

2017 ANNUAL REPORT



Maricopa County
Environmental Services Department

A NOTE FROM OUR DIRECTOR...



We truly believe that the County's vision of "Citizen's serving Citizen's" is what we embody daily. The mission of the Environmental Services Department (ESD) is to provide safe food, water, waste disposal and vector borne disease reduction controls to the people of Maricopa County so that they may enjoy living in a healthy and safe community. We promote public safety for the over four million citizens and the thousands of visitors to Maricopa County through working with our community to ensure a safe and healthy environment. We accomplish this mission through many activities; a number of which will be featured in this report.

Environmental Services is a multi-national award winning organization which endeavors to offer outstanding customer services, cutting edge programs and processes, and transparent and open communications and activities which are demanded by our community. We take a great amount of effort in being responsive to our citizens and community leaders.

Thank you for your interest in the Maricopa County Environmental Services Department.

Steven Goode

WHERE WE WORK

From field inspections to state-of-the-art laboratories, our team works throughout Maricopa County's 9,200 square miles to collaborate with industry leaders, educate the public, regulate public services and protect our vital natural resources.

- Vector Control Traps (800+)
- Public Water Systems (200+)
- Public Swimming Pools (8,900+)
- Food Establishments (22,000+)



Protecting Your Drinking Water

Our team of vigilant specialists monitor public water systems to prevent waterborne disease outbreaks and chemical exposures, and alert the public of possible health risks.



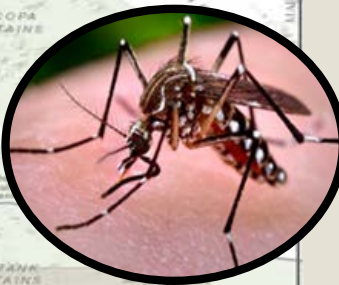
Preventing Foodborne Illness

Inspections, regulatory trainings, and classes are only some of the ways we work each day with food handlers in Maricopa County. Our award-winning food safety program is known for being proactive, thorough and on the Cutting Edge to keep your food safe.



Ensuring the Safety of Hotels, Pet Shops & Schools

Routine inspections in school grounds and public lodging allow you to rest assured that these facilities are complying with health and safety codes.



Combating Mosquitoes & Pests

In addition to monitoring hundreds of sites every day for adult mosquitoes and the diseases they may carry, we also work with individual property owners and city officials to help eliminate mosquito breeding areas.



Securing Your Public Pools & Spas

Not only do our inspectors check disinfectant levels, pool barriers, signage and self-latching gates, but also ensure that lifesaving equipment is available to protect the public.



Managing Septic System Installation

Before new developments begin construction, our department reviews activities that could impact existing septic systems to prevent contamination of our water resources.



Reviewing Water & Sewer Plans

Our department provides the expertise to ensure that hundreds of construction plans meet standards for water and sewer infrastructure.



Safeguarding Your Waste Disposal

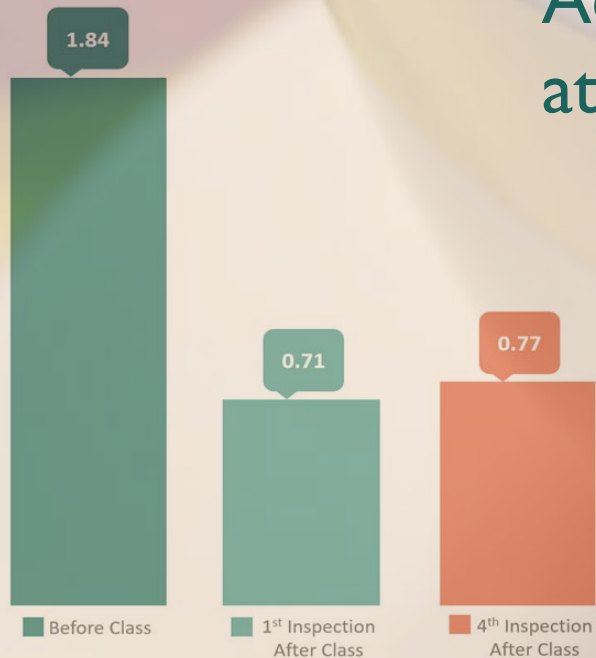
In order to ensure that your community remains clean and sanitary, our department oversees permits for chemical toilets, construction waste landfills, potable water haulers and a variety of refuse haulers.

Over 60,000 annual food safety inspections at
your fingertips

FOOD SAFETY



Priority Violations



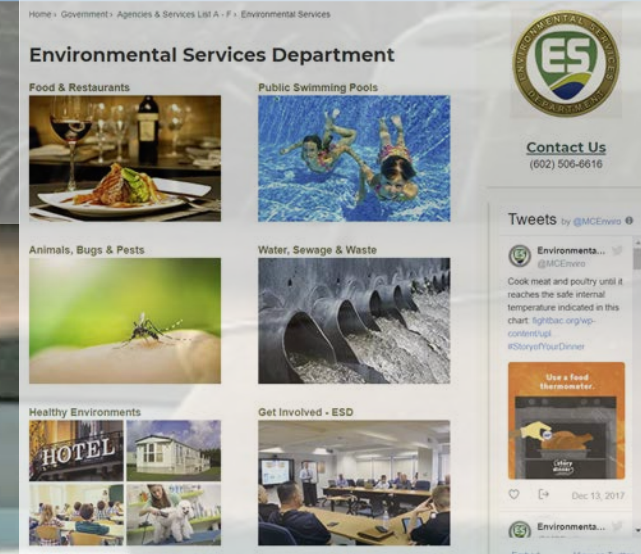
Active Managerial Control Class
attendees reduced serious violations by half

