



With effect from the **1st September 2015** the reception area for Devon Highways, on the 5th floor of the Civic Centre, Barnstaple, will no longer be open to the public.

If you wish to pay for a **Penalty Charge Notice (PCN)** please;

Pay online: at www.devon.gov.uk/parking

Telephone: 0345 155 1075

Post: Send your payment, including your completed payment slip from the PCN, to Parking Services, Devon County Council, County Hall, PO Box 881, Exeter, EX1 9WA.

If you wish to **challenge a PCN** please;

Challenge online: www.devon.gov.uk/parking

Post: your written appeal to Parking Services, Devon County Council, County Hall, PO Box 881, Exeter, EX1 9WA

If you wish to **report a problem**, on the highway, or have a **highway related query** please;

Report it online: <https://new.devon.gov.uk/roadsandtransport/report-a-problem/>

Telephone: 0345 155 1004

If you wish to purchase a **residents' parking permit or a parking dispensation** notice please;

Apply online: www.devonpermits.org

Telephone: 0345 155 1073

Thank you.