



LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER COVID-19 UPDATE

Date: 03/20/2020 Time: 3:45 P.M.



@CountyofLA



/CountyofLA

Information Line: 211

Media Line: (424) 421-3775

Media Email: pio@ceooem.lacounty.gov

Website: <https://covid19.lacounty.gov>

FACTS

Incident Type: Public Health Emergency			
First US Case: January 21, 2020		First LA County Case: January 26, 2020	
Total Cases: 292	Cases Today: 61	Deaths: 2	Recovered: 1

SITUATION AS OF MARCH 20, 2020

SITUATION SUMMARY:	<p>The following public information is a high-level summary of events being managed by the Los Angeles County Emergency Operations Center tasked with the emergency response and coordination of Countywide resources to address the COVID-19 disaster. Please share this information with your family, fellow residents, municipal, state & community partners.</p> <ul style="list-style-type: none"> • State issued a disaster proclamation • L.A. County issued a disaster proclamation • 52 Cities have proclaimed a local disaster • Los Angeles County is still providing essential services, but County buildings remain closed to the public (for a more comprehensive list, refer to the COOP section at the end of this document). 																							
PUBLIC HEALTH INFO ABOUT COVID-19:	<p>The Los Angeles County Department of Public Health is actively monitoring the number of COVID-19 cases reported throughout the County.</p> <table border="1"> <thead> <tr> <th>Source</th> <th>Number of Cases</th> <th>Deaths</th> <th>Recovered</th> </tr> </thead> <tbody> <tr> <td>Los Angeles County (excl. LB & Pas)</td> <td>278</td> <td>2</td> <td>1</td> </tr> <tr> <td>City of Long Beach</td> <td>12</td> <td>0</td> <td>0</td> </tr> <tr> <td>City of Pasadena</td> <td>2</td> <td>0</td> <td>0</td> </tr> <tr> <td>LA Co. Public Health (Total)</td> <td>292</td> <td>2</td> <td>1</td> </tr> </tbody> </table> <p>Public Health has issued the “Safer at Home” Public Health Order. A temporary prohibition of events and gatherings of 10 persons or more and closure of non-essential businesses and areas. Department of Health Services Environmental Health Team has oversight over compliance with the ability to request assistance from the Sheriff’s Department for compliance.</p> <p>Sheriff is sending a message to Chiefs of Police laying out guiding principles that health officers are their points of contact regarding reports of non-compliance with the Public Health order.</p>				Source	Number of Cases	Deaths	Recovered	Los Angeles County (excl. LB & Pas)	278	2	1	City of Long Beach	12	0	0	City of Pasadena	2	0	0	LA Co. Public Health (Total)	292	2	1
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	<p>Additional things you can do to protect yourself, your family and your community are on the Public Health website. For more information, please visit: http://www.publichealth.lacounty.gov/media/Coronavirus/</p>
<p>HEALTHCARE SYSTEM & SERVICES:</p>	<p>Los Angeles County is still encouraging the public to make appointments with Red Cross to donate blood. You can donate blood and still maintain social distancing (6 feet or more).</p> <p>Call (800) 733-2767 or visit: https://www.redcross.org/local/california/los-angeles.html</p> <p>The County healthcare system at present time is not experiencing a shortage of hospital beds. There is, currently, no surge or demand for COVID-19 related hospital care. Hospitals are working to reschedule or cancel non urgent surgeries.</p>
<p>COVID19-RELATED HOUSING:</p>	<p>Los Angeles County has 504 units readily available.</p> <p>The County of Los Angeles is working on plans to secure housing with additional units if needed. Transportation for food, laundry services and security services for these sites.</p> <p>Interim housing beds are available for people experiencing homelessness. Winter Shelters for the people experiencing homelessness will remain open. Additional hand washing stations are being delivered to those sites. Additional sites are being identified.</p>
<p>PERSONS EXPERIENCING HOMELESSNESS</p>	<p>The Office of Emergency Management has designated LAHSA as the lead agency for work relating to people experiencing homelessness. OEM did this to ensure that LAHSA’s expertise is captured in the day-to-day work and allows LAHSA to play the central coordinating role across City and County agencies.</p> <p>LAHSA, the joint authority between the County of Los Angeles and the City of Los Angeles, is supporting the County Board of Supervisors, Los Angeles Mayor’s Office, and City Council Members by Identifying locations for over 250 mobile hygiene stations to people living outdoors and Identifying spaces as potential quarantine sites should they be needed.</p> <p>LAHSA is also collaborating with philanthropy to provide relief to households that are on the verge of homelessness to prevent them from becoming homeless.</p>
<p>FOOD & TRANSPORTATION SERVICES:</p>	<p>Los Angeles County is currently working with the Food Bank and delivery services for the distribution of food to individuals in isolation and quarantine.</p> <p>Los Angeles County is contracting two transportation companies to assist in transporting COVID-19 patients and persons under quarantine.</p>

