

The following compliments have been received this month:-

For Charles Nyeko-Lacek – Mat Lab

I write to request that you pass on our sincere thanks to the kind and very helpful road maintenance staff member who came to our aid following a satnav misjudgement on our July caravan holiday to Devon. Heading for Kingsbridge we made a wrong turn and found ourselves on Cott Road, which appeared very narrow, uninviting and not a suitable route for our unit. For some distance in front of us your officer emerged to reassure us that the road was passable and proceeded to guide us through to the Western Bypass. This may not seem such a traumatic event but as novice caravanners his assistance was most welcome and will be long remembered.

For Steve Dawe – Western Neighbourhood Team

South Tawton Parish Council would like to thank you for your very kind provision of road signs for the 2015 Beating the Bounds event. We are very grateful for your assistance in helping to keep all the participants safe on the roads. It proved to be an excellent day and we are very grateful to all those who so generously gave their time to make it such a memorable occasion. Thank you very much again, we are very appreciative of your help.

For Adam Keay – South Hams Neighbourhood Team

In an increasingly critical public climate with everyone demanding everything yesterday regardless of challenging barriers, not the least being finance; we are fortunate indeed to have the services of Adam Keay, an able and conscientious officer always trying to do his best.

For Street Lighting

As a resident of The Brendons, can I thank you most sincerely for your excellent response to our lighting problem. I am pleased to say that the engineers repaired our streetlights and now the light is spilling from all 12 lamps. Thank you for such a quick response.

For Lorraine Stanford – Highway Co-ordination Team

Woodbury Park Hotel is playing host to 2 teams participating in the Rugby World Cup for their games being played in Exeter. In the build up to this Woodbury Park had requested an upgraded service 18 months ago from BT so that the teams would have superb access to Wi-Fi. There had been many obstacles in the way of these required works and it seemed BT would not deliver the scheme in the required legal timescales. Obviously Woodbury Park Hotel was extremely concerned that without these facilities both teams time at the venue would suffer by not having great internet access and would reflect on the experiences both teams would have.

Highway Coordination Officer, Lorraine Stanford got involved with the issue and it has to be said, put a lot of time and effort into guiding and influencing BT and their contractors in order for these works to be expedited. Lorraine has been amazing and without her intervention this job would have been delayed and not completed in time for the Rugby World Cup match.

A massive thank you to Lorraine for her understanding of the Rugby World Cups profile and the importance of the teams stay at the hotel as well as being an integral part of match preparations.

Compliments relating to Works

On behalf of Chulmleigh Parish Council, thank you so much for ensuring the potholes were repaired in time for Chulmleigh Old Fair. Everyone really appreciated this.

Thank you for filling the potholes I reported, the road was in a right mess and the repairs have made a big difference so thank you very much.

I would like to thank all concerned on behalf of the people of Coarsewell for the excellent job that has been done in the resurfacing of the road. We are delighted with the result and the contractors were most helpful.

I would like to say the gang did a wonderful job and were extremely considerate during the time they were working on Keaton Lane.

Last Wednesday (7th), we awoke to find that we had a beautiful new road in Kennerley Avenue and we are all delighted. It is such a good surface that children can now stand on their skateboards and gently roll down the road. Many thanks to the men who carried out the work.

Further to my letter concerning a flash flood at our home, I would like to acknowledge that the area of the adjacent green lane that caused the incident was repaired by your contractors. My wife and I wish to thank you and your staff for the response and would particularly commend the excellent work done by the contractors Environmental South West. They were very professional, hardworking, courteous and left the site tidy.