



LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER COVID-19 UPDATE

Date: 03/27/2020 Time: 3:00P.M.

@CountyofLA /CountyofLA

Information Line: 211
Media Line: (424) 421-3775
Media Email: pio@ceooem.lacounty.gov
Website: <https://covid19.lacounty.gov/>

FACTS			
Incident Type: Public Health Emergency			
First US Case: January 21, 2020		First LA County Case: January 26, 2020	
Total Cases: 1,465	Cases Today: 257	Total Deaths: 26	Hospitalized: 317

SITUATION AS OF MARCH 27, 2020	
SITUATION SUMMARY:	<p>The following public information is a high-level summary of events being managed by the Los Angeles County Emergency Operations Center tasked with the emergency response and coordination of Countywide resources to address the COVID-19 disaster. Please share this information with your family, fellow residents, municipal, state & community partners.</p> <ul style="list-style-type: none"> • Presidential Major Disaster Declaration (3/22/20) • California issues State of Emergency (3/4/20) • L.A. County issues Local Emergency proclamation (3/4/20) • 85 of the 88 Cities (96%) in Los Angeles County have proclaimed a Local Emergency • Los Angeles County is still providing essential services, but County buildings remain closed to the public. For a comprehensive list and updates by department, refer to the Continuity of Operations Plan (COOP) section on Page 5 of this document. • The current “Safer at Home” Public Health order has been amended. All public beaches, public trails, and trailheads within the County of Los Angeles are now temporarily closed. More information on the new Public Health Order. • To receive regular updates, sign up for our GovDelivery distribution list here: https://bit.ly/2QE6khO
WIRELESS EMERGENCY ALERT (WEA)	<p>Los Angeles County, in collaboration with the City of Los Angeles, are sending out Wireless Emergency Alerts today notifying the public of the LA County Health Officer Order to stay home to slow the spread of COVID-19 unless seeking medical care, conducting essential business or running of errands. The L.A. County alert will direct residents to go to https://COVID19.lacounty.gov for more information. There, they will find an updated FAQ with more details about the health order</p>

PUBLIC HEALTH INFO ABOUT COVID-19:	The Los Angeles County Department of Public Health is actively monitoring the number of COVID-19 cases reported throughout the County.		
	Source	Number of Cases	Deaths
	Los Angeles County (excl. LB & Pas)	1402	25
	City of Long Beach	54	1
	City of Pasadena	9	
	LA Co. Public Health (Total)	1465	26
	Confirmed Cases by Age Group		
	Los Angeles County (excl. LB & Pas)	New Cases	Total Cases
	0 – 17	3	22 (1%)
	18 – 40	85	547 (38%)
	41 – 65	103	565 (38%)
	Over 65	45	268 (18%)
	<p>Public Health has made an amendment to the <u>“Safer at Home” Public Health Order</u>. Which directs the public to remain at home unless you must travel for essential services, such as medical care.</p> <p><u>“Home Isolation Health Officer Order”</u> Required for anyone diagnosed with or showing symptoms of COVID-19. Individuals must self-isolate for at least 7 days and be fever free for 72 hours. These persons are required to follow all instructions in this Order and the Public Health guidance documents referenced in this Order.</p> <p><u>“Home Quarantine Health Officer Order”</u> All household contacts, intimate partners, caregivers, and individuals who have been exposed to a person diagnosed with or showing symptoms of COVID-19 must quarantine themselves. Persons quarantined are required to follow all instructions in this Order and the Public Health guidance documents referenced in this Order.</p> <p>As of today, 11,000 people have been tested for COVID-19. Overall, 11% of people being tested are testing positive.</p> <p>Additional things you can do to protect yourself, your family and your community are on the Public Health website. For more information, please visit: http://www.publichealth.lacounty.gov/media/Coronavirus/</p>		
	LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER	Logistics	
<ul style="list-style-type: none"> • A website for vendors who are interested in providing supplies and PPEs to the county has been created. For more information please visit https://doingbusiness.lacounty.gov/ • The CEOC has received over 400 unique requests. Continuing to prioritize and process all requests received. 			

