

July 2015 – South Molton Depot

The following guests joined the meeting – Paul Street, Lucy Barrow, Chris Cranston, Alan Jones and Steve Short.

The financial efficiencies for 2014/15 were reported as showing us achieving 3.84%. This means that Devon County Council has received a total gain of £518,908 for last year.

Delivery of this year's programme was reviewed and is progressing on schedule. Most of the funding for the capital drainage budget has been allocated, only additional Priority 1 schemes will be considered for this year.

Chris Cranston presented a report on highway inspectors and it was agreed that a pool of 13 inspectors is required to continue to deliver good performance.

The Board discussed progress on the proposed changes to Highway Safety Inspection Policy and Process. There is still further work to be done but some areas to be considered are no longer treating gaps in kerbs as a safety defect, increasing category 6 pothole defects to a 7 day response and increasing the threshold of road markings as safety defects.

Lucy Barrow presented a customer care report. It was agreed that staff should focus on those that are extremely overdue, making use of BCMT team link resource. Failure to cooperate with efforts, to reduce the outstanding numbers, should be highlighted to team managers. During the meeting a discrepancy in reported RMS outstanding numbers was identified. It was agreed that Lucy would liaise with Glen Robinson to resolve the issue.

Work is underway in preparing for further budget restrictions during the next 3 years. Areas being investigated are income generation and further reduction in levels of service.

We are receiving a lot of compliments on the standard of work being achieved in the slurry footway programme. Well done to all involved.