



SANTA CLARA COUNTY FIRE DEPARTMENT

THE MONTHLY REPORT

MONTHLY NEWSLETTER



JANUARY 2026



Nurse Navigator

With the support of the Santa Clara County Fire Department in 2025, the initial Nurse Navigation pilot program has led to the successful county-wide adoption of the Nurse Navigator program on January 1st, 2026.

A nurse navigator acts as a personal guide and advocate for patients who call 911, helping them understand and move through the complex healthcare system from diagnosis through treatment and recovery, by providing education, provision of resources, coordinating care, and offering support to overcome barriers like scheduling or insurance issues. They act as a bridge, ensuring patients get the right information, schedule necessary follow-ups, and feel empowered to manage their condition.

For More Information:
ems.santaclaracounty.gov
[/911-nurse-navigation](https://911-nurse-navigation)



THIS MONTH'S HIGHLIGHTS

25-3 Academy

We are pleased to announce that nine new members will officially begin their 18-month probationary period with the Santa Clara County Fire Department. Congratulations to our newest members of the organization!

We wish them the best of luck as they start this important chapter.



Driver Operator Training

This month, 14 County Fire employees successfully completed Driver Operator Training. The week-long program included in-depth instruction on fire apparatus operating procedures, preventive maintenance, and hands-on training in the operation of all fixed systems and equipment on a fire apparatus. Completion of this training is the first step toward these individuals becoming fully qualified engineers.



STANFORD BLOOD DRIVE

Twice a year, Santa Clara County Fire staff collaborates with the Stanford Blood Center to promote blood donations at our Headquarters. Our staff recognizes that neighborhood health and services is also about building necessary resources for the community. If you would like to know when the next scheduled blood drive is in your area, please contact:

@stanfordbloodcenter
<https://www.instagram.com/stanfordbloodcenter/>



 WWW.SCCFD.ORG
 408.378.4010
 @sccfiredept

JANUARY EVENTS

Friday, January 3



Firefighters from Los Gatos Engine 83 responded to a large oak tree that fell across Highway 17, blocking traffic in the number two lane. This highlights the potential hazards posed by falling trees during inclement weather and serves as a reminder to use caution while driving in adverse conditions. See our [Safe on 17](#) safety videos below and our [SAFE ON 17](#) campaign.

Stay up-to-date on road conditions at:

- [Caltrans](#) - road conditions are updated in real time
- [511.org](#) - SF Bay area road conditions from partnerships with Caltrans & CHP

Tuesday, January 13

In the late morning of January 13, crews responded to a working garage fire at a two-story duplex in Cupertino. Upon arrival, residents were found safely outside the home, and crews quickly deployed hose lines to achieve a rapid knockdown, containing the fire to the garage. Overhaul confirmed no extension into the interior living space and an investigation was conducted to determine the cause. Crews coordinated with PG&E, the City of Cupertino Building Department, and a board-up company to ensure the property was secured and no hazards remained.



Friday, January 16

Engine 370, Engine 11, Battalion 68, Engine 68, Water Tender 68 and a full brush alarm from Cal Fire responded to the report of a vehicle on fire with extension into the vegetation. Engine 370 arrived to find a full size pick-up truck towing a trailer with an excavator fully involved in fire and approximately 10' x 8' of medium sized vegetation on fire. Engine 370, Utility 70 and Water Tender 68 extinguished the fires without incident. CHP and Cal Fire Engine 1691 arrived on scene and initiated their investigation. Even though this incident was controlled by the first units, it highlights the collaboration of a multi-agency response to continue to provide immediate resources if fires grows beyond capacity of first arriving units.





