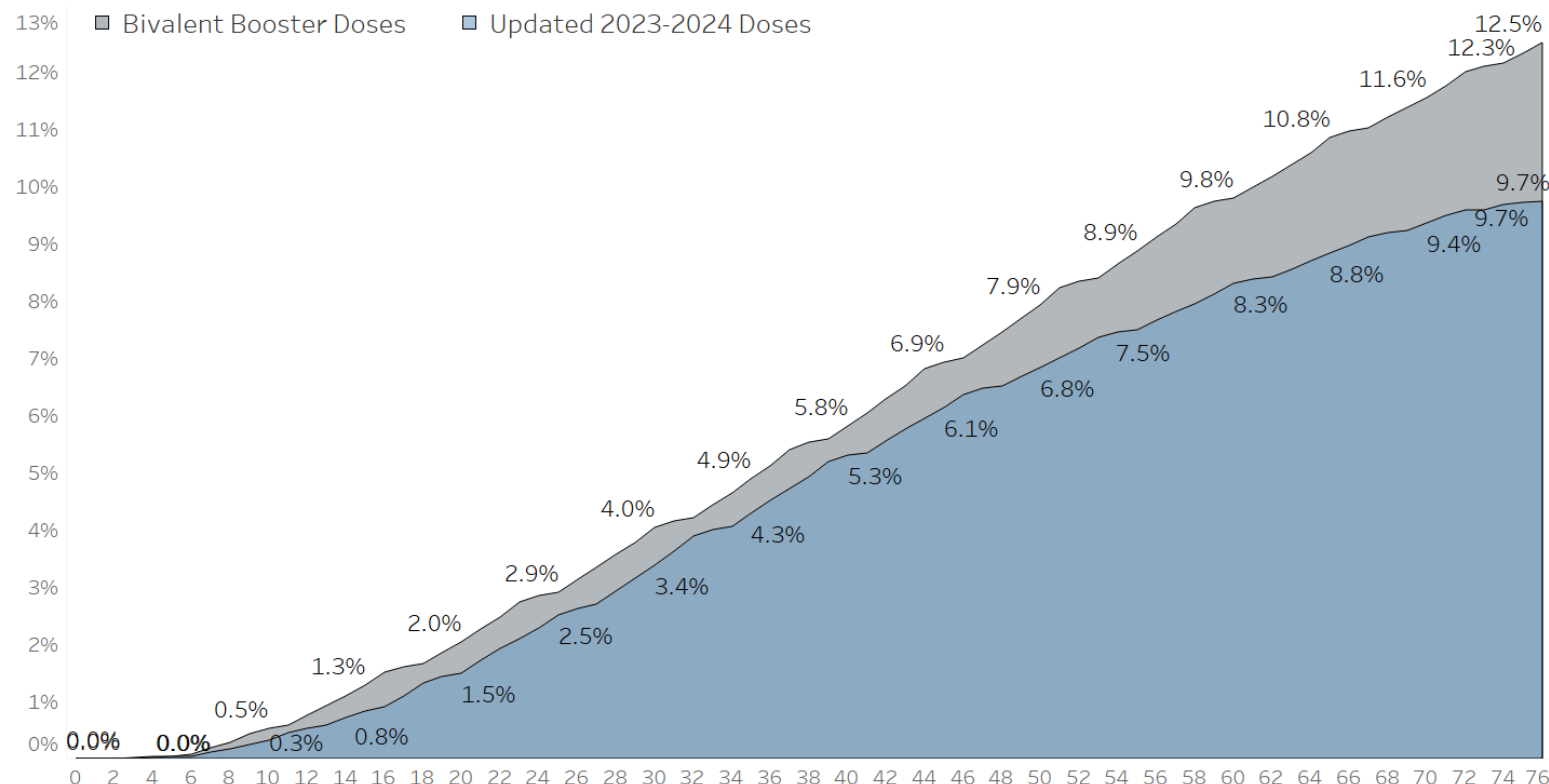
Trends in COVID-19 Vaccine Administration
as of November 27, 2023

