



The Firehouse Clinic represents an innovative collaboration of the Hayward Fire Department, Tiburcio Vasquez Health Center, Acute Care Hospitals, and the Alameda County Health Care Services Agency.

The Firehouse Clinic is a full-service primary and preventive care clinic that is co-located on the grounds of a newly constructed fire station in South Hayward. The Firehouse Clinic is placed-based and designed to provide care to residents at a time and place that is convenient to them. It will be a center for health education and wellness checks, a resource to inform and help enroll communities newly eligible for health insurance benefits, and a clinical site that uses the expertise and trust of the EMS and Fire pre-hospital care system.

The Firehouse Clinic will be staffed by 10.5 FTE's in a brand new clinic space of about 2,400 square feet. Over 3,800 patient visits are projected for the first year, with as many as 10,000+ visits expected annually by the third year of operation. Staff at the Hayward clinic will include:

- 1 FTE General Practitioner (MD)
- 1 FTE Mid-Level Practitioner (Nurse Practitioner)
- 3 FTE Medical Assistants
- 1.5 FTE RN Care Coordinator/Center (Site) Manager
- 1 FTE Reception Operator
- 1 FTE Panel Navigator/Panel Manager
- 1 FTE Eligibility Clerk
- 1 FTE Health Coach

The Firehouse Clinic is designed to provide an alternative to community clinics that have long wait times or to Emergency Departments (ED's) which represent a high cost setting for primary care visits. Common medical visits to the Firehouse Clinic include:

- Ear/Nose/Throat Infections
- Urinary Tract Infections
- Asthma
- Bacterial Pneumonia
- Hypertension
- Flus/Colds
- Tuberculosis Tests
- Blood Pressure Checks
- Monitoring Weight Gain (for CHF patients)
- Immunizations
- Sports Physicals
- Disease Management (such as Diabetes Checks)
- Occupational Health (such as urine test for probation)
- Prescription Refills, among others
- Wound Care

In addition to medical services, including follow-up from ED visits, the Firehouse Clinic will also conduct population health services by:

- **Providing health care navigation services** by connecting the patient to the best insurance program available and to a medical home for chronic care, if necessary. Medical staff will also provide referrals to specialty and behavioral health care.
- **Providing discharge follow-up** for residents in a defined geography within 48-hours of discharge from Acute Care.

Anticipated Date of Firehouse Clinic Opening is Late October 2015

Located at 28300 Huntwood Avenue, Hayward, CA 94544

Hours of Operation: 8 a.m. to 8 p.m. Monday - Friday

<http://www.firehouseclinic.net/>

The Firehouse Clinic will accept public insurance, such as Medi-Cal, Medi-Care, County-sponsored coverage, some forms of private insurance--or will accept a flat fee payment for particular services.