SENIOR CARE:	<p>County service remains available to senior residents across Los Angeles County through existing services that seniors are already receiving. If you are receiving senior services, those services will continue to be available. If you are a senior who received communal meals at County senior centers, please notify your center. The L.A. County Department of Workforce Development and Aging will work with our community-based partners on meal delivery.</p> <p>If you are not aware of who your meal provider is, you may call (800) 510-2020 for assistance. Visit: https://wdacs.lacounty.gov/</p>
SCHOOLS:	<p>The Los Angeles County Office of Education is working on food distribution to school children within our operational area affected by the school closures.</p> <p>The LACOE is working with all 80 school districts within the county to better prepare students in case the closure of schools becomes a long-term issue. Below is a link to LACOE website that provides information on all Los Angeles County school closures.</p> <p>For more information visit: https://www.lacoe.edu/Home/Health-and-Safety/Coronavirus-Resources</p>
PUBLIC SAFETY INFORMATION:	<p>The Los Angeles County Sheriff’s Department has diverted additional deputy sheriffs to patrol in support of places of business (i.e., markets, retail areas), parks, schools and hospitals that are closed/open. The Los Angeles County Sheriff’s Department is also conducting the security sweeps of LA County Library locations open for book drop offs.</p> <p>The Los Angeles County Sheriff’s Department Homeless Outreach Services Team is participating in a public health working group addressing best practices regarding COVID-19 and the homeless population. The public health working group is preparing an educational flier for the homeless population regarding the COVID-19 virus and as soon as the document is completed the Sheriff’s Department will disseminate it to the all known homeless encampments. Augmented patrols are conducting welfare checks on home bound seniors and they can contact their local station for a welfare check. Website for the station finder www.LASD.org/stations</p> <p>The Los Angeles County Fire Department is assisting the receiving medical supplies inbound from the state and the distribution of those supplies at the direction of the Department of Public Health.</p> <p>These items include:</p> <ul style="list-style-type: none"> • N95 masks, gloves, and goggles, for first responders and medical personnel. <p>Distribution plans are being developed in case these supplies are needed.</p>
PUBLIC SERVICES	<p>Southern California Edison (SCE)</p> <ul style="list-style-type: none"> • SCE is temporarily suspending disconnections for customers facing financial challenges including inability to pay their bills. SCE have

	<p>waived late payment charges. Visit https://www.sce.com/safety/coronavirus for more.</p> <p>Southern California Gas</p> <ul style="list-style-type: none"> • Service Disconnects for residential customers who are having a hard time paying their bills are temporarily suspended, even if customer received an automated 48 hour shut off notice. Visit https://socalgas.com/coronavirus for more. <p>AT&T</p> <ul style="list-style-type: none"> • AT&T is suspending broadband usage caps for home internet customers. No overage fees will be charged for customers using more data. • Public Wi-Fi hotspots will remain open • Internet access is available for qualifying limited-income households at 10\$/month through the AT&T Access program. • Late payment fees will be waived • Service will not be terminated for any wireless, home phone or broadband residential or small business customers due to inability to pay their bills.
<p>COOP:</p>	<p>Continuity of Operations Plans ensure the County of Los Angeles continues to support the residents of this county during any type of disaster response. Below is a list of County Departments and their status as it pertains to the COVID-19 local health emergency:</p> <ul style="list-style-type: none"> • Agriculture/Weights and Measures: The facilities in Arcadia, Lancaster, and South Gate are closed to the public. Visit https://acwm.lacounty.gov/department-closures-to-the-public-in-response-to-coronavirus-covid-19/ for more. • Animal Care and Control: Animal Care Centers are operating by appointment to accommodate request for animal placement and redemptions by owners. Visit https://animalcare.lacounty.gov/ for more. • Auditor-Controller: 115 of 121 auditors will be fully on telework by the end of business day March 17, 2020. Services are still available. Any additional questions can be directed to (213) 974-8301 or via e-mail at Constituent@auditor.lacounty.gov • Beaches and Harbors: Announced multiple beach restrooms are closed per winter operating conditions. Please contact the Department by calling 424-526-7777 or emailing info@bh.lacounty.gov. • Child Support Services: The department has extended calls and live chats. Call (866) 901-3212 or visit: https://cssd.lacounty.gov/