Most Recent Eligibility Groups

- Updated 2023-2024 vaccine for 6 months and older

FDA NEWS RELEASE

FDA Takes Action on Updated mRNA COVID-19 Vaccines to Better Protect Against Currently Circulating Variants

f Share   🐦 Tweet   in Linkedin   ✉ Email   🖨 Print

For Immediate Release: September 11, 2023

Doses Administered by Age Group, Past 4 Weeks

■ Under 5	■ 5-11	■ 12-17	■ 18-49	■ 50-64	■ 65+
36,854 doses per week			**95,161** doses per week		**193,404** doses per week

401,229
- 158,170
- 93,471
- 112,348

368,753
- 135,439
- 84,057
- 105,681
- 17,564

328,269
- 120,201
- 75,647
- 95,913

203,426
- 60,547
- 46,085
- 66,701

October 30, 2023 | November 6, 2023 | November 13, 2023 | November 20, 2023

Week Start Date

Up-to-Date COVID-19 Vaccination Status by Race* and Age
as of November 27, 2023

By race and age:

Highest uptake among NHPI, White, and Asian

Uptake above state average in all 65+ race/ethnicity groups

Percent of 65+ Population Who Are Up-to-Date by Age and Race/Ethnicity

		Percent
65+	NHPI	27.8%
	White	26.2%
	AIAN	21.4%
	Asian	21.4%
	Black	19.7%
	Latino	13.9%

Statewide Avg, 9.7%
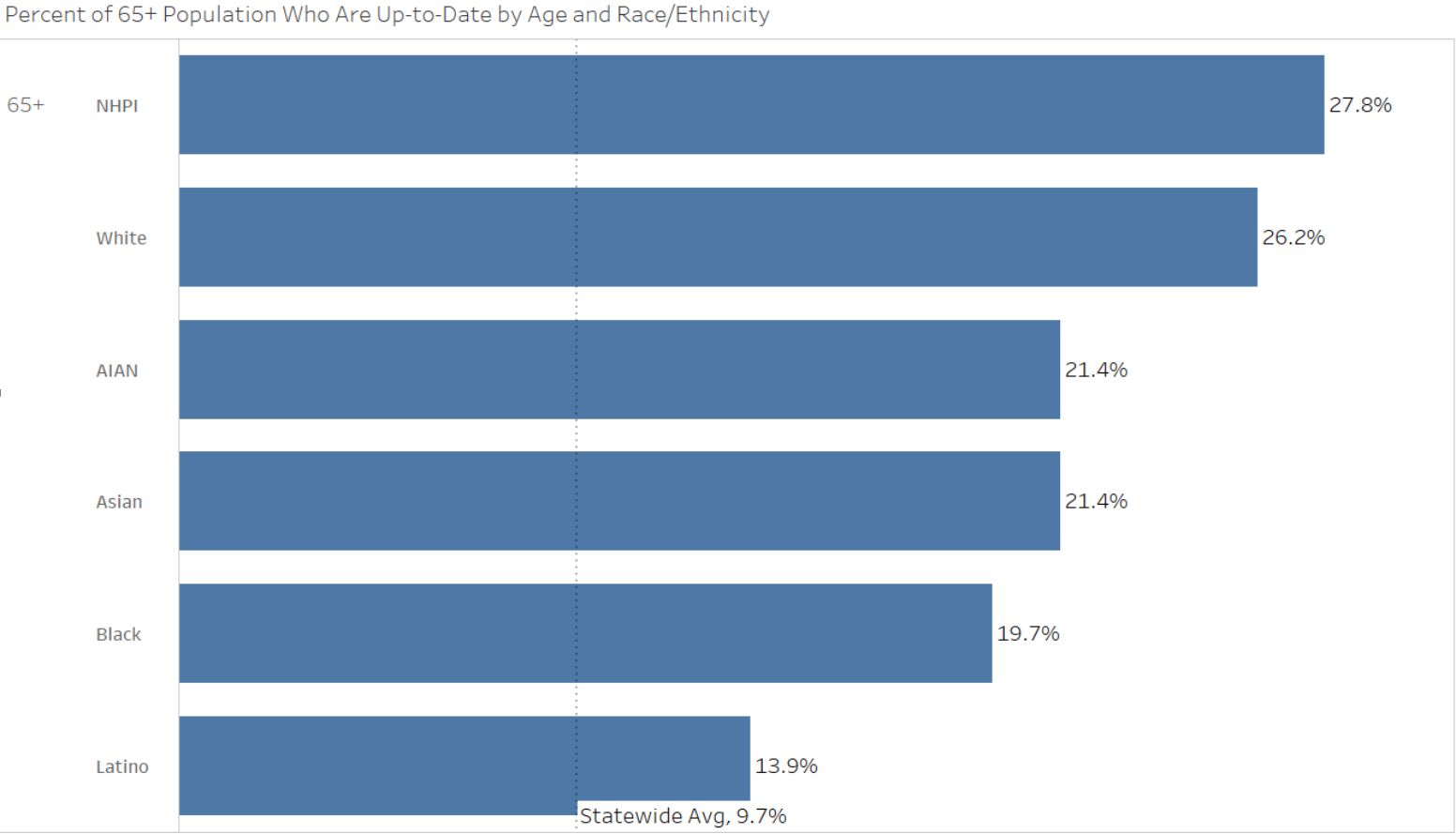
*Vaccination rate estimates for some groups, such as NHPI, may be affected by differences in how demographic data is collected by the Census and at the time of vaccination