CITY OF CUPERTINO

Public Safety Reports • January 2026

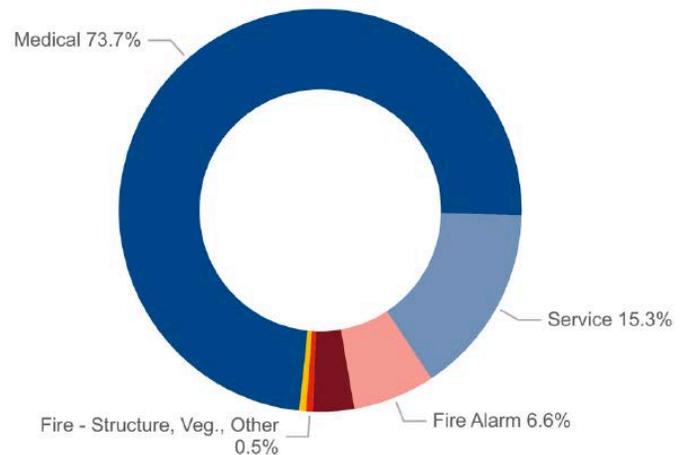


CUPERTINO

EMERGENCY AND SERVICE CALLS

Dispatched Incident Type	Incidents	Percentage (%)
Fire - Structure, Veg., Other	2	0.5%
Fire Alarm	24	6.6%
Hazardous Cond./Hazmat	12	3.3%
Medical	269	73.7%
Rescue	2	0.5%
Service	56	15.3%
Total	365	100.0%

CALL BREAK DOWN

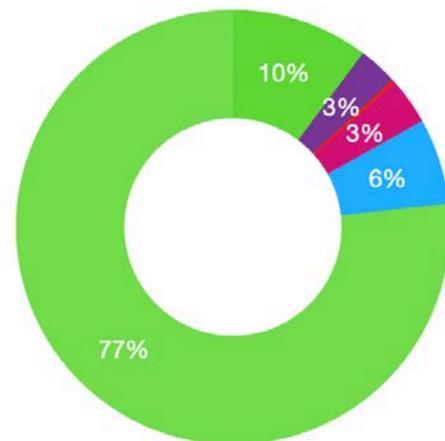


SIGNIFICANT INCIDENTS

C260130048 - This was a structure fire in an attached garage. The fire was contained to the garage with no extension into the home. No civilians or firefighters were injured.

COMMUNITY EDUCATION 12/1/25 - 1/31/26

CERRS Classes/ Events/Presentations- Cupertino community	
Preschool	0
Elementary School	80
Middle/ High School	23
CERT	0
CPR/ First Aid/ Hands Only CPR/ Heart Saver	2
Station Tours	27
Adult	50
Community Event	600
Total Attendees	782



- Preschool
- Elementary School
- Middle/ High School
- CERT
- CPR/ First Aid/ Hands Only CPR/ Heart Saver
- Station Tours
- Adult
- Community Event