A 17% increase in new food permits issued



Over 19,000 annual public swimming pool inspections
available at esd.maricopa.gov

WATER



200 new public swimming pool permits were issued

Drinking water inspectors participated in emergency
preparedness exercises with the City of Phoenix



Electronic plan submittal is now available for
onsite wastewater systems

WASTE WATER

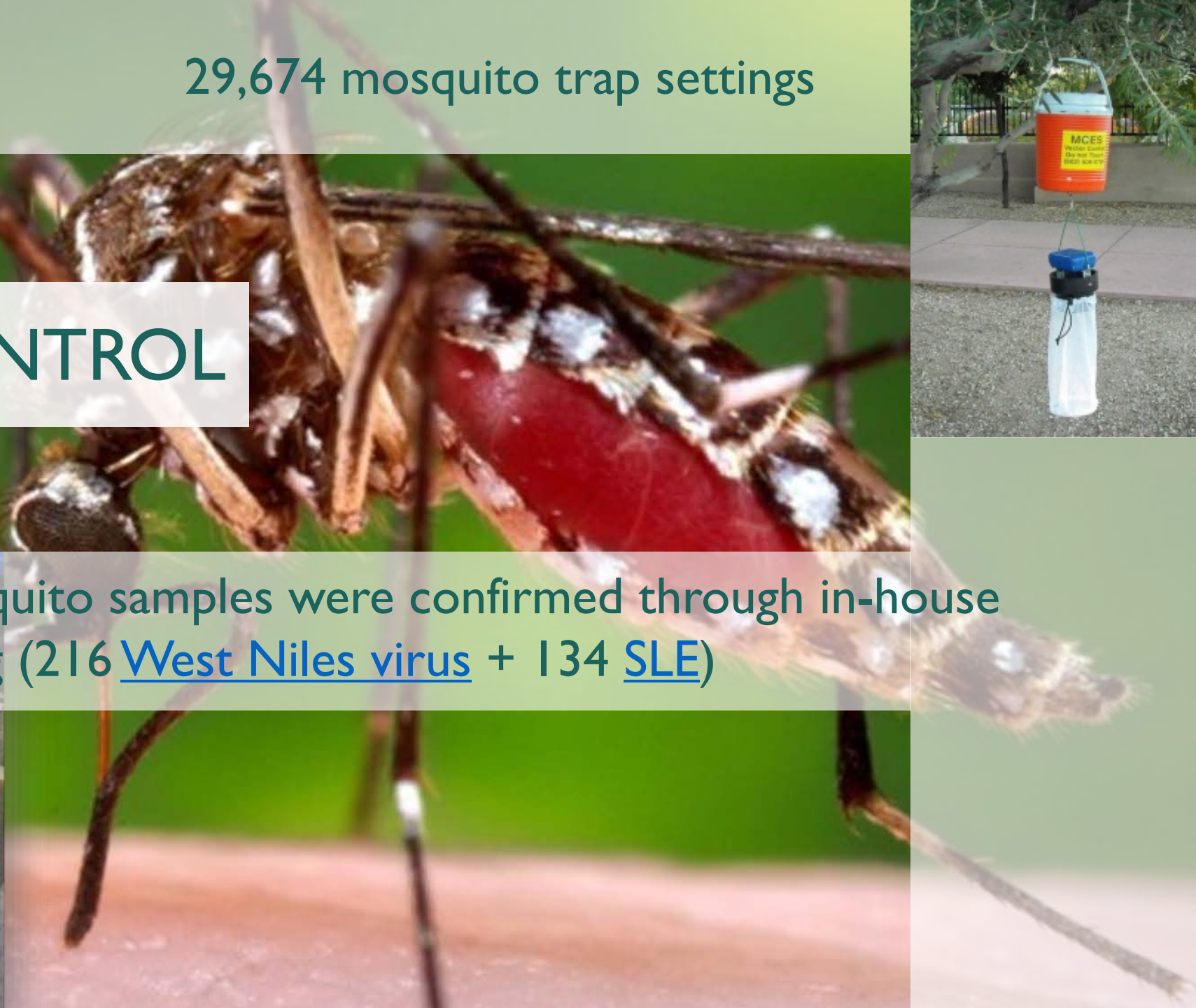
#1 water quality problem in the U.S. is stormwater pollution

51 square miles and 2,282 individual sites were inspected
for compliance with stormwater regulations

29,674 mosquito trap settings

MOSQUITO CONTROL

350 positive mosquito samples were confirmed through in-house laboratory testing (216 [West Niles virus](#) + 134 [SLE](#))



IN OUR COMMUNITY

Cutting Edge Program recognized over 2000 food businesses for food safety excellence



Awarded FDA grant for stakeholder outreach



Annual stormwater pollution prevention contest



NACo 2017
**ACHIEVEMENT
AWARD**
Winner

Nationally recognized for slashing swimming pool variance approval time

MCLEAPS partnership with ASU



Standards Committee engages public in process improvement





LOOKING AHEAD TO 2018

Maricopa County Environmental Services Department has learned many lessons through 2017. We faced new challenges and conquered them through innovation, through your input and our strong work ethic, with the goal of always striving excellence.

As a department, we addressed the need for continued professional education for our staff. We moved forward with many initiatives brought forward by our employees which ensure enhanced service and availability. Acknowledging the fact that our programs affect our community and our field staff directly, active communication is vital to keeping our programs thriving.

We are pleased with our successes and strive to keep benefiting the citizens of Maricopa County through our forward-looking progressive initiatives. Our desire is to continue to partner with businesses to ensure that we provide high quality customer service while ensuring that the public health is protected.

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esd.maricopa.gov

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