CDC – When are you Up to Date?

Providers Administering Updated 2023-2024 COVID-19 Vaccine

as of November 27, 2023

Number of Updated 2023-2024 Vaccine Providers vs Bivalent Vaccine Providers

4,861 Total <u>Updated 2023-2024 Vaccine</u> Providers Reported

72% of previous Bivalent vaccine Providers

+2% pt increase from last week

4,861
(72%)

6,769
(100%)
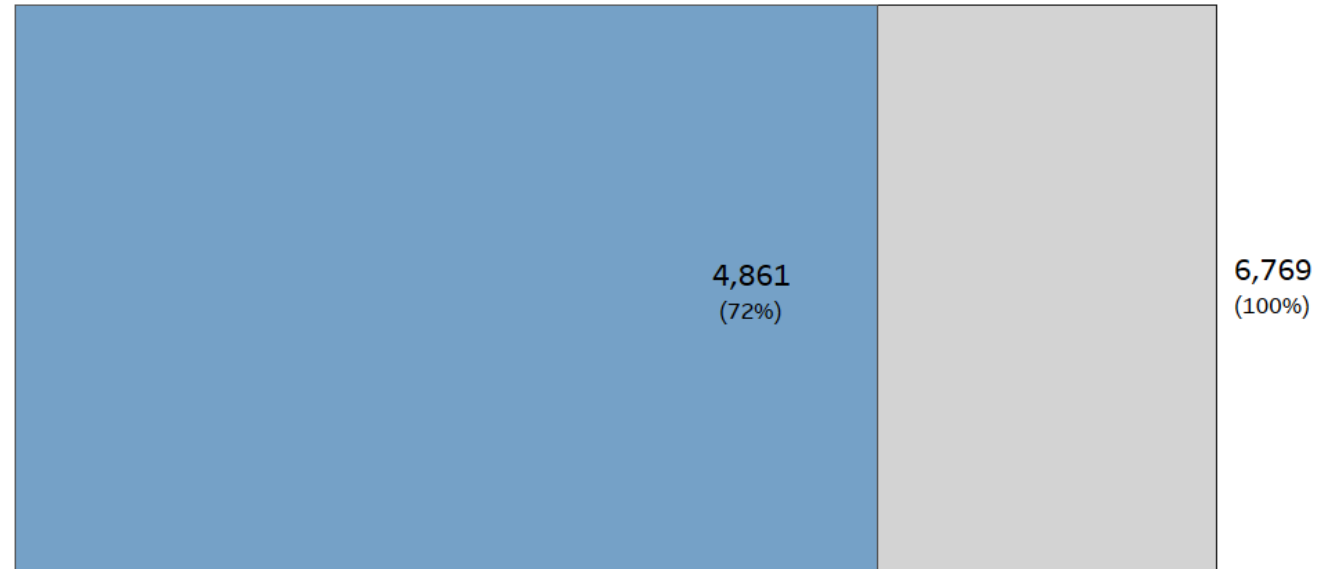
COVID-19 Vaccine Data Summary
as of November 27, 2023

Key Metrics

93.8 million doses administered | **+203K** doses administered

9.7% Statewide who are Up-to-Date | **3.9 million** Up-to-Date recipients

25.8% 65+ who are Up-to-Date | **1.7 million** 65+ Up-to-date recipients

System Notes

- Public dashboard Up-to-Date status now **includes** the Updated 2023-2024 guidelines
- Email cdphvaccinedatateam@cdph.ca.gov for questions and comments

