

The Solihull Way

Solihull Council staff newsletter

ISSUE 11 - October 2015

Welcome to the eleventh issue of The Solihull Way

This month we take a look at an exciting opportunity the Council is offering to staff in partnership with NPower, find out about the new **Shared Lives Scheme** as well as getting updates on the **Co-location project** and **refurbishment of Solihull Arts Complex**.

Your chance to live in a home of the future



Npower are offering Solihull Council staff the opportunity to live in and help shape the home of the future, by taking part in a new pilot scheme.

With the internet and the continuing growth of mobile technology, one word will describe the home of the future: connected.

Smart home technology will allow you to control an increasing range of helpful products, such as heating, security systems and even access to your home, all from your smartphone or tablet. Just imagine being able to turn up your heating before you reach home should the weather suddenly take a turn for the worse. Or knowing exactly when your children have returned from school with an alert sent straight to your phone. And being able to unlock the front door, remotely, safely and securely, when the delivery man arrives with that important parcel.

Smart technology allows all of this control, peace of mind and an opportunity to reduce your energy bills – and who doesn't want that?

To help npower develop the ideal smart home of the future, **they're offering selected participants an exciting opportunity to have a number of**

free smart home devices installed. This includes D-Link smart sensors and smart plugs, the Nest smart thermostat and even a Yale smart lock! You'll be testing the technology over a six-month trial period, providing feedback in real-time to npower and their partners.

This unique trial will run from November 2015 to May 2015 and you don't have to be an npower customer to take part. You do need to be a homeowner and a resident of the borough. It will involve completing weekly online research activities over the course of six months – such as surveys or discussion groups. You'll also have the opportunity to share your experience with others on the trial.

The pilot scheme will not only give you the chance to try out new domestic gadgets, it will also act as a learning curve for the Council, aiding our own understanding of how smart home technology could potentially benefit our residents in the future and informing us of what the likely uptake would be; were we to promote it.

If you would like to be considered for the trial, take a few seconds to register your interest and they'll be in touch soon.

Register **here**.

Audit come highly commended

Congratulations to the Council's Audit Services team for its achievement in being highly commended at the recent Institute of Internal Auditors National Awards in the Public Sector Team of the Year category.

Of their submission, the judge's commented:

"Solihull Council Audit Services highlighted innovative work and demonstrated its value to management. It included a strong endorsement and emphasised the importance of communications. It also explained how it dealt with the risk that taking on extra areas of work could compromise its independence."

How much do you know about the Audit team? Zoe Covington, Audit Manager, explains a bit about what they do.

"The Internal Audit Services team is based within the Resources Directorate, but is independent of all Council activities. Our team is split into four overlapping areas: Internal Audit, Health and Safety, Counter Fraud and Investigations. We also provide a whistleblowing service and are the Council's nominated contact for all whistleblowing allegations.

"Each of our services links in with, and supports, the other. Working in this way we provide a lean, joined up service, focussed on our customers' needs."

Below is some more information about Audit's different work streams:

Internal Audit: Our role is to objectively evaluate, and provide an opinion on, the Council's effectiveness in achieving its objectives. We examine, evaluate and report on the adequacy of the Council's systems and control environment as a contribution to the proper, economic, efficient and effective use of resources.

Health and Safety: Our Health and Safety team provide professional services both within SMBC and to external clients. Our services include full health & safety management audits, fire risk assessments, bespoke & effective risk assessments for all environments and tailor-made training for all requirements.



Counter-Fraud: We undertake all counter-fraud work for the Council, including both proactive exercises (where we look for fraud and error, e.g. data matching, tenancy fraud, etc) and fraud awareness campaigns / training programmes.

Investigations: Our trained investigators undertake all the Council's fraud and conduct (grievance, disciplinary, Dignity at Work) investigations, linking in with HR, trade unions, senior management and external parties, e.g. the police, as required.