CITY OF CUPERTINO

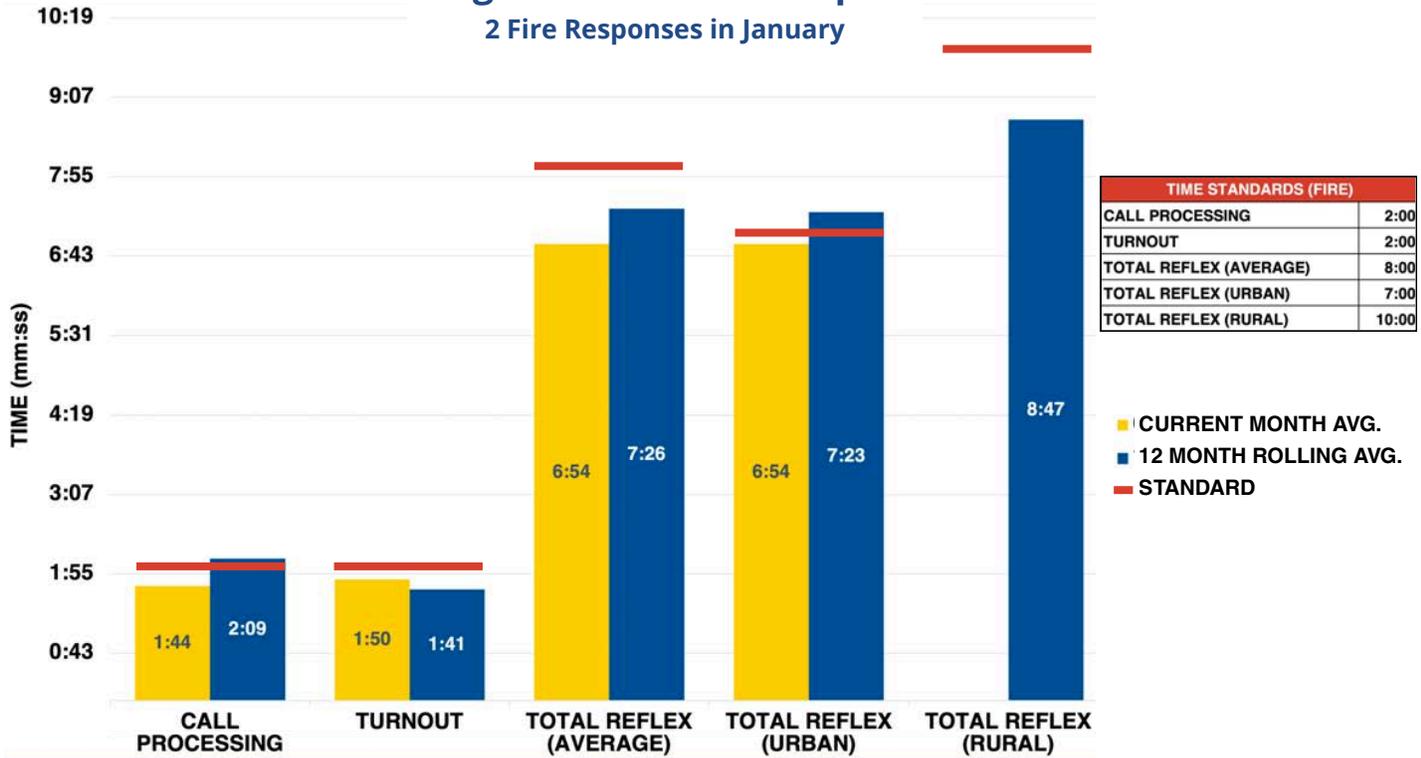
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CUPERTINO