Respiratory Syncytial Virus (RSV) Immunization Uptake in California

Timothy Lo, MPH, CDPH Immunization Branch

RSV Immunizations in CA Immunization Registry (CAIR)

- Tracking doses administered for three RSV immunizations:

  1. Abrysvo (adult vaccine)
    - Pregnant individuals 32-36 gestational age
    - Adults > 60 years of age

  2. Arexvy (adult vaccine)
    - Adults > 60 years of age

  3. Nirsevimab (tradename *Beyfortus™*; pediatric monoclonal antibody product)
    - Children 0-19 months

- Data are from CAIR2 and include immunizations from **08/01/2023-11/22/2023**. Data are preliminary and subject to change.

- **For electronic reporting of doses to CAIR, HL7 codes can be found here.**

Total Weekly Doses by Vaccine, Adults 60+ Years of Age
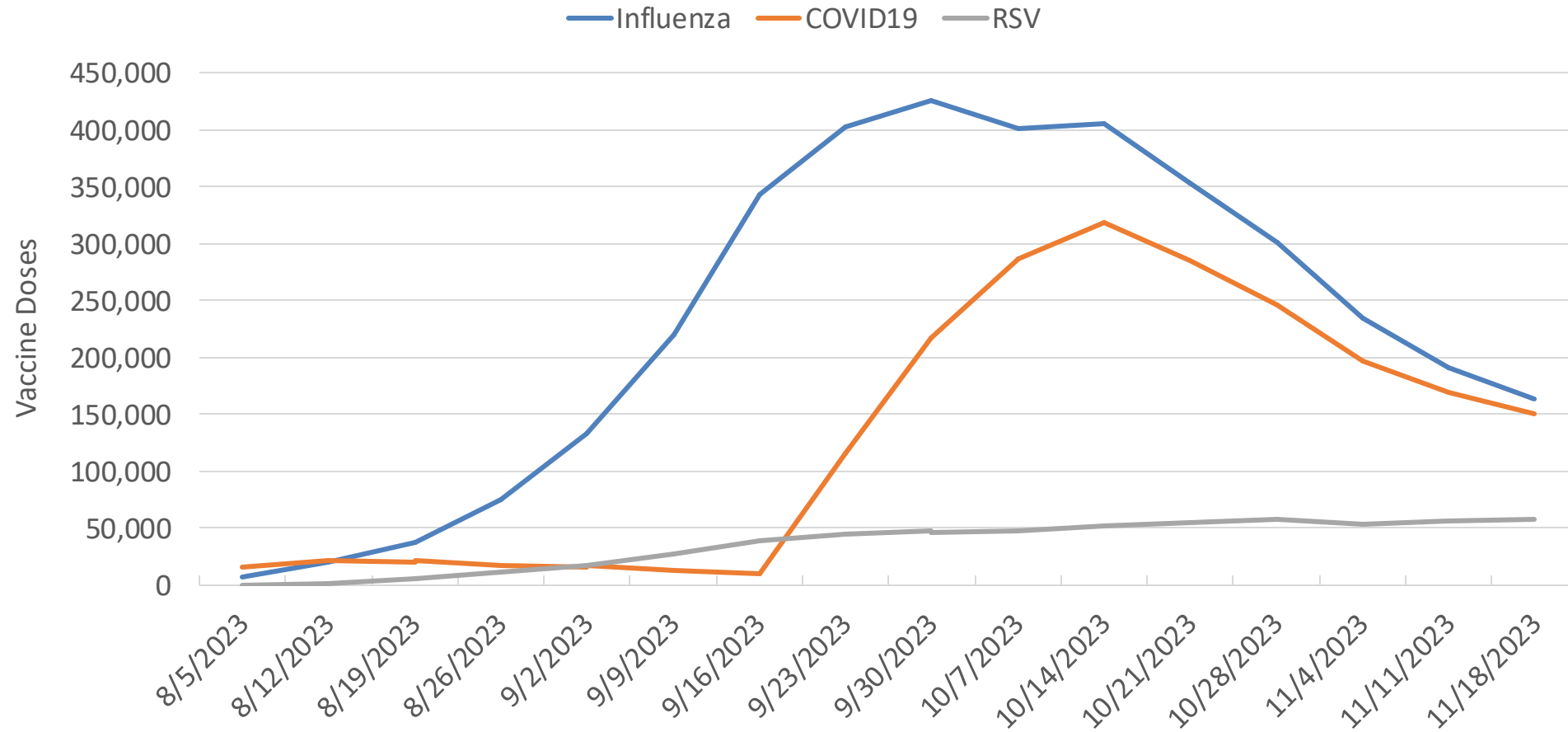
NOTE. Data from current week are excluded due to incomplete reporting.

