

# ◆ REFUND POLICY ◆

- ◆ **Program Cancellation:** Mastick Senior Center reserves the right to cancel programs due to low enrollment. In the event a program is canceled, the program fee paid by the participant will be refunded in full.
- ◆ **Withdrawal from Program:** Mastick Senior Center requires that a participant request a **withdrawal seven business days before the start of the program**. A \$20 processing fee is deducted from the portion paid by the participant and the balance will be issued as a credit.
- ◆ **Change of Mind AFTER Program Begins:** If a participant requests a withdrawal after a program begins, the prorated charge for the **number of classes that have occurred and will occur within the next seven business days plus a \$20 processing fee** will be deducted from the original portion paid by the participant. The balance will be issued as a credit.
- ◆ **Mastick Day Trip Program:** A \$20 processing fee applies to all trip program withdrawals. Refunds are granted **ONLY** when requested **seven business days** before the day of the trip **and** the **space is filled** by a participant from the Wait List. **Special accommodations requests**, such as wheelchairs (manual or power-driven) and manually powered devices, must be made as soon as possible and may have an earlier deadline than above. Possible restrictions may apply due to venue rules and bus availability.