	<ul style="list-style-type: none"> • 637 trailers have been identified and procured by the Los Angeles County CEOC for persons experiencing homelessness. (535 for City of LA, 102 for other cities that have requested within LA County). • Working with philanthropic partners. Los Angeles County Center for Strategic Partnerships is connecting the needs of county residents with the generosity and support of the United Way of Greater Los Angeles and the California Community Foundation. For more information visit https://covid19.lacounty.gov/covid19/how-you-can-help/ <p>Finance & Recovery</p> <ul style="list-style-type: none"> • Working with State on FEMA guideline clarifications. • Continue to work with County departments and Operational Area Partners on the grant cycle. <p>Information</p> <ul style="list-style-type: none"> • Issuing press release on new digital maps and dashboards. Mapping Tools & Press Releases • Supporting daily live press conferences on Facebook, Twitter, and YouTube. 																		
<p>COVID19-RELATED MEDICAL SHELTERING OPERATIONS</p>	<p>The County of Los Angeles is working on plans to secure additional Medical Sheltering options. To increase capacity at each facility the County is recruiting and training personnel to serve as on-site managers. Currently 904 Medical Sheltering units have been procured. Transportation, food, laundry services and security services are available at these sites.</p> <p style="text-align: center;">Current Medical Sheltering Locations:</p> <table border="1" data-bbox="383 1024 1542 1371"> <thead> <tr> <th>Location</th> <th>Date Operational</th> <th># of Clients</th> </tr> </thead> <tbody> <tr> <td>Dockweiler RV Park</td> <td>3/22</td> <td>21*</td> </tr> <tr> <td>MLK Recuperative Center</td> <td>3/25</td> <td>5*</td> </tr> <tr> <td>Sheraton Fairplex</td> <td>3/25</td> <td>4*</td> </tr> <tr> <td>Sherman Hotel</td> <td>3/27</td> <td>n/a</td> </tr> <tr> <td>Mayfair Hotel</td> <td>Scheduled 3/28</td> <td>n/a</td> </tr> </tbody> </table> <p>*number of clients is reported as of 0800 today. This number will fluctuate daily as clients arrive/ are discharged.</p> <p>The County is working to quickly leverage the incoming offers from local hotels/motels and on-going solicitations for assistance in the COVID-19 response.</p>	Location	Date Operational	# of Clients	Dockweiler RV Park	3/22	21*	MLK Recuperative Center	3/25	5*	Sheraton Fairplex	3/25	4*	Sherman Hotel	3/27	n/a	Mayfair Hotel	Scheduled 3/28	n/a
Location	Date Operational	# of Clients																	
Dockweiler RV Park	3/22	21*																	
MLK Recuperative Center	3/25	5*																	
Sheraton Fairplex	3/25	4*																	
Sherman Hotel	3/27	n/a																	
Mayfair Hotel	Scheduled 3/28	n/a																	
<p>HEALTHCARE SYSTEM & SERVICES:</p>	<p>The County healthcare system at present time is not experiencing a shortage of hospital beds. There is, currently, no surge or demand for COVID-19 related hospital care.</p> <ul style="list-style-type: none"> • Private hospitals report 887 open beds and approximately 251 open ICU beds with 99% of hospitals reporting. • Among 4 DHS hospitals, total of 1,400 beds; 875 beds occupied (63% occupancy), 525 open beds. 																		

