

Montgomery County Maryland Cable Inspection Report

	COMCAST INSPECTIONS AND VIOLATIONS									
	1st Qtr-13		2nd Qtr-13		3rd Qtr-13		4th Qtr-13		TOTAL	
	#	%	#	%	#	%	#	%	#	%
Sites Inspected	200		33		306				539	
Construction Violations	0	0%	0	0%	0	0%			0	0%
In-field Violations	158	81%	149	59%	186	50%			493	60%
Homeowner Complaints	38	19%	103	41%	189	50%			330	40%
Total Violations	196		252		375				823	
Total Repaired	90	46%	0	0%	0	0%			90	11%
Repairs Outstanding	106	54%	252	100%	375	100%			733	89%
Re-Inspections	118		14		0				132	
% Found Corrected		94.2%		85.7%		97.0%			0	96%

	RCN INSPECTIONS AND VIOLATIONS									
	1st Qtr-13		2nd Qtr-13		3rd Qtr-13		4th Qtr-13		TOTAL	
	#	%	#	%	#	%	#	%	#	%
Sites Inspected	0		0		0				0	
Construction Violations	0	0%	0	0%	0	0%			0	0%
In-field Violations	25	93%	22	73%	13	93%			60	85%
Homeowner Complaints	2	7%	8	27%	1	7%			11	15%
Total Violations	27		30		14				71	
Total Repaired	26	96%	0	0%	0	0%			26	37%
Repairs Outstanding	1	4%	0	0%	14	100%			15	21%
Re-Inspections	11		1		0				12	
% Found Corrected		100%		100%		100.0%			0	96%

	VERIZON INSPECTIONS AND VIOLATIONS									
	1st Qtr-13		2nd Qtr-13		3rd Qtr-13		4th Qtr-13		TOTAL	
	#	%	#	%	#	%	#	%	#	%
Sites Inspected	277		152		304				733	
Construction Violations	0	0%	0	0%	2	1%			2	0%
In-field Violations	104	79%	99	72%	96	54%			299	67%
Homeowner Complaints	28	21%	38	28%	81	45%			147	33%
Total Violations	132		137		179				448	
Total Repaired	15	11%	0	0%	0	0%			15	3%
Repairs Outstanding	117	89%	137	100%	179	100%			433	97%
Re-Inspections	29		61		0				90	
% Found Corrected		96%		91.3%		94.4%			0	96%