Nirsevimab Total Weekly Doses, Children 0 - 24 Months
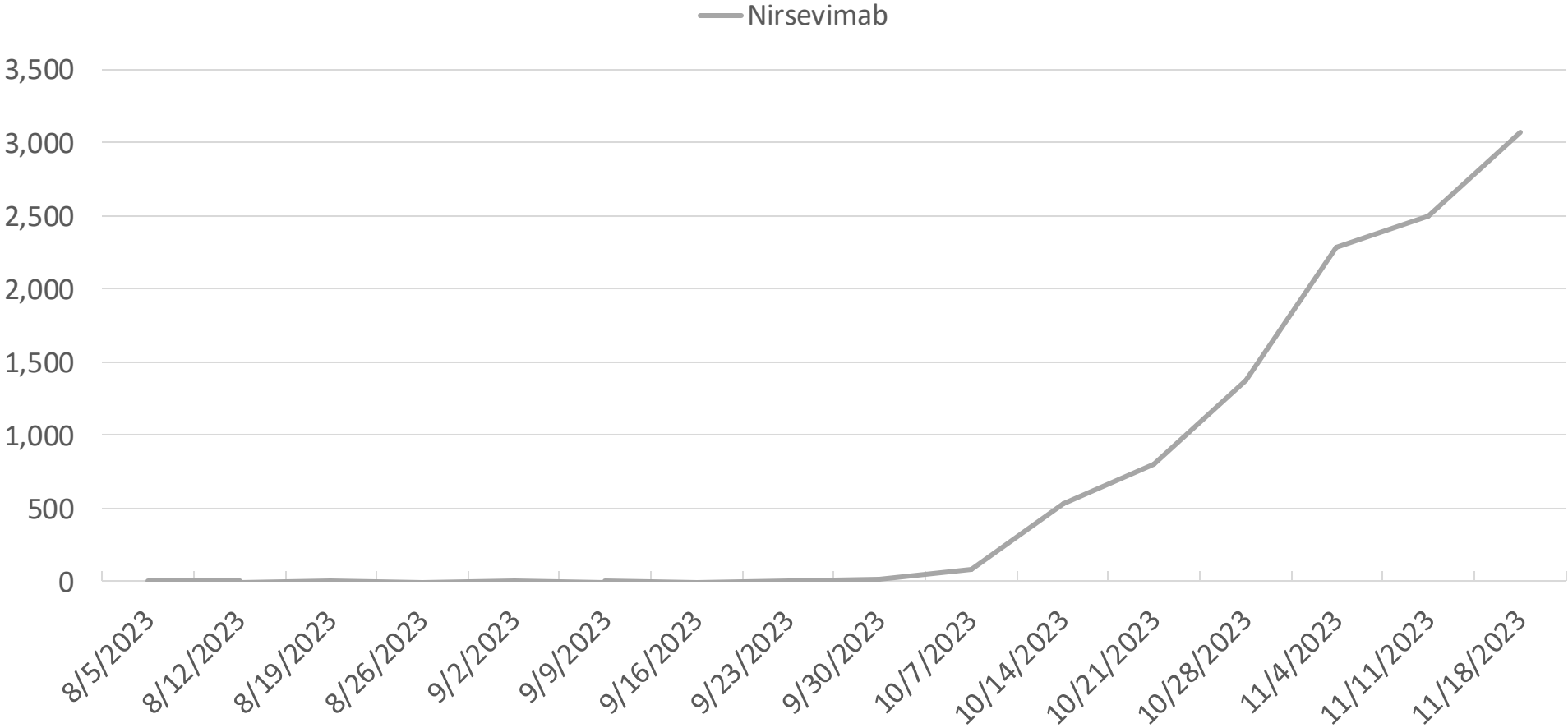
NOTE. Data from current week are excluded due to incomplete reporting.