If you would like to know more about Audit services, please contact: Zoe Covington on **x6067** or email **zcovington@solihull.gov.uk**. You can also have a look at their new website, which details the services they offer to other local authorities: **<http://socialsolihull.org.uk/council/auditservices/>**

The Audit Services team are here to help if you want advice, to report fraud, or raise a whistleblowing concern. If you have a concern about fraud, corruption, error or want to blow the whistle, please contact Zoe directly on the details above or contact the free hotline number: **0800 028 8535**. You can also email fraud concerns to **antifraud@solihull.gov.uk** or email whistleblowing concerns to **whistleblowing@solihull.gov.uk**



Inspector Wilson working from the Council House

Co-operation and Co-location

Darren Wilson, Solihull Police's Partnership Inspector, will now call Churchill House his office for two days a week as he works with the neighbourhood services team based on the fourth floor.

Darren explained "the pilot has been a great success and me physically moving over to the Council House during my working week is the latest example of joint working.



"It is anticipated the whole Police partnership team, five officers, will join me in the coming months with the aim of delivering a seamless services to communities around the borough."

Caroline Naven, Head of Neighbourhood Services, said: "It's great to be working so closely with our colleagues in the Police and other Council teams. There has been very real benefit from this more joined up approach. My whole team is looking forward to welcoming Darren's colleagues and developing the pilot further."

Darren's new location is the latest part of a pilot project, involving teams from across the Council, Solihull Community Housing and the Police, to test the benefits of working together as one joined up team.

For more information on the pilot please contact, Caroline Naven, Head of Neighbourhood Services, cnaven@solihull.gov.uk, x8753.

Phonebook given new lease of life

The Resources Think Tank, 'Improving Access to Each Other' would like to thank members of staff who responded to their survey asking for opinions on the current People Finder, on the Intranet homepage.

For those of you who don't know, the People Finder or Phone Book, which is located in the top left-hand corner of the homepage, allows you to search for the contact information of Solihull Council employees, as well as some of its partner organisations.

Over 400 people responded to the survey and they gave valuable feedback on what they found difficult when using this particular tool. The Resources Think Tank has used the information to revamp the People Finder and hopefully iron out some of these issues.

You can find the new and improved People Finder in the same place as before, so please give it a go. We think you'll like it.

Below is a link to a new survey where you can give feedback on how you are finding the new version: <https://www.surveymonkey.com/r/newphonebook>



Tips for internal and external post

It's always frustrating when that letter you sent last week still hasn't reached its recipient or the documents you're waiting for still haven't arrived.

To help eliminate these issues, we've compiled a set of golden rules to follow for sending both internal and external post to ensure it gets delivered on time – or even at all!

Internal Post

Is it completely necessary to send the information by post? Could the information be sent electronically or could the envelope be hand delivered?

If you have already sent the information electronically e.g. by email, then providing the information twice and sending the originals through the post might be unnecessary.

If it is necessary to send your items via the Internal Post Service, following these important guidelines will help get your post from A to B in the shortest time possible.

- Ensure the envelope is not torn or split and is the appropriate size for its contents
- Address the item clearly with the colleague's name, team and location – also make sure any previous details have been fully blanked out!
- Insert your name and contact telephone number to identify the sender's identity

External Post

How best to send out external post:

Did You Know? – All postal addresses on mail you send out are electronically read by computers at the Birmingham sorting office and normally take just a few days to be delivered. However, handwritten envelopes or envelopes not addressed in line with the guidelines cannot be automatically sorted and may take longer to get delivered e.g. 4 to 5 days or sometimes much longer!

5 top tips for sending mail to UK addresses –

1. Avoid handwritten envelopes – create labels and use a plain window envelope
2. Use single line spacing, left justified in Arial font (size 10-12) avoiding using commas or full stops
3. If using a window envelope, do a 'Tap Test' to check the address stays within the window
4. C5 (A4 folded once) sized envelopes are better than DLs (A4 folded twice)

5. For the layout of the address follow these guidelines:

Line 1 – Addressee's name

Line 2 – Building number & street name

Line 3 – Locality name, if required

Line 4 – POSTAL TOWN – printed in capitals

Line 5 – POSTCODE – printed in capitals in full

For more information regarding postal services please contact the Central Services office on **x6026**

Protecting Personal Information

The Council holds personal information about a variety of people and it is imperative that the information we hold is adequately safeguarded.

