

# Highways and Traffic Management Service Business Plan 2015-21

The new business plan:-

- Covers a 6 year period – to give stability to the service
- Has been designed to evolve as our working environment changes – to enable agility and responsiveness
- Has a simple business model that captures our strategy and guiding business principles
- Includes a series of ‘plug in’ modules which can be refreshed as the business evolves.  
These are:-
  - Who We Are – explains the roles and responsibilities of each team and key posts within teams
  - Financial Framework – sets out how we manage our budget
  - Annual Report – looking back on achievements for previous year
  - Annual Action Plan – setting out our key objectives for year ahead
  - Team Development Plan – sets out how we will develop people to deliver their best for the service
- Is written in straight forward simple language
- Will be presented on the public facing website for everyone to see
- Will act as a frame to link together our main strategies, projects, policies, current challenges and achievements

The basic frame is now in place but is a plan for the service, so I will be asking staff across the service to work with me to develop some of the detailed content over the coming weeks.

**Are there any keen photographers out there? I really need your help...**As this will be a public facing document, I am on the hunt for some really good quality photos to showcase our service. Do you have a photo of an aspect of the service which looks particularly interesting or has some artistic qualities and shows Devon as its best? Then please let me know. Think ‘Countryfile’ calendar competition standard, but for highways! So strong colours, dramatic scenery, sunsets, autumn leaves, that sort of thing! With the highway asset clearly featured. I’ve got a lovely photo of a new footbridge on Dartmoor but need some equally photogenic roads, pavements, public rights of way, street furniture, lighting columns, traffic lights, signs, winter, trees, storms/flooding, works etc. Look forward to hearing from you.



**Laura Gadd – Performance Manager**