Pharmacy Medi-Cal Rx Update

Edward Salaguinto, PharmD, RPh, CDPH

Commercial COVID-19 Vaccine Coverage for Children

- Medi-Cal beneficiaries, children 3 years and older may now receive their COVID-19 vaccine at pharmacies as a pharmacy benefit.

- For members 6 months of age up to 3 years of age, COVID-19 vaccine will be available at a VFC provider.

- Pharmacies that service Medi-Cal patients must use commercial supply.

Vaccine Management

Josh Pocus, My Turn, and Claudia Aguiluz, myCAvax

Regenerate Clinic-Specific Links

Clinic Managers, if you have clinic-specific links, regenerate and reshare as soon as possible. All existing links will not work properly.

Generate clinic link

This form will create a link to the My Turn public scheduling portal, which will allow patients to schedule directly with your clinic. This link and QR code will stay active until your clinic closes or you deactivate it. Your clinic QR code will be available after you press save.

Landing Page ⓘ

Scheduling

Language

English

Cancel   Save

My Turn Roadmap

Nov – Dec 2023

- CAIR Quick Entry Minimal Viable Product
- Public updates to include phone number field on clinic cards
- Public UI updates to Select date & time page
- Remove VA chat bubble from public portal
- Add new race expansion values for Asian and Native Hawiian
  - Add new "Other" and "Prefer not to say" answer options

Jan – Mar 2024

- CAIR Quick Entry Enhancements
  - Pre-filled rows
- School Vaccinations
  - Clinic VFC vaccine support
  - Public School scheduling support for in school vaccinations
- Rearrange the Bulk Upload fields on both the Inline and CSV file to mimic the Walk-In flow

Mar – May 2024

- School Vaccinations
  - Clinic VFC vaccine support
  - Public School scheduling support for in school vaccinations

Jun – July 2024

- Outbreak Vaccine Support
  - VFA & VFC outbreak vaccine support

Bridge Access Program (BAP): Vaccine Allocations Cadence Update

As of **October 25, 2023**, allocations of BAP COVID-19 vaccine products will be refreshed on a biweekly cadence. CDPH anticipates allocations being received mid-week and will distribute inventory to the LHDs by the following business day.

The most recent allocation refresh was on **Tuesday, November 21, 2023**.

Refresher: BAP Vaccines– Expired Vaccine Product

Doses are considered as expired when they are past either the expiration or the beyond-use date, whichever is earlier. Providers should remove any expired vaccine from the storage unit immediately to prevent administration errors.

Providers should report expired COVID-19 vaccine doses by clicking the 'New Waste Event' button on the 'COVID-19 - Waste Events' page and return them to McKesson following CDPH guidance.

Refresher: Ordering Vaccine Product

Providers can place vaccine order requests for BAP COVID-19 and State General Fund (SGF) vaccines from the 'COVID-19 Order Request' and 'State General Fund - Vaccine Order Request' pages, respectively. Providers must have an active Program Location to order vaccine.

Slide Icon Key

Icon	Meaning
★	This is to label slides that are referencing upcoming or existing functionality and how to use it in the system.
🔔	This is to label slides that include important system reminders.
💡	This is to label slides that include tips and best practices to improve your system experience.

Have suggestions to improve My Turn or myCAvax? Leave a comment in our feedback form.

41

My Turn – Known Issues and Workarounds

Known Issues

Eligibility and Scheduling Clinic Links

✓ Both the Eligibility and Scheduling clinic links were directing Clinic Managers to the My Turn home page when they were trying to make an appointment.

Workaround / Next Steps

✓ Fixed: **November 9, 2023**

✓ Note that existing clinic links will not work – new clinic links will need to be generated by Clinic Managers for patients to be directly sent to the clinic when booking appointments.

myCAvax – Known Issues and Workarounds

Known Issues

'Physician's Assistant' License Type on SGF Enrollment Leading to Endless Spinner

✓ LHD users still completing their SGF enrollment were met with an endless spinner when trying to add a Provider of Record with a license type of 'Physician's Assistant.'

Fluarix Shipment Not Showing the Correct Product

✓ It was reported that for some orders of ADU Fluarix the shipment was showing as PED Fluarix and vice versa. In addition to fixing the logic, we also cleaned up previously affected shipments.