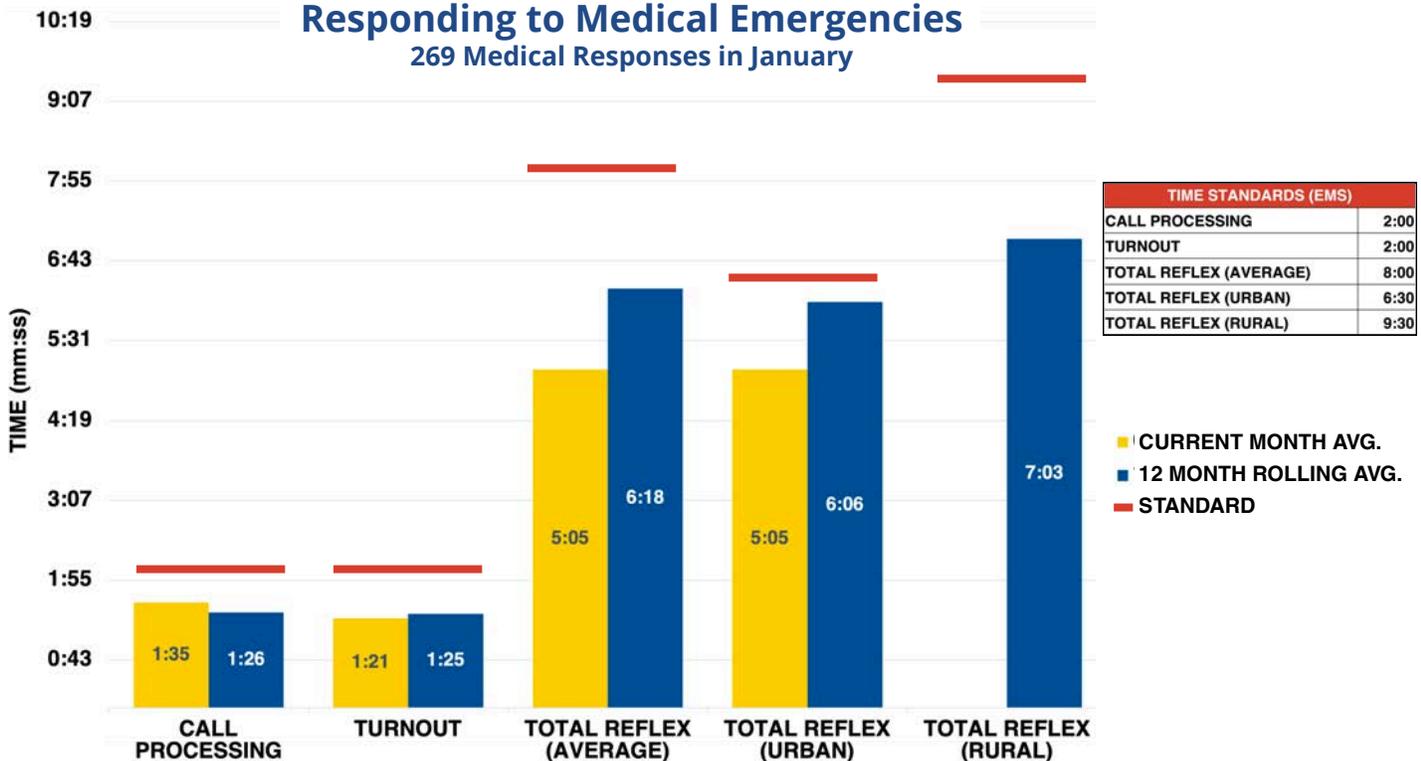
Average Time for Fire Responses

2 Fire Responses in January



Average Time for Fire Apparatus Responding to Medical Emergencies

269 Medical Responses in January



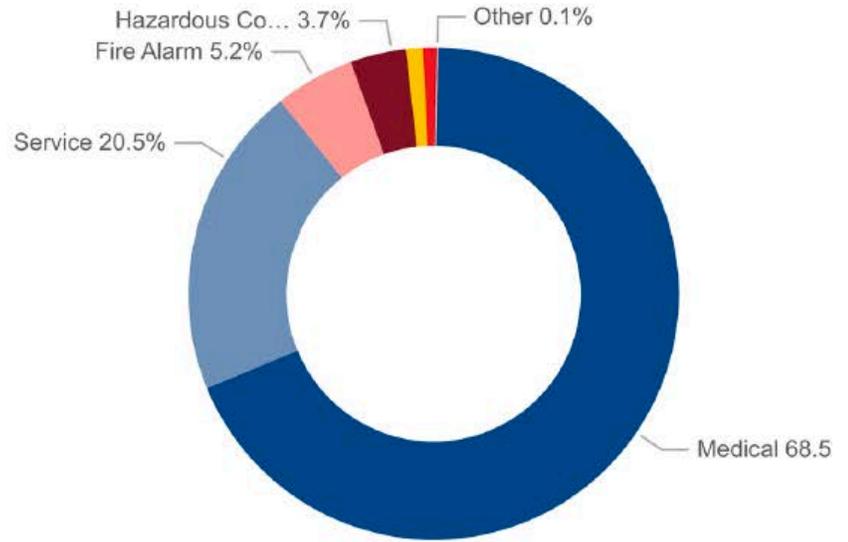


SCCFD RESPONSE STATISTICS

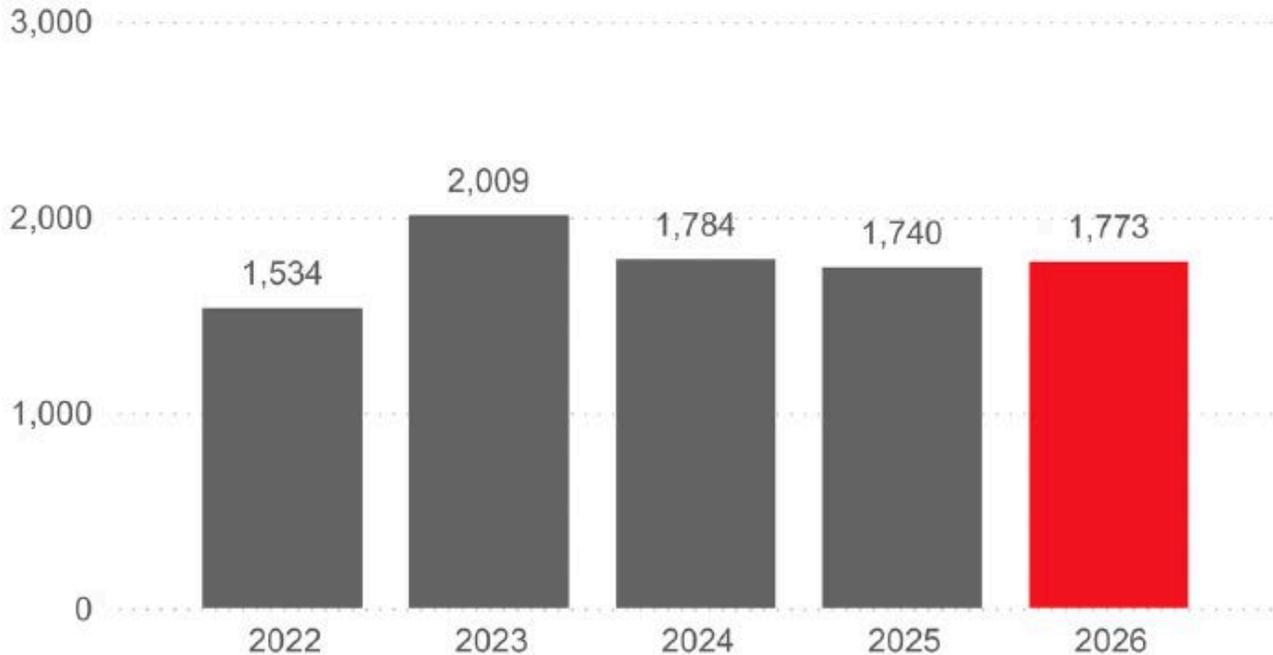
January 2026

Number of Incidents by Type January 2026

Dispatched Incident Type	Incidents	Percentage (%)
Fire - Structure, Veg., Other	16	0.9%
Fire Alarm	93	5.2%
Hazardous Cond./Hazmat	65	3.7%
Medical	1,214	68.5%
Other	1	0.1%
Rescue	20	1.1%
Service	364	20.5%
Total	1,773	100.0%



Number of Incidents Year to Date Year Over Year - January to January



COMMUNITY SAFETY



What is CERT?

Community Emergency Response Team (CERT) members prepare, organize and work together as a team to provide essential services to their community during and after a disaster.

Each City/Town has its own organized CERT volunteer program. CERTs strengthen neighborhood resiliency and provide vital roles in disaster response efforts.

CERT Academy Training

Skills taught include organizing resources, medical operations, basic search & rescue, hazardous materials awareness, how to use a fire extinguisher, cribbing, radio use, damage assessment, disaster psychology, and more.

Participant Commitment

Participants must be 18 years or older, attend all in-person and online classes, and complete all homework assignments– including participation in the final skills day to receive a CERT course completion certificate.

2026 CERT Academy Schedule

CERT Academy Schedule can be accessed via www.sccfd.org/cert
Contact CERT@sccfd.org with any questions.



REGISTER FEE: \$35 (Covers basic safety equipment)



INTERESTED IN BECOMING A CERT TEAM MEMBER?

For information on CERT , visit:

www.sccfd.org/cert

To register for a CERT Academy, visit:

<http://sccfd.eventbrite.com/>

or contact Community Education Services at
(408) 378-4010 • CERT@sccfd.org