Mishandling of information can lead to serious consequences for both staff and the Council.

- North East Lincolnshire Council: £80,000 – loss of an unencrypted memory stick
- Surrey County Council: £120,000 – sensitive information emailed to the wrong persons
- London Borough of Barnet: £70,000 – loss of sensitive information following a burglary at an employee's home

There are some simple, yet valuable guidelines for minimising the risks involved with handling personal information:

- Before sending out any information check the address is accurate
- Ensure the address is up to date and still valid, while also making sure your own personal information is correct
- Avoid forwarding long email chains that may contain information others should not see

When working on the move or at home it is also vital you take the necessary steps to ensure personal information is still protected. Make sure you are authorised to take the information off site and that it can be safely secured within your home. Be mindful of discussing information in public and any documents people may be able to see while working in a public place.

Corporate policy on information security is available at http://eservicesint/rusecure/sos/index.htm?intro_01

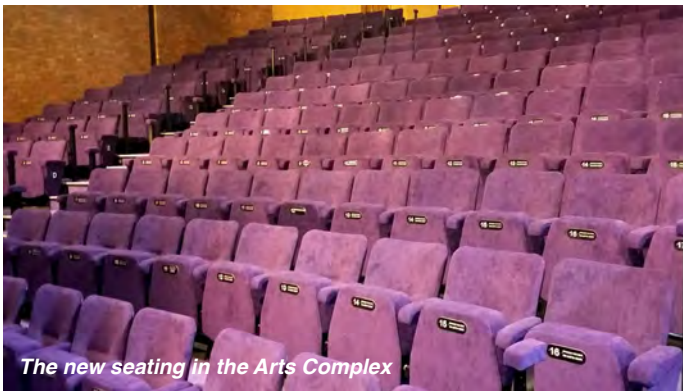
If information does go missing report the situation to your line manager and the Information Governance Team: <http://eservices-int/InfoSec/ISForm/>



Visualisation of Gallery and Arts Space

All change at the Arts Complex

The refurbishment of Solihull Central Library, Arts Complex and Connect is progressing well, with the first phase of the auditorium works complete. The second phase of work has now begun on the arts complex café, main foyer and new first floor community hub.



The new seating in the Arts Complex

The Theatre and Studio programme will resume from Monday 5 October, with the café closed until December 2015.

There is a handy **FAQs guide** available on the Council website, which aims to address any questions about the refurbishment.

A feature of the refurbishment project is the transformation of the courtyard space into a new Gallery and Art Space. The Central Library and Arts Complex recently received a grant of £99,999 from Arts Council England through the Grants for the Arts Lottery scheme, which will be put towards this work. The new space will be used for art exhibitions and a programme of high quality creative activities and classes linked to both the Arts Complex and Central Library.

If you are interested in using the space please contact the venue at hiretheartscomplex@solihull.gov.uk



Free 6 week gym membership

Tudor Grange Leisure Centre and North Solihull Sports Centre are encouraging Council employees to get active by offering six weeks free membership.

The Active at Work scheme gives you access to the 160 station gym, eight lane swimming pool, over 60 group exercise classes, steam room and track

available at both sites, plus much more.

Partners of employees are also eligible to join the scheme. Call **0121 770 3822** for North Solihull Sports Centre or **0121 705 6371** for Tudor Grange Leisure Centre.



Councillor Karen Grinsell launching Switch n Save with council staff

A Reminder to Switch 'n' Save

There's still time to sign up to the Council's collective energy switching scheme, the Solihull Switch 'n' Save. It's been set up to take the hassle out of searching for a cheaper gas and electricity provider.