	<ul style="list-style-type: none"> • DHS ICU beds, total 174; 104 beds occupied (60% occupancy), total of 70 open ICU beds.
<p>PERSONS EXPERIENCING HOMELESSNESS</p>	<p>The Office of Emergency Management has designated LAHSA as the lead agency for work relating to people experiencing homelessness. OEM did this to ensure that LAHSA’s expertise is captured in the day-to-day work and allows LAHSA to play the central coordinating role across City and County agencies.</p> <p>LAHSA’s goal is to provide 2,000 shelter beds where persons exhibiting COVID-19 symptoms can isolate safely. These include RVs provided by the state and hotels provided by the County. Social Distancing in shelters continues to be a priority.</p> <p>LAHSA has requested resources that include food, personnel, test kits, and a warehouse to store acquired items. This request has been submitted to the state for, review, assessment, and fulfillment. LAHSA is currently asking for shelter support staff including medical and shelter staff.</p> <p>For more information please visit https://www.lahsa.org/</p>
<p>SENIOR CARE:</p>	<p>County service remains available to senior residents across Los Angeles County through existing services that seniors are already receiving. If you are receiving senior services, those services will continue to be available. If you are a senior who received communal meals at County senior centers, please notify your center. The L.A. County Department of Workforce Development and Aging will work with our community-based partners on meal delivery.</p> <p>If you are not aware of who your meal provider is, you may call (800) 510-2020 for assistance. Visit: https://wdacs.lacounty.gov/</p>
<p>SCHOOLS:</p>	<p>Los Angeles County Office of Education issued a ‘COVID-19 Update’ on March 25, 2020, which includes information on attendance accounting, childcare, curriculum & instructions, DSWs, facilities & maintenance, foster youth, legislative update, special education, and technology & cybersecurity For additional information access: https://www.lacoe.edu/Home/Health-and-Safety/Coronavirus-Resources</p> <p>LACOE posted a ‘Resources for Schools’ section on their website to provide helpful resources to districts and schools in preparing for and handling COVID-19.</p> <p>Video of Superintendent Austin Beutner’s public address to the school community regarding current teaching plans and school closures through May 1, 2020 can be viewed on the LAUSD website. For more information access: https://achieve.lausd.net/latestnews/</p>

**PUBLIC SAFETY
INFORMATION:**

The Los Angeles County Sheriff's Department

- All public beaches, public beach parking lots, piers, and beach access points within the County of Los Angeles Public Health jurisdiction are temporarily closed to the public as of March 27th, 2020. The Los Angeles County Sheriff Department will work together with local municipalities to inform the public of the new Public Health Order.
- All public trails and trailheads within the county of Los Angeles Public Health jurisdictions are to temporarily closed to the public as of March 27th, 2020. The Los Angeles County Sheriff Department will work together with local municipalities to inform the public of the new Public Health Order.
- Providing 2 patrol units for medical sheltering locations.
- Los Angeles County Parking Control will not be issuing citations related to expired registrations, missing license plates or similar equipment or registration related violations.
- Parking officers will be limiting their enforcement efforts to hazardous parking situations including blocking fire hydrants and fire lanes, illegally parked vehicles which pose a hazard to vehicles or pedestrian traffic flows, handicap parking violations, and any other parking violation which pose a potential hazard to the public.
- LASD Homeless Outreach Service Team, (H.O.S.T) continues to contact those experiencing homelessness in L.A. County in relation to COVID-19. The LASD H.O.S.T continues to escort outreach workers and agencies as they inform persons experiencing homelessness about COVID-19. LASD is also working with the Los Angeles Homeless Services Authority to ensure these county residents are taken care of during COVID-19.

The Los Angeles County Fire Department is completing the following activities:

- Assisting in receiving and distributing medical supplies inbound from the State at the direction of the Department of Public Health. These items include 1.7 million N95 masks, 277,000 gloves, and 2,200 goggles, and 109,500 units of hand sanitizer for first responders and medical personnel. 1,881 orders totaling 3.6 million Personal Protective Equipment units have been filled.
- Medical Director Dr. Clayton Kazan has taken the lead on developing a testing plan for COVID-19. The multiple phase plan will be implemented this week as access to testing becomes available. Implementing daily conference calls with updates on testing plan.
- Supporting staffing needs at the County Emergency Operations Joint Information Center.
- 30 OA Fire Departments are reporting no significant work force issues and have a work force reduction plan in place.
- Assisting with staging operations at Dockweiler Beach

