



Maricopa County Substance Use Provider Survey FAQs

What is the purpose of this survey?

Maricopa County Department of Public Health (MCDPH) is conducting a survey of substance use service providers to identify community needs and gaps in current response activities. This survey is part of a multi-pronged approach to conduct a comprehensive needs assessment of substance use prevention and response interventions in Maricopa County. In addition to this survey, the data collection process will also include key informant interviews and regional listening sessions.

Who should take this survey?

This survey is for providers from organizations who serve Maricopa County residents in four primary areas of the substance use response: Prevention, Treatment, Harm Reduction, and Recovery Support. People working at various organizational levels such as executive leadership, clinical staff, peer workers, program coordinators, first responders, social workers, faith-based workers, and others who provide direct services, outreach interventions, or recovery support to communities in Maricopa County can take the survey.

Why can't residents we serve in our response activities take this survey?

The purpose of this survey is to take a population health approach to learn what individuals actively working in the substance use response arena perceive to be the most pressing concerns and unmet needs are among the communities they serve. It is anticipated that other needs assessments on specific populations will be conducted as we learn from this initial assessment.

This data will help inform MCDPH what strategies and activities are viewed as most needed to help those communities who are most at-risk for overdose and other substance use harms.

How can leaders of organizations serving communities in substance use response activities support this effort?

First, [take the survey](#). A brief, subset of questions for people who identify as serving in executive leadership roles for their organization is included in the survey. This additional information will help provide a broader understanding of organizational characteristics, concerns, and challenges.

Second, share the survey with your organization's leadership team and staff working in response activities. Please also consider sharing more broadly with your peer networks, especially among community-based agencies who work directly with individuals and families suffering from the impacts of substance use disorders.



What is the timeframe for responding to the survey?

The provider survey will launch on Monday, March 13, 2023, and run for approximately 4-6 weeks.

How will findings from this survey be used?

Survey data will be aggregated, and findings will be reported as part of the broader needs assessment report available publicly in summer 2023. Data will be shared with community partners such as cities and towns to support substance use abatement efforts regionally.

Findings from the needs assessment will be used to inform the development of a countywide substance use prevention and response plan and help identify short- and long-term investments needed to reach desired outcomes.

Are there other surveys being conducted by MCDPH in the community?

Yes. In addition to this provider survey, MCDPH is also conducting the following concurrent and separate assessments:

- 1) Assessment of People Who Use Drugs (PWUD) -- This assessment will run from Feb to July 2023 and will include surveys and individual interviews with PWUD populations in Maricopa County learn about this community's experiences/barriers in accessing services such as treatment, harm reduction supplies, and housing. Findings from this study also will be used to inform substance use strategic planning.
- 2) The Maricopa County Community Health Needs Assessment (CHNA) survey will run March 1 through May 31, 2023. The purpose of this survey to is to gain deeper understanding from county residents about issues that relate to quality of life, availability of vital services, physical and mental health, and more. This survey is open to all residents ages 12 and up. [Click here](#) to learn more and take the CHNA survey.

Where can I get more information about Maricopa County substance use planning and response activities?

Please visit [Maricopa.gov/SubstanceUse](https://www.maricopa.gov/SubstanceUse) for more information.