All you need to do is have a recent energy bill to hand and visit www.solihull.gov.uk/switching to register before the deadline of 12 October 2015. The Council will use the information provided to build up a picture of your current energy use and preferences in order to negotiate on your behalf.

An auction will then be held where energy companies will bid for the opportunity to offer registrants a cheaper contract. At no point are any personal details released to utility companies.

The new energy price offer will then be sent to you via email or post and it will be up to you to decide whether to switch and save. There are no obligations to switch and the entire process is completely free. You've got nothing to lose by registering your details and you may end up having some extra cash in your pocket at the end of it!

Shared Lives Scheme

The Council is working in conjunction with Coventry City Council to develop a Shared Lives Scheme and we are looking to recruit Shared Lives Carers to be part of it.

Anyone can apply to become a Shared Lives Carer. You may have had experience of working in social care, but it's fine if you've had no experience at all. What's important is that you're enthusiastic, committed, caring, encouraging and sensitive to others' needs.

Shared Lives involves sharing family and community life. For instance, Shared Lives Carers and the people they support might go on holiday together, or go to each other's family parties and events. Shared Lives Carers can support up to three people at any one time.

All sorts of people can be supported in a Shared Lives Placement including:

- Adults with a learning disability
- Adults with mental health issues

- Adults with a physical disability
- Older people/dementia
- Young people in transition to adult services

To be considered for the scheme you will need:

- Willingness to support adults within your own home
- Willingness to develop a family environment for the people you support
- Willingness to be involved in training and the preparation work required to be approved as a Shared Lives Carer

In return, the Shared Lives Scheme provides:

- Induction, a clear approval process and on-going training
- Day-to-day support from dedicated team members
- Contact with other Shared Lives Carers
- Access to breaks and respite

To find out more visit the mylifeportal

CSW Resilience - what's the plan?

The CSW Resilience team have created a new leaflet aiming to provide Council staff with all the information they need about emergency planning and response for Coventry, Solihull and Warwickshire.

In the event of an emergency such as severe weather, terrorism or large-scale accidents, the CSW Resilience Team will inform and notify relevant council staff, who might then need to take action. However, if you're not one of these people, you may not know much about the work CSW Resilience do – so read on!

The team is made up of experienced Resilience officers working equally across the three authorities to meet the local needs of the sub-region. Both in- and out-of-hours the team operates a 24/7 Duty Officer System to ensure an effective response to any incident occurring.

If any of the three authorities should experience an incident that cannot be dealt with under normal working arrangements, the CSW Resilience Team have a number of plans that can be implemented to effectively respond to the situation. These include the Major Emergency and Business Continuity Plans which respectively set out the emergency response structure a council should take and the over-arching arrangements to ensure it can continue to deliver its services. There are also Rest Centre Plans, which focuses on how councils can look after any residents that are evacuated in an emergency. The team also write plans for specific risks or sites. This can be anything from area flood plans to town centre evacuation plans.

If your service is likely to be required in a council-wide major emergency response it would be useful to familiarise yourself with the emergency and business continuity plans along with any other relevant plans for your service area. The latest versions of the emergency plans can be accessed via the CSW Resilience Team and vetted copies of the plan can be found on the emergency planning pages on the intranet.



What's the plan?

A quick guide to emergency planning and response for Coventry, Solihull and Warwickshire Council Staff



Find us online at: [C S W Prepared.org.uk](http://www.Prepared.org.uk)

Version 1

September 2015

If you haven't done so already, contact the CSW Resilience Team to pick up a copy of their leaflet or to discuss your services Business Continuity arrangements. You can do this by calling **0121 704 6032** or emailing **cswrt@warwickshire.gov.uk**. If you do have a Business Continuity plan ensure that it is tested and updated regularly.

Black History Month & Hate Crime Awareness Week

October is National Black History Month, acknowledging and celebrating the richness and diversity members of the Black Minority Ethnic communities have brought and continue to contribute to society.

The 10-17 October also sees National Hate Crime Awareness Week taking place, helping to tackle issues surrounding hate crime. The Solihull Partnership is supporting the campaign this year to raise awareness in Solihull of what hate crime is and how to respond to it, encouraging the reporting of incidents and to promote local support services and resources.

