

As you are all aware, Devon & Somerset Pension administration teams became a shared service with effect from September 2013.

Since then, we have been working hard to relocate the team to one office using one database, and I am pleased to say that during February this will all be completed.

The team itself is in the final stages of restructure, with just external adverts now to be placed. We will shortly be updating our team contact details online. In the meantime I can confirm the following:

Head of Peninsula Pensions Administration - Charlotte Thompson Deputy Head - Shirley Cuthbert Deputy Head - Catherine Drew Technical Manager - Mike Germon Pension Benefits Manager - Duncan Kohn Projects Manager - Viv Ray

Our Aim is to improve and enhance the service we provide to all scheme members and employers in this ever-changing world of pensions, starting with member self-service.

As we move forward, if there are any areas you feel could be improved or, indeed, you like please let us know.

We look forward to working with you all.

Best wishes

**Shirley Cuthbert**