Workaround / Next Steps

✓ Fixed: **November 2, 2023**

✓ Fixed: **November 9, 2023**

Resources and Q&A

Leslie Amani and CDPH SMEs

EZIZ.ORG

Provider Operations Manual
California Bridge Access Program

COVID-19 Vaccine Provider FAQs

Answers to provider COVID-19 vaccine questions updated November 16, 2023

⭐ New **Q: Is there required training for Bridge Access Program (BAP) providers?**

A: Any staff who store, handle, or administer COVID-19 vaccines must complete COVID-19 Vaccine Product Training, only for products your location will order, prior to receiving vaccine shipments.

Staff who conduct eligibility screening should be trained using Eligibility Based on Insurance Status and Eligibility Screening & Documentation Requirements.

⭐ Updated **Q: Are providers required to provide Emergency Use Authorization (EUA) fact sheets to vaccine recipients or their caregivers?**

A: Yes, currently providers are required by law to provide EUA fact sheets to vaccine recipients or their caregivers for all uses of Novavax, and when Moderna or Pfizer vaccines are given to children 6 months through 11 years of age.

For recipients who are 12 years or older receiving Pfizer or Moderna vaccine, a provider should use the COVID-19 Vaccine Information Statement (VIS).

COVID-19 Vaccine FAQs v.135_11.16.23   1

COVID-19 Vaccine FAQs

For providers administering COVID-19 vaccine.
Providers may also visit EZIZ COVID-19 Resources for information and updates.

Directions: Click on a category to be directed to related FAQs.

Vaccine Support

Provider Call Center

Dedicated to medical providers and Local Health Departments in California, specifically addressing questions about State program requirements, enrollment, and vaccine distribution.

- For myCAvax Help Desk inquiries: myCAvax.hd@cdph.ca.gov
- For My Turn Clinic Help Desk inquiries: MyTurn.Clinic.HD@cdph.ca.gov
- For all other inquiries: providercallcenter@cdph.ca.gov
- Phone: (833) 502-1245, Monday through Friday from 8AM–5PM

myCAvax

- Virtual Assistant resolves many questions but will direct you to the Provider Call Center queue for live assistance!

- Knowledge Center houses key job aids and videos that are updated every release. Once logged in, you can access job aids from the myCAvax homepage (or at various places throughout the system) using the links as shown below. Need help? View our jobs aids in the Knowledge Center, or contact us.
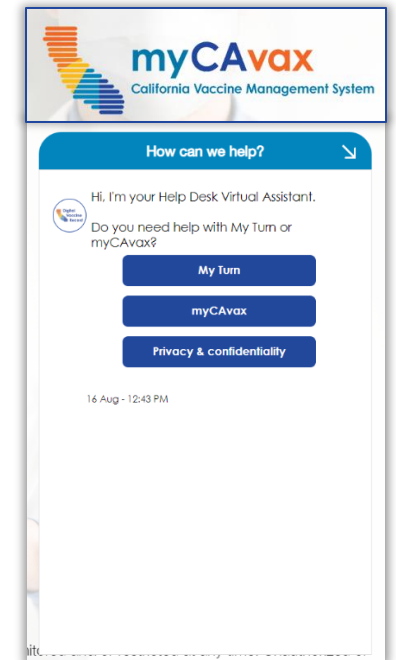
COVID-19 Therapeutics Resources

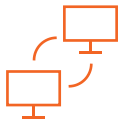| Type of Support	Description Updated 11.27.23
Clinical Guidance	**For general Therapeutics questions, please email: COVIDRxProviders@cdph.ca.gov** **COVID-19 Treatment Warmline for SNF and LTCF staff: 1.866.268.4322 M-F 8am-5pm**
General Information	CDPH COVID-19 Treatments Webpage (provides general information for healthcare providers, allocations, distribution and ordering, drug facts sheets, and additional resources) CDPH COVID-19 Treatments Job Aid (questions and answers for the public on COVID-19 therapeutics) COVID-19 Therapeutics Best Practices Checklist (testing, prescribing, dispensing, and more) Frequently Asked Questions document for clinics, providers, and pharmacists
Locating Resources	Finding Providers and Test-to-Treat Sites • COVID-19 Therapeutics Locator (arcgis.com) • Test-to-Treat (hhs.gov)
LHJ Therapeutics SharePoint	Primary source for recorded webinars, slides, datasets and HPOP reporting information. (For access, email JEOCuser54@cdph.ca.gov) • Therapeutic Weekly Email Update files (SharePoint) • CDPH Therapeutics HPoP Account Verification & Reporting information
Questions	For general CDPH Therapeutics questions, please email COVIDRxProviders@cdph.ca.gov For ordering, program inquiries, signing up new HPOP Accounts: please e-mail CDPHTherapeutics@cdph.ca.gov
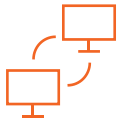
COVID-19 Therapeutics Provider Warmline