Hate crimes are any crimes that are targeted at a person because of their race or ethnicity, disability,

religion or belief, sexual orientation or gender identity.

The Council is committed to promoting equality and creating an environment which opposes discrimination ensuring the best quality of life for the people of Solihull. There will be further information available and various events taking place across the borough so keep an eye on the intranet and social media for updates.

BLACK HISTORY
MONTH 2015

In a military fashion



Vince Price, from the Facilities Management team, tells us about his involvement with the 245 CMP Living History Group:

A long, long time ago, in a classroom far, far away (well not that far really, Kings Norton in fact) I embarked on my secondary education. Not the best of students academically, if I am honest. My worst subject

was History. I hated it, couldn't do it. When I left school I joined HM Royal Marines. Anyone who has been in the military will tell you, you are given in-depth instruction on 'regimental history'. I loved it! It was taught in a totally different way to school which helped.

Roll forward a few years (okay 35 years) and a lot has happened. I kept in touch with the military in several ways. One day whilst talking to a friend of a friend on Facebook, I became intrigued with his chosen hobby - Living History Re-enactment.

You've all seen it. The people who wander around in period costume at places such as the Black Country Living Museum. Well this is similar, but we wander around in military uniform of a given period. The period we have chosen is the Second World War.

The group is called 245 Provost, Corp of Military Police. 245 Provost CMP were the first British soldiers to enter Berlin after its bombing by Allied air forces. Their task was to clear all buildings of enemy snipers, soldiers, conspirators and injured civilians. Once this



Vince with the real Royal Military Police, Cannock Chase 2014

was complete, the task became one of traffic duty. This included organisation of routes for varying sizes of vehicle, writing and posting signage so that traffic knew where to go and, of course, general policing duties. They were also tasked with caring for the POWs and transferring them to stronger or more secure holding camps.

We attend various events across the country, including the RAF Cosford Air Show, and our display and set-up is based on a vehicle check point. This would be set up at road junctions to point military traffic in the right direction for grouping before battle. As most CMPs were motorcycle trained, their duties also included 'lines of communication, despatch of orders and requests etc.

So, please come along to our events, it's a great day out and (quite often) educational. If you are interested, we will be looking for new members next year. No military background required, just a willingness to do the job in a military fashion.

Early Help orientation underway

The orientation programme for the new Early Help teams is now well underway.

Beginning on 16 September, 60 multi-agency professionals embarked on a bespoke training experience, aimed at changing the way they work and allowing for the development of important new practices.

The programme has been designed to embed the principles of Early Help, which will underpin the team culture. These involve promoting leadership, teamwork, creativity, flexibility and the desire to enable sustainable change for children, young people and families.

For more information contact Kathy Slinn on **x8215** or **kslinn@solihull.gov.uk**



The new teams at their orientation



An evolutionary programme

This month we're highlighting the excellent work done by the Evolution programme, run by the Childrens Services team. The programme works with young people to offer an alternative curriculum of activities and community projects. These range from activities such as cooking to self-development workshops to fishing. There are opportunities to get involved in art, sports and volunteering at a day care centre for the elderly as well as gain awards and accreditation.

This creative programme of activities and informal education supports the provision of formal learning in schools. Through hands-on experiences and group work, young people can develop a range of skills and are listened to, supported and given the opportunity to shape their individual development.

The programme recently saw a group of its members achieve their bronze Duke of Edinburgh award. The group of youngsters aged 14-16 completed a two-day expedition in the Peak District as the final assessment part of their award.

One of the young people who completed the self-development programme said: "Evolution has helped me focus and calm me down in school as it gave me a goal to focus and reach. It has taught me I am capable of trying and doing new things even when I think I can't. I am so please we passed our Duke of Edinburgh award."

