

**Montgomery County Maryland Cable Inspection Report**

	<b>COMCAST INSPECTIONS AND VIOLATIONS</b>									
	1st Qtr-13		2nd Qtr-13		3rd Qtr-13		4th Qtr-13		TOTAL	
	#	%	#	%	#	%	#	%	#	%
<b>Sites Inspected</b>	200		33		306		192		731	
<b>Construction Violations</b>	0	0%	0	0%	0	0%	0	0%	0	0%
<b>In-field Violations</b>	158	81%	149	59%	186	50%	221	78%	714	65%
<b>Homeowner Complaints</b>	38	19%	103	41%	189	50%	61	22%	391	35%
<b>Total Violations</b>	196		252		375		282		1,105	
<b>Total Repaired</b>	90	46%	0	0%	0	0%	196	70%	286	26%
<b>Repairs Outstanding</b>	106	54%	252	100%	375	100%	28	10%	761	69%
<b>Re-Inspections</b>	118		14		0		224		356	
<b>% Found Corrected</b>		94.2%		85.7%		97.0%		88%	0	96%

	<b>RCN INSPECTIONS AND VIOLATIONS</b>									
	1st Qtr-13		2nd Qtr-13		3rd Qtr-13		4th Qtr-13		TOTAL	
	#	%	#	%	#	%	#	%	#	%
<b>Sites Inspected</b>	0		0		0		0		0	
<b>Construction Violations</b>	0	0%	0	0%	0	0%	0	0%	0	0%
<b>In-field Violations</b>	25	93%	22	73%	13	93%	30	71%	90	80%
<b>Homeowner Complaints</b>	2	7%	8	27%	1	7%	12	29%	23	20%
<b>Total Violations</b>	27		30		14		42		113	
<b>Total Repaired</b>	26	96%	0	0%	0	0%	36	86%	62	55%
<b>Repairs Outstanding</b>	1	4%	0	0%	14	100%	0	0%	15	13%
<b>Re-Inspections</b>	11		1		0		36		48	
<b>% Found Corrected</b>		100%		100%		100.0%		100.0%	0	96%

	<b>VERIZON INSPECTIONS AND VIOLATIONS</b>									
	1st Qtr-13		2nd Qtr-13		3rd Qtr-13		4th Qtr-13		TOTAL	
	#	%	#	%	#	%	#	%	#	%
<b>Sites Inspected</b>	277		152		304		119		852	
<b>Construction Violations</b>	0	0%	0	0%	2	1%	0	0%	2	0%
<b>In-field Violations</b>	104	79%	99	72%	96	54%	85	78%	384	69%
<b>Homeowner Complaints</b>	28	21%	38	28%	81	45%	24	22%	171	31%
<b>Total Violations</b>	132		137		179		109		557	
<b>Total Repaired</b>	15	11%	0	0%	0	0%	75	69%	90	16%
<b>Repairs Outstanding</b>	117	89%	137	100%	179	100%	8	7%	441	79%
<b>Re-Inspections</b>	29		61		0		83		173	
<b>% Found Corrected</b>		96%		91.3%		94.4%		90.4%	0	96%