<p>PUBLIC SERVICES</p>	<p>Southern California Edison (SCE)</p> <ul style="list-style-type: none"> To help with financial challenges due to COVID-19, SCE is temporarily suspending disconnections for customers unable to pay their bill. Some authorized payment agencies may close or provide intermittent service and late payment fees will be waived if this affects customer's ability to pay. For more information access: https://www.sce.com/residential/assistance?from=/billhelp/ <p>Southern California Gas</p> <ul style="list-style-type: none"> Service Disconnects for residential customers who are having a hard time paying their bills are temporarily suspended, even if customer received an automated 48 hour shut off notice. Visit https://socalgas.com/coronavirus for more information. <p>Verizon</p> <ul style="list-style-type: none"> Verizon will waive late fees and overage charges for 60 days from March 16-May 13, 2020 for customers who inform Verizon of inability to pay as a result of economic hardship. Verizon will not terminate service to those customers. For additional information access: https://www.verizon.com/about/news/our-response/coronavirus/
<p>Continuity of Operation Plans: (COOP)</p>	<p>Continuity of Operations Plans ensure the County of Los Angeles continues to support the residents of this county during any type of disaster response. Below is a list of County Departments and their status as it pertains to the COVID-19 local health emergency:</p> <p>Agriculture/Weights and Measures: Departmental facilities remain closed but services to the public and industry continue. Office staff continues to practice social distancing. For more information visit https://acwm.lacounty.gov</p> <p>Alternate Public Defender: 35% of staff working on site with 65% of staff are assigned to telework. Coordinating with justice partners, CEO, and CEOC to coordinate the essential service to the Court system and clients. For more information please visit https://apd.lacounty.gov/</p> <p>Animal Care and Control: Continuing to provide essential functions throughout the service area. Visit https://animalcare.lacounty.gov/ for more.</p> <p>Assessor: Continue to transition staff to telework. For more information visit https://assessor.lacounty.gov/</p> <p>Auditor-Controller: Continue to perform mandated functions such as processing payroll and vendor payments, and handling property tax functions. Reassigned 14 A-C employees to assist with COVID-19 response.</p> <p>Beaches and Harbors: All County-maintained beaches are now closed per order of the Public Health Officer. Members of the public may contact the Department by calling (424) 526-7777 or emailing info@bh.lacounty.gov. For the latest information on COVID-19 closures, visit https://beaches.lacounty.gov/covid19/</p>

Board of Supervisors: The next Board of Supervisors meeting will be on Tuesday, March 31, 2020 at 0930. The meeting may be viewed on the web by accessing <https://bos.lacounty.gov/>. Public comments can be submitted by mail at Attention: Los Angeles County Board of Supervisors, Board Operations Division, Executive Office, 500 West Temple Street, Room 383, Los Angeles CA 90012 or by emailing ExecutiveOffice@bos.lacounty.gov by 5pm Monday March 30th.

Chief Executive Office: 300 employees are telecommuting and 100 are working in office. Monitoring the cleaning of County lease facilities and DSW volunteer requests. For more information visit <https://ceo.lacounty.gov/>

Child Support Services: 893 (60.3%) of 1500 employees are teleworking by either using county or their personal devices. Creating a list of employees that have volunteered to work as DSWs. 2 employees have been deployed as DSWs and 5 employees are in the process of being placed as DSWs. For more information call (866) 901-3212 or visit <https://cssd.lacounty.gov/>

Children and Family Services: Dispersing available PPE's department wide. If you are a parent, youth, caregiver or service provider involved with DCFS and have any questions about this, we encourage you to email us at COVID19Info@dcfs.lacounty.gov.

Consumer and Business Affairs: Responded to over 1,200 inquiries: 438 to Rent Stabilization Unit, 384 to Office of Small Business and 218 to Consumer Counseling for price gouging violations 180 of these under investigation. Purchased paid ads on social media sites to spread awareness on price gouging. 100% of staff assigned to telework. For more information call (800) 593-8222.

District Attorney: 1,038 employees are teleworking. For more information visit <https://da.lacounty.gov/>.