Nicola Capok, Childrens Services Officer, told us



Some of the young people taking part in sailing as part of the programme

about the programme: "The programme provides one-to-one support and opportunities for young people to get involved in personal development activities and is designed to meet the individual needs of each young person that takes part. It provides them with the opportunity to build self-esteem, confidence and set personal targets. We have a fantastic staff team on Evolution with a range of skills and qualities who all support each other to ensure young people gain the best from their time on Evolution."

Councillor Ken Meeson, Cabinet Member for Health & Wellbeing said: "Everyone here should be extremely proud of themselves. The Evolution programme is doing an important job by providing support and opportunities that may not otherwise be accessible."

Adult Social Care update

The first phase of the Care Act has been in force since April, and many of its principles are now part of 'business as usual' for Adult Social Care in Solihull.

The Act represents the most significant change to adult care and support in almost 60 years, and puts people at the centre of decision-making about their care. Councils took on new obligations, including providing information and advice, shaping the local care and support market, and offering deferred payments where people qualify for them. Carers have new rights under the Act, including the right to an assessment.

There are fully-operational 'hubs' at Chelmsley Wood and Solihull libraries, giving residents information and advice about support services in their communities. Solihull's web 'portal' is now live, and offers people another source of information. In future, the portal will also provide online self-assessments for carers and for those needing care.

Adult Social Care has a new 'ASC Transformation'

Team, made up of social care professionals and business improvement staff. Right now the team is busy making sure processes, teams and workers continue to comply with Care Act obligations. Its future remit will be to support a wider transformation of the Directorate.

In July, the Government announced a delay to the second phase of the Act until 2020. Phase Two would have seen the introduction of a cap on care costs and a new appeals process. But after the Local Government Association and other stakeholders expressed concern about the timetable for implementation, the Government agreed that it should allow everyone more time to get ready.

This September sees another round of ASC Directorate 'whole team meetings', where social care staff can take part in workshops and discussions around important issues and best practice. Staff from all teams in the Directorate have been invited to one of four sessions taking place at the Bluebell Centre's Loft.

Achieving impact with email

Intent – what do you want to happen as a result of the recipient reading your email?

Medium – is email the best medium to achieve your intent?

Profile – how do you want to profile yourself to others?

Assumptions – is there anything you have assumed about your recipient that might not be correct?

Craft – craft your messages to be read easily.

Them – before you send an email imagine you are the recipient and re-read it.

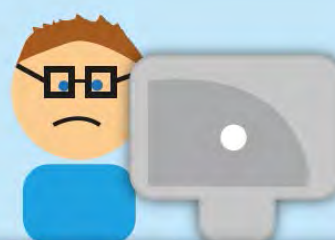
Emailogic are the company we have hired to help us collectively cut down on the amount of emails we send and store as well as instigate a cultural change in the way we use email. This is being done through staff webinars and an E-Learning Module. Specifically, Emailogic aim to cut down the amount of irrelevant emails an organisation sends by 25% and the amount of stored emails by 40%.

In particular, the webinars are aiming to make members of staff aware that they have permission to go ahead and try out some of the email hints and tips being offered as well as to politely and professionally challenge the behaviours that keep us chained to our inbox e.g. being copied in on unnecessary emails, read receipts, people sending emails to cover their backs.

One member of staff who attended the course has already begun to put the tips used into action: "Since attending the webinar, I have implemented several of the techniques. Now when I open Outlook, it opens onto my calendar instead of straight onto the emails. I have also turned off the email notifications in the corner of my screen as this is very distracting. Instead, I check my emails at certain times of the day. I have started

adding the subject line codes to all my emails and my colleagues have started too. This makes it easier to prioritise my emails."

In 2014 we sent 16,000,000 emails.



Worldwide, 192,000,000,000 emails are expected to be sent a day in 2016.

Try giving your email subject line a code:

ACT: Action
DEC: Decision
FYI: For your information

SOC: Social
CONF: Confidential
EOM: End of message

Lode Lane enhancement continues

Work began on Monday 21 September to Segment A of the Lode Lane Enhancement Scheme, which will focus on the area between the Canal Bridge and Rowood Drive on Lode Lane.