- **Children and Family Services:** Effective March 16th and until further notice all DCFS offices are closed to the public. Our sites will remain open to employees only as we continue to provide services to the children and families we serve. If you are a parent, youth, caregiver or service provider involved with DCFS and have any questions about this, we encourage you to email us at COVID19Info@dcfs.lacounty.gov.
- **Consumer and Business Affairs:** Focusing efforts on price gouging investigations, wage enforcement complaint intake, consumer education, eviction and foreclosure prevention assistance, and increasing capacity for call center. Call (800) 593-8222.
- **District Attorney:** All in-progress jury trials and those scheduled to start over the next thirty days are suspended by order of the court. Alternate work schedules are being implemented.
- **Health Services:** Is working to reschedule medical clinical visit, procedures, surgeries, radiology and laboratory testing to the extent that it can be done safely for a given patient. If you are having a medical emergency, please dial 9-1-1 or go to nearest Emergency Department. For questions, please call (844) 804-0055.
- **Human Resources:** Operations will be closed to the public. Online (website & email) and telephone inquiries remain available. Visit <https://hr.lacounty.gov/contact-us/>
- **Internal Services:** All County facilities are restricted until further notice. Internal Services is working to support the technical and infrastructure needs of county employees.
- **Medical Examiner-Coroner:** All public facing buildings are closed. Please visit <https://mec.lacounty.gov/2020/press-releases/coronavirus/> for a list of phone numbers you can use to contact the coroner's office.
- **Mental Health:** ACCESS Center remains functional. LA County residents can call LACDMH's 24/7 Access Line at (800) 854-7771 to learn more about site closures or get mental health support.
- **Parks & Recreation:** Outdoor area facilities such as regional parks, botanical gardens, trails, lakes, boat launches, golf courses are available, but not for tournaments. Certain areas will have limited access and allow for social distancing such as free snack programs, equestrian centers for horse boarders only, outdoor basketball courts, tennis courts, outdoor restrooms. All indoor facilities are closed to the public. Please call (626) 588-5364 or visit <https://parks.lacounty.gov/covid-19-031520/>

- **Probation:** All field operations will remain suspended until further notice.
- **Public Defender:** All in-progress jury trials and those scheduled to start over the next thirty days are suspended by order of the court. Alternate work schedules are being implemented.
- **Public Library:** The department is offering Temporary Digital Library Card, valid for 90 days. All 86 libraries are closed through March 31, 2020. Due dates for borrowed materials will be automatically extended, no late fines will be assessed, and customers can return materials when the library opens.
For more info, please visit: <https://lacountylibrary.org/coronavirus/>
- **Public Social Services:** Facilities are closed to public access. Please contact the DPSS Customer Service (CSC) telephone number (866) 613-3777 or apply online for service. Please visit <http://dpss.lacounty.gov/wps/portal/dpss> for more
- **Public Works:** To date, field operations continue with no reduction in services. Visit <https://dpw.lacounty.gov/general/Hotline.cfm>
- **Regional Planning:** Public offices remain closed. Telephonic and email access is available. Please call (213) 974-6411.
- **Registrar-Recorder/County-Clerk:** Staff continue to communicate with customers via telephone and online services. Please call (800) 201-8999.
- **Treasurer-Tax Collector:** Preparing for peak tax payment season. TTC will be in contact taxpayers daily from March 31-April 10, 2020. Taxpayers can visit <https://ttc.lacounty.gov/>, to review payment methods and several other online self-service options. Taxpayers may also call (213) 974-2111 for additional information.
- **WDACS:** Los Angeles County senior citizens are encouraged to stay home and arrange or request assistance to have food, medicine, and other necessary items delivered to their place of residence. Elderly Nutrition Program Providers (ENP) continue to provide congregate meals while practicing social distancing. Providers will be preparing to deliver meals to congregate meal participants through use of volunteer service agencies, and other available transportation services. You may call your local meal provider to make arrangements. If you are not aware of who your meal provider is, you may call (800) 510-2020 for assistance.
- **Superior Court of California:** All Civil and Criminal Trials are Suspended through April 16. Order will Keep the Court Open for

Emergency and Essential Matters. No Jurors are to Report Until April 16, 2020.

For a complete list of please visit: <https://bit.ly/2WwfGQi>

ASSIGNED RESOURCES AND INFORMATION

Proclamation and Emergency Declarations:

- Federal: National Emergency Declaration on March 13, 2020
- Federal: U.S. Small Business Administration Declaration on March 16, 2020
- State: Executive Order N-33-20 March 19, 2020
- State: California State of Emergency Proclaimed on March 4, 2020
- County: LA County Proclamation of Local Emergency on March 4, 2020
- County: LA County Superior Courts closed on March 17, 2020
- Cities: 47 proclaimed Local Emergency; 2 declared Local Health Emergency (Long Beach & Pasadena)