The California COVID-19 Therapeutics Provider Warmline is available for healthcare professionals in California-based long-term care and skilled nursing facilities until June 30, 2024!

The National Clinician Consultation Center offers free and confidential consultation on COVID-19 testing and treatment. Healthcare professionals in California working in a long-term care or skilled nursing facility of any experience level can speak with our clinician or pharmacist.

No Protected Health Information (PHI) will be collected -- only basic provider contact and facility information.

Call 1-866-268-4322 (1-866-COVID-CA) or submit an online request form. Hours: Monday through Friday, 9AM – 5PM. All voicemail messages will be returned on the next business day.

Online Request Form

CDPH Provider Webinars and Trainings

Week of December 4, 2023

	Monday 12/4	Tuesday 12/5	Wednesday 12/6	Thursday 12/7	Friday 12/8
Live Webinars and Training		CIC Emerging Conversations Webinar: RSV Maternal Immunization / Nirsevimab Shortage *12:00 pm – 1:00 pm*		VFC Afternoon TEAch Webinar; What's New with Winter Respiratory Viruses? *12:00 pm – 1:00 pm*	CDPH Immunization Updates for Providers *9:00 am – 10:30 am*
View On Demand	• CDPH Weekly Provider Archived Webinars and Slides • COVID-19 Crucial Conversations Archived Webinars and Slides • AIM Vaccine Confidence Toolkit Webinar Series	• Introduction to My Turn Onboarding *(v. 1/4/22)* • Latest Features in My Turn *(Requires myCAvax Login)* • myCAvax Release Notes for LHD and CDPH Users *(Requires myCAvax Login)*		• Moderna COVID-19 Vaccine Resources for Providers • CDC COVID-19 Vaccination Clinical & Professional Resources • Novavax COVID-19 Vaccine Information • Pfizer COVID-19 Vaccine (COMIRNATY) Information	

Help

Help Desk
*CDPH Provider Call Center: 1-833-502-1245, M-F 8am-5pm   *Email:* providercallcenter@cdph.ca.gov
My Turn: *Help Desk Email:* myturn.clinic.hd@cdph.ca.gov   *Onboarding Email:* myturnonboarding@cdph.ca.gov
myCAvax: *Help Desk Email:* mycavax.hd@cdph.ca.gov   **Mpox:** *Email:* stdcb@cdph.ca.gov
COVID-19 Treatments: *Warmline for LTCF/SNF staff:* 1-866-268-4322, M-F 8am-5pm, Test to Treat Help Form

Immunization Resources
California's General Immunization Resources (eziz.org)
RSV Immunization Resources   Flu Vaccination Resources
COVID-19 Vaccination Resources   COVID-19 Treatments
Mpox Vaccination Resources

Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH subject matter experts can respond directly.
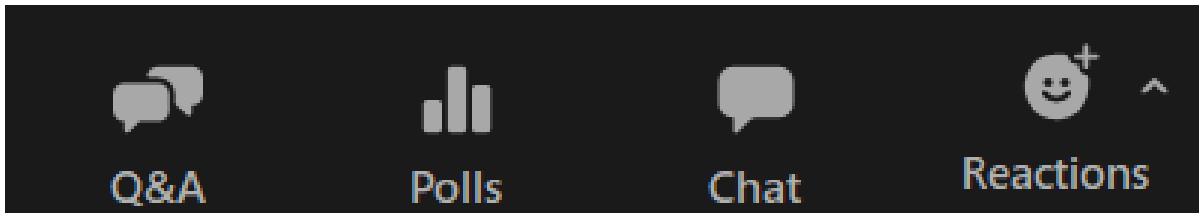
Resource links will be dropped into, "Chat"

Upcoming Webinar Opportunities

CDPH Immunization Updates for Providers

Next session: Friday, December 8, 2023

9AM – 10:30AM