Health Services: Continuing to monitor the number of available beds throughout the County. Working to obtain and distribute PPE supplies to the Medical and Health Sectors. Working to coordinate medical and health donations. Coordinating and developing strategies for use of Federal assets / DOD assets. Working with the DHR to develop a process to temporarily hire medical staff who are currently not working due to non-essential site closures. Working with International Medical Corp (IMC) to expand the capacity of Emergency Medical Tents at County hospitals Working with DHR to increase medical staffing at Medical Sheltering sites by contracting EMTs. 25% of EMS Agency Staff are teleworking. The remaining 75% are essential personnel directly involved in activities pertaining to COVID-19 operations. For questions, please call (844) 804-0055.

Human Resources: Working with CEO and County Counsel on employee positive and presumptive COVID-19 test protocols. Coordinated over 350 DSW

placements. Responded to over 91 COVID-19 email inquiries. Updated FAQ guidance. Establishing call center for County employee questions. For more information please visit <https://hr.lacounty.gov/contact-us/>

Internal Services: Streamlined emergency purchasing procedures and approvals; negotiated procurements of County temporary housing to accommodate potential quarantines; focused attention on maintaining timely vendor payments. Reassigned 150+ IT staff to assist with the anticipated surge in calls to the IT Help Desk. Enabled capacity for more than 90,000 users across departments to collaborate via virtual project teams. Working to establish protocols for disinfecting the workspaces of staff who have tested positive for COVID-19. For more information please visit <https://isd.lacounty.gov/>

Medical Examiner-Coroner: Working with ISD to establish additional refrigerated storage. Supplemental storage site secured and prepped for delivery. Developed operational plan with USNS Mercy and Cal OES in the event of any shipboard deaths. Working with DPH on messaging and survey of mortuaries and funeral homes. 6% of staff are teleworking. For more information please visit <https://mec.lacounty.gov/2020/press-releases/coronavirus/>

Mental Health: Assisting step down patients following hospital discharge and providing injectable medications, crisis response/street teams and shelter services while following DPH safety guidelines. In consideration of the new "Safer at Home" order by the County and State, the majority of the staff will telework until further notice. For those core functions that require physical access to the workplace, DMH has implemented physical distancing by means of workspace changes and alternating work schedules. Continue to provide essential services including outpatient care at outpatient clinics that remain open for assisting clients in crisis. For more information visit <https://dmh.lacounty.gov/>

Military/Veterans Affairs: 32 MVA employees continue to telecommute. The Director, Chief Deputy Director and IT officer remain stationed at headquarters to maintain the DOC and ensure all operations are centralized. For more please visit <https://mva.lacounty.gov/>

Parks & Recreation: Reducing or denying procurement for non-essential services and supplies. Allocating overtime for emergency response efforts. Evaluating roles and responsibilities of temporary employees. 270 employees are teleworking. Please call (626) 588-5364 or visit <https://parks.lacounty.gov/covid-19-031520/>

Probation: 378 staff are assigned to telework; 2,078 staff are working in-person at office location. Deputy Probation Officers assigned to both Adult and Juvenile Field Operations are being redeployed to juvenile institutions to assist with programming. Juvenile facilities continue to have limited/restricted visitation. For more information <https://probation.lacounty.gov/>

Public Defender: Working with the district attorneys and Superior Court to resentence certain classifications of clients to 'time-served' and release them from custody. Establishing infrastructure to allow staff remote connectivity between the courts, the jails, and juvenile probation. Developed an app for teleworking employees to contact the Help Desk. Investigations staff are teleworking and available to handle all investigation requests. 70% of staff are teleworking. For more information visit <https://pubdef.lacounty.gov/>

Public Library: 52% (806) of staff are teleworking twice per week to enhance social distancing. Provided 195 laptops to 6 County departments to help them with their telecommuting. For more info, please visit: <https://lacountylibrary.org/coronavirus/>

Public Social Services: Ensuring the continuity of social services to 3.5 million clients and residents who are applying for assistance. Increasing staffing of Customer Service Centers. Arranging to assist clients to utilize the online YBN application system and/or CSC. Working to identify staff who are available to assist with medical sheltering operations. Increasing For more please visit <http://dpss.lacounty.gov/wps/portal/dpss>