This will continue the creation of one of two bus-only lanes, which are integral feature of the project, as well as a shared use cycle and footway alongside it. One of the Rowood Drive service road entry points will also be closed, while another will be re-located.

Segment D of the scheme is focussed on the area between Radcliffe House and Brueton Gardens in Solihull town centre. This is creating a bus and cycle-only lane connecting Lode Lane with the existing no-through road and is expected to be completed by early November.





The 'wolf pack' ready to go

A Howling Good Time

A pack of 24 brave runners from the Council completed the WOLF Run on 6 September and so far have successfully raised over £3000 for Help for Heroes.

The WOLF run (WOLF standing for Woods, Obstacles, Lakes and Fields) is a 10km energy-sapping wild running course designed to test its challengers to the limit. In true council spirit, the team worked together to overcome all obstacles and conquered many personal fears along the way.

Matt Bellew said, "I'm really passionate about this charity as it is very real to me having served in the army and personally seen the good work they do. This is a great cause and I'm thankful to people sponsoring Help for Heroes and to all my wolf pack colleagues for choosing this amazing charity."

You can still donate to the team's Just Giving Page by visiting www.justgiving.com/SMBCWolfRun



Cakes for a good cause

This year's Macmillan Cake Sale was a great success, with Solihull Council raising **£252.60** for the cancer charity, as part of their national Macmillan Coffee Morning on Friday 25 September.

Cakes were sold out of the Chief Executive's Office on the first floor of Orchard House. Thank you to Alex, Marianne, Liz and Ali in the Legal and Democratic Services Team for organising the event; it was a real team effort!

Thank you to everyone who baked and brought donations of cakes in, and also thank those who helped and supported the event.



Coming up ...

Kick the habit this Stoptober

There's still time to sign up to the national Stoptober campaign, which starts on Thursday 1 October. Smokers who are able to quit for 28 days are five times more likely to stop smoking for good.

This year the start of Stoptober coincides with the commencement of new legislation on smoking in cars. From 1 October 2015, anyone lighting up in a car with a child under 18 present will be breaking the law and could be fined.



Visit www.smokefree.nhs.uk/stoptober to find out more and sign up to the challenge, or call **0121 704 6000** to find out about your local clinic and free stop smoking support in Solihull.

Raising awareness for World Mental Health Day

Saturday 10 October is World Mental Health Day and various events are taking place across the borough to raise awareness. The day itself is all about raising awareness of mental health and promoting mental health education and advocacy.

On Thursday 8 October Chelmsley Wood library will be hosting a 'Tea and Talk' event in their café from 10am – 1pm, with Solihull Integrated Addiction Service (SIAS) also hosting an event on 9 October at the Recovery Café from 10am – 1pm. Anyone is welcome to come along, enjoy a cuppa and get talking about mental health.

In addition, Chelmsley Wood, Shirley and Hobs Moat libraries will also have displays going up next week packed with information detailing the support and advice which is available.

There is also a quiz running to raise money for local mental health projects with prizes including one month of free parking at Lode Lane car park and a meal for

4 plus a bottle of Prosecco at the Holiday Inn, Solihull. Quiz sheets can be picked up from Solihull Connect at the Arts Complex or Chelmsley Wood or from Orchard House reception.

For more information relating to World Mental Health Day 2015 visit <http://www.mentalhealth.org.uk/our-work/world-mental-health-day>

Please look out for further events and updates in the coming weeks relating to World Mental Health Day.



OUR VISION

SOLIHULL IN 2018:

Where everyone has an equal chance to be healthier, happier, safer and prosperous

OUR PURPOSE

LIVES NOT SERVICES:

To be an organisation that improves lives

OUR AMBITION

GOOD TO GREAT:

To be an organisation that our citizens and staff say is a great one

If you have a story you would like to share with colleagues in a future issue of The Solihull Way, please get in touch with the Communications team by emailing comms@solihull.gov.uk



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Solihull

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