

◆ REFUND POLICY ◆

- ◆ **Program Cancellation**: Mastick Senior Center reserves the right to cancel programs due to low enrollment. In the event a program is cancelled, the program fee paid by the participant will be refunded in full.
- ◆ **Withdrawal from Program**: Mastick Senior Center recommends that a participant request a withdrawal three business days prior to the start of the program. A \$15 processing fee is deducted from the portion paid by the participant and the balance will be issued as a credit.
- ◆ **Change of Mind AFTER Program Begins**: If a participant requests a withdrawal after a program begins, the prorated charge for the number of classes that have occurred plus a \$15 processing fee will be deducted from the original portion paid by the participant. The balance will be issued as a credit.
- ◆ **Mastick Day Trip Program**: A \$15 processing fee applies to all trip program withdrawals. Refunds are granted ONLY when requested three business days prior to the day of the trip and the space is filled by a participant from the Wait List.