Public Works: Leading the CEOC Operations Section Infrastructure Unit for the CA. Continuing discussions with the City of Lynwood and the Medical Examiner Coroner on potential resource request needs. 5100 employees on telework or other leave and 49% are working onsite. For more information visit <https://dpw.lacounty.gov/general/Hotline.cfm>

Regional Planning: 185 employees (98%) are on approved leave or telework; 2 employees (1%) are working at a primary work location with social distancing observed; and 2 employees (1%) are supporting CEOC as DSW. Essential functions being performed without service reduction except the ability to conduct public hearings and meetings in compliance with the Brown Act. Conducted a virtual community meeting via Zoom and Facebook Live on the draft Climate Action Plan. Inspections not occurring if staff is required to enter a property when social distancing cannot be observed. For more visit <http://planning.lacounty.gov/>

Registrar-Recorder/County-Clerk: Forwarded CEO message to all DSW employees reminding them to comply with official directives and practice social distancing. For more information visit <https://lavote.net/>

Treasurer-Tax Collector: 45% of staff teleworking. Hall of Administration is closed to the public and no walk-in service is available. For a list of frequently asked questions visit <https://ttc.lacounty.gov/>

WDACS: Near capacity for current vendor providing meals to overflow clients. Established staffing for LA County Disaster Help Center. Providing guidance and support for both the Business and Worker sections. Providing COVID-19

	<p>fact sheets for employees/employers. Providing information on financial benefits and workforce programs and resources. Transitioned 12 out of 18 meal providers in 98 congregate meal sites to provide home delivered meals. Connecting American Indian and Alaska Native families in need of diapers, wipes, and emergency food distribution. 65% of staff are teleworking. Continuation of all emergency/senior meal, anti-hate, workforce, and APS efforts. Please call 1-800-510-2020 or visit https://wdacs.lacounty.gov/covid-19/ for more information and a map of meal site locations.</p> <p>For a complete list of County offices please visit: https://bit.ly/2WwfGQi</p>
LOS ANGELES WORLD AIRPORTS (LAWA)	<p>Passenger volume is down by 86% according to the TSA. Airlines continue to suspend operations, some canceling flights through May and June 2020. Concession revenue is down by 50% according to Commercial Development Group. CDC flagged 41 flights and screened between 700 and 800 passengers at LAX. For more information visit https://lawa.org/</p>
ECONOMIC DEVELOPMENT CORPORATION (LACEDC)	<p>For further information visit: https://laedc.org/coronavirus/analysis-and-commentary/#1</p>
METROPOLITAN TRANSIT AUTHORITY (MTA)	<p>Metro will remain in service for essential travel. Metro Rail and bus services will be adjusted. For information regarding the latest service adjustments please visit https://metro.net/</p>
AMERICAN RED CROSS	<p>Strongly urging healthy, eligible individuals to give blood or platelets to help maintain a sufficient blood supply. For more information access: https://www.redcrossblood.org/donate-blood/dlp/coronavirus--covid-19--and-blood-donation.html/</p> <p>Closely monitoring the outbreaks and preparing to carry out lifesaving mission in the event of any possible disruptions. It is important to note the American Red Cross does not provide COVID-19 tests. For more information visit https://www.redcross.org/local/california/los-angeles.html</p>
LOS ANGELES FOOD BANK:	<p>Scheduling additional food distributions due to the closure of some partner agency sites, recent job layoffs, and workers hours cut and increased demand for food. For more information go to: https://lafoodbank.org/</p>

PROCLAMATION AND EMERGENCY DECLARATIONS

- Federal: National Emergency Declaration on March 13, 2020
- Federal: U.S. Small Business Administration Declaration on March 16, 2020
- Federal: Presidential Major Disaster Declaration, March 22, 2020
- State: California State of Emergency Proclaimed on March 4, 2020
- County: LA County Proclamation of Local Emergency on March 4, 2020
- Cities: 85 proclaimed Local Emergency; 2 declared Local Health Emergency (Long Beach & Pasadena)