Title 22, California Code of Regulations (CCR), Section 51341.1(p) mandates that providers inform each beneficiary in writing, at least ten (10) calendar days prior to the effective date of the intended action to terminate or reduce services, of the right to a fair hearing related to denial, involuntary discharge, or reduction in Drug Medi-Cal substance use disorder services as it relates to their eligibility or benefits, pursuant to Section 50951.

Medi-Cal beneficiary should contact the Department of Health Care Services to request a fair hearing if they do not agree with the intended action. Written requests should be directed to:

Department of Social Services  
State Hearings Division  
P.O. Box 944243, M.S. 9-17-37  
Sacramento California 94244-2430

Oral requests should be directed to:

Telephone: 1-800-952-5253  
TDD: 1-800-952-8349